



What's New!

QM Updates

June 2026

Effective Now!	Coming Soon!	New/Updated Policies
<ul style="list-style-type: none"> • For BHRS and Contracted Providers (MH and SUD): Diagnosis Documentation • For BHRS Staff & Contracted Providers: DHCS Triennial Audit 	<ul style="list-style-type: none"> • For BHRS and Contracted Providers (MH and SUD): Timely Access Updates Webinar • For BHRS Staff: Workday Learning – Going LIVE 7/01/26 	<ul style="list-style-type: none"> • See below

Diagnosis Documentation	Effective: Now
<p>We are experiencing claims being rejected by Medi-Cal due to no ICD-10 code (either MH/SUD diagnosis or Z-Code) being attached to the claim!</p> <p>Remember, the primary diagnosis on the client's record that is recorded in YOUR EPISODE'S Diagnosis form for each client is submitted along with each claim. Whenever you complete an assessment or update an assessment, REMEMBER TO ALSO COMPLETE the Diagnosis Form in Avatar. To review diagnoses for a client, use the CalAIM Dx Reports in Avatar.</p> <p>Diagnoses in Avatar are UNIDIRECTIONAL, meaning the diagnoses that auto-populate in other parts of Avatar (e.g., OrderConnect) flow FROM the Diagnosis Form.</p> <p>Diagnoses entered into Order Connect do NOT flow back into the Diagnosis Form and will not be attached to the claim.</p> <p>For additional info see: Avatar NX Updates & Tips and QM's website</p>	

Workday Learning – Going LIVE 7/01/26	Coming Soon
<p>BHRS is preparing to transition from the current Learning Management System (LMS) to Workday Learning FOR BHRS STAFF ONLY. BHRS Staff, please be on the lookout for an upcoming email from the WET Team with additional instructions. Contracted Providers will continue to have access to LMS Cornerstone.</p> <p>We want to highlight several important updates regarding access to Cornerstone <u>for BHRS Staff</u>:</p> <ul style="list-style-type: none"> • Cornerstone enrollment course – Enrollment in Cornerstone will close on June 22 at 5:00 p.m. • Training completion deadline - All Cornerstone training must be completed by June 29 at 3:00 p.m. • Transcript download – Please download your transcript no later than June 29 at 4:00 p.m. • Cornerstone access ends June 29 at 5:00 p.m. • In-progress training impact - Any training still in progress at the time of the transition will <u>not</u> transfer to Workday Learning and will need to be restarted from the beginning. 	

DHCS Triennial Audit	Effective: Now
<p>We made it through the DHCS Triennial Audit!</p> <p>The final report is yet to arrive, but we wanted to say a BIG THANK YOU to all who participated in the prep work, provided charts, data, additional documentation, and answered the tough questions during the audit session! This was truly a system-wide effort!!</p> <p>KUDOS AND PROPS to all leadership who took time out of your already busy days to support the audit, and also give a SHOUT OUT AND A BIG THANK YOU to all the staff who are DOING THE WORK that we could show off during the audit!!!</p>	

Timely Access Updates Webinar	Coming Soon
<p>QM has some MAJOR updates regarding the Timely Access form & process!</p> <p>DHCS published updated guidance that we'll inform you of at this webinar. Additionally, we will be letting you know about all the new features in the Avatar form that may impact your current workflow (and hopefully improve the process!)</p> <p>Looking forward to seeing you all on Zoom on June 18th from 10:30 a.m. - 12:00 p.m.</p> <p><i>Timely Access V2 changes will go LIVE on Monday, June 29th, 2026!!!</i></p>	

New/Updated Policies	Stay Tuned!
<ul style="list-style-type: none"> • Stay tuned! 	