



What's New!

QM Updates

June 2025

Effective Now!

- For BHRS & Specified Contractor Agencies (see below): Email Encryption
- For BHRS Staff and Contractors: QM Resources
- For BHRS Staff and Contractors: No QM Webinar in June
- For BHRS Staff: TBD

Coming Soon!

- Stay Tuned!

New/Updated Policies

- [22-05](#): BHRS Naloxone Policy
- [90-07](#): Abnormal Involuntary Movement Screening
- [00-02](#): Safety/Risk Mangement
- [08-02](#): Policy Management, Development, and Approval Process

Email Encryption

Effective: Now

Emails between BHRS and the following contract agencies no longer require encryption: **Alternative Family Services (AFS), American Institutes for Research (AIR), Edgewood, Fred Finch, HealthRIGHT 360, Horizon, LGTC Group, and Our Common Ground (OCG)**

Please do not add encryption (e.g., adding #sec# to subject line or mark as Confidential) to emails sent from BHRS to these agencies, as the emails are already auto-encrypted. This does NOT apply to any other contractor agencies. All other emails outside of BHRS still require encryption. Please see [here](#) for further instructions on sending emails securely.

QM Resources

Effective: Now

A reminder to check out the [QM Website](#) for easy access to QM Resources!

Helpful Resources include:

- [BHRS SMHS Documentation Manual](#)
- [Scope of Practice Matrix](#) for MH and SUD
- [Location Code Index](#)
- [MH Service Code Cheat Sheet](#)

Links to QM Training PPT & Recordings (Click the “Webinar Recordings & PowerPoints” Tab) & More!

No QM Webinar in June

As a reminder, there is no QM webinar in June due to the Juneteenth holiday. We will resume QM webinars in August.

Next webinar date:
Aug 21 10:30 a.m.-12:00 p.m

SAFE System to Solve

Effective: Now

SAFE System to Solve Live for Phase 1 Programs (Youth Services, Puente & Interface)

Phase 1 programs (above) went live in the SAFE System to Solve platform by KaiNexus. The platform is meant to replace our current workflow of the Incident Report form (PDF) electronically to allow for real-time problem solving and support. Phase 2 (Adult Services, Admin and AOD) will be added to the platform next month. Stay tuned for updates via email. Phase 2's go-live date is July 14th.

New/Updated Policies

Effective: Now

Amended: [22-05: BHRS Naloxone Policy](#) Amended to reflect info regarding Naloxone vending machines. Updates related to storage, delivery, staff training, administering, waste management, monitoring and emergency procedures.

Amended: [90-07: Abnormal Involuntary Movement Screening](#) Updated to reflect the latest APA guidelines for best practices on completing screening.

Amended: [00-02: Safety/Risk Mangement](#) Attachment A: Infection Control Committee updated.

Amended: [08-02: Policy Management, Development, & Approval Process](#) Updates made to the policy management, development and approval process and clarification on roles. Attachment A: updated to reflect the new workflow for finalizing policies.