



SAN MATEO COUNTY HEALTH  
**AGING & ADULT SERVICES**

Lisa Mancini  
 Director

Aging & Adult Services  
 225 37th Avenue  
 San Mateo, CA 94403  
[www.smchealth.org](http://www.smchealth.org)  
[www.facebook.com/smchealth](https://www.facebook.com/smchealth)

<p>Commission on Aging Resources Access Committee Meeting          Monday, November 8, 2021          Location: Zoom Virtual Meeting</p> <p>Commissioners Present: Lee (Chair), Arnos, Batara, Kilroe, Coppock, Querol Moreno, Taylor, Giannini;          Absent: Hastie, Clement          Public Present: no members of the public were present          Staff Present: Anna Sawamura; Cristina Ugaitafa</p>	
1. Welcome and Introductions	Chair Lee welcomed committee members at 11:00 a.m.
2. Public Comment	No public comments
3. Revise/Approve November 8, 2021 Agenda	Commissioner Kilroe moved to accept as submitted; Commissioner Querol Moreno seconded. Agenda approved as submitted.
4. Review/Approve October 2021 Minutes	Commissioner Querol Moreno moved to accept; Commissioner Kilroe seconded. Minutes approved as submitted.
5. Committee Assignments	Commissioner Lee agreed to take minutes.
6. Planning for Help at Home Guide	<p>The committee discussed the status of the update work for Help at Home guide.</p> <p>Some commissioners reported that they are having trouble connecting with some providers who are not returning phone calls.</p> <p>Commissioner Kilroe discussed how to indicate the availability of technology support/education for seniors provided by senior centers and reported that the South San Francisco program is available only during summer break.</p> <p>Commissioner Arnos reported on her findings regarding additional volunteer opportunities and particularly the City of San Mateo web page, <a href="https://www.cityofsanmateo.org/2309/Volunteer-Opportunities">https://www.cityofsanmateo.org/2309/Volunteer-Opportunities</a>.</p> <p>The applicable timelines set at the Help at Home Ad Hoc Committee meeting were confirmed. The Committee expects to be able to send a draft document to Lindsey Joyner by December 6, 2021.</p> <p>The Committee also discussed the need to ensure that the on-line version of the guide will be updated regularly. A schedule and mechanism for such updates will be discussed once the revisions have been completed. Chinese and Spanish versions will also be available online.</p>
7. Building Relationships	Committee members reported on their building relationship efforts with their assigned “buddies.” Several changes in personnel were reported. The Committee discussed the need to update the buddy lists to reflect these



SAN MATEO COUNTY HEALTH  
**AGING & ADULT SERVICES**

Lisa Mancini  
Director

Aging & Adult Services  
225 37th Avenue  
San Mateo, CA 94403  
[www.smchealth.org](http://www.smchealth.org)  
[www.facebook.com/smchealth](https://www.facebook.com/smchealth)

	changes, probably early next year. At that time there also should be a broader collection of reports from all Commissioners regarding their building relationship efforts.
8. RAC Goals	This topic will be addressed after the Help at Home guide updated has been completed and a retreat schedule has been set.
9. Planning for Re-Opening	There were no reports of tabling or other community event opportunities. Cristina Ugaitafa reported on the next New Beginnings meeting.
10. Review Assignments from this Meeting	Commissioners will complete the Help at Home work.
11. Adjournment	Meeting adjourned at 12:05 p.m.