Pearls

- Discuss with parent/guardian to determine reason for 9-1-1 request to best determine if there is no medical complaint.
- All persons who request medical evaluation or treatment are considered patients and shall have a EHR completed.
- Should a patient refuse evaluation or decline further evaluation once begun, document as much as you can. Even patients who refuse vital signs can be observed and respirations measured. The EHR narrative in these cases is key and must accurately and thoroughly describe the patient encounter.