

PREVENTION AND MANAGEMENT OF ASSAULTIVE BEHAVIOR IN OUTPATIENT SETTINGS

THURSDAY, SEPTEMBER 27TH, 2018 9A TO 4P

Foster City Community Center+ 1000 E. Hillsdale Blvd., Foster City, CA 94404

IMPORTANT CEU INFORMATION

This course is provided free of charge. Unless otherwise noted, all activities included within the course are eligible for CEU/CEH credit. For those attendees that successfully complete the course, a completion certificate will be provided at the conclusion of the course or within 30 days via mail/email.

San Mateo County Behavioral Health and Recovery Services (BHRS) is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for LMFTs, LCSWs, and LPCCs. San Mateo County BHRS maintains responsibility for this program/course and its content. San Mateo County BHRS is approved to provide the following: -This course meets the qualifications for 6 hours of continuing education credits for LMFTs, LCSWs, and LPCCs as required by the California Board of Behavioral Sciences. CAMFT CE Provider # 128414. -Provider approved by the California Board of Registered Nursing, Provider Number CEP1405, for 6 contact hours. - Provider approved by CCAPP-EI, pending. - Provider approved by CAADE, Provider Number CP15 712 C 0218 for 6 CEHs.

Disclosure of relevant financial relationships: The speaker(s) and planner(s) declare that neither they, nor any member of their immediate families, have had a financial relationship in the past 12 months that is relevant to this training activity.

* This course is required before attending the Advanced Level course on February, 8th 2018

TRAINING OBJECTIVES

After this training, participants will be able to:

- Identify two words universally used most often to "bait" and initiate the cycle of provocation/antagonizing.
- Define two primary interventions that most reliably stimulate rational-thought in another.
- Recognize two most recurring communicative missteps on the part of the speaker.
- Implement two default words that re-establish balance in the professional relationship
- Analyze three communication elements that must be in place in order for a sender's message to be received as intended.

PRESENTER

Since 1993, Ian Brennan has successfully trained over one-hundred thousand people across the country in violence prevention, anger-management, and conflict resolution at shelters, schools, hospitals, clinics, jails, and drug-treatment programs. His trainings are based on over 15 years of experience working as a mental health specialist in acute-psychiatric settings. Additionally, he provides one-on-one, anger-management sessions for those facing criminal charges due to violent conduct, and also provides expert testimony in cases.

REGISTRATION

Please register through LMS: www.smcgov.org/lms

If you do not have an LMS account, you may register here:

Eventbrite: [here](#)

CULTURAL AND LINGUISTIC COMPETENCY

The planners and speakers of this continuing educational activity have been encouraged to address cultural issues relevant to their topic area. San Mateo County provides interpretive services through the Health Care Interpreter Network (HCIN). The San Mateo County Language Assistance intranet site is at: <http://intranet.co.sanmateo.ca.us/healthsystem/interpretation-translation/>. For more information on Cultural Competence resources San Mateo County Health System offers visit the San Mateo County Office of Diversity and Equity website at: www.smchealth.org/bhrs/ode

If you require accommodation for a disability, have any questions or concerns, or need instructions for addressing grievances, please contact Erica Britton at (650)372-6153 or EBritton@smcgov.org.