

### San Mateo County Behavioral Health and Recovery Services

### **Change Agent Housing Committee**

### **Housing Resource and Information Guide**

Please note that while every effort was made to create an informative, comprehensive and accurate guide, information is always subject to change. Before referring or disseminating this information, we strongly recommend confirming with the primary resource. Thank you!

Change Agent Housing Committee: Usually meets on each second Tuesday monthly from 1:30 to 2:30 at 2000 Alameda, SM. Contact Mary Taylor Fullerton (<a href="MFullerton@smcgov.org">MFullerton@smcgov.org</a>) to be added to the email list. For basic housing contact, location and facility information try our San Mateo County Change Agent Housing Committee Housing Resource Map (or Google search SMC C A Housing Committee Map). For more information about the content of this Guide, contact Lee Harrison (leharrison@smcgov.org) / (650) 363-4111.

Housing Operations and Policy Team – Usually meets on each third Thursday from 9:00 to 10:30 at 320 Harbor, Belmont (Housing Authority Offices). Contact Kelly Ann Sheridan (KASheridan@smcgov.org) to be added to the email list.

SMCHousingSearch.org is a housing locator launched in San Mateo County in April 2012. This service is sponsored by the San Mateo County Housing Authority and the Housing Leadership Council of San Mateo County, along with contributions from a variety of community agencies and local business sponsors. SMCHousingSearch.org provides detailed information about affordable rental opportunities across the county and helps people find housing that best fits their needs. The service can be accessed at no cost online or through a toll-free, bilingual call center at 1-877-428-8844, available M-F, 6:00 am - 5:00 pm PDT.

### **Psychosocial Rehab Programs**

### **BHRS** referral required

**Telecare – FSP** 855 Veterans Blvd, Redwood City, CA 94063, (650) 817-9070

Caminar – Hawthorne House 251 Jackson Ave, Redwood City, CA 94063 (650) 368-2383

Caminar – Eucalyptus House 2 Edgewood Ct, Daly City (650) 994-7110

Caminar – Redwood House 248 Redwood Avenue, Redwood City, CA, 94061-3074 (650) 839-1076

Bridges Program - BHRS/Courts 680 Warren St, Redwood City (650) 599-7336

Mateo Lodge / Wally's - 420 Cassia Avenue, Redwood City, CA 94063 (650) 363-8125

Pathways Program – BHRS/Courts – (650) 363-4244 Pathways Program web link (No BHRS referral

required – self-referral, family members, etc. may apply)

### **Transitional Housing**

(BHRS Referral or self-referral through BHRS or Core Agencies)

**Spring Street (MHA)** (650) 365-5772

Stepping Stones (for women) Shelter Network – Monica McCathrion (650) 340-6733 X715 Industrial Hotel – Contact Telecare - 650-817-9070

### **Shared Housing**

(BHRS Referral or self-referral through BHRS or Core Agencies)

HIP Housing (Multiple locations) (650) 348-6660

### **Permanent Supported Housing**

(BHRS Referral required)

The Vendome (Shelter Network) 415 E. 2nd Avenue, San Mateo, CA 94401 (650) 340-6733 Cedar Street (MHA) 110 Cedar Street, Redwood City, CA 650-368-9989 636 El Camino (Mid Peninsula, BHRS, SMC Housing Authority) 636 El Camino Real, South San Francisco, CA 94080 (650) 827-4000 (a limited number of units are designated for BHRS individuals and client families)

### **Single Adult Shelters**

(BHRS Referral or self-referral through BHRS or Core Agencies)

Spring Street (MHA) 650-368-9989 x121 Maple Street (Shelter Network) 650-685-5880 Safe Harbor (Samaritan House) 650-341-4081 East Palo Alto Shelter

### **Family Shelters**

(Referral through BHRS or Core Agencies)

San Mateo: First Step for Families
Menlo Park: Haven Family House
Redwood City: Redwood Family House

Daly City: Family Crossroads

### **BHRS Affordable Housing Subsidy Programs**

**BHRS** referral required

Shelter Plus Care (HACSM & Caminar) by referral only

Moving to Work Program (Housing Authority of the County of San Mateo) 650) 802-3300, 264 Harbor Blvd # A, Belmont (referral only 6 year subsidy – currently not accepting new referrals until 2013)

Housing Readiness (Housing Authority of the County of San Mateo) (referral only - 3 year subsidy)

**AOD Housing Programs** - AOD Housing Subsidy & SB3 – Mark Korwald (650) 802-6400, Drug Court Housing Subsidy (Billie Teal), (650) 802-6400 (Treatment Team Referral, time limited)

Many housing subsidy programs for BHRSF clients require special forms (Homelessness Certification, SMI Certification, etc. Contact Kelly Ann Sheridan (650) 573-3437 to obtain these forms.

Note - Community Program Referral Form Shared Drive link: Z:\ARM Adult Resource Management\Forms

### **Affordable Housing Developers and Managers**

BRIDGE Housing (rental housing in San Mateo County and other Counties)

Information Hotline: (415) 267-7673; Main number: (415) 989-1111

Eden Housing (rental housing in San Mateo County and other Counties): (510) 582-1460

First Community Housing (rental housing in San Mateo County and other Counties): (408) 291-8650

HIP Housing (rental housing & shared housing in San Mateo County only): (650) 348-6660 Lesley Foundation (senior rental housing in San Mateo County only): (650) 726-4888 Mercy Housing (rental housing in San Mateo County and other Counties): (415) 355-7100

MidPen Housing (rental housing in San Mateo County and other Counties): (650) 356-2900

**Habitat for Humanity Greater San Francisco** (ownership housing in San Mateo County): (415) 625-1000 **West Bay Housing** (rental housing for the developmentally disabled in the Bay Area): (415) 618-0012

### San Mateo County - Affordable Apartment Communities and Developers Last Updated on 8/25/2009

Horizons	24 Apts. for adults w/developmental disabilities	Belmont
825 Old County Road 94002		650-802-8153
Colma Ridge	20 Apts. for persons w/ mental disabilities	Colma
85 Reiner Street 94014		650-755-3591
San Pedro Commons	74 Senior Apartments	Colma
100 'A' Street 94014	Friday, 10 to 3	650-755-3591
Bay Oaks	38 Family Apartments	East Palo Alto
2400 Gloria Way 94303	Tues & Thurs – 1 to 4	650-324-2525
* Edgewater Isle Senior Apts		San Mateo
* Edgewater Isle Senior Apts 1510 Marina Vista 94404		San Mateo 650-341-3367
-	26 Family Apartments	
1510 Marina Vista 94404	26 Family Apartments  Apps @ Bay Oaks – Tue & Thurs. 1 to 4	650-341-3367
1510 Marina Vista 94404  * Newell Apartments	<i>,</i> ,	650-341-3367 East Palo Alto
1510 Marina Vista 94404  * Newell Apartments  44-48 Newell Road 94303	Apps @ Bay Oaks – Tue & Thurs. 1 to 4	650-341-3367 East Palo Alto 650-324-2525
1510 Marina Vista 94404  * Newell Apartments  44-48 Newell Road 94303  Runnymede Gardens	Apps @ Bay Oaks – Tue & Thurs. 1 to 4  78 Senior Apartments	650-341-3367 East Palo Alto 650-324-2525 East Palo Alto

Main Street Park I & II	64 Family Apartments	Half Moon Bay
1101 Main Street 94019	Apps. – Mon thru Fri 9 to 4	650-712-1350
* The Gateway	130 Family Apartments	Menlo Park
1345 Willow Road 94025	Apps Mon, Wed, Fri – 9 to 4	650-323-5615
Willow Court	6 Homes	Menlo Park
1105-1141 Willow Rd 94025		650-323-5615
* Willow Terrace	31 Family Apartments	Menlo Park
1115-43 Willow Road 94025	Apps. – Mon thru Fri 9 to 4	415-323-5615
City Center Plaza	81 Family Apartments	Redwood City
950 Main Street 94063	Apps. Tues 9 – 12 & Thurs, 1 to 4	650-261-1750
* Redwood Oaks	27 Family Apartments	Redwood City
635 Spruce Street	HIP Housing	650-261-1750
Laureola Oaks	16 Family Apartments	San Carlos
Laureola Oaks 907 E San Carlos Ave	16 Family Apartments	San Carlos 650-637-8206
	16 Family Apartments  82 Senior Apartments	
907 E San Carlos Ave		650-637-8206
907 E San Carlos Ave  Rotary Haciendas*	82 Senior Apartments	650-637-8206 San Mateo
907 E San Carlos Ave  Rotary Haciendas*  2700 Hacienda Street 94403	82 Senior Apartments  Apps. – Tues & Thurs, 9 to 4	650-637-8206 San Mateo 650-574-1232
907 E San Carlos Ave  Rotary Haciendas*  2700 Hacienda Street 94403  Rotary Floritas*	82 Senior Apartments  Apps. – Tues & Thurs, 9 to 4  50 Senior Apartments	650-637-8206 San Mateo 650-574-1232 San Mateo
907 E San Carlos Ave  Rotary Haciendas*  2700 Hacienda Street 94403  Rotary Floritas*  99 27 <sup>th</sup> Ave 94403	82 Senior Apartments  Apps. – Tues & Thurs, 9 to 4  50 Senior Apartments  Apps. – Fri, 10 to 3	650-637-8206 San Mateo 650-574-1232 San Mateo 650-286-1146
907 E San Carlos Ave  Rotary Haciendas*  2700 Hacienda Street 94403  Rotary Floritas*  99 27 <sup>th</sup> Ave 94403  * St. Matthew Apts.	82 Senior Apartments  Apps. – Tues & Thurs, 9 to 4  50 Senior Apartments  Apps. – Fri, 10 to 3  56 Studio and 1 BR Apts.	650-637-8206  San Mateo 650-574-1232  San Mateo 650-286-1146  San Mateo
907 E San Carlos Ave  Rotary Haciendas*  2700 Hacienda Street 94403  Rotary Floritas*  99 27 <sup>th</sup> Ave 94403  * St. Matthew Apts.  215 East 2 <sup>nd</sup> Ave 94401	82 Senior Apartments  Apps. – Tues & Thurs, 9 to 4  50 Senior Apartments  Apps. – Fri, 10 to 3  56 Studio and 1 BR Apts.  Friday, 9 to 3	650-637-8206 San Mateo 650-574-1232 San Mateo 650-286-1146 San Mateo 650-342-7211
907 E San Carlos Ave  Rotary Haciendas*  2700 Hacienda Street 94403  Rotary Floritas*  99 27 <sup>th</sup> Ave 94403  * St. Matthew Apts.  215 East 2 <sup>nd</sup> Ave 94401  Greenridge	82 Senior Apartments  Apps. – Tues & Thurs, 9 to 4  50 Senior Apartments  Apps. – Fri, 10 to 3  56 Studio and 1 BR Apts.  Friday, 9 to 3  34 Family Apartments	650-637-8206  San Mateo 650-574-1232  San Mateo 650-286-1146  San Mateo 650-342-7211  South San Francisco

Willow Gardens	36 Family Apartments	South San Francisco
344 Susie Way 94080	Apps. – Mon thru Fri 9 to 4	650-616-4570
* Half Moon Village (Senior)	Senior – PBA **	Half Moon Bay
9 Bloom Lane	[S], [1]	650-802-3319
Family Housing Under Const.	So San Francisco – Interest List	650-356-2900
Visitacion Gardens Apartments	http://www.bridgehousing.com/Visitacion	415-330-9252
* Pacific Oaks (Senior)	http://www.bridgehousing.com/Pacific-Oaks	650-359-7559
* MAGNOLIA PLAZA (Senior)	http://www.bridgehousing.com/Magnolia	650-588-8350
COURTYARD AT METRO CENTER	http://www.bridgehousing.com/Metro	650-349-9959
<b>Grand Oak Apartments</b>	http://www.bridgehousing.com/Grand_Oak	650-952-3727
Gateway Commons	http://www.bridgehousing.com/Gateway_Commons	650-610-6448
Chestnut Creek	http://www.bridgehousing.com/Chestnut-Creek	650.952.6679
Trestle Glen	http://www.bridgehousing.com/TrestleGlen	650.266.8205
Peninsula Park Apartments	http://www.bridgehousing.com/Pen-Park	650.330.0899
The Peninsula Regent	http://www.bridgehousing.com/TPR	650.579.5500
HIP Housing	Shared Housing	650-348-6660
* Hillside Terrace	18 Affordable Family Units [1], [2]	650-348-6820
1293 Hillside Boulevard, DC		
* Section 8 Project Based	Rents are based on 30% of Income	HUD Subsidized
'Affordable'	Generally means 'Below Market Rent' / SS income may not be enough to meet Income Requirements	
Max. Income Limits Apply	See Selection Criteria for Maximum Income Limits	
[S], [1], [2], [3], [4]	Denotes Bedroom Sizes Available. General Maximum Occupancy Rule of Thumb is Two Persons per Bedroom + 1	

### **Housing Resources in San Mateo County**

Based on San Mateo County Housing Indicators as of March 31, 2012, The average rent for a 2-bedroom/1-bathroom apartment in San Mateo County is \$2,066 a month.

### If you are homeless

Emergency shelter services are available for single adults, families, youth, survivors of domestic violence and persons with disabilities. You will need a voucher or referral from one of the community service agencies listed below for entrance to a shelter. Check with the agency located closest to your last place of residence.

### **Community Service Agencies**

Paly City: Daly City Community Service Center 650-991-8007	
50 - 90th Street www.dalycity.org/residents/community_service_center.htm	
ast Palo Alto: El Concilio Emergency Services Partnership 650-330-7432	
798-B Bay Roadwww.el-concilio.com	
l Granada: Coastside Hope 650-726-9071	
9 Avenue Alhambra / P.O. Box 1089 www.coastsidehope.org	
acifica: Pacifica Resource Center	
809 Palmetto Avenue www.pacresourcecenter.org	
escadero: Puente de la Costa Sur	
20 North Street www.mypuente.org	
edwood City: Fair Oaks Community Center	
600 Middlefield Road www.redwoodcity.org/parks/cc/fairoaks.html	
an Mateo: Samaritan House 650-347-3648	
031 Pacific Blvd. at 42nd Avenue www.samaritanhouse.com	
outh San Francisco: North Peninsula Neighborhood Services Center 650-583-3373	3
00 Linden Avenuewww.npnsc.net	
Countywide: Salvation Army 650-368-4643	
60 Veterans Blvd., Redwood Citywww.tsagoldenstate.org	
t. Vincent de Paul Society 650-343-4403	
0 North B Street, San Mateowww.svdp-sanmateoco.org	

### **Housing Discrimination Complaints**

State law protects people from housing discrimination based on race, religion, national origin or ancestry, sex, marital status, physical handicap or retaliation.

1515 Clay Street, Suite 701, Oakland 94612	www.dfeh.ca.gov
Investigates, mediates and litigates charges of housing discrimination.	
Project Sentinel	650-321-6291
525 Middlefield Road, Suite 200, Redwood City 94063	www.housing.org
The Fair Housing Center offers education, counseling, investigation and, when	n necessary, legal referrals to persons who
believe they have experienced housing discrimination.	
ILS Department of Housing and Urban Development (HUD)	415-489-6524

### **Low-Cost Rehabilitation Services**

LOW-COST REMAINITATION SETVICE	<u>s</u>
Center for Independence of Individuals with Disabilities (CID)	
1515 South El Camino Real, Suite 400, San Mateo 94402	
Provides accessibility modifications and peer counseling program. Offers housin independent living skills.	g and information referrals and teaches
North Peninsula Neighborhood Services Center	650-583-3373
600 Linden Avenue, South San Francisco 94080	www.npnsc.net
Housing Revitalization Program provides free minor home repairs to low-income	e homeowners countywide.
Rebuilding Together Peninsula	650-366-6597
P.O. Box 4031, Menlo Park 94026 www.reb	ouildingtogetherpeninsula.org
Offers home renovation and repair for low-income, elderly or disabled homeow	ners. Work is done year-round and on
the last Saturday in April. Call 211 to access health and human service program	s. 211 is free, confidential and available
24/7 in multiple languages. Prepared by Peninsula Library System (PLS) / Com 356-2132 / cip.plsinfo.org / April 2012	munity Information Program (CIP) / 650-
San Mateo County Department of Housing / Housing and Community Development	650-802-5050
264 Harbor Blvd., Bldg. A, Belmont 94002	www.smchousing.org
Provides low-interest loans to low- and very low-income property owners to ref	nabilitate their property. Daly City,
Redwood City, San Mateo and South San Francisco have separate programs for information.	their residents. Call those city offices for
For information on additional housing repair programs for seniors, contact	ct your local senior center.
Mortgage, Rent and Credit Counse	
Consumer Credit Counseling Service / Housing Education Program	
595 Market Street, 15th Floor, San Francisco 94105	
Offers first-time home buying workshops with pre-purchase education, default tenant counseling.	counseling, transitional housing and
Homeowner's HOPE Hotline	888-995-HOPE (4673)
Offers online counseling services and resources, foreclosure prevention, mortga counselors approved by HUD (Department of Housing and Urban Development)	
Mental Health Association of San Mateo County Housing and Client Assistance Progra	ım 650-368-9989 x121
2686 Spring Street, Redwood City 94063	www.mhasmc.org
Provides rental assistance and housing case management for low-income individ	duals who have HIV/AIDS.
Project Sentinel	650-321-6291
525 Middlefield Road, Suite 200, Redwood City 94063	www.housing.org
Assists homeowners who are having difficulty making their monthly mortgage p pre-purchase and household budget counseling.	ayments and offers first-time homebuyer
San Mateo County Department of Housing	650-802-5050
264 Harbor Blvd., Bldg. A, Belmont 94002	
Offers programs for first-time homebuyers, including a Mortgage Credit Certification low enough to qualify for the tax credit.	ate Program, for those whose income is
For additional information on rental assistance, contact the closest community service	e agency listed on the first page of this
flyer. All programs are dependent upon availability of funds. Clients must meet eligibi  Other Housing Resources	
HIP Housing (Human Investment Project)	650-348-6660
364 South Railroad Avenue, San Mateo 94401	
·	

Offers programs designed to help seniors, single parents or persons with low incomes obtain housing or remain in their own homes, including home sharing and self-sufficiency programs.
Housing Leadership Council / HEART of San Mateo County
Housing Resource Center
Call center and free online database of available housing units, searchable by various criteria.
Legal Aid Society Appointment Line: 650-517-8929
Offers landlord/tenant clinics at sites throughout the county. Call for information and appointments.
MidPen Housing Corporation 650-356-2900
303 Vintage Park Drive, Suite 250, Foster City 94404 www.midpen-housing.org Manages and develops low-income subsidized housing.
Peninsula Conflict Resolution Center (PCRC)
1660 South Amphlett Blvd., Suite 219, San Mateo 94402
San Mateo County Department of Housing / Housing Authority
264 Harbor Blvd., Belmont 94002 www.smchousing.org Offers a variety of public housing and rental assistance subsidy programs.
San Mateo County Health Department / Environmental Health Services
2000 Alameda de las Pulgas, Suite 100, San Mateo 94403 www.smchealth.org
Accepts questions and complaints regarding health and safety problems such as: unsanitary conditions; rodents and insects; leaks; unsafe floors and stairways; or lack of hot water, heat or plumbing.
Tenant Foreclosure Hotline
Provides information and referrals to tenants whose landlords are at some stage of the foreclosure process.

### San Mateo County Behavioral Health and Recovery Services

### WRAP for HOUSING

Housing - How to find it. How to keep it.

How to find and use resources and support to be stable, safe, successful and comfortable.

January 2012 Revision



### WRAP for HOUSING WORKBOOK

**WRAP Key Concepts of Recovery Are:** 

Hope

**Personal Responsibility** 

**Education** 

**Self-Advocacy** 

**Support** 

To be used in conjunction with the

Wellness Recovery Action Plan® by Mary Ellen Copeland, MS, MA

## San Mateo County Behavioral Health and Recovery Services South County Clinic WRAP for Housing Group

Housing - How to find it. How to keep it.

How to use a *Wellness Recovery Action Plan* to find and use resources and support to be stable, safe, successful and healthy.

### Presentation and Special Workshop Schedule 1<sup>st</sup> Quarter 2012

January 24 – 636 El Camino, SSF information and Application Session

January 31 – Alex Palen, Landlord/Property Manager: Application and Credit Check

February 7 – Alex Palen, Landlord/Property Manager: Apartment Interviews, Strategies to Overcome Barriers, Inspection Role Plays, and telephone strategies

February 14 – Monica McCathrion, Shelter Network: Housing and Assistance Programs

February 21 – Barbara Liedtke, HIP Housing: Shared Housing and Housing Programs

February 28 – Tom Cordell, St. Vincent de Paul: Resources and Programs

March 6 - Annette Suplizio, Caminar: Shared Housing and Housing Programs

March 13 – Suzanne Garrett, Financial Empowerment Program: financial programs, benefits and services

March 20 – Edmund Bridges, VFR Solutions: Credit Repair, criminal records, IRS, etc.

# WRAP Key Concepts of Recovery Are: Hope, Personal Responsibility, Education, Self-Advocacy and Support

To be used in conjunction with the Wellness Recovery Action Plan® by Mary Ellen Copeland, MS, MA

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WRAP Key Concepts - Hope, Personal Responsibility, Education, Self-Advocacy and Support

Housing Wellness Tool Box

What to Expect and How to Avoid Frustration

**Daily Maintenance** 

Master Rental Application

### **Week Two**

#### Presentation

Applications and Credit Reports – What you need to know; What landlords look for and how to overcome potential Credit Report and Rental History Barriers

Landlord / Tenant Responsibilities (Rights and Boundaries)

Preparation and Search for Housing (Practice Makes Perfect ... and Confidence!)

Search Tools and Support (Preparation Follow-up, Case Manager Support / Treatment Team, etc.)

Triggers

### **Week Three**

### Presentation

Apartment Interviews – You only get one chance to make a First Impression! They are EVERYTHING! Communication and Preparation – How to set yourself apart

Part 2 - Search Tools and Support (Preparation Follow-up, Using Support / Treatment Team, etc.)

Money Management (AKA - Budgeting and Smart Spending)

Early Warning Signs

### **Week Four**

### **Presentation**

Life Skills Self-Assessment and finding support (Budgeting, Cleaning Skills, Laundry, Cooking, etc.)

Housing Assessment - What are your Housing options? (Hotel, Apartment, Shared, Affordable, Board and Care, Shelter, Transitional, Treatment Programs, etc.) - Short term and Long term

When things are Breaking Down

Crisis Plan(s) - Mental, emotional, financial and physical health

Post-Crisis Plan (s)

### **Week Five**

#### Presentation

**Shared Housing** 

Communication (Landlord, Treatment Team / Case Manager, Supporters, Resources, Room Mate, etc.)

How to Find and Use Support (Wellness, Search, Financial, Social, etc.)

WRAP Review: Key Concepts – Hope, Personal Responsibility, Education, Self-Advocacy and Support

Housing Wellness Tool Box (Review and Update)

What to Expect and How to Avoid Frustration (Review and Update)

### **Week Six**

### Presentation

Resources / Support (Food, Household Items, Furniture, Clothing, Financial, Social, etc.)
Search Tools and Support (Preparation Follow-up, Case Manager Support / Treatment Team, etc.)
Landlord / Tenant Responsibilities (Rights and Boundaries)

### **Week Seven**

### Presentation

Using Support (Self-Advocacy, Communication, Smart Strategies, etc.)

Triggers – (What are they?, Avoiding Them, Action Plans)

Early Warning Signs - (What are they?, Identifying Them, Action Plans, Maintaining Wellness)

How to Find and Use Support (Wellness, Search, Financial, Social, etc.)

### Week Eight

### Presentation

Money Management Part 2 (AKA - Budgeting and Smart Spending) Review and outcome sharing

Crisis Plan - What do I want to happen if I'm in Crisis?

Post-Crisis Plan - What will my Crisis recovery look like?

Life Skills - Part 2 (Review and Update)

Finding and Using Support - Part 2 (Review and Update)

After week eight, the Workshop is ongoing as participants continue to search for housing. The emphasis is on support, skill-building, and practicing wellness and healthy coping skills.

Clients are encouraged to do what they can to live as well and as healthy as they can in their current living situations, and to prepare to be successful in housing.

Accomplishing tasks daily, taking small steps towards independent community living, skill-building (search skills, stress reduction, healthy coping and action plans, using support, self-advocacy, etc.) are discussed and practiced at weekly check-ins.

### Successes and accomplishments are celebrated!