



# What's New!

## QM Updates

February 2026

Effective Now!	Coming Soon!	New/Updated Policies
<ul style="list-style-type: none"><li>For BHRS Staff: IP-CANS</li><li>All Licensed/Registered/Waivered Staff and Clinical Trainees in BHRS Programs &amp; Contract Agencies: Notice to Clients (SB 1024)</li><li>For Staff/Contractors AOD/MH: Credentialing</li><li>For All Staff: Timely Access is LIVE</li></ul>	<ul style="list-style-type: none"><li>Stay Tuned!</li></ul>	<p><b>Updated:</b></p> <ul style="list-style-type: none"><li><b>Policy 18-01:</b> Cultural Humility, Equity and Inclusion Framework; Implementation of CLAS Standards</li><li><b>Attachment A:</b> BHRS Policies Relevant to the National CLAS Standards</li></ul> <p>Updates to Policy 18-01 &amp; Attch A are related to SB 923, BHIN 25-019 &amp; current BHRS process.</p>

IP-CANS	Effective: Now	Credentialing	Available: Now
<p>BHRS will transition to the IP-CANS to meet CDSS and DHCS requirements (BHIN 25-035). All clinicians must be certified by December 31, 2026. The IP-CANS offers a clearer, more comprehensive understanding of each youth and young adult. Its trauma module strengthens diagnostic accuracy, guides level-of-care decisions and supports individualized treatment planning by identifying both needs and strengths. See attached PPT for more information.</p>		<p>Staff/Contractors AOD/MH Credentialing form has been updated. To prevent delays, use the correctly dated form, &amp; all sections must be completed.</p> <p>Here is the link to the forms: <a href="https://www.smchealth.org/bhrs/avataraccess">https://www.smchealth.org/bhrs/avataraccess</a></p> <p>LMS portal for Staff/Contractor: the password reset button in the LMS portal has not functioned for years. If you need assistance with password reset or can't access your account, please email the QM mailbox at <a href="mailto:HS_BHRS_QM@smcgov.org">HS_BHRS_QM@smcgov.org</a></p>	

Notice to Clients (SB 1024)	Effective: Now	Timely Access is LIVE	Effective: Now	QM Updates	Effective: Now
<p>Required Notice to Clients has been updated in Avatar NX under Clinical Consent Forms to include new required information from SB 1024.</p> <p>Please note name change from “Notice of License” to “Notice to Clients.” The PFD version can be found on the QM website under BHRS Authorization and Consent forms tab and <a href="#">here</a>.</p>		<p>The new Timely Access forms &amp; processes are now <b>LIVE!</b></p> <p>Link to Timely Access Resources: <a href="#">Click here</a></p> <p>Resources include links to the Part 1 training PPT, recording, &amp; instructions for the new form in Avatar. We also have 2 more optional workshops &amp; <b>the mandatory Part 2 Webinar will be held on 2/19!</b></p> <p>Click here for the <a href="#">schedule</a> &amp; links to the workshops &amp; webinar!</p>		<p>Our team is concentrating on our EQRO review and the Triennial Audit.</p> <p>These efforts require extensive coordination and documentation, so response times may be longer than usual. Thank you for your patience.</p>	