

# VISITING RULES FOR SNF 1A



SAN MATEO COUNTY HEALTH  
**SAN MATEO  
MEDICAL CENTER**

Updated March 2021

**TO SCHEDULE A VISIT:** Call (650) 573-3613 or (650) 573-3678  
**VISITING HOURS:** Tuesdays, Thursdays, & Saturdays 2pm to 4pm

**Appointments for visits are required, and must be scheduled 24 hours in advance. All visits will be supervised and limited to 20 minutes at this time. Visits will be held in the 1A patio. Facility will arrange for indoor visitation only if outdoor patio is not available.**

## PATIENTS WITH COVID-19

- **If patient is being treated for COVID-19:** visit must be virtual (through Zoom or phone).
- **If compassionate care situation:** in-person visits are allowed but all transmission-based precautions must be followed.

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## WHEN YOU ARRIVE

- All visitors will be screened for COVID-19 symptoms and close contact with COVID-19 in the last 14 days prior to entering the hospital AND once they arrive in the designated visitation area—1A patio.
- Visitors must wear a procedure mask at all times (and any other additional PPE that may be required) and perform hand hygiene (use alcohol-based hand rub or disinfecting wipes) before entering hospital AND visitation area.
- Once checked-in at the hospital entrance, you must go directly to the designated visitation area—please do not walk around the hospital or unit.

## WHILE YOU'RE VISITING

- Two (2) visitors per resident at a time is allowed, and visits will be limited to 20 minutes. Hospital staff will be present at all times.
- Physical distancing of at least 6 feet from any other individual must be maintained.
- Limited physical contact is subject to additional requirements.
- Children under the age of 18 are not allowed to visit at this time.

## ADDITIONAL INFORMATION

- The visitation log will be reviewed regularly to ensure that all residents get a chance to be visited by their family or responsible party.
- Cleaning AND disinfecting of the visitation area will be done by San Mateo Medical Center staff after each visit.
- Visitors who do not follow the Visitation Rules will be asked to leave and/or may not be permitted to visit.