1. Definitions
1.1 Medical Emergency - a condition or situation in which an individual has a need for immediate medical attention, or where the potential for such need is perceived by emergency medical personnel or a public safety agency.
1.2 Emergency Medical Services - the services utilized in responding to a medical emergency.
1.3 Basic Life Support (BLS) - emergency first aid and cardiopulmonary resuscitation procedures that, at a minimum, include recognizing respiratory and cardiac arrest and starting the proper application of cardiopulmonary resuscitation to maintain life without invasive techniques until the victim may be transported or until advanced life support is available.
1.4 San Mateo County Approved EMS Provider – the entity which has a current contract with San Mateo County to provide countywide advanced life support first response and emergency ambulance service or a city or fire district which qualifies as a 201" entity as described in California Health and Safety Code Section 1797.201.

2. Policies
2.1 Within San Mateo County, emergency medical services shall only be provided by a San Mateo County approved EMS Provider.

2.2 An ambulance provider which does not contract with the county or is not a city or fire district which qualifies as a 201" entity as described in California Health and Safety Code Section 1797.201 shall not respond to any prehospital emergency that occurs within San Mateo County unless specifically requested to do so by San Mateo County Public Safety Communications (PSC).

2.3 When an ambulance provider who does not contract with the county receives a request to provide prehospital emergency medical services
and/or prehospital ambulance services, that provider must immediately turn the call over to 9-1-1, the PSC dispatch center.

2.4 If a BLS ambulance responds to a patient who appears to have a medical emergency, the EMT crew shall call 9-1-1 and request an EMS response.

2.5 In the event that an ambulance provider who does not contract with the county drives with lights and siren for any reason within San Mateo County, the provider is required to notify the EMS Agency within 48 hours. Such notification shall include the date, time, and location of the incident and a complete description of the call.