



**SAN MATEO COUNTY HEALTH
EMERGENCY
MEDICAL SERVICES**

EMS POLICY	519
Effective:	April 2025
Approval: EMS Director Travis Kusman, MPH	Signed:
Approval: EMS Medical Director Greg Gilbert, MD	Signed:

RECEIVING HOSPITALS

I. PURPOSE

This policy identifies the most frequented receiving hospitals and specialty centers for patients transported by 9-1-1 ground ambulance, air ambulance or interfacility patients who become unstable during transport. This is not an inclusive list of all receiving hospitals.

II. AUTHORITY

California Code of Regulations, Title 22, Division 9, §100096.03

III. POLICY

- A. A patient, transported as part of an EMS response, shall be delivered to the most appropriate hospital staffed and equipped to provide care appropriate to the needs of the patient, despite County boundaries.
- B. Field transport personnel should refer to 505 – Patient Destination Determination for destination determination.
- C. Stable patients who request transport to an out-of-county facility, other than Stanford, may be permitted after consultation with a transport EMS Supervisor and gaining acceptance from the facility prior to departing the incident scene.

IV. RECEIVING CENTERS

San Mateo County Hospitals	Specialty Services	ED Phone
Kaiser Medical Center - Redwood City 1100 Veterans Boulevard Redwood City, CA 94063	OB/ Neonatal Primary Heart Attack Center Stroke - Comprehensive	(650) 299-2201
Kaiser Medical Center - South San Francisco 1200 El Camino Real South San Francisco, CA 94080	Stroke - Primary	(650) 742-3111
Mills-Peninsula Medical Center 1501 Trousdale Drive Burlingame, CA 94010	HELIPAD OB/ Neonatal Psychiatric Primary Heart Attack Center Stroke - Thrombectomy Capable	(650) 696-5446

San Mateo County Hospitals	Specialty Services	ED Phone
San Mateo Medical Center 222 West 39th Avenue San Mateo, CA 94403	Psychiatric Sexual Assault Center	(650) 573-2671 Psych ED (650) 573-2662
Sequoia Hospital 170 Alameda de las Pulgas Redwood City, CA 94062	OB/ Neonatal Primary Heart Attack Center Stroke - Primary	(650) 367-5542
Seton Medical Center 1900 Sullivan Avenue Daly City, CA 94015	Primary Heart Attack Center	(650) 991-6892
Santa Clara County Hospitals	Specialty Services	ED Phone
El Camino Hospital 2500 Grant Road Mountain View, CA 94040	<i>none</i>	(650) 940-7051
Kaiser Medical Center - Santa Clara 700 Lawrence Expressway Santa Clara, CA 95051	VAD	(408) 851-5310 VAD Coordinator (408) 851-3750
Lucille Packard Children's Hospital at Stanford 725 Welch Road Palo Alto, CA 94394	NO EMERGENCY OB/ GYN VAD	(650) 723-4422 VAD Coordinator (650) 723-6661
Palo Alto Veteran's Hospital 3801 Miranda Avenue Palo Alto, CA 94304	Psychiatric <i>(Veterans only)</i>	(650) 849-0221
Santa Clara Valley Medical Center 751 South Bascom Avenue San Jose, CA 95128	HELIPAD Burn Trauma	(408) 885-3228 Burn Unit (408) 885-6666

Santa Clara County Hospitals	Specialty Services	ED Phone
Stanford Health Care (BASE HOSPITAL) 500 Pasteur Drive Stanford, CA 94305	HELIPAD OB/ Neonatal Pediatrics Adult Trauma Pediatric Trauma Primary Heart Attack Center Stroke - Comprehensive VAD	Adult Base Physician (650) 497-4802 Peds Base Physician (650) 723-5032 Reports (650) 723-7337 VAD Coordinator (650) 723-6661
San Francisco County Hospitals	Specialty Services	ED Phone
California Pacific Medical Center - Van Ness Campus 1260 Franklin Street San Francisco, CA 94109	<i>none</i>	Adult (415) 600-3333 Pediatric (415) 600-4444
California Pacific Medical Center - Davies Campus Castro and Duboce Streets San Francisco, CA 94114	VAD <i>(Hand Reimplantation)</i>	(415) 600-0600 VAD Coordinator (415) 600-1051
California Pacific Medical Center - Bernal Campus 3555 Cesar Chavez Street San Francisco, CA 94110	<i>none</i>	(415) 461-6625
Chinese Hospital 845 Jackson Street San Francisco, CA 94133	<i>none</i>	(415) 677-2300
Kaiser Medical Center - San Francisco 2425 Geary Boulevard San Francisco, CA 95115	OB/ Neonatal	(415) 883-5628
San Francisco VA Medical Center 4150 Clement Street San Francisco, CA 94121	<i>none</i>	(415) 221-4810 Main hospital line
UCSF Benioff Children's Hospital - Mission Bay 1975 Fourth Street San Francisco, CA 95158	<i>none</i>	(415) 353-1818
UCSF Medical Center - Mission Bay Campus 1975 Fourth Street San Francisco, CA 95158	OB/ Neonatal	(415) 476-7788

San Francisco County Hospitals	Specialty Services	ED Phone
UCSF Medical Center - Parnassus Heights Campus 505 Parnassus Avenue San Francisco, CA 95143	VAD <i>(Hand Reimplantation)</i>	(415) 353-1037 VAD Coordinator (415) 514-5823
UCSF St. Mary's Medical Center 450 Stanyan Street San Francisco, CA 95117	<i>none</i>	(415) 750-5700
UCSF St. Francis Memorial Hospital 900 Hyde Street San Francisco, CA 95109	Adult Burn	(415) 353-6255
Zuckerberg San Francisco General Hospital (TRAUMA BASE HOSPITAL) 1001 Potrero Avenue San Francisco, CA 95110	OB/ Neonatal Trauma/ Trauma Base Hospital <i>(Hand Reimplantation)</i>	Base Physician (415) 647-4747 Report/Emergent (628) 206-9600
Other Out-of-County Hospitals	Specialty Services	ED Phone
Eden Medical Center 20103 Lake Chabot Road Castro Valley, CA 94546	HELIPAD Adult Trauma	(510) 727-3015
Dominican Hospital 1555 Soquel Drive Sata Cruz, CA 95065	HELIPAD	(831) 476-2746
UC Davis Medical Center 4301 X Street Sacramento, CA 95817	HELIPAD Pediatric Burns	(916) 734-3544