y

AMBULANCE DEPLOYMENT BROADCASTS / NOTIFICATIONS

APPROVED: _____   _____
          EMS Medical Director   EMS Administrator

The primary system used to alert units of calls or messages is digital paging through the PSC CAD or a paging terminal.

1.   PAGE TYPES

      1.1   When a unit is assigned a call via the CAD, pagers assigned to the assigned unit will be automatically encoded with the call information.

      1.2   When alerting a unit to a post move the assigned unit will be paged with the message "Post #" - New Post assignment.

      1.3   When alerting units of a low system level, the PSC dispatcher will conduct an "all page" indicating the current system level.

2.   POST MOVES

      A voice broadcast from Public Safety Communications (PSC) shall be made within 2 minutes from the time that a system change occurs. The voice broadcast together with a simultaneous page (via digital pager) will include the following;

      2.1   Unit identifier

      2.2   Assignment of post location

3.   ACKNOWLEDGMENT OF MEDICAL CALL ASSIGNMENTS

Issue Date: August 1, 2004
Effective Date: August 1, 2004
Review Date: August 2006

3.1   Paramedic unit should answer medical call assignments within 15 seconds or a secondary method of contact should be made.

3.2   A second unit shall be sent if no acknowledgment within 60 seconds. PSC should place the primary unit dispatched out of service, until their status can be determined.

4.   HOSPITAL STATUS / via HART SYSTEM

The HART system should be used by hospitals to alert Public Safety Communications (PSC) and medic units of conditions, which may affect determination of hospital transport destination.

Issue Date: August 1, 2004
Effective Date: August 1, 2004
Review Date: August   2006