





ADMINISTRATIVE DIRECTIVE

DATE: April 3, 2023

To: American Medical Response
South San Francisco Fire Department
San Mateo County Prehospital Emergency Medical Services Group (JPA)
San Mateo County Receiving Hospitals
San Mateo County Public Safety Communications
San Francisco Emergency Medical Services Agency

FROM: Travis Kusman, MPH, Paramedic, EMS Director 
Dr. Gregory H. Gilbert, EMS Medical Director 

SUBJECT: Seton Medical Center – Primary Stroke Center Closure (23–OPS–01)

Seton Medical Center has notified the San Mateo County EMS Agency “AGENCY” that it is no longer able to serve as a Primary Stroke Center (PSC). As such, effective immediately, Seton Medical Center is not an Authorized Stroke Receiving Center.

EMS policies **519-Receiving Hospitals**, and **522 Stroke Triage and Patient Destination** have been updated accordingly on the AGENCY website. Updates to the mobile application have been submitted by the AGENCY and will be published shortly. Prehospital personnel shall utilize these updated EMS policies when determining hospital destination for patients.

Thank you for your continued commitment to providing excellent care for stroke patients originating in our community. Please feel free to contact our office with any questions.

Attachments: EMS Policy 519
EMS Policy 522

