

San Mateo County Health System Behavioral Health and Recovery Services Division



Mental Health Services Act (MHSA) Three-Year Plan Prioritization Session

Wednesday, April 26, 2017 / 4-7pm Veterans Memorial Senior Center, Redwood Room 1455 Madison Ave, Redwood City, CA

MINUTES

1. Welcome 4:10 PM

Supervisor Dave Pine, District 1, Board of Supervisors Steve Kaplan, Director BHRS

2. MHSA Overview 4:15 PM

Community Program Planning Process

Doris Estremera, MHSA Manager

MHSA background information was provided: Prop 63, voted in 2004 by California voters, imposes a 1% tax on personal income in excess of \$1M. Funding is allocated to Counties to transform the mental health system. MHS Components and percent allocated funding and one-time funding components were explained. This included reviewing Community Services and Supports (CSS), Prevention and Early Intervention (PEI), Innovations (INN), Workforce Education and Training (WET), Capital Facilities and Information Technology, and Housing.

MHSA Planning requirements were explained including required stakeholder engagement, called the Community Program Planning process. The MHSA Steering Committee meets twice a year, there is a 30 day public comment and public hearing process on all MHSA Annual Updates. The Annual Update is a report of services provided over the year, activities, program outcomes, evaluations. During a the 3-Year planning phase, more thorough input is sought through a Needs Analysis and a Strategy Development Phase. It is an opportunity to hear from the community and prioritize needs in the event that there is additional funding (tax revenue).

3. Review of Recommended Strategies

4:30 PM

Prepared Public Comments

Before beginning the review of recommended strategies for the next three years, a few items were brought forward for consideration:

- 1) Priority recommendations identified in 2014-17 planning remain a priority. Expansion of supports for isolated older adults was the one priority that was not implemented. If funding becomes available this will be implemented first
- 2) PEI component requires that at least 51% of funds go to programs serving individuals ages 0-25, including school-based strategies. It was proposed that a taskforce of subject matter experts be brought together for two follow up meeting between July and September to prioritize programs and services with as specific emphasis on school-based, evidence-based

services, to meet the 51% PEI funding requirement. If you are interested in participating in this taskforce, please email your interest to mhsa@smcgov.org

Review of the 17 priority recommendation began, prepared Public Comments included:

- Children and Youth (C/Y) FSP
 - Speaker: Susan Howe, Edgewood
 - Edgewood serves Transitioned Aged Youth (TAY) who are 17-25 year olds
 - Edgewood TAY are the most vulnerable and most resilient of this age range
 - 75% are out of homes
 - 90% have experienced trauma
 - Stay an average length of 2 years
 - TAY are
 - Developmentally attuned
 - Emerging adults
 - In a time of transition
 - Transition are largely due to gap in housing
 - Lack of housing undermines progress and growth
 - There is no TAY specific housing or shelter

Adult and Older Adult FSP

- Speaker: Lenore Gutelli, Caminar
 - Oversees Full Service Partnership (FSP) which are full wrap around services
 - There are 30 FSP slots
 - FSP Case Managers have a tough job
 - FSP clients are the most severe of those with mental illness
 - It's hard to find support clients because of the lack of funding
 - Clients struggle with basic needs (e.g. bathing, cutting nails, interviewing as a prospective tenant)
 - Case managers advocate everyday
 - FSP clients include 75 and 80 year olds who are struggling
 - Caminar needs more resources to continue to do job they are doing
- o Speaker: Kevin Jones, Telecare
 - It starts with a place to live
 - Full service partnerships
 - MHSA housing funding has not increased in years or ever
 - Locked setting cost \$7,000/month
 - Our current subsidy for housing is \$500
 - Sustainable financially
 - MHSA outcomes are all amazing

Criminal Justice Involvement

- Speaker: Jose Solano, Pathways
 - Current client of Pathways program
 - Pathways is the reason for his success
 - Case manager Teresa helped him

- He was diagnosed with schizophrenia
- Today, he has been clean for 3 years and 9 months
- He has a 3.47 GPA with all As and Bs
- Pathways paid for 3 consecutive semesters at CSM to make it happen
- He now has two degrees from CSM
- He wanted to make Pathways proud by paying for his own program
- He recommends Pathways to be a high priority for funding consideration
- Speaker: Nubia Barraza, StarVista's Girl's Program
 - She is the lead therapist and program coordinator
 - Girl's camp changed her outlook on therapy
 - Girl's camp has previously received MHSA funding

Outreach Collaboratives

- Speaker: Kava Tulua, One East Palo Alto
 - Coordinator of Mental Health initiative for One East Palo Alto
 - Clients now go to service providers (versus service providers needing to outreach to bring clients to services)
 - Outreach has huge impact on community
- Speaker: Mary Bier, North County Outreach Collaborative
 - Many community partners and spaces
 - Our main goal is to educate people about services available to them and reduce stigma and increase access to services
 - The only way we can achieve this goal is to build relationships and trust
 - Focused outreach
 - Faith in action
 - Worked in 4 churches
 - Connected to services immediately for those tenants whose rent increased

Pre-Crisis Outreach & Response

- Speaker: Ian Adamson, Family Assertive Support Team (FAST)
 - Clients stay involved 3-6 months until family member is connected to services they need
 - Tremendous need for Spanish speaking staff area of expansion

Older Adults System of Care

- Speaker: Joicy Mean, Older Adult System of Integrated Services (OASIS)
 - More medically vulnerable seniors in OASIS programs
 - OASIS has Chinese speaking and Spanish speaking case managers
 - OASIS needs more peer support community workers (bilingual)
 - It takes a longer time to help seniors (e.g. they may lose their driver's license)

Supported Services for Clients in Recovery

- Speaker: Riley, California Clubhouse
 - Has a mental illness and is a member of California Clubhouse
 - Wasn't qualified for Vocational Rehabilitation Services and Caminar (these programs only accepted clients by referral)

- He kept looking for employment
- California Clubhouse was the open door for him
- California Clubhouse matched him with a retail store
- He has been employed halftime for about 6 months
- As a result of this job, he has more earned income and feels less isolated
- His experience shows that someone with mental illness can be part of the team
- At his work, he says "have a great day!" and really meant it
- He now sees the world as a more friendly place
- Speaker (Digital Story): [Insert Name], Caminar
 - Chris Robinson
 - Digital Story by College of San Mateo student

Wellness Services for Migrant Populations

- Speaker: Ziomara Ochoa, Clinical Services Manager
 - Coastside
 - For people to access services, they have to leave their community
 - Coastside has been a community that has been forgotten
- Speaker: Yolanda Novelo, Peer Support Worker
 - She represents a community that has a lot of intergenerational trauma
 - She never thought her family would receive mental health services
 - Her daughter was suicidal
 - Her daughter was traumatized when she was 2 years old (sexually molested)
 - Yolanda was being trained and learning skills from the Parent Project for her daughter to feel safe to talk to her
 - It is hard to reach services outside Coastside
 - She was able to receive services after being designated with higher level of care
 - Many Coastside families make minimum wages (less than she does)
 - To go to the other side of the hill, they have to lose a day of work

Homeless Mental Health

- Speaker: Dr. Faye McNair-Knox, One East Palo Alto (OEPA)
 - OEPA Executive Director since 2004
 - Homelessness is the biggest social issue in East Palo Alto
 - OEPA has been able to rally a lot of support to lack of access to mental health services in East Palo Alto
 - Multicultural Wellness Center
 - Dr. McNair-Knox is proud of work that has been done to have a safe space for individuals to receive information and get referred – community center
 - Took major organizing effort to get shelter at EPA
 - EPA has one of the highest homeless populations in the County of San Mateo
 - OEPA finds a lot of overlap with those who are unhoused and have mental health conditions

Prevention of Early Psychosis

Speaker: Bruce Adams, PREP/BEAM

- Many individuals graduate from PREP/BEAM
- There is anxiety that comes with excitement of graduation
- PREP/BEAM graduates are discharged to lower level of care
- What happens after PREP?
- Recovery is a journey (not a destination)
- PREP/BEAM would like to provide this after care approach (e.g. support group) and show long term outcomes
- Speaker: Mike, PREP/BEAM
 - Family Support Specialist for PREP/BEAM
 - Son is a graduate of PREP/BEAM
 - He went from psychosis to community college to attending University of Arizona, Tuscon
 - The work that PREP/BEAM does is meaningful and real
 - Everyone in this team is fully committed to it

Crisis Response

- Speaker: Narges Dillon, StaVista
 - Director of StarVista Crisis Center
 - StarVista Crisis Center serves thousands of callers per year and provides school presentations
 - There is a need for increased prevention and intervention for schoolaged youth
 - More people come forward when they attend school presentation
 - StarVista gets more and more requests for younger students
 - Hopes to advocate for appropriate assessment especially most vulnerable young people

Community Engagement and Empowerment

- Speaker: Yolanda Ramirez, San Mateo County Behavioral Health and Recovery Services
 - Lives in San Mateo
 - Has two kids
 - Family Partner for County of San Mateo
 - 6 years ago, almost lost her daughter with a suicide attempt
 - Participated in Parent Project and became a Health Ambassador Program
 - Her daughter is now in recovery
 - Was a family partner for Edgewood

4. Additional Input & Prioritization (All participants)

6:00 PM

Open Public Comment

Additional recommendations were brought forward for consideration and all participants were given two votes to prioritize across these additional recommendations. A peer-run warm-line, peer support during and after discharge from psychiatric hospitalization and a coordinated approach to outreach in the Chinese community were prioritized and added to the 17 recommendations for voting by the Steering Committee

Public Comments included:

Veterans

- Speaker: Soni Adams, Department of Veteran Affairs (VA)
 - Nice to be in solidarity with amazing people
 - Working for VA, understands issues of severe mental illness and suicide
 - Veterans have twice the rate of completed rates of suicide than civilians
 - Some (not all) veterans have access to VA care based on certain criteria
 - There is a need to create a form of transportation to link veterans to resources
 - Such transportation would
 - Reduce acute hospitalizations
 - Improve access to quality care
 - Open up and streamline services to others in community who don't' have VA for their health care
- o Speaker: Donald DC Barlow, VA Palo Alto
 - Peer Support Specialist at VA Palo Alto
 - Mental Health Intensive Case Management
 - Consumer of correctional institutional setting
 - Minority veterans coordinator
 - Whole health coach
 - Help veterans transition out of treatment court
 - When on parole and homeless, did not have transportation or funds
 - Transportation accessibility to mental health care providers
 - Echo voices of his peers and consumers of various products MHSA/BHRS offers
 - Just don't show how to get there but also help people get there (transportation) so they can get the product and services that they need
 - Open up mental health services that don't qualify

Linda, Telecare Client

- Was kicked out of the apartment
- Sleeping at park benches
- Sleeping at airports
- Sleeping on the streets until she met Telecare
- o There were shelters that only let people stay there for 30 days
- o They gave her a shelter for 2 years
- She has an apartment and been there for 2.5 years

Valisha, Consumer

- Consumer for almost 7 years
- o Today, in school and drug free

Darrell, Concerned Citizen

- Not associated with any proposed recommendation
- Happy to see so many good programs
- In and out of many hospitals

 His one ask is that programming be created in neighborhoods so that they are accessible and easy to find

Steve Sust, Chinese Health Initiative

- No systematic or coordinated education, outreach and referrals for the Chinese community in this county.
 - No one speaking Mandarin/Cantonese to answer ACCESS line (despite Chinese being a threshold language)
 - No psychoeducation that is linguistically and culturally appropriate for Chinese community
 - Chinese Community Outreach Worker position is scheduled to end June
 30, 2017 with no confirmed plan of continuing this position
- Recommendation: Systematic or coordinated education, outreach and referrals for the Chinese community in this county.

■ Michael Horgan, Heart & Soul, Inc.

- o Recommends peer run respite
- Safe and home like environment
- Offer empowerment and meaningful choices
- Provide a much needed alternative for those seeking help from trauma or at risk for psychiatric illness

Helene Zimmerman, NAMI San Mateo County

- Mentally ill from borderline personality disorder
- Started attending connecting meeting
- Graduated from peer to peer meeting
- Pals and the mentors often their first paid opportunity after mental health life transition

Dana, NAMI San Mateo County

- Took and graduated NAMI peer to peer course
- Trained to teach the course in 2014
- Facilitates connection group
- o Peer to peer program
- Hold a job for the last 11 years
- o What was missing for her was the sense of community
- You can do quite well but still feeling not connected to other people
- NAMI creates a sense of community
- o NAMI has great programs based on research
- Support mentors on discharge and peer pals program

Christopher Jump, Heart and Soul, Inc and Peer Recovery Collaborative

- Member Peer Collaborative
- Larger peer voice in the community
- Experienced extreme states of sadness
- Constantly beaten and belittled
- Physically and verbally abused (parents said they wanted to kill him)
- He thought he was worthless

- He was told he was sick and told to take pills which didn't help him live and thrive
- Wasn't able to hold a job or house
- Finally found a place he can get some therapy and place where he can show his worth and value
- Medication free for 8 years
- o Asking for peer respite center

Elaine Peng, NAMI Chinese and Chinese Health Initiative

- Shared personal experience with her own and her daughters mental health issues
- Advocating for Chinese outreach program
- Spoke in Chinese and May translated her speech in English

■ May, NAMI San Mateo

o This is the first time NAMI is requesting funding from the County of San Mateo

Eddrena

- o Youth 25-30 year old
- Need to be incorporated into a caregiver program such as a TAY type program
- Plus 24 hour supportive housing for those youth
- Not just safe to get housing for them
- Not enough for individuals to just stay safe

Additional Written Public Comments are attached.

5. Voting & Prioritizing Strategies (MHSA Steering Committee only) 6:40 PM Results will be tallied and posted on the MHSA website, www.smchealth.org/MHSA

6. Adjourn 7:00 PM

MARK YOUR CALENDARS!

MHSA Three-Year Plan Presentation

Mental Health and Substance Abuse Recovery Commission

June 7, 2017 / 3-5pm

Health System Campus, Room 100, 225 37th Ave., San Mateo, CA



Personal information (OPTIONAL)
Name: ERIK MCCARASY Agency/Organization: Cathorna Clashouse
Phone Number: 9168 Email address: ERIKM (READY & CMAL. CAM)
Mailing address: 1967 TCONOKIOGA DK.
Stakeholder group you identify with (check all that apply):
Mental Health Client/Consumer AOD Client/Consumer
Family Member of Client/Consumer Community Member
Community Agency Social Services/Human Services Provider
Mental Health Provider Substance Use Provider Health Provider
Education Law Enforcement/Criminal Justice
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Phone Number 50 921-515] Email address: eddrena peters @ 6 MMT - & Mailing address: 210 N De law ARE #B SAN WATE, CA-	7
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Mental Health Provider Substance Use Provider Health Provider
Education Law Enforcement/Criminal Justice
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Phone Number: (30518-0929 Email address: Velish Socoashiang Mail. Com Mailing address: 1321 Marshall St # 302 RWC- 94063
Stakeholder group you identify with (check all that apply):
Mental Health Client/Consumer AOD Client/Consumer
Family Member of Client/Consumer Community Member
Community Agency Social Services/Human Services Provider
Mental Health Provider Substance Use Provider Health Provider
Education Law Enforcement/Criminal Justice
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Personal information (OPTIONAL)
Name: Christopher Jum Agency/Organization: HEART & SOUL
Phone Number: 622 - 4961 Email address: Chritophes Jaheertendsodine. org
Mailing address: 210 Industrial Rd \$205 SAN Carlos, CA. 54070
Stakeholder group you identify with (check all that apply):
Mental Health Client/Consumer AOD Client/Consumer
Family Member of Client/Consumer Community Member
Community Agency Social Services/Human Services Provider
Mental Health Provider Substance Use Provider Health Provider
Education Law Enforcement/Criminal Justice
Please provide comment/feedback:
Need for a peer run respite center Need for more investment in peer support Need for more abfordable housing
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Personal information (OPTIONAL)
Name: Ashley Agency/Organization:
Phone Number: 6789256862 Email address: ashloghlangston & gmail. Com
Phone Number: 6789256862Email address: ashleyhlangston@gmail.com Mailing address: 906 15th Ave, Redwood City, CA 94063
Stakeholder group you identify with (check all that apply):
Mental Health Client/Consumer AOD Client/Consumer
Family Member of Client/Consumer Community Member
Community Agency
Mental Health Provider Substance Use Provider Health Provider
Education Law Enforcement/Criminal Justice
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Please provide comment/feedback: I recently moved to San Mateo county and left my little brother on the East coast. He was diagnosed with schizophrenia six
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and Peer Pals programs would be life changing. MoD partners recently discharged patients with paid peer mentars who understand what the patient is going through at a time when it is needed most. This offers a lifeline to via a connection to a member of the community who does not judge the individual. I have heard my brother lament that no one understands him, no one has experienced what he has, and that all of his friends have 'moved or with their lives leaving him be hind and alone. I cannot stress prough what a program like MoD (Starting when the patient is hospitalized) and Peer Pals (outfter the patient is discharged from the hospital would mean to my brother and how special NAMI Son Mateo 3 for providing these services However, they need help to pay more mentor and to pay mentors (higher wage) Often, these peer mentors struggle to Find gainful employment or have to choose between being amentor and having a higher paying job. The service these mentors provide is vital for individuals with mental illness. Please help to make the option of serving as a mentor a viable option for these



Personal information (OPTIONAL)
Name: UVOY J CHUILMAN Agency/Organization:
Phone Number: 650.595. 899 Email address: JUDY SCHUTZMAN 40 BOL, COM
Mailing address: 3141 MELENSY DA JAN CARLOS 98070
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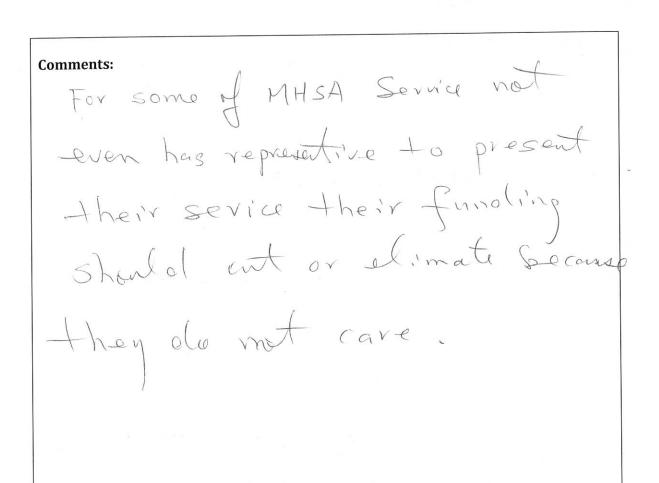
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Personal information (OPTIONAL)	
Name: JFAN CHEN Agency/Organization:	
Phone Number: 650-888-1790 Email address: jean chen cccophotmail. com	
Phone Number: 650-888-1790 Email address: jean chence of hot mail. com Mailing address: 65 CROWN Court San Maileo CA 94402	
Stakeholder group you identify with (check all that apply):	
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You may send your comments via email or post to Doris Estremera, MPH, MHSA Manager, mhsa@smcgov.org
225 37th Avenue, 3rd Floor, San Mateo, CA 94403
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Personal information (OPTIONAL)
Name: Helene Agency/Organization: MANI
Phone Number: 628.0801 Email address: h ZiMMeRpnamisanmover. of
Mailing address: 1650 Barel Place 130 San Haten
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Phone Number: (650) 759-7753 Email address: Om ralge gmail-com
Mailing address:
Stakeholder group you identify with (check all that apply):
✓ Mental Health Client/Consumer AOD Client/Consumer
Family Member of Client/Consumer Community Member
Community Agency Social Services/Human Services Provider
Mental Health Provider Substance Use Provider Health Provider
Education Law Enforcement/Criminal Justice
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Name Orlan O M Sagency/Organization:
Phone Number 6 50 730 7756 Email address: James Wilson Joy 6 6 MAIL. CON
Mailing address: 157 ELG/onada 94818
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Family Member of Client/Consumer Community Member
Community Agency Social Services/Human Services Provider
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Consider supporting a community that is isolated.
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Personal information (OPTIONAL)	
Name: 101anda Rami @Agency/Organization: BHR5	
Phone Number: 650-346-483 Email address: 4 mramirez e smcgoviorg	
Mailing address: 727 Shasta St. Redwood City CA 94063	
Stakeholder group you identify with (check all that apply):	
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Family Member of Client/Consumer Community Member	
Community Agency Social Services/Human Services Provider	
Mental Health Provider Substance Use Provider Health Provider	
Education Law Enforcement/Criminal Justice	
Please provide comment/feedback:	
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to increase engagement of clients and	
rarodivers in services.	
I support frevention-community Engagement and empowerment recommendation, to have	
and empowerment recommendation, to have	
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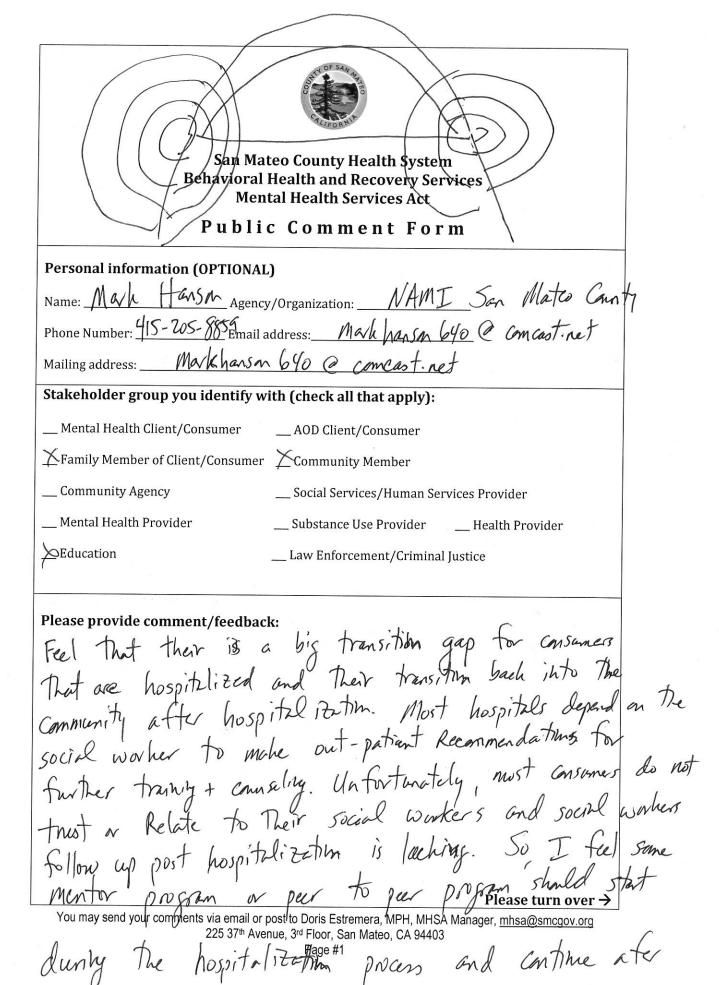
San Mateo County Health System Behavioral Health and Recovery Services Mental Health Services Act

Public Comment Form

Personal information (OPTIONAL)
Name: AMADA ESPINOZA Agency/Organization: BHRS Health ambassador
Phone Number: 650-445-1596 Email address: amadaespinozo 10 Qyahoo. com
Mailing address:
Stakeholder group you identify with (check all that apply):
Mental Health Client/Consumer AOD Client/Consumer
Family Member of Client/Consumer Community Member
Community Agency Social Services/Human Services Provider
Mental Health Provider Substance Use Provider Health Provider
Education Law Enforcement/Criminal Justice
Please provide comment/feedback: Como madre de una cliente de saludmental agradez co mucho por todos los servicios que ha recibido mi hija que se ha recuperado muy bien gracias a todos esos servicios, Por esto pido que el comité nos siga apoyando economicamente para que todas las familias sigan teniendo esperanza porque la recuperación es posible mientras tengamos apoyo. Gracias por todo Oracias por todo
saludmental agradez co mucho por todos los servicios
bien aracias a todos esas servicios Por esta vido
que el comité nos sign apoyando económicamente
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Please turn over →

Comments:	
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hospitalization to powle a smoother transition buch that The Community. consumer is much more likely to listen to another consume has had similar experiences acting as a mentor. Many counties it The Bay Aru have implemented a program called "Menters on Dischage Med by NAMI very success fully ell Reducing additional hospitalizations) Jan Mateo Courty needs a program like This now



San Mateo County Health System Behavioral Health and Recovery Services Mental Health Services Act

Public Comment Form

Personal information (OPTIONAL)	e de la companya de
Nametwick Houled Agency	Organization: URS/North County Wince/Per
Phone Number: 3719 Email ac	Organization: URS/North County Win(c/Per) Iddress: Cana (6.72 @ g.mar). com Works
Mailing address: 120 N. San Wood	
Stakeholder group you identify wi	th (check all that apply):
Mental Health Client/Consumer	AOD Client/Consumer
Family Member of Client/Consumer	Community Member
Community Agency	Social Services/Human Services Provider
Mental Health Provider	Substance Use Provider Health Provider
Education	Law Enforcement/Criminal Justice
Please provide comment/feedback This was is my first Live been strongly drepleyed here along commissioner to town I have been an	times attending a MHSA mfg.
the Coastside need neg	P in this areal. As A SENION
afordable housing is	critical to ME. I Appreciate
nearing about your Ef	forts. I WISH that there were

more peur courselor peur support positions. Mine ends in 8 Mbs and I would love to continue giving back. Aside from that selfish dism. I cannot stess how helpful peur **Comments:**

My name is Roxana Ruan. I live in San Carlos and work in Redwood City. My first language is Cantonese.

I know Shiyu Zhang, the Chinese Outreach Worker, through NAMI San Mateo.

4 months

I was looking for a psychiatrist for my nephew on my own for a really long — time. I went to a few nonprofit organizations and hospitals, and had no luck finding a doctor. NAMI San Mateo suggested me to call Shiyu.

Shiyu did things efficiently. She set up an appointment for my nephew with a county clinician the next day. Shiyu listened to my frustration. She was very patient with me, and found the best solution with me.

I like Shiyu because she is not only bilingual, but she also knows both American and Chinese cultures well. For example, I didn't have to explain in detail about China's one-child policy to her and I could see that she understood my nephew's unfair treatment being the second child in the family. I also have limits to explain this mental health issue. I just spoke a word or phrase and Shiyu understood what I was trying to say, and she helped me interpret properly.

Finally I found a psychiatrist through Shiyu.

I really appreciated Shiyu's Chinese Outreach Worker position. She did more than just provide a phone number or a website. I know there are more Chinese residents in San Mateo community that really need the Chinese Outreach Worker to help them find the right direction in their daily need.

I believe San Mateo County residents would be happy to have outreach and education programs for the Chinese community. This is my voice, and I am sure this also the voice of many other Chinese in the community.

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PRODUCT #14678	♦ DAY-TIMER' ◆ MADE IN USA
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Colin Hart

From: bondgraphic@comcast.net

Sent: Wednesday, April 26, 2017 4:42 PM

To: Colin Hart

Subject: Mental Health Money

Colin,

This is Kevin, the guy who spoke with you before your event. I want to add into public comments:

San Mateo County is having a boom in tech workers and San Francisco and San Mateo counties are the tech capitals of the world. This is not going to just all of a sudden stop. There are many people in this county who suffer from mental health problems and the most basic part of that problem is housing. Every bit of housing in the county is now prohibitively expensive and we must find a way to insure that there is adequate housing for those who are marginalized by mental health. I propose small apartments that don't disrupt the landscape and can have up to 12 units in them and divide them between low cost and mental health populations. We need lots of these! If they are not designated to that population and instead go to the general population, the rents become financially unsustainable for the mental health population. These units don't make developers rich, they provide necessary housing for people who need it. When I was growing up in Redwood City, Agnews State Hospital housed many mental health patients. That responsibility rests largely on the families and the state and counties to handle now that there are very few state institutions. Without housing, you can't move forward.

Kevin Bond A concerned resident of Redwood City My name is Roxana Ruan. I live in San Carlos and work in Redwood City. My first language is Cantonese.

I know Shiyu Zhang, the Chinese Outreach Worker, through NAMI San Mateo.

I was looking for a psychiatrist for my nephew on my own for 4 months. I went to a few nonprofit organizations and hospitals, and had no luck finding a doctor. NAMI San Mateo suggested me to call Shiyu.

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I really appreciated Shiyu's Chinese Outreach Worker position. She did more than just provide a phone number or a website. I know there are more Chinese residents in San Mateo community that really need the Chinese Outreach Worker to help them find the right direction in their daily need.

I believe San Mateo County residents would be happy to have outreach and education programs for the Chinese community. This is my voice, and I am sure this also the voice of many other Chinese in the community. From: Melissa Ambrose < Mambrose@juhsd.net>

Sent: Tuesday, April 25, 2017 10:37 AM

To: HS_BHRS_MHSA

Subject: Funding for Star Vista Crisis Counselor

Hello ~

I am writing you to express my deep appreciation for the Crisis Clinician position currently funded at Star Vista. I am a Wellness Counselor in Jefferson Union High School District, and I am grateful we can call Star Vista when we have a student who very much needs therapy, but can't get it through insurance or for financial reasons. The clinician comes to school and works with students and their families with the compassion and non-judgment that allows students to heal and grow. Additionally, the Crisis Clinician comes to schools to do staff development about crucial topics like suicide prevention. It is truly an invaluable position and I so hope you continue funding it. Considering the serious lack of services in North County, we really need Star Vista.

Thanks,

Melissa Ambrose, LCSW/PPS Wellness Counselor Community Service Coordinator Oceana High School (650) 550-7307

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- * Suicide Crisis Line: (650) 573-2662/1-800-SUICIDE/(650) 579-0350
- * Daly City Youth Health Center: (650) 985-7000/dalycityyouth.org
- * Domestic Violence: (800) 300-1080
- * Parenting Crisis Line: (888) 220-7575

From: Courtney Coburn < coburnc@cabrillo.k12.ca.us>

Sent: Tuesday, April 25, 2017 7:14 AM

To: HS_BHRS_MHSA

Subject: Fwd: if you have a minute to help us

Good morning!

Forgot to send this your way. Please see my message below re StarVista and Narges work :) She is amazing as is StarVista!

StarVista has been a remarkable resource and tool for not only our students, but our school and community. Star Vista has not only been there for our students in crisis through the crisis hotline, they have also served as a community connection for families, have come to campus to check in on the safety of our students and have even lined up short term counseling for students who were not receiving services outside of school. StarVista has been a tremendous resource for us, and we hope to be able to utilize their important resources for years to come! This very much fills a need that we lack along the coast side as mental health resources are so limited.

--

All the best, Courtney Coburn, MA/PPS, PCCI #2958 Half Moon Bay High School School Counselor (GB-M) Peer Helper Teacher Tel: 650-712-7200 ext. 5105 http://hmbhs.schoolloop.com/

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gender, gender identity, gender expression, nationality, race or ethnicity, religion, sex (sexual harassment), sexual orientation, marital, family, parental status, or

association with a person or a group with one or more of these actual or perceived characteristics. For questions or complaints regarding this policy, please contact

John Corry, Assistant Sup. of Personnel and Pupil Services, Equity/ Title IX Compliance Officer at (650) 712-7109.

From: Judy Romero <jromero@seq.org> Sent: Monday, April 24, 2017 5:13 PM

To: HS_BHRS_MHSA

Subject: StarVista Crisis Center

Hello, my name is Judy Romero and I am the Director of the Sequoia Teen Resource Center at Sequoia High School in Redwood City. We have had a partnership with StarVista Crisis Center for the past 12 years. The Crisis Center has supported Sequoia High School by providing class presentations on suicide prevention. Recently the Crisis Center presented to all our Physical Education Classes. In the past the Crisis Center has also provided suicide prevention training for school staff. For the past 12 years the Crisis Center has participated in our annual Health Fair providing information to students and teachers. In March 2017 there were 762 students that attended the Health Fair. In addition, we've had Crisis Center counseling interns come to Sequoia High School to provide crisis counseling to students. StarVista Crisis Center has been a great asset to have as a partner.

If you have any questions, please do not hesitate to contact me.

Sincerely,

Judy Romero

--

Judy Romero, MFT Sequoia Teen Resource Center Director 1201 Brewster Ave. Redwood City, Ca. 94062 (650) 367-9780 ext 60065 jromero@seq.org From: Margaret Lavin <mlavin@rcsdk8.net> Sent: Tuesday, April 25, 2017 1:32 PM

To: HS_BHRS_MHSA Subject: StarVista

I am happy to write about the benefits Redwood City School District has received from StarVista. As the Director of Student Services, I have worked directly with clinicians and Narges Zohoury Dillon, the Program Director. The clinicians have worked with our most vulnerable students and families. They have counseled these kids while they spend time at our Opportunity School and follow up with them when they returned to the regular school population. They have always been thoughtful, respectful, professional, and accessible.

I have referred families on a number of occasions to the Crisis Center where they have received expert advice. Many of our 16 schools have taken advantage of StarVista's education programs through whole school presentations and small group interventions.

StarVista has become an invaluable asset to our school district's continued efforts to improve mental health education and family engagement. StarVista programs are an integral part of sustaining and building positive school climates.

If you have any questions or need further elaboration, please don't hesitate to contact me.

Sincerely,

--

Margaret Lavin, M.Ed Director of Student Services Redwood City School District 650-423-2277

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intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the sender.

From: Lisa Thorsen-Spano sbpsd.k12.ca.us

Sent: Thursday, April 20, 2017 6:45 PM

To: HS_BHRS_MHSA

Subject: support to fund clinician position at crisis center

To whom it may concern;

I would like to express my enthusiastic support for the funding of a clinician position at the crisis center through Star Vista.

I have been a school counselor in the San Bruno Park School District for over 20 years. We desperately need community agency

support to meet the needs of our students. We have been fortunate to have Star Vista clinicians assist us with individual student needs, student counseling, and educational presentations for our staff members.

Thank you fr your consideration in this important matter.

Please do not hesitate to contact me if I can be of further assistance.

Sincerely,

Lisa Thorsen-Spano, Ph.D., MFT, PPS District Counselor San Bruno Park School District 650-624-3152 lthorsen-spano@sbpsd.k12.ca.us

Name(s)	Organization (if applicable)	Title (if applicable)	Email Signature	
Rospelle Ogundele:	Stanford	suppreted Ed 4 Employ Spec	Roshelle @ stanford. ech	
MICHAEL STERRETT	COUNTY RESIDENT	SENIOR PEON COUNSELOR	senior peer course of second second the	ANA
dene foley	NAMI SMC	Peer menter	denimpedicounselos acompletes the following to be no com	000
Tann Thomas	VA PALO A leto	Peer Specialist	The Tammy. Thompson Ye VA gov SKI	2000
MARK CHALITIAN	PUBLIC - FAMILY MENIBEN	FAMILY MENBEN	CLEVMANMARK SYMON, COM Ment Chil	
Nubia Barraza	GIRLS Program SterVista	Program Cookington	Aubia, barreze Oster-victory	
Peter Ehrhom	GIRLS - Star Vista	Dept. Det.	peter-ehrhorn@star-vista.org Puls h	
John England	NAM		gengland sy 2 icloud. com & England	
Viro Arase-Barham	California Clubhouse	board member	jiro agrase@ gmail.com Gisa Clase Volus	han
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Rita Chon	Hearth System/ PHPP	Hedical office Assistant	rchowcemcgov, org pot clon	
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-Name(s)	Organization (if applicable)	Title (if applicable)	Email Signature
JEAN CHEN	NAMI	member	jeanchenera hotmail.com Tongho
Teresa Mendivil	Interpreters Unlimited	Spanish English Interpreter	V. Marchenil
Mike Krechevsky	PRÉP BEAM	FAMILY Support Specialist	
Brian Murphy			and the second second
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TOMES RVan AL HORES	VOUSINC)	Recovery Coren	bcoates@vorsmc.org & Coll
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Name(s)	Organization (if applicable)	Title (if applicable)	Email Signature Signature
AMADA ESPINOZA	BHR5//	Heath ambassador	amadaespinoza 10/2 yahoo.com Asphiniza
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Keen times	Teleane FSP	Admin Strater	Kdjenes o Telearrecezpon et
ERICA HORN	California Clubhouse	Exec. Director	ericahorn California clubhouse org School
Melissa Greenfield	WRSML	Recovery Coach	ingreenfield oversme org Welling Greenfield
Mark Hanson	NAMI Sen Mater	Board Member	Markhanson 640@ concest-net Mel & Jan
Bruce Adams	PREP/BEAM	Program Manager	badans@feltor.org Brunchy
Teri Greenwood	Calif. Clubhouse /NAMI	NIA	teri. vert @ gmail. com Tenj Lwood
Yolanda Ramirer	BHRS	Peer Support Worker/HA	
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Sylvia Tang	BHRSODE	Comm HIth Dlanner	stangermegovorg Segn
Sharon Health	VORSMC	Program Director	Sheath & vorsne org S. I Heath
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Lisa Putkey	San Mateo County Pride Center	Program Dreetor	Misa. Putkey & star-Vista iors from
Authory Ross	ACS outlet	Outlet Brogram Director	anthonycacs-teens.org AD
Priscilla Mor	Clafornia Clubhouse	YA Program	1650) 346-5125 pascille Mora
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Chris Bush	OCA SAN MATER County	Presentent	ahristush 2 Ryahov. an Chia Bright
Melissa Evans	community		meissa rose evansagmail (Levi)
Alexandra Sevista	Telecace 0	01: 10	asow. skie Ctelecerciagean . Com
Tim Holechek	San Mateo Co Bitizs	Clinical Services Mgv.	tholechete@smcgov.org certefuglish
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Hanley Langston	NAMI	volunteer	ash by h longston Egnailes	m ay Qlugate
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Elaine Pens	MAM Chinese.	Fandly and consonfer	info@namichinese.ong	ghole
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Maureen Olin	BHRS	MFTT	min @smcgov.org	
	0 4 RS	LMFT	jmean @ 5mcgov. org	
JILL Carter	TELECARE	CHENT		(FEC)
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Doug Fong	BHRS	F 1	DFONGESMCGOV.ORG	100
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Stakeholder Group	Name(s)	Title (if applicable)	Organization (if applicable)	Email	Signature
Provider of MH/SU Svcs	Adriana Furuzawa	Division Director	Felton Institute - PREP	afuruzawa@felton.org	Alindanzi-
Client/Consumer	Aisha Williams		Lived Experience Academy	aishamwilliams92@gmail.com	
Client/Consumer	Alan Cochran		Lived Experience Academy	ak_cochran@yahoo.com	Aleken
Public	Betty Savin*	MHSARC Commissioner		bettysavin@yahoo.com	
Other - Domestic Violence	Caitlin Billings	Manager of fundy Support Services	Community Overcoming Relationship Abuse - CORA	caitlinb@corasupport.org	Gulle De
Provider of MH/SU Svcs	Cardum Harmon	Executive Director	Heart & Soul, Inc.	cardumh@heartandsoulinc.org	
Client/Consumer – Older Adult	Carmen Lee	Program Director	Stamp Out Stigma	carmensos@aol.com	
Client/Consumer - SA	Carol Marble*	MHSARC Commissioner		carolmarb@aol.com	
Public	Cherry Leung*	MHSARC Commissioner		cherry.leung@ucsf.edu	1 1
Provider of MH/SU Svcs	Clarise Blanchard	Director of Substance Abuse and Co-occurring Disorders	Star Vista and BHRS Contractors Association	cblanchard@star-vista.org	Cass langhard
Disabilities	David DeNola		Center for Independence	davidd@cidsanmateo.org	
San Mateo County District 1	David Pine*	Supervisor, District 1	Board of Supervisors	DPine@smcgov.org	-12
Family Member	Dorothy Christian*	MHSARC Commissioner		Dchristian28@yahoo.com	Dorothy Christian
Health Care	Dr. Dan Becker	Medical Director	Mills Peninsula Health Svcs	beckerdf@sutterhealth.org	
Client/Consumer - SA	Eduardo Tirado*	MHSARC Commissioner	Voices of Recovery	etirado@vorsmc.org	
Law Enforcement	Eric Wollman*	MHSARC Commissioner	Burlingame Police	mmortz@burlingamepolice.org	
Provider of MH/SU Svcs	Gloria Gutierrez	MH Counselor	BHRS	GGutierrez@smcgov.org	Gener Ce
Client/Consumer - Adults	Jairo Wilches	Liaison and BHRS Wellness Champion	BHRS, Office of Family and Consumer Affairs	jwilches@smcgov.org	
Cultural Competence & Diversity	Jei Africa	Director	Office of Diversity & Equity	jafrica@smcgov.org	-
Education	Jenee Littrell	Administrator	San Mateo County Office of Education, Safe and Supportive Schools	ilittrell@smcoe.org	
Provider of MH/SU Svcs	Joann Watkins	Clinical Director	Puente de la Costa Sur	watkins3121@gmail.com	
Client/Consumer - Pathways	Jose Solano			jscompany22@gmail.com	
Public	Josephine Thompson*	MHSARC Commissioner			
Family Member	Judith Schutzman*	MHSARC Commissioner		judyschutzman@aol.com	nedel flor
Family Member	Juliana Fuerbringer		California Clubhouse	julianafuer@gmail.com	Juliang In Dross
Client/Consumer - SA	Louise Orellana*	MHSARC Commissioner	Voices of Recovery	lorellana@vorsmc.org	Jamis Allen
Provider of Social Services	Lynn Schuette	\	Community Overcoming Relationship Abuse- CORA	Lynns@corasupport.org	1
Provider of Social Services	Mary Bier	Miz	North County Outreach Collaborative	marykbier@gmail.com	
Provider of MH/SU Svcs	Melissa Platte	Executive Director	Mental Health Association	melissap@mhasmc.org	Melissi Plata
Client/Consumer - Adults	Michael Lim			mhl-lim@outlook.com	
Client/Consumer - Adults	Michael S. Horgan	Program Coordinator	Heart & Soul, Inc.	michaelhorgan@me.com	ulichael Store

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Other - Aging and Adult Services	Michelle Makino 🔀	Program Services Manager	SMC Health System, Aging & Adult Services	mmakino@smcgov.org	
Family Member	Patricia Way*	MHSARC Commissioner	MHSARC	patcway@hotmail.com	
Client/Consumer - Adults	Patrick Field			pfield3311@gmail.com	
Client/Consumer	Patrisha Ragins*	MHSARC Commissioner		patrisharagins@yahoo.com	
Other - Advocate	Randall Fox	Health, Law and Policy Advocate	Former MHSARC Chairman	randallfox@sbcglobal.net	
San Mateo County District 1	Randy Torrijos*	Staff to David Pine	Board of Supervisors	Rtarrijas@smcgov.org	1 Runch Un>
Other - Peer Support	Ray Mills	Executive Director	Voices of Recovery	raymills71@gmail.com	0 0
East Palo Alto Community	Rev. William Chester McCall 🗸 🛶		Multicultural Counselling & Educational Services of the Bay Area	chester.wellness@gmail.com	
Client/Consumer	Racio Cornejo*	MHSARC Commissioner	MHSARC	rocio.cornejo9@yahoo.com	0011
Client/Consumer - Adults	Rodney Roddewig*	MHSARC Commissioner	MHSARC	rrodnev2k6@gmail.com (reddewig b)	K. Volled,
Provider of Social Services	Sheri Broussard		HIP Housing	sbroussard@hiphousing.org	Shin Browing
Disabilities	Vincent Merola	Systems Change	Center for Independence	vincentm@cidsanmateo.org	3
Client/Consumer	Wanda Thompson*	MHSARC Commissioner		w.thompson1967@yahoo.com	
Family Member	Yolanda Novello	Family Partner	BHRS	YNovelo@smcgov.org	THE CHA.

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