

HEALTH CARE FOR THE HOMELESS/FARMWORKER HEALTH PROGRAM (HCH/FH)

Co-Applicant Board Meeting Agenda

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July 14, 2022, 9:00 - 11:00am

9:00am

A. CALL TO ORDER & ROLL CALL	Robert Anderson	
Administer new member Oath to Judith Guerrero	Tara Heumann	

B. PUBLIC COMMENT

9:07am

Persons wishing to address on matters NOT on the posted agenda may do so. Each speaker is limited to three minutes and the total time allocated to Public Comment is fifteen minutes. If there are more than five individuals wishing to speak during Public Comment, the Chairperson may choose to draw only five speaker cards from those submitted and defer the rest of the speakers to a second Public Comment at the end of the Board meeting. In response to comments on a non-agenda item, the Board may briefly respond to statements made or questions posed as allowed by the Brown Act (Government Code Section 54954.2) However, the Boards general policy is to refer items to staff for comprehensive action or report.

C. ACTION TO SET THE AGENDA & CONSENT AGENDA

Robert Anderson

9:10am

1. Approve meeting minutes from June 9, 2022 Board Meeting		Page 2
2. Adopt a resolution finding that, because of the continuing COVID-19 pandemic state of emergency, meeting in person would present imminent risks to the health or safety of attendees.		
3. Program Budget & Finance Report		Page 20
4. Program Director's Report		Page 22
5. Contracts & MOUs Update		Page 24

D. COMMUNITY ANNOUNCEMENTS / GUEST SPEAKER

9:15am

Communications and Announcements are brief items from members of the Board regarding upcoming events in the community and correspondence that they have received. They are informational in nature and no action will be taken on these items at this meeting. A total of five minutes is allotted to this item. If there are additional communications and announcements, the Chairperson may choose to defer them to a second agenda item added at the end of the Board Meeting.

1. Community Updates	Board members
2. Farmworker Patient Experience (a video conversation between the Field Medicine public health nurse and a farmworker client)	Meron Asfaw

E. BUSINESS AGENDA

9:40am

1. Review & Approve Forms 5A (Services), B (Sites) and C (Other Activities & Locations)	Jim Beaumont	Page 26
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F. REPORTING & DISCUSSION AGENDA

9:50am

1. Stages of Change/Transtheoretical Model	Dr. Kapil Chopra	
2. National Healthcare for the Homeless Conference debrief	Tayischa Deldridge	
3. America Rescue Plan (ARP) funding	Sofia Recalde	
4. SMMC Patient Satisfaction Survey Data	Danielle Hull	Page 42
5. QI/QA Update	Danielle and Amanda	Page 51

G. ADJOURNMENT

11:00am

Future meeting: August 11, 2022 9am-11am

**Healthcare for the Homeless/Farmworker Health Program (Program)
Co-Applicant Board Meeting Minutes (June 9th, 2022)
Teams Meeting**

<p><u>Co-Applicant Board Members Present</u> Robert Anderson, Chair Victoria Sanchez De Alba, Vice Chair Eric Debode Steven Kraft Janet Schmidt Steve Carey Brian Greenberg Gabe Garcia Suzanne Moore Tony Serrano Tayischa Deldridge Francine Serafin-Dickson Jim Beaumont, HCH/FH Program Director (Ex-Officio)</p>	<p><u>County Staff Present</u> Danielle Hull, Clinical Coordinator Sofia Recalde, Management Analyst Meron Asfaw, Program Coordinator Amanda Hing Hernandez, Interim Medical Director Kapil Chopra, Behavioral Health Director Lauren Carroll, County Counsel Anessa Farber, PHPP Clinics Manager Lena Silberman, Board of Supervisors Legislative Aide Christopher King, PHPP Street Medicine Nurse Practitioner Priscilla Romero, SMMC Medical Staff Manager Jessica Silverberg, Human Services Manager, Center on Homelessness</p>	<p><u>Members of the Public</u> Judith Guerrero, Director of Coastside Hope</p> <p><u>Absent Board Members/Staff:</u> Irene Pasma, Planning & Implementation Coordinator</p>
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ITEM	DISCUSSION/RECOMMENDATION	ACTION
<u>Call to Order</u>	Robert A called the meeting to order at 9:02am and did a roll call.	
<u>Public Comment</u>	None.	
<u>Action to set the Agenda & Consent Agenda</u>	Items on the consent agenda: <ul style="list-style-type: none"> • Approve meeting minutes from May 12, 2022, Board Meeting. • Adopt a resolution finding that, because of the continuing COVID-19 pandemic state of emergency, meeting in person would present imminent risks to the health or safety of attendees. • Budget & Finance Report. • Contracts & MOUs update. 	<p>Request to approve the Consent Agenda was <u>MOVED</u> by Susan Moore and <u>SECONDED</u> by Steven Carey.</p> <p>APPROVED by all Board members present.</p>

<p><u>Consumer Input</u> Community Announcements</p>	<p>Suzanne Moore The Pacifica Safe Parking Program will start at the end of June. This decentralized model has 13 spots scattered through the community for participants to receive wrap-around services and a pathway to permanent housing.</p> <p>Five of the designated slots are in the coastal zone and received approval from Pacifica's Planning Commission. During the meeting, the public still expressed concerns. Anita Rees, Executive Director of the Pacifica Resource Center, was present to answer questions; she felt she could provide information to the commissioners and the public.</p> <p>Coastside Faith in Action supports other interim housing on the coast, and they are in consultation with community leaders on how best to become involved.</p> <p>Robert Anderson The San Mateo County, Human Services Agency, released the one-day "point in time" count, showing an increase in homelessness.</p> <p>A virtual Town Hall on the topic of "Let's Talk about Homelessness" occurred on June 8th. The panelists were Mike Callagy, Elizabeth Funk, and Aubrey Merriman. There was discussion about the plans for a navigation center in Redwood City with 240 rooms. The county of San Mateo is at the forefront of ending homelessness.</p>	
<p><u>Guest Speaker</u> Human Services Agency (HSA) Center on Homelessness (COH) Update</p>	<p>Jessica Silverberg presented on shelters available for the homeless in San Mateo County. San Mateo County is aggressively applying for a state fund called Home Key to acquire hotels to be used for non-congregant shelters and permanent housing. Jessica gave an overview of different non-congregant shelters and permanent housing programs that are opened during and after COVID-19. The County is applying for an additional Home Key application for an additional hotel, which is pending. Moreover, the Navigation Center is a non-congregant shelter that is being built and planning to open in December 2022. LifeMoves will operate the navigation center.</p>	
<p><u>Business Agenda</u> Request to approve new HCH/FH Board member</p>	<p>Victoria Sanchez De Alba recommended Judith Guerrero to join the HCH/FH Board. Judith Guerrero is the Executive Director of Coastside Hope, one of the core services agencies in San Mateo County. Judith Guerrero has a lived and professional experience. She is the immigrant daughter of a farmworker, and she understands the challenges and the issues of farm workers. She can provide more insights, especially in accessing primary health care. The request is for the Board to approve Judith Guerrero as a new HCH/FH Board member.</p>	<p><u>MOVED</u> by Steven kraft and <u>SECONDED</u> by Brian G APPROVED by all Board members present.</p> <p>Erick Debode was not present for the vote.</p>
<p>Request to approve ARP-UDS+ proposal submission</p>	<p>HCH/FH received notification of a new one-time supplemental funding opportunity (ARP-UDS+) through the American Rescue Plan to support COVID-19 response, enhance healthcare services and infrastructure, and the UDS Modernization</p>	<p><u>MOVED</u> by Janet Schmidt and <u>SECONDED</u> by Tayischa Deldridge</p>

	<p>Initiative. The ARP-UDS+ proposal was not finalized in time for the May Board meeting, and the submission deadline was May 23, 2022. The Co-Applicant Board provided consenting approval of the staff's plan to support UDS+ efforts at the May Board meeting. Staff submitted the ARP-UDS+ proposal on May 23, 2022. This request is for the Board to approve the completed ARP-UDS+ proposal.</p>	<p>APPROVED by all Board members present.</p> <p>Victoria Sanchez De Alba abstained.</p> <p>Erick Debode was not present for the vote.</p>
<p><u>Reporting & Discussion Agenda</u></p> <p>Farmworker Advisory Commission</p>	<p>Lena Silberman, BOS Legislative Aide, informed the Board about an item to create a Farmworker Advisory Commission that will be going to the Board of Supervisors, which Supervisor Don Horsley sponsored. The commission will be comprised of comprised of 4 farmworkers, a farmworker family member, 3 members from community-based organizations, one member from the agricultural community (not a farmworker) and one member from the Agricultural Advisory Commission. The commission aims to promote programs and policies that address the unmet needs of farmworkers in San Mateo County. Potential areas of focus discussed with the local leaders are to help farmworkers and their families navigate public agencies and access benefits and services, raise awareness of labor laws, and build trust and relationships in and within agricultural communities.</p>	
<p>Drug treatment programs in San Mateo County</p>	<p>Brian Greenburg presented the effects of untreated addiction on the homeless population. Homelessness is increasing in San Mateo County. Similarly, untreated addiction is rising, and it is challenging for the homeless to get and maintain housing. Very few homeless in San Mateo County are engaged in behavioral or recovery services despite the wide availability of insurance coverage through the Affordable Care Act. Brian Greenburg met with Scott Gilman and Clara Boyden and discussed addiction disorder. Brian Greenburg mentioned that his next step is to convene a meeting with the four shelter providers in San Mateo County to discuss getting the homeless population engaged in treatment or recovery programs. Brian Greenburg is planning to ask all the treatment programs to send people with lived experience with homelessness and addiction and to see how to redesign the system of care of the treatment program.</p>	
<p>HCH/FH Director's Report</p>	<ol style="list-style-type: none"> 1. Announced to the Board that the International Street Medicine Symposium will be holding their Annual Street Medicine Institute September 21/22-24/22 in Toronto, Canada. Please contact the staff if the Board member is interested in attending the symposium. 2. The BHRS HEAL positions, one of which HCH/FH funds, will be converted to permanent positions. The new HEAL clinician will start in July. 3. The HPSM has closed the respite program previously operated by BACS in South San Francisco. HCH/FH staff will continue to find ways to support the operation of a respite program for the homeless in San Mateo County. 	

<p>QI/QA update</p>	<p>The San Mateo County HCH/FH program QI/QA Committee did not meet in May. Part of the VCI funding was used to support telehealth for patients experiencing homelessness. Twenty-five smartphones and services plans were purchased, and the phones were distributed to PHPP, LifeMoves, San Mateo Medical Center Social Work, and Daily City Community center to distribute the phones to homeless patients. Smartphones are intended to connect homeless patients to stay connected to their primary care providers as well as their social workers. The final VCI Grant Report is due June 15th, and funding has been extended to the end of the calendar year 2022.</p> <p>Mental Health Primary Care (MHPC), one of the brick-and-mortar clinics within San Mateo Medical Center, is expanding the scope to serve patients experiencing homelessness, decreasing the wait time to see their provider. The expansion will be a staged approach starting with homeless patients directly referred from LifeMoves.</p>	
<p>SMMC Patient Satisfaction Survey Data</p>	<p>This item was tabled for the next HCH/FH Board meeting</p>	<p>This item will be discussed at the July HCH/FH Board meeting.</p>
<p>Contract Spotlight: Public Health Policy & Planning (PHPP) Street Medicine</p>	<p>Christopher King briefly talked about what street medicine is, why street medicine is crucial to farmworkers and the homeless population, the equipment the team utilizes, and the services the team provides. Street medicine offers various services such as complete physical exams, lab testing, Covid-testing, wound care, ear lavage, mental health services, vaccinations, and referral services. Additionally, Christopher described the collaboration between LifeMoves and street medicine to provide primary care for people experiencing homelessness.</p>	
<p><u>Adjournment</u></p>	<p>Robert A adjourned the meeting at 11:03am. The next HCH/FH Board meeting is scheduled for Thursday, July 14th, 2022.</p>	



Center on Homelessness Updates

June 9, 2022

1

One Day Homeless Count Data Over Time



2

Homeless Services Overview



3

Coast House



- Non-congregate shelter
- First shelter on coastside
- Operated by LifeMoves
- 51 units

4

Pacific Shelter



- Non-congregate shelter
- Located in Redwood City
- Operated by Samaritan House
- 74 units

COUNTY OF SAN MATEO



5

Shores Landing



- Permanent supportive housing for seniors who were experiencing homelessness
- Located in Redwood City
- Operated by MidPen and MHA
- 93 units

COUNTY OF SAN MATEO



6

Additional new programs coming soon in acquired hotels

- Stone Villa Shelter
 - Located in San Mateo
 - Shelter for adults experiencing homelessness
 - Planned to be converted into housing in the future
- Comfort Inn
 - Located in Redwood City
 - Permanent supportive housing
- County also submitted a Homekey application for an additional hotel.

COUNTY OF SAN MATEO



7

Navigation Center



- Non-congregate shelter, with an array of on site services
- Located in Redwood City
- Will be operated by LifeMoves
- 240 units
- Opening Dec. 2022

COUNTY OF SAN MATEO



8

Navigation Center



COUNTY OF SAN MATEO



9

Working Together to End Homelessness

- Series of virtual events and a convening in the fall
- Volunteer opportunities this summer
- Recordings of events and lots of info online
- www.SMCEndingHomelessness.org



**WORKING TOGETHER
TO END HOMELESSNESS**

COUNTY OF SAN MATEO



10



Homelessness and Untreated Addiction Disorders

Challenges and Opportunities
June 9, 2022
Greenberg



1

San Mateo County Homelessness by the Numbers (the one day count)

- 1,092 individuals experiencing unsheltered homelessness. This represents a 21 percent increase (191 individuals) from the 2019 one-day count.
- 716 individuals living in group shelters and hotels that have been converted to interim housing. This represents a 17 percent increase (105 individuals) from the 2019 one-day count.

LifeMoves Addiction Homeless Data

- SMC Maple Street admissions: 42% self report substance abuse. Maple CMs believe this is under reported
- HOT (unsheltered): 55% report substance abuse. HOT Case Managers believe the real % is over 90%

LIFEMOVES | BREAKING THE CYCLE OF HOMELESSNESS

Takeaways

- Homelessness is increasing
- Untreated addiction disorders are a significant challenge

LIFEMOVES | BREAKING THE CYCLE OF HOMELESSNESS

SMC Has a Rich System of Care

- Medication Assisted Treatment
- Outpatient
- Intensive Outpatient
- Residential and Perinatal Res
- Continuing Care
- Detoxification (social model)

LIFEMOVES | BREAKING THE CYCLE OF HOMELESSNESS

SMC has a wealth of residential treatment providers

- Our Common Ground
- HealthRight360
- Free at Last
- The Latino Commission
- The Service League's Hope House
- Caminar's Project 90
 - & other providers, including...
- Sitike Counseling, El Centro, StarVista, BAART/methadone, SMC IMAT, Voices of Recovery (CC)

LIFEMOVES | BREAKING THE CYCLE OF HOMELESSNESS

Good to wonder...

- How much the Affordable Care Act/Medi-Cal has benefitted our clients (≈ 10b)
- How much the Mental Health Services Act (MHSA) has benefitted our client (≈ 3b)

LIFEMOVES | BREAKING THE CYCLE OF HOMELESSNESS

Maple 2.0 (240 doors) Planning

- A) Meeting requested by Scott Gilman and Clara Boyden (completed)
- B) Convening a mtg of the 4 shelter providers (WeHope, MHA, Samaritan House, LifeMoves). Scheduled for 6/15/22
- C) Proposal:

LIFEMOVES | BREAKING THE CYCLE OF HOMELESSNESS



**SAN MATEO
COUNTY HEALTH**
All together better.

STREET MEDICINE

2016 - 2022

Christopher King, RN MS NP
Mayela Perez, RN PHN
June 9, 2022

1

Public Health Policy & Planning: Street Medicine Team

- Founded in January 2016
- Target population:
People experiencing chronic street
homelessness throughout San Mateo County



2

What is Street Medicine?

- The practice of providing medical care to unsheltered people experiencing homelessness in locations like encampments, under bridges, parks, and motor vehicles.
- The term was coined in the 1992 when Dr. Jim Withers began making medical visits to people living on the streets in Pittsburgh, PA.
- The first International Street Medicine Symposium occurred in Pittsburgh in 2005, followed by the founding of the Street Medicine Institute in 2009.
- Today, there are more than 60 independent street medicine programs across the country.

3

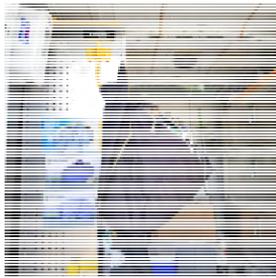
Why Street Medicine?

- Accessing care in traditional medical settings is challenging for PEH
- Real fear about theft or destruction of unattended personal property
- Trauma from prior negative treatment in traditional settings
- Prioritization of basic needs: food, water, clothing, shelter, safety



4

Equipment



5

Services Provided

- Complete physical exams
- Laboratory studies
- Medication formulary
- Vaccinations
- Wound care
- Portable nebulizer treatment
- Ear lavage
- Alcohol and substance use treatment
- Psychiatry on Tuesdays
- Bagged lunches provided by Samaritan House
- Provision of cold weather supplies



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Street Medicine Schedule

MONDAYS

9am – 2pm

NP, MSA, AOD CM cover Half Moon Bay to Pacifica, South San Francisco and targeted encampments in county as needed

TUESDAYS

9am – 2pm

NP, MSA, AOD CM, Psychiatrist cover San Mateo to Redwood City

THURSDAYS

9am – 2pm

NP, MSA, AOD CM cover San Bruno, South San Francisco, and targeted encampments in Menlo Park and Redwood City



7

Community Partners

LifeM oves HO T team

Puente de la Costa Sur & Alas



8

Street Medicine Strategies

- Repeated engagement
- Building Trust
- Front-loading care
- Community partners
- Different boundaries
- Intensive care coordination
- Caring about them until they can themselves



11

OUR TEAM

Isamar Segundo, MSA
Francisco Vargas, AOD CM
Mayela Perez, RN PHN
Marissa Pfohl, NP
Matthew Sachs, NP
Laura Greicus, NP
Christopher King, NP
Kapil, Chopra, MD
Frank Trinh, MD



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San Mateo Medical Center
222 W 39th Avenue
San Mateo, CA 94403
650-573-2222 T
smchealth.org/smmc

DATE: July 14, 2022

TO: Co-Applicant Board, San Mateo County Health Care for the Homeless/Farmworker Health (HCH/FH) Program

FROM: Jim Beaumont, Director, HCH/FH Program

SUBJECT: HCH/FH PROGRAM BUDGET and FINANCIAL REPORT

Grant claimable expenditures for May 2022 total an estimated \$352,252, for a total year-to-date estimated to be \$1,525,785. Based on the historical flow of contract expenditures and program operations, we project an estimated \$3,014,000 in claimable expenditures for the year.

This projection leaves us with an estimated \$594,470 unexpended funding when compared to our Base Grant/carryover for the year. This is in line with the planned spend-down of the carryover funds balance.

Attachment:

- GY 2022 Summary Grant Expenditure Report Through 06/30/22



GRANT YEAR 2022

May \$\$

Details for budget estimates	Budgeted [SF-424]		To Date (05/31/22)	Projection for end of year	Projected for GY 2023
EXPENDITURES					
<u>Salaries</u>					
Director, Program Coordinator Management Analyst ,Medical Director new position, misc. OT, other, etc.	604,532	53,690	333,417	699,000	721,000
<u>Benefits</u>					
Director, Program Coordinator Management Analyst ,Medical Director new position, misc. OT, other, etc.	178,640	19,560	122,993	255,000	270,000
<u>Travel</u>					
National Conferences (2500*8)	4,000	2,623	2,623	6,000	15,000
Regional Conferences (1000*5)	2,000			2,000	5,000
Local Travel	500			100	1,500
Taxis	250			400	1,000
Van & vehicle usage	250			500	1,500
	7,000		2,623	9,000	24,000
<u>Supplies</u>					
Office Supplies, misc. Small Funding Requests	3,960	2,580	3,378	5,000	10,000
	3,960		3,378	5,000	10,000
<u>Contractual</u>					
2021 Contracts			30,375		
2021 MOUs					
Current 2022 MOUs	1,245,000	214,796	437,238	1,200,000	1,100,000
Current 2022 contracts	795,000	58,919	585,903	780,000	1,000,000
---unallocated---/other contracts					
	2,040,000		1,053,516	1,980,000	2,100,000
<u>Other</u>					
Consultants/grant writer	17,000			10,000	20,000
IT/Telcom	4,200	84	9,115	28,000	30,000
New Automation				0	-
Memberships	1,500		500	2,500	5,000
Training	1,800			25,000	20,000
Misc			243	500	500
	24,500		9,858	66,000	75,500
TOTAL	2,858,632	352,252	1,525,785	3,014,000	3,200,500
GRANT REVENUE					
Available Base Grant	2,858,632		2,858,632	2,858,632	2,858,632
Carryover	749,838		749,838	749,838	
Available Expanded Services Awards **					594,470 carryover
HCH/FH PROGRAM TOTAL	3,608,470		3,608,470	3,608,470	3,453,102
BALANCE	749,838	Available	2,082,685	594,470	252,602
			Current Estimate	Projected	based on est. grant of \$2,858,632

Non-Grant Expenditures

Salary Overage	13,750	825	5,300	16,000	20,000
Health Coverage	57,000	4,352	24,337	53,000	62,000
base grant prep	-				
food	2,500			750	1,500
incentives/gift cards	1,000				1,500
	74,250	5,177	29,637	69,750	85,000

TOTAL EXPENDITURES

2,932,882 **357,429** **1,555,422** **3,083,750** **NEXT YEAR** **3,285,500**



SAN MATEO COUNTY HEALTH

**SAN MATEO
MEDICAL CENTER**

San Mateo Medical Center
222 W 39th Avenue
San Mateo, CA 94403
650-573-2222 T
smchealth.org/smmc

DATE: July 14, 2022

TO: Co-Applicant Board, San Mateo County Health Care for the Homeless/Farmworker Health (HCH/FH) Program

FROM: Jim Beaumont, Director, HCH/FH Program

SUBJECT: DIRECTOR'S REPORT & PROGRAM CALENDAR

Program activity update since the June 09, 2022, Co-Applicant Board meeting:

On June 27, 2022 we received notice from HRSA of the availability of access to our FY2023 Noncompeting Continuation (NCC) Business Progress Report (BPR) for submission. This report is the mid-award equivalent to our Service Area Competition Grant Application – it covers the same areas & provides updates to HRSA on our progress. The submission deadline is 8/19/22.

On July 5, we received Notice of Award 22-03 confirming the award of our carryover request from GY2021 to this year's grant award. The carryover amount is \$749,838.

HCH/FH has continued to work with HRSA on their programs to provide COVID-19 vaccines, rapid antigen test kits and masks for use with our target populations and the community. To date we have received over 130,000 rapid antigen test kits, 6,000 masks and ten-of-thousands doses of the various COVID-19 vaccines. Recently we were offered to participate in the Therapeutics position of the program, but at this time, SMMC reports having sufficient inventory of the therapeutics being provided by the state.

The Care Team Survey launched on June 15th, 2022 and was sent out to all SMMC staff who provide direct services to patients. The survey will help HCH/FH understand the current landscape of skills, confidence, knowledge, perceptions, beliefs, satisfaction, and structural supports that exist at SMMC, as well as assess what is missing and needed to provide better care to patients experiencing homelessness and farmworker patients and their family members. We have received 75 responses to date. The survey asks questions that fall into the following categories.

- Experience with Homeless/Farmworker Populations
- Health Literacy/Communication
- Behavioral Health
- Provider Satisfaction
- Linkages/Structural Support
- Other skills/knowledge/confidence

In partnership with MHP Salud, HCH/FH is hosting a free Motivational Interviewing webinar in Spanish for community health workers on July 20th. Interested participants should contact Meron Asfaw (masfaw@smcgov.org) for more information and the link to register.

Seven Day Update

ATTACHED:

- Program Calendar



2022 Calendar - County of San Mateo Health Care for the Homeless & Farmworker Health (HCH/FH) Program

**Board meetings are on the 2nd Thursday of the Month 9am-11am and are conducted virtually.
Finance Sub-Committee Meets every month prior to the Main Board Meeting.**

MONTH	ADDITIONAL EVENTS HAPPENING THIS MONTH
<i>January</i>	<ul style="list-style-type: none"> • Board's 1st Meeting of the year! • Needs Assessment Advisory Group Inaugural Meeting (Date TBD) • Board self-evaluation survey administered
<i>February</i>	<ul style="list-style-type: none"> • Initial UDS Submission – February 15, 2022 • 2022 National Conference on Ending Unsheltered Homelessness, February 16-18 (link)
<i>March</i>	<ul style="list-style-type: none"> • Final UDS Submission due March 31, 2022 • Q1 Provider Collaborative Quarterly Meeting, March 15 • QI/QA Quarterly Subcommittee Meeting (Date TBD)
<i>April</i>	<ul style="list-style-type: none"> • Strategic Planning Subcommittee, March 28th • 2022 Western Forum for Migrant and Community Health, April 11-13, Portland, OR, https://www.nwrpca.org/page/westernforum
<i>May</i>	<ul style="list-style-type: none"> • National Health Care for the Homeless Conference and Policy Symposium, May 10-13, Seattle WA, https://nhchc.org/trainings/conferences/
June	
July	
August	<ul style="list-style-type: none"> • Q3 Provider Collaborative Quarterly Meeting (Date TBD)
September	<ul style="list-style-type: none"> • Strategic Planning Subcommittee (Date TBD) • International Street Medicine Symposium (September 22-24), Toronto, Canada, https://www.streetmedicine.org/isms-18-registration
October	
November	<ul style="list-style-type: none"> • Q4 Provider Collaborative Quarterly Meeting (Date TBD)
December	

BOARD ANNUAL CALENDAR	
Project	Timeframe
UDS Submission – Review	Spring
SMMC Annual Audit – Approve	April/May
Services/Locations Form 5A/5B – Approve	June/July
Budget Renewal - Approve	August/Sept (program)– December/January (grant)
Annual Conflict of Interest Statement	October (and during new appointments)
Annual QI/QA Plan – Approve	Winter
Board Chair/Vice Chair Elections	November/December
Program Director Annual Review	Fall/Spring
Sliding Fee Discount Scale (SFDS)	Spring
Strategic Plan Target Overview	December



DATE: July 14th, 2022

TO: Co-Applicant Board, San Mateo County Health Care for the Homeless/
 Farmworker Health (HCH/FH) Program

FROM: Sofia Recalde, Management Analyst
 Meron Asfaw, Program Coordinator

SUBJECT: Contracts & MOUs Update

HCH/FH has several contracts and MOUs with County departments and community-based organizations to provide primary care services for people experiencing homelessness and farmworkers and their dependents. Below is a description of each contractor's status update since the last HCH/FH Board meeting.

Abode Services:

Abode is continuing to identify potential newly housed clients for the medical care coordination program. Abode's Care Coordinator assisted clients in establishing a medical home, inter-county health insurance transfer, scheduling healthcare appointments, and arranging transportation in this month. As of 06/30/22, Abode enrolled 19 clients in the medical care coordination program.

Ayudando Latinos a Soñar (ALAS):

HCH/FH met with ALAS and discussed plans for providing training for the Promotors. HCH/FH staff plans to coordinate monthly training/workshops for the Community Health Workers (Promotores) on motivational interviewing, stress, depression, asthma, and cholesterol. On July 20th HCH/FH, partnering with MHP Salud, will provide virtual training on Motivational Interviewing for the Promotores.

Behavioral Health & Recovery Services (BHRS):

The new HEAL clinician is expected to start in July 2022. HCH/FH facilitated a conversation between the Center of Homelessness (COH) and BHRS to discuss and plan on how the HEAL clinician will coordinate with the HOT team.

Public Health Policy & Planning (PHPP):

The Mobile Clinic, Street, and Field Medicine continue providing primary care services to people experiencing homelessness and farmworkers. HCH/FH will provide blood pressure cuffs to street medicine so the team can distribute them to their clients.

LifeMoves:

HCH/FH had a case conference meeting with LifeMoves this month. This meeting aims to ensure clients are aware of their appointments and to identify barriers that will prevent them from keeping their appointments. HCH/FH staff support the LifeMoves team by locating resources and confirming appointment times for the clients.



Puente:

HCH/FH conducted a Quarterly Contractor Meeting with Puente on June 30th. Puente is bracing for an increase in requests for health coverage assistance once the California Public Health Emergency ends this month. Puente staff plan to attend the Motivational Interviewing training in July and expressed interest in future Promotores trainings.

Pt and visit volumes Jan-May 2022

Service	Target	Pt Count	Visit Count
Care coordination	200	207	454
HI Assistance	185	123	166

- **Total completed HI applications/renewals:** 98
- **Total unduplicated clients:** 264 unduplicated clients
- **Connections to County Health:** At least 151 (57%) clients have been seen by County Health (includes SMMC, Field Medicine, Sonrisas) through May 2022.

Saturday Dental Clinic at Coastside Clinic:

The SMMC dental team hired a new dental hygienist who will start at the next Saturday's Dental clinic on July 9th. Hiring a new dental hygienist will open more spots for new patients every month.

Sonrisas: Sonrisas noted an increase in no-shows due to illness and COVID-19 in June. The room where Sonrisas provides dental services to farmworkers will be occupied later this fall, and Sonrisas and Puente are exploring alternate sites in the Pescadero region with the goal of identifying a permanent location.



DATE: July 14, 2022

TO: Co-Applicant Board, San Mateo County Health Care for the Homeless/Farmworker Health (HCH/FH) Program

FROM: Jim Beaumont, Director
 HCH/FH Program

SUBJECT: REQUEST FOR THE BOARD TO TAKE ACTION TO APPROVE HCH/FH PROGRAM FORMS 5A – SERVICES, FORM 5B – SITES, & FORM 5C – OTHER ACTIVITIES & LOCATIONS

Under the Bylaws Article 3.E, the Board has the authority and responsibility to set the scope and availability of services to be delivered by and the location and hours of operation of the Program. This responsibility is also articulated in the HRSA Health Center Program Compliance Manual, Chapter 4 Required and Additional Health Services, Chapter 6 Accessible Hours and Locations and Chapter 19 Board Authority. The Co-Applicant Board reviews and approves the Program’s Scope of Project as represented by Forms 5A, 5B & 5C on an annual basis.

Based on San Mateo Medical Center’s stated intent to initiate additional services as certain clinics and the benefit derived in terms of enhanced FQHC reimbursement rates for such services, it is in the Program’s best interests in serving its target populations to place these services into the scope of project. Approval of the addition of these sites by HRSA requires approval of the Board to incorporate them into the Program’s Scope of Service. While these services are not yet ready for implementation at their new sites, having the Board include them in their approved Scope of Services simplifies the process of requesting HRSA approval as needed, and brings Form 5A into alignment with SMMC services.

The services being added to scope under Specialty Services on Form 5A are Endocrinology, Rheumatology and Nephrology.

Attached are the fully updated Form 5A – Services, Form 5B – Sites, and Form 5C – Other Activities & Locations for Board approval. The changes necessary based on the discussion above have been addressed on the updated Forms. There are no changes recommended or needed for Forms 5B – Sites or 5C – Other Activities & Locations.

This request is for the Board to review and accept the updated Forms. Approval of this item requires a majority vote of the Board members present.

Attachments:

- HCH/FH Form 5A (revised 2019)
- HCH/FH Form 5B (revised 2019)
- HCH/FH Form 5C (current)

 Self Updates: Services details

▼ H80CS00051: SAN MATEO COUNTY HEALTH SERVICES AGENCY, San Mateo, CA

Grant Number: H80CS00051

BHCMS ID: 091140

Project Period: 11/01/2001 - 12/31/2023

Budget Period: 01/01/2022 - 12/31/2022

Required Services			
Service Type	Service Delivery Methods		
	Column I. Direct (Health Center Pays)	Column II. Formal Written Contract/Agreement (Health Center Pays)	Column III. Formal Written Referral Arrangement (Health Center DOES NOT pay)
General Primary Medical Care	X		
Diagnostic Laboratory	X		
Diagnostic Radiology	X		
Screenings	X		
Coverage for Emergencies During and After Hours	X		
Voluntary Family Planning	X		
Immunizations	X		
Well Child Services	X		
Gynecological Care	X		
Obstetrical Care			
Prenatal Care	X		
Intrapartum Care (Labor & Delivery)	X		
Postpartum Care	X		
Preventive Dental	X		
Pharmaceutical Services	X		
HCH Required Substance Use Disorder Services	X	X	
Case Management	X	X	
Eligibility Assistance	X	X	
Health Education	X	X	
Outreach	X	X	
Transportation	X	X	
Translation	X	X	

Additional Services			
Service Type	Service Delivery Methods		
	Column I. Direct (Health Center Pays)	Column II. Formal Written Contract/Agreement (Health Center Pays)	Column III. Formal Written Referral Arrangement (Health Center DOES NOT pay)
Additional Dental Services	X	X	
Behavioral Health Services			
Mental Health Services	X	X	
Optometry	X		
Environmental Health Services	X		
Occupational Therapy	X		
Physical Therapy	X		
Nutrition	X		

Speciality Services			
Service Type	Service Delivery Methods		
	Column I. Direct (Health Center Pays)	Column II. Formal Written Contract/Agreement (Health Center Pays)	Column III. Formal Written Referral Arrangement (Health Center DOES NOT pay)
Podiatry	X		
Psychiatry	X		
Ophthalmology	X		
Cardiology	X	X	
Dermatology	X	X	
Gastroenterology	X		
Other - Hepatology	X		
Other - Neurology	X		
Other - Orthopedics	X		
Other - Endocrinology		X	
Other - Rheumatology		X	
Other - Nephrology		X	
Other - Accupuncture		X	

 Self Updates: Site details

 H80CS00051: SAN MATEO COUNTY HEALTH SERVICES AGENCY, San Mateo, CA

Grant Number: H80CS00051

BHCMS ID: 091140

Project Period: 11/01/2001 - 12/31/2023

Budget Period: 01/01/2022 - 12/31/2022

Site Id: BPS-H80-00052		Site Status: Active	
Site Information			
Site Name	COASTSIDE MENTAL HEALTH CENTER	Physical Site Address	225 Cabrillo Hwy S FL 2, Half Moon Bay, CA 94019
Site Type	Service Delivery Site	Site Phone Number	(650) 726-6369
Web URL			
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	05/01/1998	Site Operational Date	05/01/1998
FQHC Site Medicare Billing Number Status	Application for this site has not yet been submitted to CMS	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	
FQHC Site National Provider Identification (NPI) Number (Optional field)		Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN	
No Subrecipient or Contractor information to be displayed			
Service Area Zip Code (Include only those from which the majority of the patient population will come)			
Saved Service Area Zip Code(s)	94019		

Site Id: BPS-H80-000595		Site Status: Active	
Site Information			
Site Name	39th Avenue Campus - Outpatient Clinics	Physical Site Address	222 W 39th Ave, San Mateo, CA 94403
Site Type	Service Delivery Site	Site Phone Number	(650) 573-2222
Web URL	www.co.sanmateo.ca.us		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	01/01/1994	Site Operational Date	01/01/1970
FQHC Site Medicare Billing Number Status	This site has a Medicare billing number	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site	751904

		Medicare Billing Number (Status' field.)	
FQHC Site National Provider Identification (NPI) Number (Optional field)	1932288859	Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		

Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)

Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN
No Subrecipient or Contractor information to be displayed		

Service Area Zip Code (Include only those from which the majority of the patient population will come)

Saved Service Area Zip Code(s)	94403
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Site Id: BPS-H80-000785

Site Status: Active

Site Information			
Site Name	CENTRAL COUNTY MENTAL HEALTH CTR	Physical Site Address	1950 Alameda de las Pulgas, San Mateo, CA 94403
Site Type	Service Delivery Site	Site Phone Number	(650) 573-3571
Web URL			
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	07/31/2004	Site Operational Date	07/31/2004
FQHC Site Medicare Billing Number Status	Application for this site has not yet been submitted to CMS	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	
FQHC Site National Provider Identification (NPI) Number (Optional field)		Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		

Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)

Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN
No Subrecipient or Contractor information to be displayed		

Service Area Zip Code (Include only those from which the majority of the patient population will come)

Saved Service Area Zip Code(s)	94403, 94402, 94401
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Site Id: BPS-H80-001005

Site Status: Active

Site Information			
Site Name	HEALTH SERVICES AGENCY MENTAL HEALTH DIVISION	Physical Site Address	225 37th Ave Mental Health Services-3rd Floor, San Mateo, CA 94403
Site Type	Administrative	Site Phone Number	(650) 573-2541
Web URL	www.co.sanmateo.ca.us		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	01/03/2001	Site Operational Date	01/03/2001
FQHC Site Medicare Billing Number Status	Health center does not/will not bill under the FQHC Medicare system at this site	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	
FQHC Site National Provider Identification (NPI) Number (Optional field)		Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization	Physical Site Address	Subrecipient/Contractor EIN
No Subrecipient or Contractor information to be displayed			
Service Area Zip Code (Include only those from which the majority of the patient population will come)			
Saved Service Area Zip Code(s)	94403		

Site Id: BPS-H80-001373		Site Status: Active	
Site Information			
Site Name	SOUTH SAN FRANCISCO CLINIC	Physical Site Address	306 SPRUCE STREET, SOUTH SAN FRANCISCO, CA 94080
Site Type	Service Delivery Site	Site Phone Number	(650) 877-7070
Web URL	www.co.sanmateo.ca.us		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	11/01/1999	Site Operational Date	01/10/1999
FQHC Site Medicare Billing Number Status	This site has a Medicare billing number	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	751905
FQHC Site National Provider Identification (NPI) Number (Optional field)	1750460671	Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations		Number of Intermittent Sites	

(Required only for 'Migrant Voucher Screening' Site Type)	(Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant	
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)		
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN
No Subrecipient or Contractor information to be displayed		
Service Area Zip Code (Include only those from which the majority of the patient population will come)		
Saved Service Area Zip Code(s)	94080	

Site Id: BPS-H80-002922	Site Status: Active		
Site Information			
Site Name	MAPLE STREET SHELTER	Physical Site Address	1580 A MAPLE STREET, REDWOOD CITY, CA 94603
Site Type	Service Delivery Site	Site Phone Number	(650) 364-4664
Web URL	www.shelternetwork.com		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	01/07/2006	Site Operational Date	01/07/2006
FQHC Site Medicare Billing Number Status	Application for this site has not yet been submitted to CMS	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	
FQHC Site National Provider Identification (NPI) Number (Optional field)		Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Contractor		
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN	
Shelter Network of San Mateo County	1450 Chapin Ave, Burlingame, CA 94010	77-0160469	
Service Area Zip Code (Include only those from which the majority of the patient population will come)			
Saved Service Area Zip Code(s)	94063		

Site Id: BPS-H80-006870	Site Status: Active		
Site Information			
Site Name	Coastside Health Center	Physical Site Address	225 Cabrillo Hwy S Ste 100A, Half Moon Bay, CA 94019
Site Type	Service Delivery Site	Site Phone Number	(650) 573-3941
Web URL	www.sanmateo.ca.us		

Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	01/05/1998	Site Operational Date	01/05/1998
FQHC Site Medicare Billing Number Status	This site has a Medicare billing number	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	751898
FQHC Site National Provider Identification (NPI) Number (Optional field)	1841379765	Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN	
No Subrecipient or Contractor information to be displayed			
Service Area Zip Code (Include only those from which the majority of the patient population will come)			
Saved Service Area Zip Code(s)	94019		

Site Id: BPS-H80-009159

Site Status: Active

Site Information			
Site Name	sequoia teen wellness center	Physical Site Address	200 JAMES AVE, REDWOOD CITY, CA 94062
Site Type	Service Delivery Site	Site Phone Number	(650) 261-3710
Web URL	www.sanmateo.ca.us		
Location Type	Permanent	Site Setting	School
Date Site was Added to Scope	11/05/2009	Site Operational Date	04/01/2009
FQHC Site Medicare Billing Number Status	This site has a Medicare billing number	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	751907
FQHC Site National Provider Identification (NPI) Number (Optional field)	1568540557	Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN	
No Subrecipient or Contractor information to be displayed			

Service Area Zip Code (Include only those from which the majority of the patient population will come)

Saved Service Area Zip Code(s)	94062
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Site Id: BPS-H80-011967

Site Status: Active

Site Information

Site Name	HCH Mobile Dental Van	Physical Site Address	222 W 39th Ave, San Mateo, CA 94403
Site Type	Service Delivery Site	Site Phone Number	(650) 573-2561
Web URL			
Location Type	Mobile Van	Site Setting	All Other Clinic Types
Date Site was Added to Scope	08/15/2012	Site Operational Date	08/15/2012
FQHC Site Medicare Billing Number Status	Application for this site has not yet been submitted to CMS	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	
FQHC Site National Provider Identification (NPI) Number (Optional field)		Total Hours of Operation (when Patients will be Served per Week)	20.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		

Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)

Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN
No Subrecipient or Contractor information to be displayed		

Service Area Zip Code (Include only those from which the majority of the patient population will come)

Saved Service Area Zip Code(s)	94061, 94080, 94063, 94401, 94019, 94403
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Site Id: BPS-H80-005206

Site Status: Active

Site Information

Site Name	NORTH COUNTY MENTAL HEALTH	Physical Site Address	375 89th St, Daly City, CA 94015
Site Type	Service Delivery Site	Site Phone Number	(650) 301-8650
Web URL			
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	07/31/2004	Site Operational Date	07/31/2004
FQHC Site Medicare Billing Number Status	Application for this site has not yet been submitted to CMS	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	
FQHC Site National Provider Identification (NPI) Number (Optional field)		Total Hours of Operation (when Patients will be Served per Week)	40.00

Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN	
No Subrecipient or Contractor information to be displayed			
Service Area Zip Code (Include only those from which the majority of the patient population will come)			
Saved Service Area Zip Code(s)	94015		

Site Id: BPS-H80-005388		Site Status: Active	
Site Information			
Site Name	SOUTH COUNTY MENTAL HEALTH	Physical Site Address	802 BREWSTER AVE, REDWOOD CITY, CA 94063
Site Type	Service Delivery Site	Site Phone Number	(650) 363-4111
Web URL			
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	01/01/1992	Site Operational Date	01/01/1992
FQHC Site Medicare Billing Number Status	Application for this site has not yet been submitted to CMS	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	
FQHC Site National Provider Identification (NPI) Number (Optional field)		Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN	
No Subrecipient or Contractor information to be displayed			
Service Area Zip Code (Include only those from which the majority of the patient population will come)			
Saved Service Area Zip Code(s)	94063, 94061		

Site Id: BPS-H80-005448		Site Status: Active	
Site Information			
Site Name	Fair Oaks Health Center	Physical Site Address	2710 Middlefield Rd, Redwood City, CA 94063
Site Type	Service Delivery Site	Site Phone Number	(650) 363-4602

Web URL	www.sanmateo.ca.us		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	01/01/1988	Site Operational Date	01/01/1998
FQHC Site Medicare Billing Number Status	This site has a Medicare billing number	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	751887
FQHC Site National Provider Identification (NPI) Number (Optional field)	1386728533	Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN	
No Subrecipient or Contractor information to be displayed			
Service Area Zip Code (Include only those from which the majority of the patient population will come)			
Saved Service Area Zip Code(s)	94063		

Site Id: BPS-H80-004798	Site Status: Active		
Site Information			
Site Name	EDISON CLINIC	Physical Site Address	222 W 39th Ave # S-130, San Mateo, CA 94403
Site Type	Service Delivery Site	Site Phone Number	(650) 573-2358
Web URL	www.co.sanmateo.ca.us		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	01/01/1987	Site Operational Date	01/01/1987
FQHC Site Medicare Billing Number Status	Application for this site has not yet been submitted to CMS	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	
FQHC Site National Provider Identification (NPI) Number (Optional field)		Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN	

No Subrecipient or Contractor information to be displayed	
Service Area Zip Code (Include only those from which the majority of the patient population will come)	
Saved Service Area Zip Code(s)	94403

Site Id: BPS-H80-003064 **Site Status: Active**

Site Information			
Site Name	RON ROBINSON SENIOR CARE CENTER	Physical Site Address	222 W 39th Ave # S-131, San Mateo, CA 94403
Site Type	Service Delivery Site	Site Phone Number	(650) 573-2426
Web URL	www.co.sanmateo.ca.us		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	01/03/2004	Site Operational Date	01/03/2004
FQHC Site Medicare Billing Number Status	Application for this site has not yet been submitted to CMS	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	
FQHC Site National Provider Identification (NPI) Number (Optional field)		Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		

Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN	
No Subrecipient or Contractor information to be displayed			

Service Area Zip Code (Include only those from which the majority of the patient population will come)	
Saved Service Area Zip Code(s)	94403

Site Id: BPS-H80-022195 **Site Status: Active**

Site Information			
Site Name	Daly City Youth Health Center	Physical Site Address	350 90th St., 3rd Floor, Daly City, CA 94015
Site Type	Service Delivery Site	Site Phone Number	(650) 991-2240
Web URL			
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	05/22/2018	Site Operational Date	09/27/2018
FQHC Site Medicare Billing Number Status		Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	

FQHC Site National Provider Identification (NPI) Number (Optional field)		Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN	
No Subrecipient or Contractor information to be displayed			
Service Area Zip Code (Include only those from which the majority of the patient population will come)			
Saved Service Area Zip Code(s)	94015		

Site Id: BPS-H80-003782		Site Status: Active	
Site Information			
Site Name	MOBILE HEALTH CLINIC	Physical Site Address	225 37th Ave, San Mateo, CA 94403
Site Type	Service Delivery Site	Site Phone Number	(650) 573-2786
Web URL	www.co.sanmateo.ca.us		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	01/05/1996	Site Operational Date	07/01/1994
FQHC Site Medicare Billing Number Status	Health center does not/will not bill under the FQHC Medicare system at this site	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	
FQHC Site National Provider Identification (NPI) Number (Optional field)	1194804013	Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN	
No Subrecipient or Contractor information to be displayed			
Service Area Zip Code (Include only those from which the majority of the patient population will come)			
Saved Service Area Zip Code(s)	94061, 94098, 94065, 94019, 94401, 94063, 94066, 94060, 94096, 94064, 94067, 94402, 94403, 94083		

Site Id: BPS-H80-004460		Site Status: Active	
Site Information			
Site Name	DALY CITY YOUTH HEALTH CENTER	Physical Site Address	2780 Junipero Serra Blvd, Daly City, CA

			94015
Site Type	Service Delivery Site	Site Phone Number	(650) 991-2240
Web URL	www.co.sanmateo.ca.us		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	01/01/1992	Site Operational Date	01/01/1990
FQHC Site Medicare Billing Number Status	This site has a Medicare billing number	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	751888
FQHC Site National Provider Identification (NPI) Number (Optional field)	1023196011	Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		
Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)			
Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN	
No Subrecipient or Contractor information to be displayed			
Service Area Zip Code (Include only those from which the majority of the patient population will come)			
Saved Service Area Zip Code(s)	94015		

Site Id: BPS-H80-005524		Site Status: Active	
Site Information			
Site Name	DALY CITY CLINIC	Physical Site Address	380 90th St, Daly City, CA 94015
Site Type	Service Delivery Site	Site Phone Number	(650) 301-8600
Web URL	www.co.sanmateo.ca.us		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	01/05/1996	Site Operational Date	01/05/1996
FQHC Site Medicare Billing Number Status	This site has a Medicare billing number	Medicare Billing Number (Required if "This site has a Medicare billing number" is selected in 'FQHC Site Medicare Billing Number Status' field.)	751906
FQHC Site National Provider Identification (NPI) Number (Optional field)	1265522619	Total Hours of Operation (when Patients will be Served per Week)	40.00
Saved Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations (Required only for 'Migrant Voucher Screening' Site Type)		Number of Intermittent Sites (Required only for 'Intermittent' Site Type)	
Site Operated by	Health Center/Applicant		

Subrecipient or Contractor Information (Required only if 'Subrecipient or Contractor' is selected in 'Site Operated By' field)

Subrecipient/Contractor Organization Name	Subrecipient/Contractor Organization Physical Site Address	Subrecipient/Contractor EIN
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No Subrecipient or Contractor information to be displayed

Service Area Zip Code (Include only those from which the majority of the patient population will come)

Saved Service Area Zip Code(s)	94015
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Close Window

 **Self Updates: Activity details**

▼ **H80CS00051: SAN MATEO COUNTY HEALTH SERVICES AGENCY, San Mateo, CA**

Grant Number: H80CS00051

BHCMIS ID: 091140

Project Period: 11/01/2001 - 12/31/2023

Budget Period: 01/01/2022 - 12/31/2022

Existing Activities/Locations			
Type of Activity	Frequency of Activity	Description of Activity	Type of Location(s) where Activity is Conducted
Non-Clinical Outreach	Monday-Friday through outreach conducted by Community Health Workers assigned to the HCH Mobile Clinic.	Community health workers visit shelters and sites frequented by homeless where they provide information on the Mobile Clinic schedule, as well as, health and other enabling services.	Shelters, service sites (e.g., food kitchens) and other sites (e.g., parks) frequented by the homeless.
Immunizations	Adult and/or children's immunizations can be accessed by HCH patients on an on-going basis.	Recommended adult (e.g., Hepatitis C, flu shots) and childhood (by age two) immunizations.	SMMC clinics listed on Form 5 - Part B or public health immunization clinics at various locations.
Health Education	Daily at SMMC/HCH service sites.	Health education focused on the awareness, prevention and management of chronic conditions such as diabetes is provided at various service sites.	Sites listed on Form 5 - Part B and attached map of SMMC service sites.
Portable Clinical Care	Monday through Thursday	"Backpack Medicine" - Street & Field Primary Care Delivery	Streets, alleys, encampments, farms, and other sites frequented by street homeless and farmworker patients.

Close Window



2021 Patient Satisfaction Data

Medical Practice – Provider Question Pod

Healthcare for Homeless & Farmworker Health Program

July 14th, 2022



SAN MATEO COUNTY HEALTH
**SAN MATEO
MEDICAL CENTER**



All Question Pods

- Dental
- Emergency Department
- Medical Practice – Provider
- Outpatient Laboratory
- Outpatient Radiology
- Outpatient Rehabilitation
- Outpatient Surgery
- Pods with small sample sizes (<30)
 - Outpatient Respiratory
 - Outpatient Behavioral Health
 - Inpatient Behavioral Health
 - Psychiatric Emergency Services

SMMC Patient Satisfaction Survey Criteria

All adults (18+) are surveyed

No minors (confidential) 12-17

Only those with email/phone number (text, call)

Those who are empaneled (seen by PCP)

Provider visits only (MD, NP, PA, RT, Dentist)

No RN visits

Medical Practice – Provider Outpatient Question Pod

- Data derived from calendar year 2021
- Collected by SMMC Survey Vendor, NRC Health
 - SMMC has set eligibility requirements for patients who receive surveys (i.e. receiving a survey for clinic location/provider within set time frame)
 - Responses are scaled (generally “Yes definitely” through “No”)
- Homeless and Farmworker status derived from HCH/FH Program Patient Master
 - Includes historical data of homeless and farmworker status
 - Includes address matched patients who did not self-report as homeless or farmworker at registration



Medical Practice – Provider Question Pod

Question	Homeless Positive Response %	Farmworker & Dependents Positive Response %	General Patient Population Positive Response %
In general, how would you rate your overall health?	38%	43%	46%
Was it easy to get the clinic on the phone to schedule this appointment?	38%	32%	36%
Was the facility clean?	59%	47%	63%
During your visit, did our staff wash or sanitize their hands before taking care of you?	64%	48%	60%
Were you happy with the appointment date and time?	58%	48%	56%
Did this provider seem to know your medical history?	58%	55%	55%
Did you know what to do if you had more questions after your visit?	55%	47%	51%
[Virtual] Was this method of connecting with a care provider easy to use?	39%	23%	36%
[Virtual] Was the quality of the video or call good enough?	48%	38%	45%

Medical Practice – Provider Question Pod

Question	Homeless Positive Response %	Farmworker & Dependents Positive Response %	General Patient Population Positive Response %
Did nurses treat you with courtesy and respect?	68%	66%	68%
Did this provider listen carefully to you?	68%	64%	69%
How likely would you be to recommend this provider to your family and friends?	79%	81%	78%
Did the receptionist treat you with courtesy and respect?	65%	55%	62%
Were you seen by this provider in a timely manner?	63%	55%	60%
Did the care providers spend enough time with you?	64%	59%	58%
Did you trust this provider with your care?	66%	60%	66%
Did the staff work together to meet your needs?	65%	70%	62%
How likely would you be to recommend this facility to your family and friends?	67%	68%	66%

Average Response Sample Size

- PEH: 594 responses
 - 16.55% of total HCH patients seen at SMMC in 2021*
- Farmworker: 135 responses
 - 16.62% of total MHC patients in 2021*
- General Population: 11,170 responses
 - ~28.8% of 53,391 patients attempted to be surveyed*



2021 Patient Satisfaction Summary

2021 Patient Satisfaction Summary



PEH had the lowest self-rated health



PEH, Farmworkers, and the general patient population are having trouble getting the clinic on the phone to schedule appointments



Hand hygiene and facility Cleanliness positive response % was lower for farmworkers only (12 – 16% disparity)



Farmworkers also indicated lower positive response % with virtual care satisfaction (method of connecting >10% disparity)

2021 Patient Satisfaction Summary



Farmworkers had the lowest positive response % for happiness with appointment date and time



Farmworkers had a lower positive response % for receptionists treating them with courtesy and respect, as well as trust in provider



PEH, Farmworkers, and the general population all had relatively high positive response % for likelihood to recommend



Farmworkers indicated the highest positive response % for staff working together to meet their needs



DATE: July 14th, 2022

TO: Co-Applicant Board, San Mateo County Health Care for the Homeless/Farmworker Health (HCH/FH) Program

FROM: Amanda Hing Hernandez, Medical Director HCH/FH Program
Danielle Hull, Clinical Services Coordinator

SUBJECT: QI/QA COMMITTEE REPORT

The San Mateo County HCH/FH Program QI/QA Committee did not meet in May.

• **VCI Funding: Phones for Patients Experiencing Homelessness**

- 25 phones have been distributed to various organizations serving patients experiencing homelessness. Each phone has a service plan for one year, intended to help connect patients to medical and behavioral care, as well as stay engaged with their case managers.
- Phones have been populated with contacts for local medical and behavioral health agencies and support, as well as applications and bookmarks to support health and access to care.
 - Applications such as:
 - Video Conferencing: Zoom, Teams for virtual visits
 - Health: QuitNow! for smoking cessation, SmartBP for hypertension, AHRQ Question Builder to help patients ask questions and know what to expect during visits
 - Transportation: SamTrans
 - The final VCI Grant Report has been submitted.

• **MHPC Opening Appointments for Patients Experiencing Homelessness**

- Mental Health Primary Care will be expanding scope to include patients experiencing homelessness
- Expansion will be a staged approach starting with referrals from LifeMoves
- Patients will be able establish care much sooner than other SMMC brick-and-mortar sites

QI Measures of Focus	2021 H	2021 FW	Q1 H	Q1 FW	SMMC Performance (Prime/QIP)	CA 330 Programs 2020	2020 Adjusted Quartile Ranking
Screening and Preventive Care							
Cervical Cancer Screening	44%	83%	21%	35%	56%	52.5%	1
Colorectal Cancer Screening	55%		42%		60%	37.1%	1
Breast Cancer Screening	47%	78%	53%	80%	64%	46.6%	1
Depression Screening and Follow-up**	30%	44%	16%	18%	53%	59.3%	4
Adult BMI Screening and Follow-up**	20%	14%	38%	42%	N/A	61.3%	4
Chronic Disease Management							
Hypertension**	48%	52%	39%	44%	56%	56.4%	4
Diabetes A1c >9%**	32%	33%	53%	52%	28%	63%	2
Maternal Health							
Prenatal Care 1st Trimester	65%	75%			N/A	77%	4

*Asterisk indicates clinical measure that resets each calendar year. SMMC Clinics do not operate on calendar year for screenings; ongoing basis of screening every 12 months (or when eCW indicates patient is due)
Ex. Patient may “fail” for HCH/FH depression screen measure until they have appointment in June when they are due for rescreening.