



San Mateo County Behavioral Health and Recovery Services Outreach Worker – Chinese Outreach Program

The San Mateo County Behavioral Health and Recovery Services (BHRS), Office of Diversity and Equity (ODE) is looking for a bilingual Outreach Worker to help in providing behavioral health outreach and engagement services to Chinese immigrants and Chinese Americans living in San Mateo County. If you have a passion for health equity and advocacy in low-income and underserved communities, see below for details on the position and instructions to apply. The Outreach Worker will be a contract position and will be working twenty-four (24) hours a week until June 30, 2017. Responsibilities will include:

1. Provide outreach and engagement to individual Chinese immigrants and Chinese Americans, and their families as needed, who may be in need of behavioral health services and link him/her to a bilingual clinician for assessment and follow-up treatment.
2. Actively promote the program, and BHRS, services to the Chinese community, identifying a multi-pronged approach to build awareness, and participates in ongoing promotion of BHRS services.
3. Lead psycho-education classes, workshops and forums for Chinese/Chinese American community.
4. Participate in the Chinese Health Initiative of BHRS and other appropriate committees.
5. Identify and collaborate with community based entities, both public and private to facilitate outreach and engagement services.
6. Perform initial screening and provide behavioral health information/education/resources as needed and work closely with BHRS Access Center, who will help with the referral process.
7. Facilitate warm hand-off to appropriate services including follow-up visits and phone calls.
8. Consult and collaborate with BHRS Chinese staff or others to facilitate entry to and assessment of new clients, as well as address engagement issues with hard to reach clients.
9. Assist clients in applying for insurance coverage and/or other ancillary services.
10. Participate in ongoing improvement of program/delivery of services and identifies needs/gaps.
11. Perform data collection and document, track and report on outreach efforts. Activities may include collection of initial health and behavioral health status of individuals.
12. Support and provide technical assistance to other ODE-related projects as needed.
13. Participate and represent ODE in meetings and other tasks as assigned.

Qualifications:

- BA or higher in social work, public health, psychology or other related human services field required.
- Bilingual in Cantonese and English, or Mandarin and English required. Ability to read and write Chinese preferred.
- At least one year of direct service experience in mental health and/or substance abuse preferred.
- Ability to understand and work effectively with the Chinese population.
- Knowledge in health and human resources related resources.
- Availability to work flexible hours, including weekends and evening hours.
- Possession of a valid California driver license required.

If you are interested in applying for this position, please submit a cover letter noting how you are prepared to outreach and engage the Chinese community along with your resume via email to Doris Estremera at destremera@smcgov.org. For questions, please call (650) 573-2889.

Job Type: Contract

Required experience: 1 year preferred direct service experience in mental health and/or substance abuse

Required education: Bachelor's

Required languages: Cantonese and English, or Mandarin and English