



What's New!

QM Updates

October 2025

Effective Now!

- For All Staff and Contractors: MH/AOD Credentialing Form Revision
- For BHRS Staff: Coaching for CANS Exam

Coming Soon!

- For All Credentialed Staff in Direct Care Roles: Re-Credentialing Launching Soon
- For All Staff and Contracted Agencies: October / November / December QM Webinars

New/Updated Policies

- Updated: [16-06](#) Restrictions Guidelines: Compliance with the Substance Use Prevention, Treatment and Recovery Services Block Grant (SUBG)
- Updated: [16-07](#) Payment of Last Resort - Compliance with the Substance Use Prevention, Treatment and Recovery Services Block Grant (SUBG)

Re-Credentialing Launching Soon

Coming Soon

We're preparing to launch our re-credentialing cycle in partnership with CalMHSA CertifyOS, as required by the California Department of Health Care Services (DHCS). All credentialed staff in direct care roles—including clinicians, case managers, and peer support specialists, will soon receive detailed instructions outlining the process, required documentation, and key deadlines.

Timely completion is essential to meet compliance standards and maintain service continuity. More details coming soon!

MH/AOD Credentialing Form Revision

Effective: Now

Please note that the MH/AOD Credentialing Form has been revised. Outdated versions will no longer be accepted. To avoid delays, ensure **all sections** of the updated form are completed—**incomplete submissions will be returned**. <https://www.smchealth.org/bhrs/avataraccess>

Attachment D: Attestation for Providers This form must include either a wet signature or a verified digital signature. Manuscript signatures are not accepted. Click [here](#) for the form

October / November / December
QM Webinars

Coming Soon

The October and December QM Webinars have been cancelled.
However, **there WILL be a webinar in November** on 11/20th from 10:30-11:30 a.m. with important updates for staff and contracted agencies! We look forward to seeing you there!

CANS Exam Support

Now

CANS Exam support is now available through our vendor by emailing Support@TCOMTraining.com

New/Updated Policies

Effective: Now

Updated: [16-06](#) Restrictions Guidelines: Compliance with the Substance Use Prevention, Treatment and Recovery Services Block Grant (SUBG). Policy renamed & updated to reflect current SUBG Federal Regulations & terminology.
Updated: [16-07](#) Payment of Last Resort - Compliance with the Substance Use Prevention, Treatment and Recovery Services Block Grant (SUBG). Policy revised & renamed to reflect current SUBG terminology.