

# **SAN MATEO COUNTY ENVIRONMENTAL HEALTH DIVISION SAFE DRUG DISPOSAL**

**Status Update**

**August 28, 2024**

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# CONTENT

## Efforts

- Formal letters confirming participation to all existing (26) locations
- Numerous emails, calls to confirm participation and acknowledge responsibilities
- Utilization of internal sales tools to identify new opportunities to place kiosk drop-off sites and mailbacks
- On-site visits to existing mail-back sites
- On-site visits to potential kiosk locations
- Mailed signage with instructions for re-engaged and new mail-back sites
- More frequent touch points - initial, 30 day, 60 day, 90 day.
- Revising mailback participation contract to Incorporating an acknowledgement that outlines program responsibilities and responsibilities
- Recalculation of convenience based on San Mateo County populations per district - 8 collection sites / mailback sites per district.
  - Source:  
<https://smcdistrictlines.org/wp-content/uploads/2021/11/Communities-Together.pdf>

## Progress & Outcomes

Inmar's efforts to regain convenience with the mailback program has steadily continued.

- Identified >600 leads working through/contacting for both services
  - 96 declines
- Of the 26 original mail-back locations
  - 17 removed (requested removal, location closing, not enough participation, no returns, no desire to participate, unable to reach)
  - Still have 3 pending
  - Re-engaged 8 sites
- Added 40 new sites
- Continuous follow up for sites that have not returned anything.
- 47 confirmed active sites (re-engaged and new sites) – unconfirmed sites are not included in this figure.
- New kiosk location (8/15/24):
  - CHME Pharmacy - 1101 B Chess Dr, Foster City CA 94404 (district 2)
- Meeting convenience in all districts

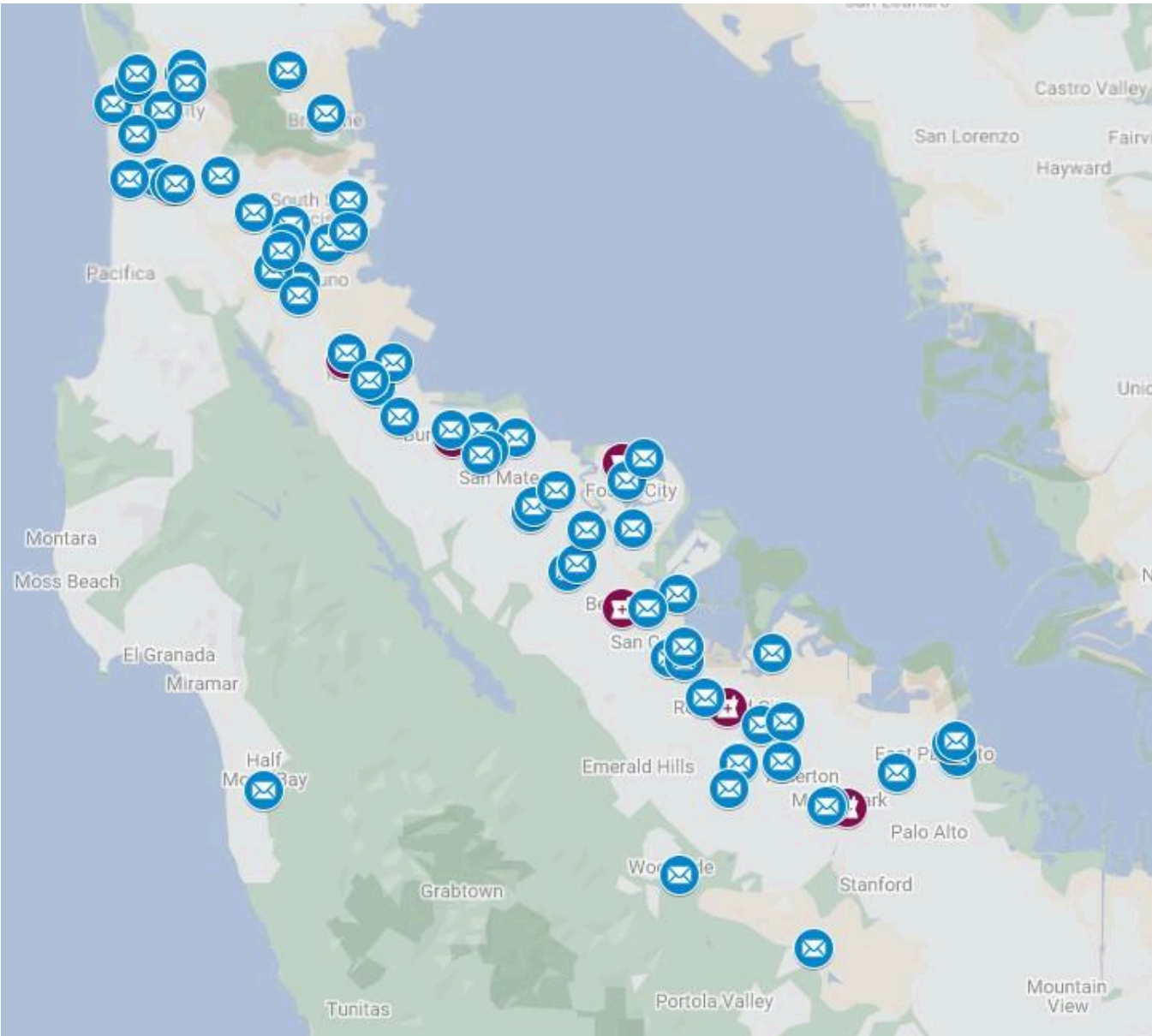
## Convenience Calculations by District

	District					Total
	1	2	3	4	5	
<b>Kiosk</b>	2	1	2	1	0	6
<b>MB</b>	13	8	7	9	11	48
<b>Total</b>	15	9	9	10	11	54
<b>Kiosk Required</b>	8	8	8	8	8	40
<b>Required 1:1 MB</b>	8	8	8	8	8	40
<b>% Met Kiosk</b>	25.00%	12.50%	25.00%	12.50%	0.00%	15.00%
<b>% Met + MB</b>	187.50%	112.50%	112.50%	125.00%	137.50%	135.00%

## Mailback Returns

Site Name	Date of Last Return	Turn Days	Weight	#
Costco Pharmacy #1042	8/20/2024	151	79.55	165
Costco Pharmacy #147	8/15/2024	208	46.91	105
Costco Pharmacy #422	8/22/2024	211	22.65	49
Costco Pharmacy #475	8/15/2024	230	2.26	7
Nob Hill Pharmacy #628	7/25/2024	372	2.73	8
Anchor Drugs	8/22/2024	31	17.01	43
Millbrae Assisted Living	8/22/2024	35	11.38	33
Veterinary Vision	8/8/2024	58	0.12	1
Baltazar Rowena Dmd	8/13/2024	37	0.69	2
KIPP Valiant Community Pr	8/20/2024	50	1.91	4
KIPP Excelencia Community	7/25/2024	24	0.41	1
Easton Branch Library	8/20/2024	23	1.32	3
Lucky #707	9/24/2021	120	0.88	2
Lucky #745	10/18/2021	115	2.58	6
Ravenswood Family Denist	4/11/2022	167	1.12	2
Ravenswood Family Health	7/11/2023	276	1.38	3
Anx Home Healthcare	3/1/2023	618	0.45	1
Sleep Quest - San Carlos	5/31/2022	57	3.74	8
		<b>155</b>	<b>197.04</b>	<b>443</b>

# Map of Convenience



- Kiosk
- Mailback