

Health Care for the Homeless/Farmworker Health

Board Strategic Planning Retreat 2019

Agenda

Wednesday, September 18th, 8:30am-2:30pm

Location: San Mateo History Museum, Downtown Redwood City

2200 Broadway

Time	Topic	Speaker
8:30-9:00am	Breakfast and welcome speaker	Mike Callagy, County Manager
9:00-9:10am	Meeting kick off	Jim Beaumont, Director
9:15-10:45am	Needs Assessment <i>Current data on our two populations and local context</i>	Robin Haller, JSI
	Patient Satisfaction <i>How patient satisfaction is measured both by SMMC and HCHFH program</i>	Danielle Hull, HCHFH Staff
	Board Evaluation <i>Review what's going well and opportunities for improvement based on Board and Staff evaluation</i>	Robert Anderson, Board Vice Chair
	Health System Overview <i>How does the Health System operate, what divisions provide services, current status of SMMC</i>	Frank Trinh, HCHFH Medical Director
Break – 10:45-11am		
11:00am-12:00pm	Measuring Success: Current & Future Metrics <i>What do we currently track and how do we want to track progress moving forward</i>	Irene Pasma, HCHFH Staff
Lunch – 12:00 -1pm		
1:00pm-2:00pm	Project Prioritization <i>Discuss the projects the Board has discussed they want to prioritize, identify any new projects, assign a 'weight' to each project to help begin prioritization</i>	Irene Pasma, HCHFH Staff
2:00pm-2:30pm	Next Steps and Evaluation Form	Jim Beaumont, Director

Dear Board Members,

Tomorrow is our Strategic Planning Retreat – I hope everyone is getting ready for some productive discussions (and lots of coffee). Please find meeting logistics below - if you have any questions, please contact me.

1. **Location:** County Museum, 2200 Broadway – go up the stairs or take the elevator to the Atkinson room, on the 2nd floor
2. **Time:** Meeting starts at 8:30, please arrive on time. Meeting ends at 2:30pm. Breakfast and lunch provided.
3. **Public Transportation:** The Museum is close to CalTrain and the ECR line
4. **Parking:** If you're driving, you can park at the **Jefferson Avenue Garage** (entrance is off Jefferson between Middlefield Road and Broadway)
 - a. The first hour and a half is free, it's \$0.25 per hour afterward (see attached)

Here are a couple of short articles to help create a collaborative/welcome space tomorrow:

- Forbes: How to Keep an Open Mind, [Link](#)
- Forbes: Getting your voice into the room when you're afraid to speak up, [Link](#)
- Chronicle of Higher Education: Yes, you have implicit biases, too, [Link](#)

