



Announcement: Update to Beneficiary Handbook

Effective March 10, 2023, there will be significant updates to the San Mateo County Behavioral Health and Recovery Services (BHRS) Beneficiary Handbook for Specialty Mental Health Services and Drug Medi-Cal Organized Delivery System (DMC-ODS).

This handbook explains how to access specialty mental health and DMC-ODS services and includes information regarding your rights and responsibilities as a beneficiary. There will also be updates to the Language Tagline and Non-Discrimination notices. The updated Beneficiary Handbook will be available upon request in print as well as on our website at: <https://www.smchealth.org/new-client-information-english>

If you need this notice and/or other documents from the San Mateo County BHRS in an alternative communication format such as large font, Braille, or an electronic format, or, if you would like help reading the material, please contact BHRS by calling (800) 388-5189.

