



Inmar Rx Solutions, Inc.
San Mateo County
Safe Medicine Disposal Stewardship Program
Annual Report
(1/1/2025 through 12/31/2025)

Submitted: June 1, 2026



CONTENT

EXECUTIVE SUMMARY	01
PARTICIPATING PRODUCERS	02
COLLECTION EFFORTS AND WEIGHT	02
COLLECTION SYSTEM	03
TRANSPORTERS AND DISPOSAL FACILITIES	04
SAFETY OR SECURITY CONCERNS	04
EDUCATIONAL EFFORTS AND PUBLIC OUTREACH	04
PACKAGING AND RECYCLING	07
PROGRAM GOALS	07
PROGRAM COSTS	09
APPENDICES	10
Appendix A - Participating Producers	11
Appendix B - Drop-Off Sites	16

CONTENT

Appendix C - Mail-Back Distribution Sites	17
Appendix D - Transporters & Disposal Facilities	29
Appendix E - Kiosk Signage, Mailer Instructions and Educational/Outreach Materials	30
Appendix F - Websites	44
Appendix G - Outreach and Promotion Activities	51

I. Executive Summary

Inmar Rx Solutions, Inc (“Inmar”) was conditionally approved to operate a Safe Medicine Disposal Stewardship Program (“Program”) on October 21, 2022 in San Mateo County (“The County”) pursuant to the San Mateo County Safe Medicine Disposal Ordinance located in San Mateo County Ordinance Code Sections 4.116.010-4.116.191 (“Ordinance”).

Inmar submitted a Drug Stewardship Plan (“Plan”) on September 9, 2022 and received conditional approval on October 21, 2022. The Plan was resubmitted on January 19, 2023 in response to the Notice of Determination (“NOD”) received from San Mateo County Environmental Health Division (“The Division”) on October 21, 2022. Inmar received an additional NOD on July 11, 2023 from The Division and resubmitted The Plan within 90 days of receipt of the NOD on October 9, 2023. Inmar received confirmation of receipt from The Division on October 10, 2023 and is awaiting a response to the resubmission. This Annual Report is based on the feedback received from the NOD received on July 11, 2023 and the updated Plan submitted on October 9, 2023 to The Division and is for the period between January 1, 2025 through December 31, 2025 (“Reporting Period”). All capitalized terminologies not defined in this summary are the same as those used in Inmar’s submitted Drug Stewardship Plan (“Plan”) dated September 9, 2022, conditionally approved on October 21, 2022.

II. Participating Producers

Ordinance Sec. 4.116.090(a)(1) - A list of Producers participating in the Stewardship Plan

A list of participating Producers can be found in Appendix A including enrollment and termination dates that occurred during the Reporting Period.

III. Collection Efforts and Weight

Ordinance Sec. 4.116.090(a)(2) The amount, by weight, of Covered Drugs collected, including the amount by weight from each collection method used.

Throughout the Reporting Period, Inmar collected Unwanted Covered Drugs through Drop-Off Sites, Mail-Back Distribution Sites, and Mail-Back Services available via the Program website and toll-free call center. Inmar also coordinated with the other approved Stewardship Organization to launch a neutral website and toll-free number, both of which became operational on May 2, 2024. Prior to this, Inmar's internal Program website (www.safemedicinedrop.com) had been active since June 23, 2023, serving as a resource for Program information, Mailer requests, and issue reporting for Drop-Off Sites.

Requests for Mail-Back Services submitted through the neutral website or toll-free number are randomly and equitably routed to each Program Operator's respective website and call center for fulfillment. Available Mail-Back Services include Standard Mail-Back Envelopes, Inhaler Mail-Back Envelopes, and Auto-Injector Mail-Back Packages.

Inmar collected 33% more weight from Drop-Off Sites and all Mailers in the 2025 Reporting Period.

The table below provides the total weight, in pounds, collected through each of these Collection Methods.

Total Unwanted Covered Drugs Collected in the Reporting Period from all Collection Methods

Type (2025)	# Collected	Total Weight (pounds)
Drop-off Site Liners	51	1,373.55
Standard Mail-Back Envelope	1,131	504.68
Inhaler Mail-Back Envelope	12	4.55
Auto-injector Mail-Back Packages	149	215.99
Total Weight Collected (2025)		2,098.77

IV. Collection System

A. Drop-Off Sites

Ordinance Sec. 4.116.090(a)(3) A list of drop-off sites.

A list of Drop-Off Sites can be found in Appendix B. All Drop-Off Sites utilized the self-service model throughout the entire Reporting Period.

B. Number of Mailers Provided for Disabled and/or Home-Bound Residents

Ordinance Sec. 4.116.090(a)(4) The number of mailers provided for disabled and/or home-bound County residents

Inmar supports the provision of Mailers to disabled and/or home-bound County Residents in accordance with Ordinance Sec. 4.116.090(a)(4). Mailers are made available through the Program website, toll-free call center, and 49 Mail-Back Distribution Sites were active at some point during the Reporting Period. Residents could request Mailers directly or pick them up at designated locations.

Inmar tracks the total number of Mailers distributed but, in compliance with DEA regulations at 21 CFR 1317.70(d), does not collect information regarding whether recipients are disabled or home-bound. To protect Residents' privacy and encourage participation, Inmar does not request disclosure of disability or home-bound status. Educational materials clearly state that Mailers are available to any Resident, including those who are disabled or home-bound.

During the Reporting Period, a total of 4,769 Standard Mail-Back Envelopes were distributed through Mail-Back Distribution Sites and the Program website. The chart below shows the number of each type of Mailer provided to County Residents across all distribution methods, including Mail-Back Distribution Sites, the Program website, and the toll-free call center. It is important to note that the number of Mailers provided does not necessarily reflect the number returned, as Residents are not required to return Mailers once received. Total Mailers provided and total Mailers returned by zip code by distribution method (toll-free phone number, Mail-Back Distribution Site, or Program website) can be found in Appendix C Table X "Mailer Type by Zip Code."

	Total Provided	Total Returned	Total Weight (pounds)
Standard Mail-Back Envelope	4,769	1,131	504.68
Inhaler Mail-Back Envelope	95	12	4.55
Auto-injector Mail-Back Package	528	149	215.99
Total (2025)	5,392	1,292	725.22

C. Mail-Back Distribution Sites

Ordinance Sec. 4.116.090(a)(5) The locations where mailers were provided, if applicable;

A list of active Mail-Back Distribution Sites that were included in the Program during the Reporting Period and the corresponding participation status can be found in Appendix C, including enrollment and closure dates. Most notably, Inmar's continued efforts in expanding Mail-Back services and strengthening participation resulted in a 127% increase in Standard Mail-Back Envelope requests and a 188% in returned envelopes from the 2024 Reporting Period. At the end of the Reporting Period, Inmar had 35 active Mail-Back Distribution Sites. While Inmar has insight into how many Standard Mail-Back Envelopes are provided to Mail-Back Distribution Sites, Inmar is unable to track how many are given out until subsequent orders are placed, or until the envelopes are returned for destruction. This is due to the fact that Inmar does not require Standard Mail-Back Envelope distribution to be tracked and tied to Residents. Standard Mail-Back Envelopes are also often left out in common areas where direct supervision of distribution is not monitored. Please note that locations listed that were closed prior to the Reporting Period reported returned Standard Mail-Back Envelopes in the 2025 Reporting Period. Additionally, some Mail-Back Distribution Sites returned Standard Mail-Back Envelopes during the 2025 reporting period despite not receiving any envelopes during that same period, as the returned envelopes were associated with orders from prior Reporting Periods.

D. Collection Events

Ordinance Sec. 4.116.090(a)(6) The dates and locations of collection events held, if applicable

Inmar did not participate in any collection events during the Reporting Period.

V. Transporters and Disposal Facilities

Ordinance Sec. 4.116.090(a)(7): The transporters used and the disposal facility or facilities used for all Covered Drugs.

See Appendix D for the names and locations of Transporters and Disposal Facilities used during the Reporting Period.

VI. Safety or Security Concerns

Ordinance Sec. 4.116.090(a)(8): Whether any safety or security problems occurred during the collection, transportation or disposal of Unwanted Covered Drugs during the reporting period and, if so, what changes have or will be made to policies, procedures or tracking mechanisms to alleviate the problem and to improve safety and security in the future.

Policies and Procedures for collecting, transporting and disposing of Unwanted Covered Drugs, as established in the Plan, were followed during the Reporting Period. Inmar was not notified of any Safety or Security Concerns for the Reporting Period.

VII. Educational Efforts and Public Outreach

Ordinance Sec. 4.116.090(a)(9): A description of the public education, outreach and evaluation activities implemented during the reporting period.

A. Public Education Activities

In accordance with Section 4.116.060, Inmar provided easily-consumable educational materials for distribution to residential generators, pharmacists, retailers of Covered Drugs, veterinarians, veterinarian hospitals, and health care practitioners upon request and at no charge. Inmar provided clear, standardized disposal instructions for Drop-Off Sites and Mail-Back Distribution Sites as outlined in the approved Plan. Inmar provided educational materials that promoted safe disposal options, the dangers of improper drug use and disposal, and other program information.

The neutral website and toll-free number were created to implement a single, unified system of promotion and were launched in coordination with the other approved Stewardship Organization on May 2, 2024. Inmar promoted the availability of the neutral system through a variety of outreach efforts, including radio advertisements, direct mail campaigns, educational materials, informational postings at Drop-Off Sites and Mail-Back Distribution Sites, and digital media initiatives, as detailed below.

See Appendix F for images of the Program website. Inmar provided Drop-Off Sites and stakeholder educational materials to provide to County Residents in the required languages via direct mail services and email campaigns. A record of materials provided can be seen in Appendix E Table 1. Each location was sent 50 copies in English and 25 copies in Spanish, Tagalog, and Chinese. All materials are easily understandable with varying levels of English proficiencies and leverage explanatory graphics to aid in understanding. All materials are available in English, Spanish, Chinese, and Tagalog.

Please see Appendix E for example materials.

B. Outreach Activities

Inmar completed all outreach activities as stated in the conditionally approved Plan dated September 9, 2022, as well as implementing traditional media tactics as outlined in the Plan submitted October 9, 2023. Inmar promoted the Program during the Reporting Period by utilizing digital media tactics, providing Drop-Off Sites educational materials to provide to County Residents (as described in *Section A. Public Education Activities*), providing Authorized Collectors marketing support, placing an advertisement in a local newspaper, launching direct mail and radio campaigns, as well as providing information via the Program website. See Appendix G Table 1 for all outreach activities and corresponding frequency and impressions.

1. Direct Mail

Inmar conducted two direct mail campaigns in 2025. Inmar sent 10,000 direct mail postcards to County Residents for each campaign, for a total of 20,000 postcards. A copy of the direct mail postcard can be found in Appendix G as well as the dates of the campaign and list of zip codes direct mail postcards were sent to Residents in Table 2.

2. Digital Media - Programmatic

Programmatic Media provides targeted display ads on browser sites on internet capable devices (smart phones, computers, tablets, etc.). Inmar ran ads across a prequalified list of over 200,000 domains including a variety of retail websites, Google, and Facebook.

The programmatic targeted ads ran for six weeks each in April and October. See Appendix G Table 1 lines titled “Programmatic Campaigns” for programmatic metrics, frequency, campaign type, and campaign dates can be found in Appendix G, Table 1. Examples of the Programmatic ads are in Appendix G Figure 3.

3. Digital Media - Influencer Marketing and Social Media

Influencer marketing is a content creation tactic used to drive awareness and education to a targeted audience through blogs and social media outlets. Influencers create authentic content around their everyday lives and interests while weaving the story of prescription drug take-back into their content. Influencer content is converted into paid advertisements across social platforms and then targeted to Residents across San Mateo County. Paid advertisements for influencer content were run on a variety of platforms including Google, Instagram, X (Formerly known as Twitter) and Facebook. Influencer campaigns were deployed quarterly for a total of four influencer campaigns in 2025.

The four influencer campaigns in San Mateo County garnered a total of 25,188,784 impressions throughout the Reporting Period. Images used in the influencer campaigns are included in Appendix G, Figure 1. The dates and results of each campaign are listed in Appendix G, Table 1 line items “Q1 Influencer Campaign,” “Q2 Influencer Campaign,” “Q3 Influencer Campaign,” and “Q4 Influencer Campaign.”

Concurrently, Inmar posted two social media posts per month per platform (Instagram, Twitter, and Facebook) on Inmar’s Safe Medicine Drop social media channels. Metrics, frequency, campaign type, and campaign dates can be found in Appendix G, Table 1.

4. Radio

Inmar utilized San Mateo County radio station KOIT 95.6 FM (“KOIT”) to provide information on safe medicine disposal throughout the listening area. KOIT is consistently one of the top stations in San Mateo County and the Bay Area radio market. Messaging also ran simulcast across streaming platforms. The radio ads started the week of September 29, 2025 and ran through December 21, 2025 for a total of 12 weeks. Advertisements focused on providing education on safe medicine disposal and directed listeners to find more information on the Program website. Ads emphasized that safe medicine disposal options are free to all Residents of San Mateo County.

Inmar has insight into the scope of the program by identifying total impressions. During the radio campaign, Inmar was able to reach approximately 2,677,758. The advertisement ran 145 times.

5. Newspaper

Inmar utilized the San Jose Mercury News to deploy advertisements on safe medicine disposal. The messaging encouraged users to remove Unwanted Covered Drugs from the home to protect the environment and prevent accidental drug use. The ad also promoted the Program website www.medtakebacksanmateo.org to find local Collection Points. The ad was one eighth ($\frac{1}{8}$) of a page and ran weekly on Sundays for eight weeks.

The first ad was deployed on May 25, 2025 and the last ad was deployed on July 13, 2025. During the 12 week newspaper campaign, Inmar was able to reach approximately 2,501,600 readers. Total views are reported directly from the media outlet. A copy of the newspaper advertisement can be found in Appendix G.

6. Evaluation Activities

In accordance with Ordinance Sec. 4.116.060(a)(4), Inmar conducted biennial surveys of San Mateo County healthcare providers and Residents in 2024 to assess awareness, attitudes, and behaviors related to the Safe Medicine Disposal Program. The surveys were conducted between March 30 and April 10, 2024, and results were posted on the Program website.

Table 1 in Appendix G outlines all outreach activities, as well as the corresponding dates and total impressions of each activity. In accordance with Section 4.116.060(a)(4), the biennial survey will be conducted in 2026 in conjunction with the other Program Operator. The biennial survey will allow Inmar to effectively analyze the success of Inmar's educational outreach efforts and overall awareness of the Program.

VIII. Packaging and Recycling

Ordinance Sec. 4.116.090(a)(10): A description of how collected packaging was recycled to the extent feasible, including the recycling facility or facilities used.

As outlined in the Plan submitted on October 9, 2023, Inmar is unable to recycle drug packaging due to DEA regulation 21 CFR § 1317.75(c), which prohibits handling substances once they have been deposited into a Kiosk. However, through its educational materials and Kiosk signage, Inmar encourages Residents to separate Covered Drugs from their packaging by placing the drugs into a sealed bag and recycling the packaging when possible. A copy of the Kiosk signage can be found in Appendix E Figures 1-4 .

IX. Program Goals

Ordinance 4.116.090(a)(11): A summary of the Stewardship Plan's goals, the degree of success in meeting those goals in the past year, and, if any goals have not been met, what efforts will be made to achieve the goals in the next year.

Inmar has identified goals in the areas of convenient and equitable access for County Residents, collection, education, and promotion. Below is a summary of Inmar's progress in each of these categories based on the most recent Plan submission dated October 9, 2023.

A. Convenient and Equitable Access to County Residents

Inmar is continually working towards expanding the number of Drop-Off Sites in the County and supplementing with Mail-Back Distribution Sites where no other Drop-Off Site placements are

available. Some of the challenges Inmar has faced in securing additional Drop-Off Sites are contractual agreements with the other Program Operator, improper licensing, no public access, concern for safety, and a lack of interest in participation. During the Reporting Period, Inmar continued its efforts to expand resident access to medication disposal kiosks throughout San Mateo County. As part of these efforts, Inmar established a working relationship with the San Mateo County Sheriff's Office and initiated the contractual process for the installation of five additional kiosks in District 4. However, due to significant organizational instability and leadership turmoil within the Sheriff's Office during 2025, the planned kiosk enrollments were ultimately canceled. Inmar has diligently worked to engage all existing Mail-Back Distribution Sites by conducting in-person, telephonic, and email to these sites to confirm on-going participation, as well as implement a contractual process outlining roles and responsibilities of each Mail-Back Distribution Site. A list of Drop-Off Sites can be found in Appendix B. A list of Mail-Back Distribution Sites can be found in Appendix C.

During the 2025 reporting period, Inmar conducted ongoing outreach efforts to support and expand medication take-back access throughout San Mateo County. Initial outreach efforts focused on exploring opportunities to add medication take-back services to existing local Household Hazardous Waste (HHW) collection events, consistent with programs implemented in neighboring counties. However, county representatives expressed a preference to focus outreach and collection efforts in more rural areas of the county, and the integration of medication take-back services into existing HHW events was ultimately not pursued.

Following those discussions, Inmar continued outreach efforts with the San Mateo County Sheriff's Office (SMCSO), municipal departments, local law enforcement agencies, and community representatives to identify alternative opportunities for medication take-back services and event participation. Beginning in February 2025, Inmar engaged in consistent communication efforts through emails, phone calls, voicemails, and in-person visits to coordinate support for National Prescription Drug Take Back Day events and other local collection initiatives. Outreach activities focused on jurisdictions including Half Moon Bay, La Honda, Redwood City, Pacifica, and other county locations. Inmar also coordinated with external partners, including the DEA, to support event planning and identify opportunities for local participation.

Despite organizational turnover, delayed responses, and administrative challenges within local agencies during the Reporting Period, Inmar continued to pursue engagement opportunities and maintain communication with county and local agency representatives to support future medication disposal and take-back event access for San Mateo County residents.

B. Collection

Inmar's Drop-Off Sites prefer the self-service model due to the convenience of on-demand servicing, more expedited servicing keeping Kiosks open and available to Residents, and reduces disruption to pharmacy services. As such, Inmar has provided required training to all Drop-Off Sites to comply with all applicable laws and regulations and completes required training on an annual basis. Inmar routinely verifies compliance with laws, regulations, timeframes, and

procedures for the service of Drop-Off Sites by auditing our service providers, performing on-site visits, and evaluating standard operating procedures.

C. Education

In conjunction with the other Program Operator, Inmar implemented a single system of promotion, including a neutral website and toll-free number.

Based on the results from the 2024 biennial survey, Inmar will review existing outreach material to incorporate any gaps of knowledge amongst Residents, and include any feedback from The Division. Based on results from the biennial survey, Inmar determined that the most commonly received advertisement placement for the Program was direct mail. Inmar has updated the direct mail postcard sent to San Mateo County Residents and providers twice annually to increase awareness of our robust Mail-Back Services in San Mateo County. The direct mail postcard provides information on the Mail-Back Services, as well as information on how to obtain Mailers. Inmar is also working on creating a resource page for providers to encourage conversations regarding safe medication disposal.

Inmar has created a training system to provide persons who handle Unwanted Covered Drugs to be completed annually as referenced in the Plan submitted October 9, 2023.

D. Promotion

Through Inmar's marketing and promotion efforts, Inmar is able to measure awareness of advertisements served in terms of impressions. Impressions reflect the number of times San Mateo County Residents are served an advertisement.

The biennial survey occurred in the 2024 Reporting Period per the conditionally approved Plan dated September 9, 2022. Inmar's goal was to achieve a minimum awareness goal of 50% saturation of the total survey participants. As stated in the survey results, Inmar achieved this goal as follows: 63% of San Mateo County Residents have heard of the Safe Medicine Disposal Program, and 99% of healthcare providers are aware of the Safe Medicine Disposal Program. Inmar's focus is to continue to expand general awareness of the Program, especially the convenience of the Mail-Back program. Inmar updated direct mail marketing materials by shifting focus to the Mail-Back program.

X. Program Costs

Ordinance 4.116.090(a)(12): The total expenditure of the Stewardship Plan during the reporting period.

The total Program costs for the Reporting Period were \$244,477.62.

APPENDICES

Appendix A - Participating Producers	11
Appendix B - Drop-Off Sites	16
Appendix C - Mail-Back Distribution Sites	17
Appendix D - Transporters & Disposal Facilities	29
Appendix E - Kiosk Signage, Mailer Instructions and Educational/Outreach Materials	30
Appendix F - Websites	44
Appendix G - Outreach and Promotion Activities	51

Appendix A - Participating Producers

The following list of Producers participated in Inmar's Stewardship Plan during the Reporting Period.

Producer	Status	Date of Status Change
AAA Pharmaceutical, Inc.	Active	
Accord Healthcare, Inc.	Active	
Adare Pharmaceuticals	Active	
Advagen Pharma Ltd	Active	
Ajanta Pharmaceuticals	Active	
Alcon Vision, LLC	Active	
Alexso, Inc.	Active	
Alkermes, Inc.	Active	
Alora Pharmaceuticals, LLC	Active	
AmerisourceBergen Services Corporation	Active	
ANDA, Inc	Active	
Apnar Pharma, LP	Terminated	1/1/2025
Archis Pharma, LLC	Active	
Ascend Laboratories	Active	
ASO LLC	Active	
Axsome Therapeutics, Inc	Active	
Avadim Holdings, Inc	New - Active	1/1/2025
Bell Pharmaceuticals, Inc	Active	
Biocodex, Inc.	Active	
Blairex Laboratories, Inc	Active	

Brunswick Pharma, LLC	Active	
CalmCo LLC	Active	
Camber Consumer Care, Inc	Active	
Camber Pharmaceuticals, Inc.	Active	
Canton Laboratories, LLC	Active	
Carlsbad Technology, Inc	Active	
Celltrion USA, Inc.	Active	
Cipla USA Inc	Active	
CivicaScript, LLC	Active	
Colgin, Inc	Active	
Contract Pharmacal Corp	Active	
Delta Brands Inc	New - Active	6/20/2025
Dr. Reddy's Laboratories Inc.	Active	
Duchesnay USA, Inc	Active	
EPIC Pharma	Active	
Florida Pharmaceutical Products, LLC	Active	
Formulation Technology, Inc.	Active	
Fosun Pharma USA, Inc	Active	
Genomma Lab USA, Inc	Active	
Gensco Laboratories, LLC	Active	
Glenmark Pharmaceuticals Inc., USA	Active	
GM Pharmaceuticals, Inc	Active	
Granules Pharmaceuticals, Inc.	Active	
Heritage Pharmaceuticals Inc. DBA Avet Pharmaceuticals Inc	Active	
Hikma Pharmaceuticals USA Inc.	Active	

Hisamitsu America, Inc	Active	
i3 Pharmaceuticals, LLC	Active	
Intercept Pharmaceuticals, Inc.	Active	
Jubilant Cadista Pharmaceuticals Inc	Active	
KC Pharmaceuticals, Inc.	Active	
Lannett Company Inc.	Active	
Laser Pharmaceuticals, LLC	Active	
Leading Pharma, LLC	Active	
LXO US Inc.	Active	
Macleods Pharma Usa, Inc	Active	
Marnel Pharmaceuticals, LLC	Active	
McKeon Products, Inc.	Active	
Medicure Pharma, Inc	Active	
Medsource Pharmaceuticals	Active	
Micro Labs USA, Inc	Active	
Mirum Pharmaceuticals	Active	
Monarch PCM, LLC	Terminated	1/1/2025
Mullan Pharmaceutical Inc	Active	
Natures Health Connection, Inc.	Active	
Navajo Manufacturing Company Inc.	Active	
Neogen Corporation	Active	
Neurelis, Inc	Active	
New American Therapeutics, Inc	Active	
NextSource Biotechnology	Active	
Nivagen Pharmaceuticals	Active	

Novadoz Pharmaceuticals, LLC	Active	
Noven Pharmaceuticals, Inc.	Active	
Novugen Pharma (USA), LLC	Active	
OPMX LLC	Active	
Oxford Pharmaceuticals, LLC	Active	
Oyster Point Pharma, Inc.	Active	
ParaPRO, LLC	Active	
Pharmacy Buying Association, Inc	Active	
PLx Opco Inc	Active	
ProvePharm	Terminated	3/25/2025
Quest Products, LLC	Active	
Randob Labs, Ltd dba CrossingWell Consumer Health	Active	
RedHill Biopharma Inc.	Active	
Reliable 1 Laboratories, LLC	Active	
S.S.S. CO.	Active	
Sanvall Enterprises	Active	
Sarepta Therapeutics	Active	
Sato Pharmaceutical Co., Ltd.	Active	
Scholl's Wellness Company, LLC	Active	
Sebela Pharmaceuticals Inc.	Active	
Sheffield Pharmaceutical, LLC	Active	
Socius Care, LLC	Active	
SOLA Pharmaceuticals	Active	
Solco Healthcare, LLC	Active	
Somerset Pharma, LLC	Active	

Strides Pharma Inc.	Active	
Sumitomo Pharma America, Inc	Active	
Summers Laboratories, Inc.	Active	
Summit SD, LLC	Active	
Sun Pharmaceutical Industries, Inc.	Active	
TAGI Pharma, Inc.	Active	
Taro Pharmaceuticals U.S.A., Inc	Active	
Tarsus Pharmaceuticals, Inc	Active	
The Tetra Corporation	Active	
Time-Cap Laboratories, Inc.	Active	
Towa Pharmaceutical Europe S.L.	Active	
TruPharma, LLC	Active	
TWi Pharmaceuticals USA, Inc.	Active	
Unichem Pharmaceuticals (USA), INC.	Active	
United Exchange Corp	Active	
Upsher-Smith Laboratories, LLC	Active	
Veridian Healthcare LLC	Active	
Virtus Pharmaceuticals, LLC	Active	
Westminster Pharmaceuticals, LLC	Active	
YARAL Pharma Inc.	Active	

Appendix B: Drop-Off Sites

Locations where Unwanted Covered Drugs were collected during the Reporting Period. All Liners were serviced via self-service model.

Pharmacy Name	Address	Status	District	Pounds Collected	Total # Liners Collected
Safeway Pharmacy #2878	525 El Camino Real, Millbrae, California 94030	Active	1	122.00	4
Safeway Pharmacy #1547	1450 Howard Ave, Burlingame, California 94010	Active	1	193.95	7
CHME Pharmacy, LLC	1101 B Chess Drive, Foster City, California 94404	Active	2	0.00	0
Safeway Pharmacy #1138	1100 El Camino Real, Belmont, California 94002	Active	3	263.00	9
Safeway Pharmacy #2719	525 El Camino Real, Menlo Park, California 94025	Active	3	577.60	23
Safeway Pharmacy #0305	1071 El Camino Real, Redwood City, California 94063	Active	4	217.00	8
Total	--	--	--	1,373.55	51.00

Appendix C: Mail-Back Distribution Sites

Locations where Mailback Envelopes were distributed during the Reporting Period. Note: All Mailers represented in the table below are Standard Mail-Back Envelopes.

Location Name	Address	Status	Date of Status Change	District	Envelopes Provided to Site	Envelopes Returned	Weight (Pounds)
Anchor Drugs	161 South Spruce Avenue , South San Francisco, CA 94080	Active	N/A	1	250	12	13.28
American CareQuest Home Health and Hospice	819 Cowan Rd. Suite C, Burlingame, CA 94010	Active	N/A	1	50	0	0
Costco Pharmacy #422	451 South Airport Blvd. , South San Francisco, CA 94080	Active	N/A	1	200	70	31.99
Costco Pharmacy #475	1600 El Camino Real , South San Francisco, CA 94080	Active	N/A	1	400	84	46.17
Dr. Lawrence L. Chao	1750 El Camino Real Suite 301, Burlingame, CA 94010	Active	N/A	1	0	0	0
Dr. Maria T. Angara, DDS	1001 Sneath Lane Suite 108, San Bruno, CA 94066	Active	N/A	1	0	5	4.22
Burlingame Public Library	480 Primrose Road , Burlingame, CA 94010	Active	N/A	1	0	24	7.58
Millbrae Assisted Living	1001 Hemlock Ave , Millbrae, CA 94030	Active	N/A	1	0	0	0
South City Pediatric Dentistry	1475 Huntington Ave, Ste 150, South San Francisco, CA 94080	Active	N/A	1	0	0	0
Masson Veterinary Hospital	805 Masson Ave , San Bruno, CA 94066	Active	N/A	1	0	0	0

Sunrise of San Mateo	955 S. El Camino Real , San Mateo, CA 94402	Active	N/A	2	0	0	0
Costco Pharmacy #147	1001 Metro Center Blvd , Foster City, CA 94404	Active	N/A	2	800	251	110.25
Verano-Vo Anna Maria DDS	406 N San Mateo Dr Suite A, San Mateo, CA 94401	Active	N/A	2	0	0	0
Town of Woodside California	2955 Woodside Road , Woodside, CA 94062	Active	N/A	3	0	0	0
Veterinary Vision	210 Industrial Rd Ste 100, San Carlos, CA 94070	Active	N/A	3	0	0	0
Alpine Optometry	3130 Alpine Road Suite 220, Portola Valley, CA 94028	Active	N/A	3	50	8	3.32
Atherton Smiles	3351 El Camino Real Suite 235, Atherton, CA 94027	Active	N/A	3	0	0	0
Coastside Adult Day Health Center	925 Main St Suite A, Half Moon Bay, CA 94019	Active	N/A	3	0	0	0
Costco Pharmacy #1042	2300 Middlefield Road , Redwood City, CA 94063	Active	N/A	4	400	245	102.33
Gordon Manor	1616 Gordon St , Redwood city, CA 94061	Active	N/A	4	1,550	265	99.38
KIPP Esperanza High School	1039 Garden St. , East Palo Alto, CA 94303	Active	N/A	4	0	0	0
KIPP Excelencia Community Prep	2950 Fair Oaks Ave , Redwood City, CA 94063	Active	N/A	4	0	0	0
KIPP Valiant Community Prep	620 Willow Rd , Menlo Park, CA 94025	Active	N/A	4	0	9	2.46
Nob Hill Pharmacy #628	270 Redwood Shores Parkway , Redwood City, CA 94065	Active	N/A	4	0	15	5.44

Baltazar Rowena Dmd	180 Skyline Dr , Daly City, CA 94015	Active	N/A	5	0	10	2.48
Bayshore Library	460 Martin Street , Daly City, CA 94014	Active	N/A	5	100	4	2.43
Alliance Home Health	6717 Mission St. Ste D, Daly City, CA 94014	Active	N/A	5	0	12	0.93
John Daly Library	134 Hillside Boulevard , Daly City, CA 94014	Active	N/A	5	0	4	1.92
Jefferson Union HS District Office	123 Edgemont Drive Building A, Daly City, CA 94015	Active	N/A	5	100	3	0.9
Kenneth Hovden DDS	901Campus DR #202, Daly City, CA 94015	Active	N/A	5	0	3	1.02
Mouhannad Almajdalani Dental	320 Washington St Suite 105, Daly City, CA 94015	Active	N/A	5	0	0	0
Serramonte Main Library	40 Wembley Drive , Daly City, CA 94015	Active	N/A	5	200	34	17.34
Westlake Library	275 Southgate Avenue , Daly City, CA 94015	Active	N/A	5	50	12	6.75
Thornton High School	115 First Ave , Daly City, CA 94014	Active	N/A	5	50	1	0.19
William N Ong Inc	6740 Mission St , Daly City, CA 94014	Active	N/A	5	50	0	0
Easton Branch Library	1800 Easton Dr , Burlingame, CA 94010	Closed	8/20/2024	1	0	1	0.73
Vista Dental Care	931 S El Camino Real , South San Francisco, CA 94080	Closed	10/8/2025	1	0	0	0
Ghafourpour General Dentistry	1291 E. Hillsdale Blvd. Suite 110, Foster City, CA 94404	Closed	10/8/2025	2	0	0	0
Lenity Vet Specialists	257 N Amphlett Blvd , San Mateo, CA 94401	Closed	12/3/2025	2	0	0	0
Mobile Community	430 N El Camino Real , San Mateo, CA 94401	Closed	10/7/2025	2	0	0	0

Outreach							
Peninsula Avenue Vet Clinic	440 Peninsula Ave , San Mateo, CA 94401	Closed	3/2/2025	2	0	0	0
Safeway #970	1655 El Camino Real , San Mateo, CA 94402	Closed	6/13/2024	2	0	8	2.96
San Mateo MC O/P Pharmacy	222 W 39th Ave, San Mateo, CA 94403	Closed	10/8/2025	2	0	3	1
South Hillsdale Animal	15 37th Ave , San Mateo, CA 94403	Closed	3/13/2025	2	0	0	0
Andrews Orthodontics	990 Laurel St Suite A, San Carlos, CA 94070	Closed	2/28/2025	3	0	0	0
Sarkhosh Dental Corporation	888 Oak Grove Ave Suite 6, Menlo Park, CA 94025	Closed	3/12/2025	3	0	0	0
Scott A Hoffman, DDS	825 Oak Grove Ave Suite 301, Menlo Park, CA 94025	Closed	10/8/2025	3	0	0	0
Ravenswood Family Health	1885 Bay Road , East Palo Alto, CA 94303	Closed	5/29/2024	4	0	4	3.86
SOAR Redwood City	400 Seaport Court Suite 201, Redwood City, CA 94063	Closed	10/7/2025	4	0	0	0
Total	--				4,250	1087	468.93

Table 1 - Mail-Back Distribution Locations including the number of Mailers provided to Distribution Locations and Mailers returned.

Distribution Method	Zip Code	Medicine Provided	Medicine Returned	Auto Injectors Provided	Auto Injectors Returned	Inhalers Provided	Inhalers Returned	Total Items Provided	Total Items Returned
Phone	94002	7	0	0	0	0	0	7	0
Website		27	3	24	3	9	2	60	8
Distribution Site		0	0	0	0	0	0	0	0
Phone	94005	0	0	0	0	0	0	0	0
Website		5	0	3	1	2	0	10	1
Distribution Site		0	0	0	0	0	0	0	0
Phone	94010	0	0	3	0	0	0	3	0
Website		43	2	28	10	4	1	75	13
Distribution Site		50	25	0	0	0	0	50	25
Phone	94011	0	0	0	0	0	0	0	0
Website		0	0	3	0	0	0	3	0
Distribution Site		0	0	0	0	0	0	0	0
Phone	94013	0	0	0	0	0	0	0	0
Website		0	0	0	0	0	0	0	0

Distribution Site		0	0	0	0	0	0	0	0
Phone	94014	0	0	0	0	0	0	0	0
Website		39	6	15	1	1	1	55	8
Distribution Site		200	21	0	0	0	0	200	21
Phone	94015	3	0	3	0	0	0	6	0
Website		16	1	40	6	3	0	59	7
Distribution Site		350	62	0	0	0	0	350	62
Phone	94016	0	0	0	0	0	0	0	0
Website		0	0	0	0	0	0	0	0
Distribution Site		0	0	0	0	0	0	0	0
Phone	94017	0	0	0	0	0	0	0	0
Website		0	0	0	0	0	0	0	0
Distribution Site		0	0	0	0	0	0	0	0
Phone	94018	0	0	0	0	0	0	0	0
Website		3	0	3	2	0	0	6	2
Distribution Site		0	0	0	0	0	0	0	0

Phone	94019	2	0	0	0	0	0	2	0
Website		14	0	16	8	5	0	35	8
Distribution Site		0	0	0	0	0	0	0	0
Phone	94020	0	0	0	0	0	0	0	0
Website		0	0	0	0	0	0	0	0
Distribution Site		0	0	0	0	0	0	0	0
Phone	94021	0	0	0	0	0	0	0	0
Website		0	0	0	0	0	0	0	0
Distribution Site		0	0	0	0	0	0	0	0
Phone	94025	0	0	0	0	0	0	0	0
Website		40	2	43	13	0	0	83	15
Distribution Site		0	9	0	0	0	0	0	9
Phone	94026	0	0	0	0	0	0	0	0
Website		0	0	0	0	0	0	0	0
Distribution Site		0	0	0	0	0	0	0	0
Phone	94027	0	0	0	0	0	0	0	0

Website		9	0	3	0	0	0	12	0
Distribution Site		0	0	0	0	0	0	0	0
Phone	94028	1	0	0	0	0	0	1	0
Website		14	1	8	2	1	1	23	4
Distribution Site		50	8	0	0	0	0	50	8
Phone	94030	0	0	0	0	0	0	0	0
Website		4	0	8	2	1	1	13	3
Distribution Site		0	0	0	0	0	0	0	0
Phone	94037	0	0	0	0	0	0	0	0
Website		0	0	0	0	0	0	0	0
Distribution Site		0	0	0	0	0	0	0	0
Phone	94038	0	0	0	0	0	0	0	0
Website		0	0	2	1	2	0	4	1
Distribution Site		0	0	0	0	0	0	0	0
Phone	94044	0	0	0	0	0	0	0	0
Website		51	8	29	10	13	0	93	18

Distribution Site		0	0	0	0	0	0	0	0
Phone	94060	0	0	0	0	0	0	0	0
Website		0	0	0	0	0	0	0	0
Distribution Site		0	0	0	0	0	0	0	0
Phone	94061	0	0	0	0	0	0	0	0
Website		29	5	24	10	4	2	57	17
Distribution Site		1550	265	0	0	0	0	1550	265
Phone	94062	0	0	0	0	0	0	0	0
Website		32	6	28	9	0	0	60	15
Distribution Site		0	0	0	0	0	0	0	0
Phone	94063	0	0	0	0	0	0	0	0
Website		9	0	25	5	1	0	35	5
Distribution Site		400	245	0	0	0	0	400	245
Phone	94064	0	0	0	0	0	0	0	0
Website		0	0	0	0	0	0	0	0
Distribution Site		0	0	0	0	0	0	0	0

Phone	94065	0	0	0	0	0	0	0	0
Website		4	2	11	6	0	0	15	8
Distribution Site		0	15	0	0	0	0	0	15
Phone	94066	0	0	4	0	0	0	4	0
Website		12	0	44	4	7	0	63	4
Distribution Site		0	5	0	0	0	0	0	5
Phone	94070	0	0	0	0	0	0	0	0
Website		26	3	32	13	2	2	60	18
Distribution Site		0	0	0	0	0	0	0	0
Phone	94074	0	0	0	0	0	0	0	0
Website		0	0	0	0	0	0	0	0
Distribution Site		0	0	0	0	0	0	0	0
Phone	94080	0	0	0	0	1	0	1	0
Website		53	2	21	6	10	1	84	9
Distribution Site		850	166	0	0	0	0	850	166
Phone	94083	0	0	0	0	0	0	0	0

Website		0	0	0	0	0	0	0	0
Distribution Site		0	0	0	0	0	0	0	0
Phone	94128	0	0	0	0	0	0	0	0
Website		0	0	0	0	0	0	0	0
Distribution Site		0	0	0	0	0	0	0	0
Phone	94303	0	0	0	0	0	0	0	0
Website		1	0	4	0	1	0	6	0
Distribution Site		0	4	0	0	0	0	0	4
Phone	94401	2	0	0	0	0	0	2	0
Website		11	0	12	1	3	0	26	1
Distribution Site		0	0	0	0	0	0	0	0
Phone	94402	0	0	0	0	0	0	0	0
Website		28	2	35	19	14	0	77	21
Distribution Site		0	8	0	0	0	0	0	8
Phone	94403	0	0	3	2	0	0	3	2
Website		17	1	27	6	2	1	46	8

Distribution Site		0	3	0	0	0	0	0	3
Phone	94404	0	0	0	0	0	0	0	0
Website		17	0	27	9	9	0	53	9
Distribution Site		800	251	0	0	0	0	800	251
Phone	94497	0	0	0	0	0	0	0	0
Website		0	0	0	0	0	0	0	0
Distribution Site		0	0	0	0	0	0	0	0
	Total	4,769	1,131	528	149	95	12	5,392	1,292

Table 2 - Mailer Type by Zip Code

Appendix D: Transporters & Disposal Facilities

Company	Service Provided
123 Compliant Logistics, LLC 2626 N 29th Avenue Phoenix, AZ 85009	Reverse Distributor-Collector: All Unwanted Covered Drugs
Ross Incineration Services 36790 Giles Road Grafton, OH 44044	Hazardous Waste Incinerator and Transporter- All Unwanted Covered Drugs
Reworld Indianapolis 2320 South Harding Street Indianapolis IN 46221	Hazardous Waste Incinerator
Reworld Hayward 23490 Connecticut Street Hayward, Ca 94545	Hazardous Waste Incinerator
Reworld Huntsville 5251 Triana Boulevard SW Huntsville, AL 35805	Hazardous Waste Incinerator
City of Spokane WTE & Recycling 2900 S. Geiger Blvd Spokane, WA, 99224	Disposal Facility
FedEx	Common Carrier
USPS	Common Carrier

Appendix E - Kiosk Signage, Mailer Instructions and Educational/Outreach Materials



SAFE DRUG DISPOSAL

*ELIMINACIÓN SEGURA
DE MEDICAMENTOS*

**RETURN YOUR UNUSED
PRESCRIPTION MEDICATIONS HERE**

*DEPOSITE AQUÍ SUS MEDICAMENTOS
RECETADOS NO UTILIZADOS*

HELP PROTECT YOUR FAMILY, YOUR COMMUNITY AND OUR WATER SUPPLY
AYUDE A PROTEGER A SU FAMILIA, A SU COMUNIDAD Y A NUESTRO SUMINISTRO DE AGUA



EVERY DAY IS CONSUMER DRUG TAKE-BACK DAY



51% OF MISUSED PRESCRIPTION PAIN RELIEVERS ARE GIVEN BY, BOUGHT FROM OR TAKEN FROM A FRIEND OR RELATIVE.
(WWW.SAMHSA.GOV)

46 MILLION AMERICANS ARE EXPOSED TO TRACE AMOUNTS OF MEDICATIONS IN THEIR DRINKING WATER.
(ASSOCIATED PRESS)

**SAFELY DISPOSE OF
YOUR UNUSED OR EXPIRED
MEDICATIONS HERE**

***For best practice, it is recommended to remove personal information before using this service.**





HAVE UNWANTED MEDICATIONS AT HOME?

Medication Return Envelopes Available Here!

Dispose of unused and unwanted
medication from the comfort
of your home.

Grab a Take-Home Medication Return Envelope Today!

(See our mail-back display for more information.)



**SAFELY DISPOSE OF UNWANTED
MEDICATIONS AT HOME BY ORDERING
A FREE MAIL-BACK DISPOSAL PACKAGE
USING THE QR CODE PROVIDED.**

There are three different types of disposal packages

1. Medication Envelopes

You can combine controlled and non-controlled medications
in the same envelopes.

2. Inhaler Envelopes

For return of partially used or unused inhalers.

3. Auto-Injector Containers

For return of partially or unused auto-injector devices.
Ensure the container is sealed prior to mailing back

KEEP IN MIND!

Labels on original containers can stay.
Remove meds from recyclable packages before mailing.
Mail-backs are sent discreetly with prepaid postage.
No limit on orders.



Figure(s) 1 - Sample Promotional Signage

CONSUMER DRUG TAKE-BACK (PROGRAMA DE ELIMINACIÓN DE MEDICAMENTOS)



For more information,
scan this QR code to visit
medtakebacksanmateo.org
or call (844) 482-5322

- 1 Pull to open drawer
Jale para abrir el cajón
- 2 Place medications inside
Coloque los medicamentos adentro
- 3 Close the drawer
Cierre el cajón



ACCEPTED (ACEPTADOS)

Unused or expired prescription medication
(Including Schedule II-V controlled substances)
Medicamentos con receta no consumidos o vencidos (incluidas las sustancias controladas de clasificación II a V)

Unused or expired over-the-counter medication
Medicamentos de venta libre, no consumidos o vencidos



NOT ACCEPTED (NO ACEPTADOS)



Thermometers
Termómetros



Needles
Agujas



Aerosol Cans
Latas de aerosoles

Illegal drugs
Drogas ilegales

Sharps
Los Objetos Punzocortantes

Figure 2 - Sample Kiosk Signage - Front



ACCEPTED

MEDICATIONS IN ANY DOSAGE FORM, EXCEPT FOR THOSE LISTED BELOW, IN THEIR ORIGINAL CONTAINER OR SEALED BAG.



NOT ACCEPTED

HERBAL REMEDIES, VITAMINS, SUPPLEMENTS, COSMETICS, OTHER PERSONAL CARE PRODUCTS, MEDICAL DEVICES, BATTERIES, MERCURY-CONTAINING THERMOMETERS, SHARPS, AND ILLICIT-DRUGS.

Figure 3 - Sample Kiosk Signage - Drop-door



**Recycle all
remaining
packaging**

Figure 4 - Recycling Kiosk Signage



Mail-Back Envelope Set-Up Instructions

Each kit includes:

- ✓ Envelope Display Stand
- ✓ 50 Pre Addressed Mail-Back Envelopes
- ✓ Mail-Back Display Sign with Reorder Process Instructions

Quick Steps to Start

Set up is easy as 1-2-3:

1. Set up display stand
2. Insert envelopes
3. Place the kit on your counter

Reordering Procedure

Keep the reorder process instructions for future reference.

When you only have 15 or fewer envelopes left in your mail-back kit, it is time to reorder more envelopes. Each reorder will only include envelopes.

If the display stand is damaged, please reach out to us via the contact information here to request a new one.

USPS General Delivery:

Ultimate Users without an address can request USPS General Delivery through the website or by phone, choosing a post office where their mail-back will be delivered.

To reorder, you can do any of the following:

1. Visit: portal.americanrxgroup.com/inmar
2. Scan the QR code back of the display stand with a mobile device
3. Send an email to CDTBMailback@inmar.com

Questions?

Reach out at CDTBMailback@inmar.com or call (800) 350-0396 opt 5

PROTECT YOUR FAMILIES, COMMUNITIES, AND THE ENVIRONMENT **SAFELY DISPOSE OF UNUSED MEDICINES**

WHAT SHOULD YOU DO WITH YOUR EXPIRED OR UNWANTED MEDICINES

There are a number of ways to dispose of expired or unwanted medications.

Go to medtakebacksanmateo.org to learn more.



CONVENIENT
KIOSK
LOCATIONS



MAIL-BACK



TAKE-BACK
EVENTS

For more information about the program,
go to medtakebacksanmateo.org
or call 844-482-5322



Please reference the CDC's Patient Safety Guidelines for proper storage of medication.



WHY IS SAFE DRUG DISPOSAL IMPORTANT FOR PUBLIC HEALTH?

Proper disposal of unused
drugs saves lives and
protects the environment.

- Unused or expired prescription medications can lead to accidental poisoning, overdose, and abuse.
- Unused prescription drugs thrown in the trash can be retrieved and abused or illegally sold.
- Unused drugs that are flushed contaminate the water supply.

PROTECT YOUR FAMILIES, COMMUNITIES, AND THE ENVIRONMENT **SAFELY DISPOSE OF UNUSED MEDICINES**

BEFORE DISPOSAL CHECK THE PACKAGE

If there are specific instructions for disposal on the label, package or package insert, please follow those instructions.

DISPOSAL OPTIONS



CONVENIENT KIOSK DROP OFF LOCATIONS

To find drug disposal kiosk drop-off sites in your area, visit medtakebacksanmateo.org.



MAIL-BACK ENVELOPES

Mail-Back Services for Unwanted Medicines. Visit the Mail-Back section of medtakebacksanmateo.org to order a Mail-Back Package.



TAKE-BACK EVENTS

Local Take-Back events offer residents a free and convenient way to dispose of expired or Unwanted Medicines. Visit the Take-Back Events section of the DEA site at takebackday.dea.gov for information on events in your area.

For more information about the program, go to
medtakebacksanmateo.org or call 844-482-5322

WHAT CAN YOU DISPOSE OF IN A KIOSK OR MAILBACK ENVELOPE?



ACCEPTED:

Medications in any dosage form, except for those listed below, in their original container or sealed.*

*If transferring medications to a sealed bag, please be sure to recycle all remaining packaging



NOT ACCEPTED:

Herbal remedies, vitamins, supplements, cosmetics, other personal care products, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.



This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of Inmar Intelligence or the Producers participating in the Inmar Intelligence (Source: U.S. Food and Drug Administration) Product Stewardship Plan

HPCM480-CDTB 051624

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of Inmar Intelligence or the Producers participating in the Inmar Intelligence (Source: U.S. Food and Drug Administration) Product Stewardship Plan

HPCM480-CDTB 051624

Figure(s) 6 - Educational Brochure - English. Note: All educational materials are available in English, Spanish, Chinese, Hindi, Vietnamese, Tagalog, Korean, Khmer, Japanese, and Thai. Inmar can provide The Division copies of these materials in the required languages if requested.



Figure 7 - Sample Kiosk including Sample Signage



Need help?
Call 1-800-350-0396 or visit
www.safemedicatedrop.com

Track your product online:
www.americanrxgroup.com/tracking

American Security Environmental Return System

In sealing this envelope, you are attesting to have read and followed the subsequent instructions and confirm that this package does not contain any unauthorized or unaccepted material.

Thank you for choosing the American Security Environmental Return System to safely dispose of your unneeded medications in an environmentally friendly way. Disposing prescription and over-the-counter medications responsibly is a great way to better your community and protect the Earth.

Instructions:

1. Place unused, legally possessed, medication into the provided envelope (if liquid, only dispose up to 3.38 fl. oz in tightly sealed original container placed into a sealed plastic bag with the enclosed absorbent pad). Remove any personal identifiable information if desired.
2. Seal the envelope carefully to ensure secure transport. Do not fill over the "Do not overfill" wording.
3. Mail sealed envelope at a U.S. Post Office, or a USPS drop box.

Please Note:

- This envelope may only be mailed within the customs territory of the United States (the 50 states, District of Columbia, and Puerto Rico).
- This envelope is only intended for disposal of over-the-counter and Schedule II-V medications.
- Only official American Security Environmental Return System envelopes will be accepted for destruction.
- You must be legally entitled to possess the medication (if prescription medication, the prescription holder or lawful descendant) to dispose of it.
- This envelope is not for disposal of Schedule I controlled substances, 'sharps' (syringes, needles, etc.), medical waste, trash, batteries, aerosol spray cans, flammable and/or radioactive materials.
- Ultimate users (the people the medication is prescribed to), or their legal descendants may dispose of controlled substances.
- Do not bring this envelope to a pharmacy.



To order another medication mail-in take back envelope, please visit www.safemedicatedrop.com and enter your zip code.

Figure 8 - Sample Standard Mail-Back Envelope Insert



Need help?
Call 1-800-350-0396 or visit
www.safemedicatedrop.com

INHALER MAIL-IN TAKE BACK INSTRUCTIONS

Track your product online:
www.americanrxgroup.com/tracking

1. Place the first empty inhaler into the bottom of the provided bubble wrap pouch.
2. Fold over the bottom half of the bag to surround the first empty inhaler.
3. Add the second empty inhaler into the folded pouch.
4. Roll up the remainder of the pouch and seal it with the adhesive.



5. Repeat the process, fitting up to (2) sealed bags with a maximum of (4) inhalers into the provided white return envelope.
6. Once complete, place this instruction card into the envelope.
7. Seal the return envelope by applying the adhesive.
8. With the pre-paid shipping label affixed, simply drop it in your mailbox or at the local post office.



To order another inhaler mail-in take back envelope, please visit www.safemedicatedrop.com and enter your zip code.

Figure 9 - Sample Inhaler Envelope Insert.



1.5QT MAIL-IN TAKE BACK INSTRUCTIONS

MAX WEIGHT: 3.3 LBS (1.5KG)

Need help?

Call 1-888-371-0717 or visit
www.safemedicinedrop.com

Track your product online:
www.americanrxgroup.com/tracking

1. Close the container by snapping on the permanent locking lid. After the lid is securely closed, apply the security tape strip across the top of the lid.
2. Place container inside the zipper bag. Remove as much air as possible.
3. Place both the container and bag assembly within the ship-back box. Compress the bag and close the inner flap.



Step 1



Step 2



Step 3

4. Close the two opposing inner flaps, secure the outer flap with the cardboard tongue, and apply the enclosed adhesive strip to secure the opening, sealing the outer box closed.
5. Locate the included shipping papers and fill out the top section and sign. Place the colored carbon copies in the shipping pouch attached to the ship-back box. **Keep the top copy for your records.**
6. Bring your filled and sealed ship-back box to your local USPS® post office to ship for proper destruction.



Step 4



Step 5



Step 6



To order another sharps or auto-injector waste container, please visit www.safemedicinedrop.com and enter your zip code.

Figure 10 - Sample Auto-Injector Package Insert.

Educational Materials Distribution List

Site Name	Address	District
Alliance Home Health	6717 Mission St. Ste D, Daly City, CA 94014	5
Alpine Optometry	3130 Alpine Road Suite 220, Portola Valley, CA 94028	3
Anchor Drugs	161 South Spruce Avenue , South San Francisco, CA 94080	1
Atherton Smiles	3351 El Camino Real Suite 235, Atherton, CA 94027	3
Baltazar Rowena Dmd	180 Skyline Dr , Daly City, CA 94015	5
Bayshore Library	460 Martin Street , Daly City, CA 94014	5
Burlingame Public Library	480 Primrose Road , Burlingame, CA 94010	1
Coastside Adult Day Health Center	925 Main St Suite A, Half Moon Bay, CA 94019	3
Costco Pharmacy #1042	2300 Middlefield Road , Redwood City, CA 94063	4
Costco Pharmacy #147	1001 Metro Center Blvd , Foster City, CA 94404	2
Costco Pharmacy #422	451 South Airport Blvd. , South San Francisco, CA 94080	1
Costco Pharmacy #475	1600 El Camino Real , South San Francisco, CA 94080	1
Dr. Lawrence L. Chao	1750 El Camino Real Suite 301, Burlingame, CA 94010	1
Dr. Maria T. Angara, DDS	1001 Sneath Lane Suite 108, San Bruno, CA 94066	1
Gordon Manor	1616 Gordon St , Redwood city, CA 94061	4
Home Health and Hospice	819 Cowan Rd. Suite C, Burlingame, CA 94010	1
Jefferson Union HS District Office	123 Edgemont Drive Building A, Daly City, CA 94015	5
John Daly Library	134 Hillside Boulevard , Daly City, CA 94014	5
KIPP Esperanza High School	1039 Garden St. , East Palo Alto, CA 94303	4
KIPP Excelencia Community Prep	2950 Fair Oaks Ave , Redwood City, CA 94063	4
KIPP Valiant Community Prep	620 Willow Rd , Menlo Park, CA 94025	4
Kenneth Hovden DDS	901Campus DR #202, Daly City, CA 94015	5

Masson Veterinary Hospital	805 Masson Ave , San Bruno, CA 94066	1
Millbrae Assisted Living	1001 Hemlock Ave , Millbrae, CA 94030	1
Mouhannad Almajdalani Dental	320 Washington St Suite 105, Daly City, CA 94015	5
Nob Hill Pharmacy #628	270 Redwood Shores Parkway , Redwood City, CA 94065	4
South City Pediatric Dentistry	1475 Huntington Ave, Ste 150, South San Francisco, CA 94080	1
Serramonte Main Library	40 Wembley Drive , Daly City, CA 94015	5
Sunrise of San Mateo	955 S. El Camino Real , San Mateo, CA 94402	2
Thornton High School	115 First Ave , Daly City, CA 94014	5
Town of Woodside California	2955 Woodside Road , Woodside, CA 94062	3
Verano-Vo Anna Maria DDS	406 N San Mateo Dr Suite A, San Mateo, CA 94401	2
Veterinary Vision	210 Industrial Rd Ste 100, San Carlos, CA 94070	3
Westlake Library	275 Southgate Avenue , Daly City, CA 94015	5
William N Ong Inc	6740 Mission St , Daly City, CA 94014	5
Andrews Orthodontics	990 Laurel St Suite A, San Carlos, CA 94070	3
Easton Branch Library	1800 Easton Dr , Burlingame, CA 94010	1
Ghafourpour General Dentistry	1291 E. Hillsdale Blvd. Suite 110, Foster City, CA 94404	2
Lenity Vet Specialists	257 N Amphlett Blvd , San Mateo, CA 94401	2
Mobile Community Outreach	430 N El Camino Real , San Mateo, CA 94401	2
Peninsula Avenue Vet Clinic	440 Peninsula Ave , San Mateo, CA 94401	2
Ravenswood Family Health	1885 Bay Road , East Palo Alto, CA 94303	4
SOAR Redwood City	400 Seaport Court Suite 201, Redwood City, CA 94063	4
Safeway #970	1655 El Camino Real , San Mateo, CA 94402	2
San Mateo MC O/P Pharmacy	222 W 39th Ave, San Mateo, CA 94403	2
Sarkhosh Dental Corporation	888 Oak Grove Ave Suite 6, Menlo Park, CA 94025	3
Scott A Hoffman, DDS	825 Oak Grove Ave Suite 301, Menlo Park, CA 94025	3

South Hillsdale Animal	15 37th Ave , San Mateo, CA 94403	2
Vista Dental Care	931 S El Camino Real , South San Francisco, CA 94080	1
CHME Pharmacy, LLC	1101 B Chess Drive, Foster City, California 94404	2
Safeway Pharmacy #0305	1071 El Camino Real, Redwood City, California 94063	4
Safeway Pharmacy #1138	1100 El Camino Real, Belmont, California 94002	3
Safeway Pharmacy #2719	525 El Camino Real, Menlo Park, California 94025	3
Safeway Pharmacy #1547	1450 Howard Ave, Burlingame, California 94010	1
Safeway Pharmacy #2878	525 El Camino Real, Millbrae, California 94030	1

Table 1 - A list of all locations that received Educational Materials in quantities of 50 (English), 25 (Spanish, Tagalog, Chinese)

Appendix F: Program websites

Safe Medication Return English ▼

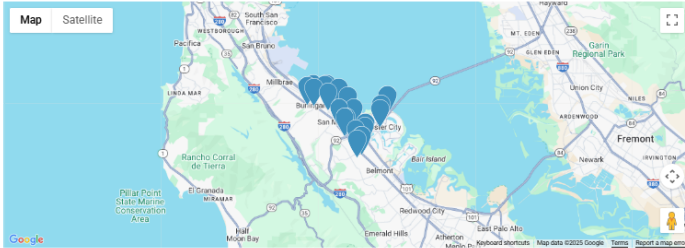
Where to safely drop off your unwanted medicine in San Mateo County

Use the search function below to find convenient locations with secure disposal drop-off locations or where you can obtain mail-back supplies. Call (844) 4-TAKE-BACK or (844) 482-5322 for more information or to order mail-back supplies.

Find a Location Order Mail-Back Supplies

Find Convenient Locations
Enter your address below to find convenient locations.

address, city or zip code Any Distance Search Clear Search



Filter Results By:

☒ Drop-off location ⓘ ☒ Mail-back supply location ⓘ

Figure 1 - Neutral Website Used With Other Program Operator

Figure 1 Description:

Landing page of the neutral website. This webpage is utilized by both Program Operators. When County Residents click on “Order Mail-Back Supplies”, they are directed to the Program website for Mailer requests 50% of the time and the other Program Operator’s ordering screen 50% of the time to ensure fair distribution amongst Program Operators.

Program website domain - <https://safemedicinedrop.com/mail-back-request-san-mateo-county-ext/>

Mail Back Request San Mateo County

[Home](#) > [Mail Back Request San Mateo County](#)

Choose your package type

Medicine

How many packages do you need

1

Contact Information

First Name*

Last Name*

Email Address*

Address Line 1*

Address Line 2

City*

CA

ZIP code

☒ Home User ☐ Call Center

Submit

Figure 2 - Program website Landing Page for Mailer Requests

General Delivery is available via USPS. Enter the customer name, GENERAL DELIVERY as Street Address and selected City, State, Zip Code

Inmar provides the following different types of Mail-Back Packages at no charge to residents. All Mail-Back Packages are pre-addressed with prepaid postage. Please submit a separate request for each Mail-Back Package needed or call 1-888-371-0717 for assistance.

Inhalers and injectors must be mailed in separate packages and cannot be combined with other unwanted medicines.

- ✦ MEDICINE MAIL-BACK SERVICES
- ✦ INHALER MAIL-BACK SERVICES
- ✦ AUTO-INJECTOR MAIL-BACK SERVICES

[Report an issue with a kiosk](#)

EDUCATIONAL MATERIALS: [English](#) | [Español](#) | [Tiếng Việt](#) | [中国人](#) | [हिंदी](#) | [한국인](#) | [日本](#) | [Tagalog](#) | [မြန်မာ](#) | [ภาษาไทย](#) |

Survey Results: [Disposal Provider Survey Analysis](#) | [Disposal Resident Survey Analysis](#)

[Back To Home](#)

Figure 3 - Program website Landing Page Continued

Figures 2 & 3 Description:

Figures 2 and 3 are the Program website where Mailers for Residents are requested, where educational information and frequently asked questions can be located, and the location for Residents to report an issue with a Kiosk or Mail-Back Distribution Site.

Inmar provides the following different types of Mail-Back Packages at no charge to residents. All Mail-Back Packages are pre-addressed with prepaid postage. Please submit a separate request for each Mail-Back Package needed or call 1-888-371-0717 for assistance.

Inhalers and injectors must be mailed in separate packages and cannot be combined with other unwanted medicines.

— MEDICINE MAIL-BACK SERVICES

Mail-Back Services for expired or unwanted medicines are available, free of charge, to all residents upon request. Medications in any dosage form, except for those identified as Not Accepted below, in their original container or sealed bag are accepted.

Standard Mail-Back Envelope Distribution Sites may also be available in your area. [Click here](#) to find a convenient location.

NOTE: The following items are not accepted in Standard Mail-Back Envelopes:

- herbal remedies
- vitamins
- supplements
- cosmetics
- other personal care products
- medical devices
- batteries
- mercury-containing thermometers
- inhalers
- used or empty syringes
- sharps and injectors
- illicit drugs

— INHALER MAIL-BACK SERVICES

Mail-Back Services for inhalers are available, free of charge, to all residents upon request.

NOTE: Only place undamaged inhalers in their original containers in the Inhaler Mail-Back Package. Inhaler Mail-Back Packages can only be used for inhalers and cannot accept other types of items.

— AUTO-INJECTOR MAIL-BACK SERVICES

Mail-Back Services for pre-filled injector products are available to all residents upon request.

NOTE: Auto-Injector Mail-Back Packages can only be used for pre-filled injector products and cannot be used for inhalers or other types of unwanted medicines or items

[Back To San Mateo County](#)

Figure 4 - Mail-Back Services Information Listed on the Program website Landing Page

Report an issue with a kiosk – San Mateo County

[Home](#) > [Mail Back Request San Mateo County](#) > [Report an issue with a kiosk – San Mateo...](#)

Contact Information

[Back To San Mateo County](#)

Figure 5 - Program website for Report an Issue with a Kiosk or Mail-Back Distribution Site

Figure 5 Description:

Once Program website users select “Report an issue with a Kiosk” on the Program website landing page, they are taken to a form submission that requires information to be input regarding the location of the Kiosk or Mail-Back Distribution Site and the problem associated with the site. This information is automatically and immediately sent to Inmar’s operations support team.

I have a question not answered by this website. Is there someone I can contact with a question about the program?

Please write to us at take-back@inmar.com with any questions.



Get In Touch

If you have any questions, or if you are a pharmacy or retailer and would like to learn more about the LifeinCheck Consumer Drug Take-Back Program, please

write to us at
take-back@inmar.com.



Figure 6 - Contact Information on the Program website.

Collector Resources

Home > Collector Resources



KIOSK COLLECTOR RESOURCES

Learn More



MAIL-BACK DISTRIBUTOR RESOURCES

Learn More



CALIFORNIA SHARPS PROGRAM MAIL-BACK ORDERING PORTAL

Learn More



SCHEDULE A FEDEX PICK UP

Learn More

If you want to become an authorized collector, email take-back@inmar.com or call 800-350-0396

Figure 7 - Collector Resources Page

Figure 7 Description:

A resource page for Collectors and Mail-Back Sites. Each “Learn More” button hyperlinks to more information on being a Collector or Mail-Back Distribution Site. Note: The California Sharps Program Mail-Back Ordering Portal is for the California State SB212 Sharps Program.

Appendix G - Outreach and Promotion Activities



Figure 1 - Sample Image from Influencer Campaign

EVERY DAY IS CONSUMER DRUG TAKE-BACK DAY

Working together to protect
our families, communities
and environment



EVERY 5 MINUTES

an American dies of
an overdose*

*cdc.gov



16 MILLION

People in the U.S. over the age
of 12 have misused medications
at least once in the past year.*

*NIDA



47% OF PEOPLE

who misuse prescription pain
relievers receive, buy, or take
them from a friend or relative.*

*samhsa.gov

HOW IT WORKS

- 01** Get a free envelope
from the counter
display at your local
mail-back site.
- 02** Seal your unused or
unwanted medications
inside the envelope
- 03** Mail the prepaid
envelope through the
United States Postal
Service (USPS)



Safely dispose of
your unwanted
medications
for free!

Go to
medtakebacksanmateo.org
or call **844-482-5322**
to find a kiosk near you or
request mail-back services.

To find this material
in additional languages,
scan this QR code



Figure(s) 2 - Direct Mail Postcard



Figure(s) 3 - Examples of Programmatic Media *Note: Programmatic ads in San Mateo County display a blue Kiosk

Newspaper: The Mercury News

Advertiser: CNPA - BAUTISTA V VALERO

Issue Date: Sun, 05/25/25

Ad Number: 6898032

18 Bay Area News Group | Section B | Sunday, May 25, 2025

111

Photograph of mother-in-law in casket creates rift in family



R. Eric Thomas
ASKING ERIC

Dear Eric: Several years ago, my mother-in-law passed away due to dementia. During the time of her illness, my husband and I took care of everything, including selling her house, auctioning off her estate, dealing with her boyfriend who could never admit she had dementia, and dealing with the COVID restrictions for visiting her. Of note, my brother-in-law lives in the upper Midwest; we, and his mother, live in Florida. The burden was put on us, not him.

On the day of her viewing, it was only my husband and me. I took pictures of her lying peacefully in her casket and forwarded them on to

my brother-in-law. I got a scathing email from my brother-in-law saying that he had specifically asked not to send pictures of her dead. He only wanted to remember her healthy (how convenient).

To be honest with you, I didn't remember that conversation as I was too stressed out from the whole ordeal. I feel guilty for sending the pictures but not really sorry for doing it because they finally had to deal with her passing firsthand. They did not have to live the ordeal like we did. I felt like the pictures were something I needed to share. Should I feel guilty for sending them, because I still do?

— Photo Regret

Dear Photo: Guilt is not a very useful emotion. It's good information, sometimes, but what matters is what we do about the guilt, internally and externally. I know that the complicated process of settling

your mother-in-law's affairs, particularly during COVID lockdown, was hard for you. But you've got to acknowledge that what your brother-in-law is dealing with, including his own denial about his mother's illness, is hard, too. There's no hierarchy of suffering. You can start to alleviate some of that suffering — yours and theirs — by reaching out, apologizing and trying to make amends.

In the grand scheme, you owe each other apologies. They didn't show up for your mother-in-law in the ways that would have been helpful, and that's not fair. But you don't get to dictate how your brother-in-law remembers his mother or how he processes his grief. Your actions, as you've described them, weren't malicious, but it's important to acknowledge their impact.

Send questions eric@askingeric.com.

TV today

5/25	7 PM	7:30	8 PM	8:30	9 PM	9:30	10 PM	10:30	11 PM	11:30
2 FOX	LEGO Masters "Rebuild the Galaxy" TVPG	MusterChef "The Audition Battles" TV14	Gordon Ramsay's Secret Service "The Chef's Secret" TV14	The Ten O'Clock News on KTVU FOX 2 (L) (N)	News on Sportscrap 1 (N)					
4 IND	Whose Line Is It Anyway? "Cocacola, Julia Roberts, (P) TVG"	Runaway Bride (19) Richard Gere, Joan Cusack, Julia Roberts, (P) TVG		KRON 4 News at 10pm (N)	News (N)					
5 CBS	40 Minutes (N)	40 Minutes (N)	Tracker "Mia's Best Friend" TV14	Watson "Take a Family History" TV14	CBS News Day (N)					
7 ABC	America's Funniest Home Videos TVPG	America's Funniest Home Videos TVPG	America's Funniest Home Videos TVPG	America's Funniest Home Videos TVPG	ABC7 News 11:30PM (N)					
8 NBC	Yes, Chef! "Taste of Your Own Medicine" TV14	** Jurassic World: Fallen Kingdom (18) Bryce Dallas Howard, Jeff Goldblum, Chris Pratt, TVPG		News Matter (N)						
9 PBS	Grantchester on Masterpiece TV14	National Memorial Day Concert 2025 (L) (N) TVG	National Memorial Day Concert 2025 TVG	Eagles of Mercy (N) TVPG						
11 NBC	Yes, Chef! "Taste of Your Own Medicine" TV14	** Jurassic World: Fallen Kingdom (18) Bryce Dallas Howard, Jeff Goldblum, Chris Pratt, TVPG		NBC Bay Area News at 11 (N)						
14 UN	Fórmula Mexicana Primera División Toluca vs. América 1 (D)			Notable: Notable						
28 IND	TCL Team Bowling League			TCL Team Bowling League						
28 IND	News Bay Area/Perfect Match TVMA	VPLou News Crucial Time (Talk Fin								
28 IND	4:30-5:00 Summer Documentary HS Basketball	HS Basketball		Thinks / Escape						
32 IND	Kpop Deutsche Welle	Deutsche Welle		K-POP Star (N)	K-POP Star (N)					
32 IND	News Bay Area/Runaway Bride (19) Richard Gere, Joan Cusack, Julia Roberts, (P) TVG	Runaway Bride (19) Richard Gere, Joan Cusack, Julia Roberts, (P) TVG		Estimote: Friends (N)						

Spring Clean Your Medicine Cabinet!

75% of us have leftover meds at home.

Get rid of the clutter, curb misuse and prevent accidental poisoning in one move — safe disposal.

Find a local spot at medtakebacksanmateo.org

INMAR
intelligence



Discover More With...

Commercial Real Estate Coverage

George Avalos often brings the first and most up-to-date news about the latest commercial deals and foreclosures happening in the Bay Area as the region grapples with a changing office space landscape. Learn about major retailers or companies taking over new properties or some that are leaving due to shifts in the economy.

Local. Trusted. News.

The Mercury News EAST BAY TIMES

BayArea
NewsGroup

Figure 4 - Excerpt from San Jose Mercury News, which ran on Sundays weekly from May 25, 2025 through July 14, 2025.

Outreach Activities During the Reporting Period

Outreach Activity	Type of Media	Start Date	End Date	Impressions	Frequency
Radio	Traditional Media	9/29/25	12/21/25	2,677,758	145
Newspaper	Traditional Media	5/25/25	7/14/25	2,501,600	8
Influencer Campaigns	Digital Promotion	3/20/25	12/31/25	25,188,784	4
Social Media Posts - Instagram, X, Facebook	Digital Promotion	1/1/2025	12/31/2025	128	24
Programmatic Campaign	Digital Promotion	4/7/25	12/31/25	500,378	2
Direct Mail Campaign	Traditional Media	4/14/25	4/14/25	10,000	1
Direct Mail Campaign	Traditional Media	10/17/25	10/17/25	10,000	1
Total	--	--	--	30,888,648	--

Table 1 - Results from all outreach activities during the Reporting Period.

ZIP	Qty Mailers
94002	4320
94005	681
94010	6587
94011	1
94014	4715
94015	1666
94018	8
94019	36
94020	1
94025	241
94026	4
94027	19
94028	29
94030	48
94037	5
94038	8
94044	46
94060	1
94061	72
94062	126
94063	292
94064	2
94065	35
94066	97
94070	138
94080	205
94083	2
94128	2

94303	22
94401	213
94402	126
94403	161
94404	91
Total	20,000

Table 2 - Resident Zip Codes where Direct Mailers were sent for April and October Direct Mail Campaigns.