

VISITING RULES

ICU, 2AB, 3AB



SAN MATEO COUNTY HEALTH
**SAN MATEO
MEDICAL CENTER**

Updated 6/1/2021

VISITING HOURS:

Monday–Friday, 10AM to 8PM & Saturday–Sunday, 10AM to 4PM

All visits will be limited to 30 minutes at this time.

PATIENTS WITH COVID-19

- **If patient is being treated for COVID-19:** visit must be virtual (through Zoom or phone).
- **If compassionate care situation:** in-person visits are allowed but all transmission-based precautions must be followed.

WHEN YOU ARRIVE

- All visitors will be screened for COVID-19 symptoms and close contact with COVID-19 in the last 14 days prior to entering the hospital AND once they arrive in the unit.
- Visitors must wear a procedure mask at all times (and any other additional PPE that may be required) and perform hand hygiene (use alcohol-based hand rub or disinfecting wipes) before entering hospital AND visitation area.
- Once checked-in at the hospital entrance, you will be escorted to the nursing unit—please do not wander around the hospital or unit.

WHILE YOU'RE VISITING

- Two (2) visitors per resident at a time is allowed, and visits will be limited to 30 minutes.
- Physical distancing of at least 6 feet from any other individual must be maintained.
- Limited physical contact is subject to additional requirements.
- Children under the age of 18 are not allowed to visit at this time.

ADDITIONAL INFORMATION

- The visitation log will be reviewed regularly to ensure that all residents get a chance to be visited by their family or responsible party.
- Cleaning AND disinfecting of the visitation area will be done by San Mateo Medical Center staff after each visit.
- Visitors who do not follow the Visitation Rules will be asked to leave and/or may not be permitted to visit.