Lived Experience and Education Workgroup

Minutes

January 6th, 2015
Room 201
2000 Alameda de las Pulgas, San Mateo

1. Announcements:
   a. EQRO—evaluation does a focus group with clients and one with family members
      2/11 and 2/12 1-2:30pm. Provides stipends. Clients can express their opinions.
      They want a diverse group. Call the Office of Consumer & Family Affairs. Claudia:
      6502 573 2189, or Jairo: 650 573 2890
   b. Refresher Course begins 1/20/2015
      i. The course will include a session on Stigma, Storyboards, and how to
         alter your presentation based on audience. There will be small group
         opportunities to practice presenting.

2. 3 Session Refresher Course
   a. Kim will follow up with everyone individually via phone to see who would like to
      attend the refresher course.

3. Lived Experience Academy
   a. Who is interested in facilitating?
   b. Will pay participants $20/hour to participate

4. QIC Meetings
   a. People with lived experience are encouraged to attend QIC meetings to learn
      about and influence BHRS policies
   b. They will benefit from a lived experience perspective
   c. Contact Kim Westrick c_kwestrick@smcgonv.org