

QM Webinar Schedule 2021 - Updated 9.2.2021

Please see the schedule below of QM's Live Webinar trainings for 2021 provided over Zoom.

- You may participate in any webinar by simply logging into the webinar training.
- Send any questions to [HS BHRS ASK QM@smcgov.org](mailto:HS_BHRS_ASK_QM@smcgov.org).

January 2021

ASK QM Clinical Documentation WEBINAR – Presenter: Jeannine Mealey, LMFT

Jan 20, 2021 - Wednesday 1pm to 2pm

- <https://zoom.us/j/921784062> By phone: 1-669-900-6833, Meeting ID: 921 784 062

Join QM to Review Common BHRS Avatar Clinical Forms – Presenter: Jeannine Mealey, LMFT. This training will review common Avatar clinical forms. **This is intended for BHRS Clinical staff that use Avatar, but all are welcome.**

We will look at the following forms:

- Client Demographics, Urgent Care Alert
- Face to Face Progress Notes, Append Progress Note, and Progress Note Error Correction Requests.
- Client Treatment & Recovery Plan and Client Treatment Plan Addendum.

Jan 27th - Wednesday 1pm to 2:30 pm

<https://us02web.zoom.us/j/86217257243> By Phone: 1-669-900-6833, Meeting ID: 862 1725 7243

February 2021

ASK QM Clinical Documentation WEBINAR – Presenter: Jeannine Mealey, LMFT

Feb 17, 2021 - Wednesday 1pm to 2pm

- <https://zoom.us/j/921784062> By phone: 1-669-900-6833, Meeting ID: 921 784 062

BHRS Incident Reports WEBINAR – Presenter: Jeannine Mealey, LMFT. This training will review the requirements all BHRS and contractors for reporting critical incidents to BHRS.

Feb 24th -Wednesday 1pm to 2:30 pm

- <https://us02web.zoom.us/j/86217257243> By Phone: 1-669-900-6833, Meeting ID: 862 1725 7243

March 2021

***Note there will be no ASK QM Clinical Documentation WEBINAR this month due to QM being at CalQIC.**

BHRS NOAS & Timely Access WEBINAR – Presenter: Jeannine Mealey, LMFT. This training will address timelines (timely access) for new clients to BHRS. We will also discuss the required documentation needed if timelines are not met.

March 24, 2021 -Wednesday 1pm to 2:30 pm

- <https://us02web.zoom.us/j/86217257243> By Phone: 1-669-900-6833, Meeting ID: 862 1725 7243

April 2021

***Note there will be no ASK QM Clinical Documentation WEBINAR this month due EQRO**

New Avatar Forms: WEBINAR – Presenter Jeannine Mealey, LMFT. We will answer your questions about the new Avatar Consent Forms, Medication Consent Forms, and introduce the new Avatar NOA form.

April 28, 2021 – Wednesday 1pm to 2:00 pm

<https://us02web.zoom.us/j/86217257243> By Phone: 1-669-900-6833, Meeting ID: 862 1725 7243

May 2021

ASK QM Clinical Documentation WEBINAR – Presenter: Jeannine Mealey, LMFT

May 19, 2021 - Wednesday 1pm to 2pm

- <https://zoom.us/j/921784062> By phone: 1-669-900-6833, Meeting ID: 921 784 062

Tracking Timely Access to Assessment and Treatment for New Clients WEBINAR – QM will answer your questions about DHCS requirements for tracking time from initial service request to initial assessment and treatment appointments, and the new Avatar CSI Assessment form that you will be required to use to track this data.

Intended for all staff in mental health programs and their supervisor that receive requests for service and/or provide assessment or treatment to new clients.

Wednesday, May 26, 2021 Wednesday 1pm to 2pm

<https://us02web.zoom.us/j/86217257243> By Phone: 1-669-900-6833, Meeting ID: 862 1725 7243

June 2021

Cancelled. There will be no QM webinar this month.

July 2021

ASK QM Clinical Documentation WEBINAR

New Avatar NOABD (Notices of Adverse Benefit Determination) Form: Avatar Demonstration & NOABD Q&A

Intended for all mental health staff and their supervisor that use Avatar receive requests for service and/or provide assessment for medical necessity or treatment. Any BHRS staff that completes NOABD and/or authorization services.

Presenter: Jeannine Mealey, LMFT

July 21, 2021 - Wednesday 1pm to 2pm

- <https://zoom.us/j/921784062> By phone: 1-669-900-6833, Meeting ID: 921 784 062

August 2021

Timely Access on Wednesday, August 25 from 1:00-2:30 p.m. QM will go over the nuts and bolts of how to fill out the CSI Assessment form for Timely Access. We will answer questions regarding related topics of the Contact Log and NOABDs.

September 2021

Cancelled. There will be no QM webinar this month.

October 2021

Cancelled. There will be no QM webinar this month.

November 2021

Cancelled. There will be no QM webinar this month.

December 2021

Cancelled. There will be no QM webinar this month.