Innovation Tech Suite Overview

San Mateo County Behavioral Health and Recovery Services (BHRS) is piloting an MHSA Innovation project that brings together technology-based interventions designed to support mental health and wellness, using devices like smartphones. The apps vary by vendor and fall into three categories: peer chat and online support, personalized wellness avatar, and wellness apps.

Tech Suite Components

Tech Suite Component	What is this App?	How does it work?	Why is it helpful?
Peer Chat and Online Support	Connects clients/consumers and their loved ones with online support groups and/or peers	The Peer Chat & Online support app gives clients/consumers & their loved ones a variety of options for online peer support (e.g. text, chat group)	 Expands access for those who prefer to remain anonymous. Provides services in client/consumers' preferred language. Promotes connection for youth and isolated adults
Personalized Wellness Avatar	Links clients/consumers to personalized wellness activities through an avatar	Clients/consumers can choose to receive prompts and reminders to engage in wellness based on their preferences.	Expands access for clients/consumers who have limited access to inperson services, avoid inperson services due to stigma, or prefer anonymity.
Wellness Apps	Uses cell phone data to provide a safety net of support for someone	Clients/consumers can give permission to an app to use their cell phone data to receive reminders for wellness activities or share selected data with their current provider.	 Suggests wellness activities based on data collected. Alerts mental health providers if a client/consumer needs additional support.

