ADMINISTRATIVE NOTICE

DATE: June 14, 2019

To: San Mateo County Prehospital Care Providers

FROM: Dr. Greg Gilbert, EMS Medical Director
Nancy Lapolla, EMS Director

SUBJECT: Mobile Stroke Unit Rendezvous Points (19–CLN–01)

Earlier this year in partnership with Sutter Health Mills-Peninsula Medical Center and system stakeholders, the San Mateo County EMS System began participating in a University of Texas Health multi-site pilot study evaluating patient outcomes in a tiered stroke system utilizing a Mobile Stroke Unit (MSU).

We’re pleased to announce that the MSU pilot study has entered its next phase, expanding coverage and incorporating designated rendezvous points in the north, central and coast-side areas of San Mateo County. A34 – Stroke/CVA/TIA and A34T – Stroke/CVA/TIA – Mobile Stroke Unit protocols have been updated with rendezvous point information.

General Guidance:

- For patients experiencing a suspected stroke outside of the MSU’s primary response area, on-scene prehospital providers should alert the MSU via PSC early to ensure timely arrival at the designated rendezvous point.
- The MSU will communicate with and provide consultation to on-scene prehospital providers while enroute to the rendezvous point.
- If the MSU is unavailable, this will be communicated to on-scene personnel by PSC. In this scenario, transport should proceed to the appropriate facility in accordance with policy.
- Primary communication between Advanced Life Support system ambulances and the MSU shall occur via the MCI 2 radio channel; back-up communications shall be by cell phone.

Questions regarding this administrative notice should be directed to EMS@smcgov.org.

Reference:
A34 - Stroke/CVA/TIA
A34T - Stroke/CVA/TIA - Mobile Stroke Unit