



What's New!

April 2026

QM Updates

Effective Now!	Coming Soon!	New/Updated Policies
<ul style="list-style-type: none"> All Staff: DHCS Triennial Audit All BHRS Staff/Contract Providers : QM Satisfaction Survey All BHRS Staff/Contract Providers : Timely Access Survey 	<ul style="list-style-type: none"> All BRHS Staff & Contract Agencies: QM Webinar for April cancelled 	<ul style="list-style-type: none"> See below

QM Satisfaction Survey **Effective: Now**

Please take a moment to complete our FY 25-26 QM Satisfaction Survey.

It's quick & easy—just 2-3 minutes of your time! Your feedback helps us continue improving the quality of our services. Here is the survey link: [FY 25-26 QM Satisfaction Survey](#).

Thank you for taking the time to share your thoughts!

Timely Access Survey **Effective: Now**

Thank you so much for your hard work in these first couple of months with the implementation of our new Timely Access process! This isn't the end, though! It's just the beginning!

As we begin our next phase of planning and improvements for getting clients Timely Access to care, we wanted to get YOUR feedback on our next steps. Here is how you can give your input!

Please fill out this 7 question survey by April 17: [Timely Access 2026 Implementation Survey](#)

DHCS Triennial Audit **Available: Now**

QM has been preparing for the upcoming the Department of Health Care Services (DHCS) Triennial Audit. The session will be taking place from April 28-May 8, 2026.

During this time, there may be delays in responses from QM.

QM Webinars: April Cancelled **Coming Soon**

QM is preparing for multiple audits & will be unable to hold the monthly webinar for April.

The next webinar will be held on May 21, 2026 from 10:30am-12pm. We hope to see everyone there!

New/Updated Policies **Effective: Now**

New [26-04](#): Graduate Medical Education: Accommodations of Disability Policy
New [26-05](#): Graduate Medical Education: Transitions of Care
New [26-06](#): Graduate Medical Education: Non-Compete Policy
New [26-07](#): Graduate Medical Education: Policy on Resident and Fellow Access to Pharmaceutical/Vendor Representatives/Corporations
New [26-08](#): Graduate Medical Education: Special Review Process
New [26-09](#): Graduate Medical Education: Vacation and Leaves of Absence Policy
New [26-10](#): Graduate Medical Education: GMEC Responsibilities Policy
Amended: [18-01](#) Cultural Humility, Equity and Inclusion Framework; Implementation of CLAS Standards