Alcohol and Other Drug Services  
Treatment Provider Meeting  
November 7th, 2019 (10:30 a.m.– 12:00 p.m.)  

*Housing Authority*  
264 Harbor Blvd., Jupiter Room, Bldg. A, Belmont

<table>
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<th>Agenda Item</th>
<th>Speaker(s)</th>
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| 1. **Welcome, Announcements & Updates**  
❖ *Others to Share any special announcements...* | Clara Boyden & Partners  
(15 minutes)  
10:30 a.m. – 10:45 a.m. |
| 2. **Grievances**  
❖ FY 18/19 Annual Report  
❖ FY 19/20 – Qtr. 1 Status | Jairo Wilchez  
BHRS  
30 minutes  
10:45 a.m. - 11:15 a.m. |
| 5- Minute Break | |
| 3. **Avatar Electronic Health Record in Alcohol and Other Drug Services (AOD)** | Clara Boyden  
BHRS/AOD  
10 minutes  
11:20 a.m. - 11:30 a.m. |
| 4. **Department of Health Care Services, (DHCS), Corrective Action Plans**  
❖ County Attestation of Compliance | Diana Hill  
BHRS/AOD  
10 minutes  
11:30 a.m. - 11:40 a.m. |
| 5. **BHRS Quality Improvement Workplan for DMC ODS**  
❖ July 2019 – June 2020 | Clara Boyden  
Diana Hill  
BHRS/AOD  
20 minutes  
11:40 a.m. - 12 noon |
| 6. **Adjourn Meeting** | |

**DMC-ODS Conference Call Meeting on THESE HAVE BEEN CANCELLED**

Next Treatment Provider Meeting:  
*Thursday, December 5th, at 10:30 a.m. – 12 noon*  
**Housing Dept., 264 Harbor Blvd., Jupiter Room, Bldg. A, Belmont**