

Instructions for updating or adding a program: Updated 10/27/21

This is only for current staff/current contractor staff and contracted providers/agencies. This is not used to initiate a new contract.

To make a correction to a current provider or agency listing already appearing at <https://www.smchealth.org/post/bhrs-directory>

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with your change. Steps to add a new provider or program.

Go to the main page at <https://www.smchealth.org/post/bhrs-directory>

Search for your program either by typing in a Keyword or scrolling down. Click on Details. Review the information on the page and list any changes below.

If there is a new program to add, fill in all of the information below for your new program.

This is a public website that will be viewed by other providers, clients, the public and auditors.

All licensed and registered providers are added to this database. One entry is completed for each new provider and each new program.

Add a new provider or directory by clicking here:

https://admin.metalocator.com/index.php?option=com_locator&view=location&layout=form&preview=1&framed=1&tmpl=component&Itemid=10181

Name: Provider or Program name

Category: list all that apply:

- County Clinic
- County Specialty Program

- Contracted Behavioral Health Clinic
- AOD Contracted Clinic
- School Based Services
- Residential

Description: For Programs ONLY: A few sentences about your program

Full address of where services are provided

Phone -Main phone

Fax: You may include a fax

Your website address:

Daily hours (Programs Only)

Language Spoken: List all languages that you (for a program all staff) can provider therapy in

Skilled Interpreter Available Yes or No

Hospital Affiliation Yes or No, if yes Name of Hospital

NPI: Review NPI to ensure that it is correct

Populations Served Examples:

All ages, Deaf & Hearing Impaired

Adults

Pregnant or parenting teens living in San Mateo County

SED High School Students

Accepting New Clients -Yes or No

Accepting New Clients Details: Examples:

Yes- Current Client Call Your Clinic's Main Number Request Unit Chief. New clients Call Access Call Center (800) 686-0101, TTY for hearing impaired: dial 711

Special Admission Process: Here are a few examples:

1. None

2. San Mateo County's primary care clinics and be referred by PCP.
3. Individuals are referred to this clinic by ACCESS, Medical Center, or Walk Ins. Individuals are then seen during SDA for triage and assessment and referred to appropriate services in the community, PPN, or assigned to a clinician and psychiatrist for the BHRS system.

ADA Accommodations Yes or No, state any special ADA information

Completed Cultural Competence Training Yes or No

Default program answer: See *Specific Provider for Information*

Training Experience and Specialization: List any special training or EBP that you have (agency/program for program)

e.g., Specialty Mental Health, Medication-assisted treatment, Early Psychosis Programs

Does your program specialize and any of these: Yes or No

- Older Adults
- Veterans
- Transition Age Youth
- LGBT

For staff/Please also check:

- Type of License:
- California License Number:
- Board Certified MD: Yes or NO
- MDs:
- Hospital Affiliation: yes, no, name of hospital