

# VISITING RULES

## ICU, 2AB, 3AB



SAN MATEO COUNTY HEALTH  
**SAN MATEO  
MEDICAL CENTER**

Updated 9/7/2021

## VISITING HOURS

**Monday–Friday, 10AM to 8PM & Saturday–Sunday, 10AM to 4PM**

**All visits will be limited to 30 minutes at this time.**

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### FOR ALL VISITORS

- **Vaccination is highly recommended;** it is the most effective way of preventing infections, transmission, and outbreaks for you, your loved ones, and our community.
- **Visitors must be fully vaccinated against COVID-19.** Proof of COVID-19 vaccination must be provided at the hospital entrances. Please show your ID.
  - » *"Fully vaccinated" for COVID-19 means: two weeks or more after receiving the second dose of a 2-dose vaccine (Pfizer-BioNTech or Moderna) or two weeks or more after receiving a single-dose vaccine (Johnson and Johnson /Janssen).*
- **If a visitor is not fully vaccinated for COVID-19,** proof of a negative COVID-19 test taken within 72 hours must be provided before each visit.

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### PATIENTS WITH COVID-19

- **If patient is being treated for COVID-19:** visit must be virtual (through Zoom or phone).
- **If patient is in critical condition:** visitors will be allowed without the vaccination and testing requirements, but must follow the unit's infection control protocols.

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### WHEN YOU ARRIVE

- All visitors must show their proof of COVID-19 vaccination at the hospital entrances. Please show your ID.
- All visitors will be screened for COVID-19 symptoms and close contact with COVID-19 in the last 14 days prior to entering the hospital AND once they arrive in the unit.
- Visitors must wear a procedure mask at all times (and any other additional PPE that may be required) and perform hand hygiene (use alcohol-based hand rub or disinfecting wipes) before entering hospital AND visitation area.
- Once checked-in at the hospital entrance, you will be directed to the nursing unit—please do not wander around the hospital or unit.

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### WHILE YOU'RE VISITING

- One (1) visitor per day is allowed, and visits will be limited to 30 minutes.
- Limited physical contact is subject to additional requirements.
- Children under the age of 18 are not allowed to visit at this time.

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### ADDITIONAL INFORMATION

- The visitation log will be reviewed regularly to ensure that all residents get a chance to be visited by their family or responsible party.
- Cleaning AND disinfecting of the visitation area will be done by San Mateo Medical Center staff after each visit.
- Visitors who do not follow the Visitation Rules will be asked to leave and/or may not be permitted to visit.