## Health Care for the Homeless/Farmworker Health Board Strategic Planning Retreat 2019 Agenda

Wednesday, September 18<sup>th</sup>, 8:30am-2:30pm Location: San Mateo History Museum, Downtown Redwood City 2200 Broadway

Time	Topic	Speaker
8:30-9:00am	Breakfast and welcome speaker	Mike Callagy, County Manager
9:00-9:10am	Meeting kick off	Jim Beaumont, Director
9:10-10:45am	Needs Assessment Current data on our two populations and local context	Robin Haller, JSI
	Patient Satisfaction  How patient satisfaction is measured both by SMMC and  HCHFH program	Danielle Hull, Staff
	Board Evaluation Review what's going well and opportunities for improvement based on Board and Staff evaluation	Robert Anderson, Board Vice Chair
	Health System Overview  How does the Health System operate, what divisions provide services, current status of SMMC	Frank Trinh, Medical Director
Break – 10:45-11am		
11:00am-12:00pm	Current & Future Metrics What do we currently track and how do we want to track progress moving forward	Irene Pasma, Staff
Lunch – 12:00 -1pm		
1:00pm-2:00pm	Project Prioritization Discuss the projects the Board has discussed they want to prioritize, identify any new projects, assign a 'weight' to each project to help begin prioritization	Irene Pasma, Staff
2:00pm-2:25pm	Next Steps and Feedback	Jim Beaumont, Director