

# VISITORS



SAN MATEO COUNTY HEALTH  
**SAN MATEO  
MEDICAL CENTER**

To protect the health of all our patients and employees at this time,  
**NO VISITORS ARE ALLOWED IN OUR FACILITIES.**

## Virtual Visiting

We know connecting with family and friends is an important part of healing. We encourage you to stay in contact with your loved one.

- If they have access to a smart phone or device, free wifi is available throughout the hospital.
- To talk by phone, call our main number at 650-573-2222 and ask to be transferred to their room.

## Gift Drop-Off

**Non-perishable item drop-off locations:**

★ **West Entrance**

★ **Front Entrance**

**Hours:** 7:00 AM - 6:00 PM

### PLEASE NOTE:

- Unfortunately, we **CANNOT ALLOW FLOWERS** in any patient rooms.
- ✗ Items **MAY NOT** be dropped off at our Emergency entrance.



*Our staff are happy to deliver the items to your loved one when time allows. Please remember our staff are following strict infection control practices and may not be able to deliver the items immediately due to job duties.*

## We Care

**A team of doctors and nurses are focused on the health of your loved one. We are doing all we can to keep them comfortable and help them heal.** If you are concerned about the status of their health, talk to their nurse about the best way to get updates. Call 650-573-2222 and asked to be transferred to the nursing unit. We follow all privacy laws to protect our patients so what they can share may vary.

For more information, please visit [www.smchealth.org/smmc](http://www.smchealth.org/smmc)