# Health Care for the Homeless/Farmworker Health

**Board Strategic Planning Retreat 2019**

**Agenda**

**Wednesday, September 18th, 8:30am-2:30pm**

**Location:** San Mateo History Museum, Downtown Redwood City

2200 Broadway

<table>
<thead>
<tr>
<th>Time</th>
<th>Topic</th>
<th>Speaker</th>
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<tr>
<td>8:30-9:00am</td>
<td>Breakfast and welcome speaker</td>
<td>Mike Callagy, County Manager</td>
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<td>9:00-9:10am</td>
<td>Meeting kick off</td>
<td>Jim Beaumont, Director</td>
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| 9:15-10:45am| Needs Assessment  
Current data on our two populations and local context | Robin Haller, JSI                |
|            | Patient Satisfaction  
How patient satisfaction is measured both by SMMC and HCHFH program | Danielle Hull, HCHFH Staff       |
|            | Board Evaluation  
Review what’s going well and opportunities for improvement based on Board and Staff evaluation | Robert Anderson, Board Vice Chair |
|            | Health System Overview  
How does the Health System operate, what divisions provide services, current status of SMMC | Frank Trinh, HCHFH Medical Director |

**Break – 10:45-11am**

| 11:00am-12:00pm | Measuring Success: Current & Future Metrics  
What do we currently track and how do we want to track progress moving forward | Irene Pasma, HCHFH Staff         |

**Lunch – 12:00-1pm**

| 1:00pm-2:00pm | Project Prioritization  
Discuss the projects the Board has discussed they want to prioritize, identify any new projects, assign a ‘weight’ to each project to help begin prioritization | Irene Pasma, HCHFH Staff         |
| 2:00pm-2:30pm | Next Steps and Evaluation Form                                        | Jim Beaumont, Director           |
Dear Board Members,

Tomorrow is our Strategic Planning Retreat – I hope everyone is getting ready for some productive discussions (and lots of coffee). Please find meeting logistics below - if you have any questions, please contact me.

1. **Location**: County Museum, 2200 Broadway – go up the stairs or take the elevator to the Atkinson room, on the 2nd floor
2. **Time**: Meeting starts at 8:30, please arrive on time. Meeting ends at 2:30pm. Breakfast and lunch provided.
3. **Public Transportation**: The Museum is close to CalTrain and the ECR line
4. **Parking**: If you’re driving, you can park at the **Jefferson Avenue Garage** (entrance is off Jefferson between Middlefield Road and Broadway)
   a. The first hour and a half is free, it’s $0.25 per hour afterward (see attached)

Here are a couple of short articles to help create a collaborative/welcome space tomorrow:
- Forbes: How to Keep an Open Mind, [Link](#)
- Forbes: Getting your voice into the room when you’re afraid to speak up, [Link](#)
- Chronicle of Higher Education: Yes, you have implicit biases, too, [Link](#)