



SAN MATEO COUNTY HEALTH
**BEHAVIORAL HEALTH
& RECOVERY SERVICES**

Date: January 14, 1999

BHRS POLICY: 99-09

SUBJECT: Private Provider Contracts - Language Capabilities

AUTHORITY: DHCS All Plan Letter 17-011, and Research and Analytic Studies Division (RASD). MHP Contract with DHCS

AMENDED: Technical Revision January 9, 2020

PURPOSE:

To support the expectation of the DHCS that beneficiaries whose primary language is a threshold language (i.e. primary language of 3,000 Medi-Cal beneficiaries or 5% of the beneficiary population, whichever is lower) have services available to them in their primary language. In San Mateo County, English, Spanish, Chinese and Tagalog are the threshold languages.

Wherever possible, San Mateo County Behavioral Health and Recovery Services (BHRS) seeks to provide services in the language of choice of all clients/consumers.

POLICY

BHRS will expand eligibility for contracting within the private provider network, in order to increase its capacity to serve consumers whose primary language is other than English. BHRS currently contracts with organizational group (practice) providers, and with psychiatrists and psychologists.

- BHRS may enter into contracts with qualified Licensed Clinical Social Workers who have demonstrable fluency in Spanish, Tagalog, Southeast Asian languages and dialects, and/or Russian. Additional language skills will be considered based on the needs of the beneficiary population.

Approved: Signature on File
Beverly Abbot, Director
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