

California Department of Social Services (CDSS)

For more information about the
Electronic Timesheets (ETS), visit:

<http://www.cdss.ca.gov/inforesources/IHSS-Providers/Resources/Timesheet-Information>

To Register for the
Electronic Timesheets (ETS), visit:

<https://www.etimesheets.ihss.ca.gov>

CDSS IHSS Provider Help Desk

(866) 376-7066

- On-Line Electronic Timesheet Questions
(*Press Option 4*)
 - Payment Status
 - Direct Deposit
 - Basic Lien
- Wage Garnishment Information

To download the IHSS Direct Deposit
Enrollment Form **SOC829**, visit:

[www.cdss.ca.gov/cdssweb/entres/forms/
English/SOC829.pdf](http://www.cdss.ca.gov/cdssweb/entres/forms/English/SOC829.pdf)

(Return the form to the address on back)



Enjoy being a Caretaker? Join the Registry!

LOOKING FOR AN EMPLOYMENT OPPORTUNITY?

Join the San Mateo Public Authority Registry to
work with clients that need a caretaker.

- Flexible hours
- Health, dental and vision benefits available
at low cost if eligible
- Public transportation reimbursement
- Job development training
- All languages welcome
- No experience required

Contact : **Maria Esparza-Diaz**
(650) 713-8461

mesparza-diaz@smcgov.org

NETWORK OF CARE

www.sanmateo.networkofcare.org/aging

This comprehensive internet-based resource
is for older adults and adults with disabilities,
as well as their caregivers, service providers
and families.

This website provides an extensive service
directory to put people in touch with the right
services at the right time.

It also offers vital information about
assistive devices, caregiving, diseases,
day-to-day challenges and support, as well as
daily news concerning aging and disabilities.

August 2022

Who To Call?

San Mateo County Public Authority In-Home Supportive Services

Office:

2000 Alameda de las Pulgas
Suite 200
San Mateo, CA 94403

Mailing:

P.O. Box 5892
San Mateo, CA 94402

(650) 389-9666

Fax (833) 285-1128

smchealth.org/publicauthority



Who To Call?

Questions about recipient authorized hours,
recipient hospitalization or vacation?
Recipient needs to call his/her IHSS social worker.

Public Authority Payroll Specialists

Araselis Marte (650) 421-6218
amarte@smcgov.org

Brenda Corzantes (650) 817-5360
bcorzantes@smcgov.org

Kathaline Pivaral Olmos (650) 743-6679
kpivaral@smcgov.org

Kelly Chan (650) 743-5644
kchan1@smcgov.org

Kelly Lou (650) 743-5598
klou@smcgov.org

Leonard Toy (650) 743-7216
ltoy@smcgov.org

Payroll General Information

(650) 389-9666

Overtime, Travel Time & Violations Help Line

(650) 743-7216

Employment Verification

Kelly Chan (650) 743-5644

Public Authority Registry

Maria Esparza-Diaz (650) 713-8461
mesparza-diaz@smcgov.org

Provider Benefits

Application for Medical, Dental or Vision Benefits

Benefits Office (650) 743-7216

Questions about Medical Benefits

HealthWorx (800) 750-4776

Questions about Dental or Vision Benefits

Benefit Service Center (800) 842-6635

COBRA

Benefits Office (650) 743-7216

Public Transportation Reimbursement

Jackie Corral Medina (650) 556-4276
jmedina@smcgov.org

Provider Training

&

Job Development Reimbursement

Stacy Goldsby (650) 241-5874
sgoldsby@smcgov.org

Supervisors

Registry Supervisor

Betty Fung (650) 241-5409
bfung@smcgov.org

Payroll & Training Supervisor

Heather Whyte (650) 385-9329
hwhyte@smcgov.org

Provider Resources

In-Home Supportive Services (IHSS)
Providers are **Mandated Reporters** meaning
by law you must report **immediately** any
suspected child, elder or dependent adult abuse.

**If a child, elder or dependent adult is in immediate
danger, call 911!**

Adult Abuse

San Mateo County
Adult Protective Services
1-800-675- 8437
711 California Relay

Child Abuse

San Mateo County
Child Protective Services
(650) 802-7922 or 1-800-632-4615

24 -Hour Information & Referral Line

Aging and Adult Services Hotline
(800) 675- 8437
(844) 868-0938
711 California Relay

SEIU 2015

2302 Zanker Road
San Jose, CA 95131

SEIU Member Action Center (MAC)

855-810-2015
<https://seiu2015.org/r5>