

Alcohol and Other Drug Services

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BHRS AOD Information Notice: 2018-03

Date: August 17, 2018
To: SUD Treatment Providers
From: Diana Hill, AOD Manager *DH*
Subject: Avoiding and Correcting Common DMC Billing Errors

Purpose

This Information Notice is to review the most common Drug Medi-Cal Organized Delivery System (DMC-ODS) billing errors and how to correct them.

In order to streamline Contractor and BHRS work processes and prevent delays in billing for the DMC-ODS services provided, providers are to review and implement the procedures described in the Correction columns of Attachment A to this BHRS AOD Information Notice: Billing Errors and Denials – And How to Avoid Them.

Implementation of these procedures will reduce provider billing error and denial rates, and prevent having to make data corrections for prior months' billing.

If you have any questions, please contact your assigned AOD Program Analyst.

cc: Clara Boyden, AOD Administrator
Doreen Avery, Financial Services Manager II, MIS
Nancy Ferreira, Patient Services Specialist, MIS
BHRS AOD Program Analysts and Supervisors

Enclosures: Attachment A – Billing Errors and Denials – And How to Avoid Them

