

VISITING RULES SNF 1A



Monday–Friday, 10am to 8pm
Saturday–Sunday, 10am to 4pm

Please note that visiting rules and hours are subject to change.

Appointments are still recommended to help our staff prepare you and our patients for your arrival. To schedule a visit, call (650) 573-3678.

FOR ALL VISITORS

- **Vaccination is highly recommended;** it is the most effective way of preventing infections, transmission, and outbreaks for you, your loved ones, and our community.
- **Visitors must be fully vaccinated against COVID-19.** Proof of COVID-19 vaccination must be provided at the hospital entrances. Please show your ID.
 - » *"Fully vaccinated" for COVID-19 means: two weeks or more after receiving the second dose of a 2-dose vaccine (Pfizer-BioNTech or Moderna) or two weeks or more after receiving a single-dose vaccine (Johnson and Johnson /Janssen).*
- **If a visitor is not fully vaccinated for COVID-19,** proof of a negative PCR COVID-19 test taken within 48 hours must be provided before each visit.
- **If patient is in critical condition:** visitors will be allowed without the vaccination and testing requirements, but must follow the unit's infection control protocols.

PATIENTS UNDER QUARANTINE OR IN ISOLATION

- **Visitors must use personal protective equipment (PPE), as provided and instructed by staff.**
- **Visitors will be informed of their risks of exposure.**

WHEN YOU ARRIVE

- All visitors must show their proof of COVID-19 vaccination at the hospital entrances. Please show your ID.
- All visitors will be screened for COVID-19 symptoms and close contact with COVID-19 in the last 10 days prior to entering the hospital AND once they arrive in the unit.
- Visitors must wear a procedure mask at all times (and any other additional PPE that may be required) and perform hand hygiene (use alcohol-based hand rub or disinfecting wipes) before entering hospital AND visitation area.
- **Once checked-in at the hospital entrance,** you will be directed to the nursing unit—please do not wander around the hospital or unit.
- **Once in the unit,** you will be asked to sign in on the visitation log and may be asked to show proof of vaccination or swab test result. You will be provided additional instructions for your visit. Please sign out before you leave.

WHILE YOU'RE VISITING

- Two (2) visitors per resident at a time is recommended.
- Staff will regularly check to ensure that infection control and safety guidelines are followed during the visit.
- Children are allowed if able to follow all infection control practices.

ADDITIONAL INFORMATION

- Cleaning AND disinfecting of the visitation area will be done by San Mateo Medical Center staff after each visit.
- Visitors who do not follow the Visitation Rules will be asked to leave and/or may not be permitted to visit.