

# No Medical Complaint

For patients without any medical, psychiatric or traumatic complaint and no signs of illness on assessment. Usually reserved for non-transport

**History**

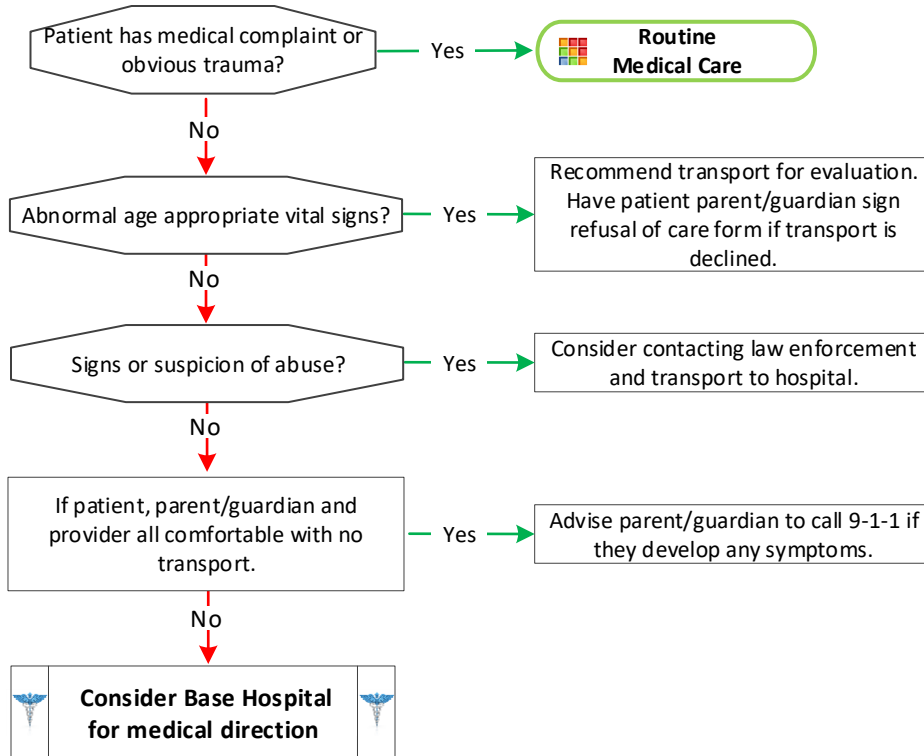
- Someone else called 911; patient did not request services
- Other situation in which patient does not have a medical complaint or obvious injury

**Signs and Symptoms**

- Assess for medical complaint

**Differential**

- Based on medical complaint if found



**Pearls**

- Discuss with parent/guardian to determine reason for 9-1-1 request to best determine if there is no medical complaint.
- All persons who request medical evaluation or treatment are considered patients and shall have a ePCR completed.
- Should a patient refuse evaluation or decline further evaluation once begun, document as much as you can. Even patients who refuse vital signs can be observed and respirations measured. The ePCR narrative in these cases is key and must accurately and thoroughly describe the patient encounter.