



SPECIAL RESPONSE AREAS

APPROVED: _____
EMS Medical Director

Barbara Plety

EMS Administrator

1. PURPOSE

1.1 There are certain areas in and out of San Mateo County which require a special notification.

2. OLYMPIC CLUB

2.1 When a unit is responding to the Olympic Club the EMS dispatcher will inform San Francisco County C-MED of any request for an ambulance and will then dispatch the closest unit and advise C-MED of the ETA.

3. BRIDGES

3.1 A San Mateo County ambulance will be dispatched to any and all medical incidents on either the San Mateo-Hayward Bridge or Dumbarton Bridge regardless of the exact location or the status of any responding Alameda County ambulances.

3.1.1 Upon notification of any medical incident on either of the two bridges, the medic unit(s) will be dispatched to a pre-determined staging area at the west end of the bridge

3.1.1.1 The staging location for San Mateo County will be Highway 92 and Foster City Boulevard.

4.5.1.1 The staging location for the Dumbarton Bridge is

4.5.1.2 University and Bayfront.

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3.1.2 Once the medic unit has been dispatched, they will be advised to monitor the CALCORD frequency for updates from the Incident Commander.

3.1.3 Upon confirmation of injuries or a confirmed medical nature, the medics will be instructed to proceed on to the bridge.

4.5.1.1 This request may come directly from the Incident Commander on CALCORD or CHP Dispatch.

3.1.4 If a determination is made that there is no need for medical services the medics will be canceled and returned to the system and available for assignments. This determination may come directly from the Incident Commanders via CALCORD.

3.15 It is the EMS dispatchers responsibility to notify Alameda County of the San Mateo County response.

3.1.6 Cancellation will be in accordance with existing policy.

4. STANFORD LINEAR ACCELERATOR (SLAC)

4.1 Palo Alto Fire paramedics are allowed to operate within their scope of practice at SLAC.

4.2 When Palo Alto paramedics provide first-in emergency response, San Mateo County WILL NOT provide transportation for their unit.

4.3 Should the Palo Alto Fire paramedics be out of service a San Mateo County paramedic response is requested.

4.3.1 The Palo Alto dispatch must call directly to SMCPSC and specify that Palo Alto Fire paramedics are not available to respond.

4.3.2 Ascertain if a Palo Alto fire engine will be responding to assist paramedics.

4.4 Priority 3 requests for ambulance transport will be handled by Palo Alto paramedics when available.

4.5 Any problems that occur with a SLAC response should be documented and forwarded to the EMS Agency for further follow-up.

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