



What's New!

November 2025

QM Updates

Effective Now!

- All Licensed/Registered/Waivered Staff and Clinical Trainees in BHRS Programs & Contract Agencies: Notice to Clients (SB 1024)
- All BHRS Staff with Access to SAFE in OKTA: SAFE Naming Convention

Coming Soon!

- All Staff & Contractors: Annual Compliance Training Bundle
- All Staff & Contract Agencies: Nov/Dec/Jan – QM Webinars/Training

New/Updated Policies

- **Updated:** [22-07](#) Electronic Communications Policy (for Communication with Clients)
- **Updated:** [93-07](#) BHRS Lanterman-Petris-Short (LPS) 72 Hour Hold/5150 Policy and Procedures
- **New:** [25-06](#) Public Communication Press Releases and Media Campaign Policy

Annual Compliance Training Bundle

Coming Soon:
Dec 1, 2025

The Annual Compliance Training launches this December. All BHRS employees and contractors are required to complete the full training bundle by **Friday, January 2, 2026**. This year's bundle includes two new mandatory modules: Bloodborne Pathogens and Aerosol Transmissible Diseases.

Full email announcement coming soon. For questions, contact HS_BHRS_QM@smcgov.org.

Nov/Dec/Jan - QM Webinars/Trainings

Coming Soon

There WILL be a webinar in November on 11/20 from 10:30-11:30 a.m. with important updates for staff and contracted agencies!

December QM Webinar has been cancelled.

Timely Access Training will be held on **1/15/2026 from 10:30 a.m. – 12:00 p.m.** We'll be updating staff on the new Timely Access form and process that will go LIVE in February 2026! We look forward to seeing you there!

SAFE Naming Convention

Effective:
Now

All BHRS staff now have access to the SAFE System in OKTA. Please create all incident reports in the SAFE System. Please use this naming convention for the short description/title when creating an IR in the SAFE system.

Type of Incident-Program-Ct Initials-Date 00/00/00

See the example below:

Create Incident Reporting & Problem Solving

Short Description:

Rule Compliance-QM-XX-9-12-25

Notice to Clients (SB 1024)

Effective: Now

Required notice to clients has been updated to include new required information from SB 1024.

[Notice to Clients SB 1024](#) has been updated, and QM/IT are working on updating the Avatar version under Clinical Consent Forms.

Please note name change of document from "Notice of License" to "Notice to Clients."

New/Updated Policies

Effective: Now

Updated: [22-07](#) Electronic Communications Policy - Language added to telehealth section of policy & Attachment A to align with BHIN 23-018.

Updated: [93-07](#) BHRS LPS 72 Hour Hold/5150 Policy & Procedures - Policy amended to align with SB43 expanded criteria for involuntary detention, & SB 929 expanded LPS data reporting; Attachments B-D added.

New: [25-06](#) Public Communication Press Releases and Media Campaign Policy - New policy reinforces engaging the BHRS Communications Specialist prior to contracting for media campaigns, printing materials, press releases, creating social media or a website, use of letterhead, etc.