

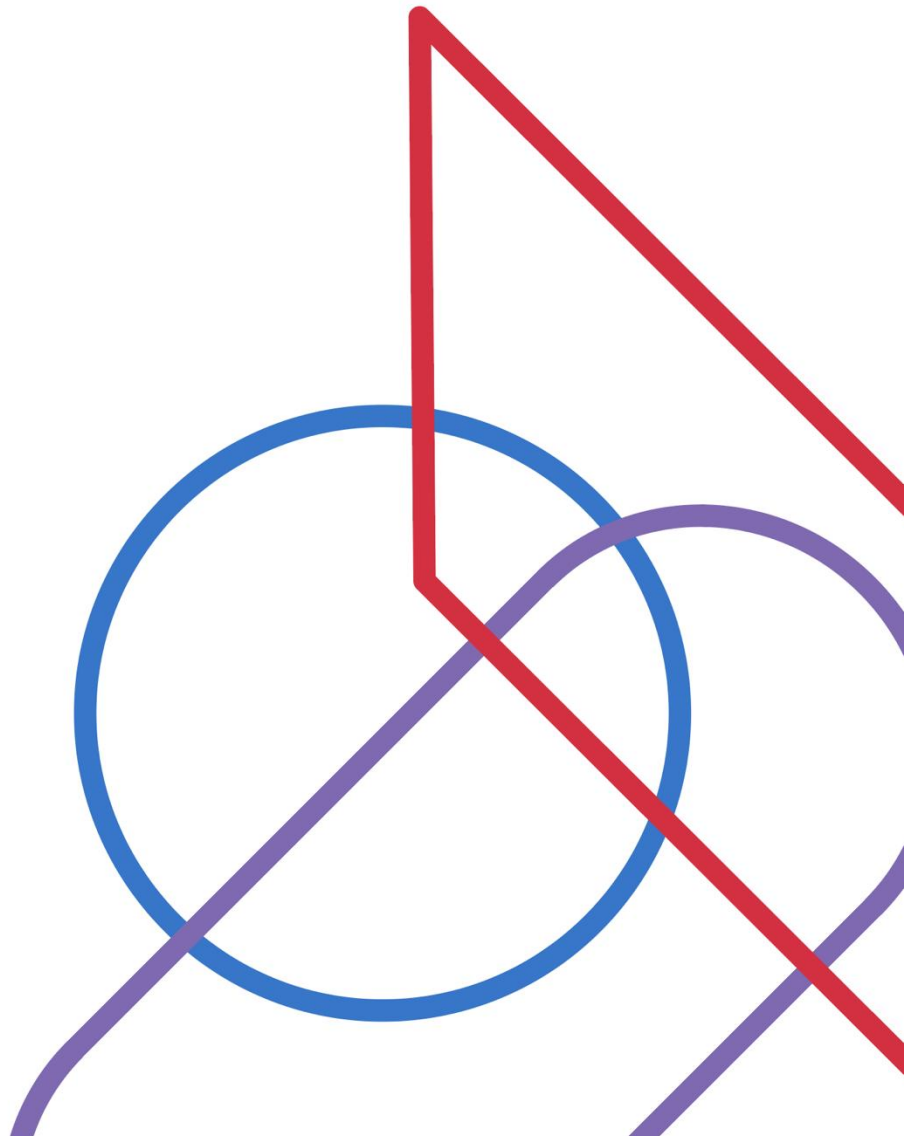
# MED-Project 2025 Annual Report

County of San Mateo, California

June 12, 2026

**Prepared By:** MED-Project LLC

**Submitted To:** Director, San Mateo Environmental Health Services



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## I. Executive Summary

MED-Project LLC (“MED-Project”) operates a Product Stewardship Plan for Household Pharmaceutical Waste (“Plan”) in San Mateo County (the “County”) under the County of San Mateo Safe Medicine Disposal Ordinance, San Mateo County Ordinance Code Sections 4.116.010 - 4.116.190 (“Ordinance”). The San Mateo Environmental Health Services (the “Department”) approved MED-Project’s Plan dated April 14, 2023; Revised March 21, 2024, on October 1, 2024 (the “Approved Plan”). This 2025 Annual Report (“Report”) describes MED-Project’s activities between January 1, 2025, and December 31, 2025 (the “Reporting Period”). Information included in this Annual Report occurred during the Reporting Period unless otherwise stated. All capitalized terminology not defined in this summary is derived from the Approved Plan.

MED-Project has been in operation in County since 2017 and has served Residents by collecting over 348,000 pounds of Unwanted Medicine. MED-Project’s outreach and education efforts have thus far resulted in over 48 million impressions to Residents, stemming from MED-Project’s comprehensive education and outreach program.

### A. Notifications

MED-Project submitted a number of change requests and notices to the Department. The change requests and notices included:

- MED-Project submitted four quarterly producer list reports.
- MED-Project submitted four non-substantive change notifications, notifying the Department of the activation or deactivation of Kiosk Drop-Off Sites and/or Mail-Back Distribution Locations.
- MED-Project submitted a non-substantive change notification on October 29, 2025, notifying the Department of changes to education and outreach materials.

### B. Operations Overview

Priority was given to operating Kiosk Drop-Off Sites throughout the County, and performing outreach to eligible pharmacies, hospitals and clinics with on-site pharmacies, and Law Enforcement Agencies (“LEAs”). The Program collected and disposed of Unwanted Medicine from 49 Kiosk Drop-Off Sites and distributed Mail-Back Packages at 13 Mail-Back Distribution Locations, as well as through the MED-Project Website and Call Center.

Kiosks were previously installed in locations that meet all local, state, and federal requirements and that executed agreements with MED-Project. In addition, promotional materials, including signage and/or brochures, were available to all Kiosk Drop-Off Sites through an online system.

Additionally, MED-Project made disposal instructions available for order to all Kiosk Drop-Off Sites through an online system 24/7. MED-Project also provided Mail-Back Services to Residents through the MED-Project Website and Call Center. MED-Project continues to communicate with Kiosk Drop-Off Site Hosts to distribute outreach materials upon request, review procedures as needed, and improve overall Program design.

As outlined in the Approved Plan, the ultimate goal of the Program is to provide Residents with convenient, safe, and accessible methods to dispose of Unwanted Medicine.

The following sections of the Report respond to specific reporting requirements in Ordinance § 4.116.090. Each section of the Report restates the corresponding Ordinance requirements and provides the required information. In addition, this Report is prepared in accordance with Section XV of the Approved Plan and the Final Notice of Determination dated October 1, 2024, and incorporates, to the extent available, additional information requested by the County in its April 2, 2026, correspondence, "Guide on data reporting for the 2025 Report". All figures are rounded to the nearest tenth place.

## II. Participating Producers

**Ordinance Sec. 4.116.090(a)(1):** *“A list of Producers participating in the Stewardship Plan.”*

The list of participating producers is provided in an accessible Excel spreadsheet. See Attachment A; Participating Producers.

## III. Collection Method and Weight

**Ordinance Sec. 4.116.090(a)(2):** *“The amount, by weight, of Covered Drugs collected, including the amount by weight from each collection method used.”*

### A. Kiosks

MED-Project collected a total of 43,799.8 pounds of Unwanted Medicine from returned Kiosk Drop-Off Site liners.

### B. Mail-Back Services

- MED-Project collected a total of 82.9 pounds of Unwanted Medicine through the return of 126 Standard Mail-Back Packages.
- MED-Project collected a total of 90.1 pounds of Unwanted Medicine through the return of 62 Injector Mail-Back Packages.
- MED-Project collected a total of 13.8 pounds of Unwanted Medicine through the return of eight Inhaler Mail-Back Packages.

### C. Total Weight of Collected Unwanted Medicine

MED-Project collected a total of 43,986.6 pounds of Unwanted Medicine through all collection methods.

## IV. Kiosk Drop-Off Sites, Mail-Back Package Distribution, and Collection Events

**Ordinance Sec. 4.116.090(a)(3)-(6):** *“(3) A list of drop-off sites; (4) The number of mailers provided for disabled and/or home-bound County residents; (5) The locations where mailers were provided, if applicable; (6) The dates and locations of collection events held, if applicable.”*

## A. List of Kiosk Drop-Off Sites

MED-Project is providing an accessible Excel spreadsheet as an attachment to the Report including two lists: all Kiosk Drop-Off Sites, and Kiosk Drop-Off Sites that have been terminated. See Attachment B; Kiosk Drop-Off Site Locations. There were no Kiosk Drop-Off Sites that opened in 2025.

## B. Number of Mailers Provided to Disabled and/or Home-Bound Residents

A total of 130 Standard Mail-Back Packages, 16 Inhaler Mail-Back Packages, and 99 Injector Mail-Back Packages were distributed directly to Residents. Disabled and/or home-bound Residents and persons providing services to such Residents were able to request Mail-Back Packages through the Call Center and/or MED-Project Website. MED-Project identifies a total number of Mail-Back Packages provided directly to Residents because it is unable to verify whether the recipient is disabled and/or home-bound or a person providing services to such Residents. For a table of Mail-Back Packages distributed, by ZIP Code, see Appendix A; Table 1: Mail-Back Packages Distributed Directly to Residents. For a table of Mail-Back Packages Returned, by ZIP Code, see Appendix A; Table 2: Mail-Back Packages Returned from Residents.

## C. Mail-Back Distribution Locations

MED-Project distributed 180 Standard Mail-Back Packages, 19 Inhaler Mail-Back Packages, and 60 Injector Mail-Back Packages to eight Mail-Back Distribution Locations. For a list of Mail-Back Distribution Locations see Appendix B; Table 3: Mail-Back Distribution Locations. For a list of Mail-Back Distribution Locations opened in 2025 see Appendix B; Table 4: Mail-Back Distribution Locations Opened in 2025. There were no Mail-Back Distribution Locations closed in 2025.

## D. Dates and Locations of Collection Events

There were no collection events performed.

# V. Transporter and Disposal Facility Information

***Ordinance Sec. 4.116.090(a)(7): “The transporters used and the disposal facility or facilities used for all Covered drugs.”***

## A. Transporters

See Appendix C; Transporters.

## B. Disposal Facilities

See Appendix D; Disposal Facilities.

## VI. Safety and Security Report

**Ordinance Sec. 4.116.090(a)(8):** *“Whether any safety or security problems occurred during collection, transportation or disposal of Unwanted Covered Drugs during the reporting period and, if so, what changes have or will be made to policies, procedures or tracking mechanisms to alleviate the problem and to improve safety and security in the future.”*

See Appendix E; Safety and Security Report.

## VII. Public Education, Outreach, and Evaluation Activities

**Ordinance Sec. 4.116.090(a)(9):** *“A description of the public education, outreach and evaluation activities implemented during the reporting period.”*

### A. Public Education Activities

MED-Project provided disposal instructions for Kiosk Drop-Off Sites and Mail-Back Services offered through the Approved Plan. In addition, MED-Project maintained a website and toll-free telephone number to provide information pertaining to MED-Project disposal options and outreach materials. In accordance with the Approved Plan, MED-Project conducted a biennial review of educational materials. Based on the review, updates were made to brochures and posters. The MED-Project Website, toll-free telephone number, and printed outreach materials, such as brochures, were available in the Required Languages, including English, Spanish, Chinese, and Tagalog. Content on MED-Project’s Website, including downloadable promotional materials, can be translated into more than 100 languages via an integrated translation tool. For screenshots of MED-Project Website pages, see Appendix F.

MED-Project continued to coordinate with the other operator to maintain a single system of promotion website and a single system of promotion toll-free telephone number to distribute calls to all approved program operators in accordance with Ordinance § 4.116.060.

The single system of promotion website provided an interactive map with locations of Kiosk Drop-Off Sites and Mail-Back Distribution Locations in addition to other information, including how to order Mail-Back Packages. The website is available in the

Required Languages. For a screenshot of the single system of promotion website, see Appendix F.

The single system of promotion toll-free telephone number was available 24/7. It provided assistance with locating Kiosk Drop-Off Sites and Mail-Back Distribution Locations, and ordering Mail-Back Packages. The toll-free telephone number is available in the Required Languages. To increase access for Residents, the single system of promotion phone number offers dialing options for TTY and 711 services.

## **B. Outreach Activities**

To promote the Program, MED-Project conducted an integrated outreach campaign, utilizing digital display, social media, and online video advertising. Program information was also disseminated through the MED-Project Website, social media platforms, and broadcast emails. Educational materials, including brochures and posters, were distributed to select Kiosk Drop-Off Sites. Additionally, over 396 licensed pharmacies, healthcare facilities, and veterinary facilities received brochures. Both independent and individual chain pharmacy sites received these materials. The accompanying communication included information on how to obtain additional educational materials and a request for the site to place the materials in high-visibility, high-traffic areas.

Educational materials use plain language and explanatory images to promote consumer understanding and to enhance accessibility for Residents with limited English proficiency.

The frequency and reach percentage for each campaign is provided in the Media Outreach Summary.

See Appendix G: Promotional Materials.

See Appendix H: Social Media and Email Promotion Activity.

See Appendix I: Media Outreach Summary.

## **C. Evaluation Activities**

Prior to the Reporting Period, MED-Project coordinated with the other approved program operator to conduct a biennial survey of Residents, pharmacists, veterinarians, and health care professionals who interact with members of the community in accordance with Ordinance § 4.116.060(a)(4). This survey is further described in the 2024 MED-Project Annual Report, submitted on June 10, 2025.

## D. Collector Outreach

MED-Project notified nonparticipating and new Retail Pharmacies in the County of the opportunity to participate in the Program as a Kiosk Drop-Off Site in accordance with Ordinance § 4.116.030(e)(2).

## VIII. Packaging Recycling

***Ordinance Sec. 4.116.090(a)(10): “A description of how collected packaging was recycled to the extent feasible, including the recycling facility or facilities used.”***

As described in the Approved Plan, while drug packaging is expected to constitute a significant amount of the waste incinerated under the Program, MED-Project has concluded that separation of inner and/or outer packaging from Unwanted Medicine and/or recycling of packaging would raise three significant concerns:

1. Separating and recycling drug packaging could result in the disclosure of confidential patient information appearing on prescription drug packaging;
2. Separating and recycling drug packaging could increase the potential for releases and leakage of Unwanted Medicine; and
3. Separating and recycling drug packaging could increase diversion risk by adding additional steps to the collection process and because drug packaging is often used in drug counterfeiting, the drug packaging could be a diversion target itself.

For these reasons, the Program does not provide for the separation and recycling of packaging from Unwanted Medicine.

MED-Project education and outreach materials instruct Residents to return Unwanted Medicine at a Kiosk Drop-Off Site, via Mail-Back Services, or at a Take-Back Event, in its original container or a sealed bag. These materials encourage Residents who transfer their Unwanted Medicine into a sealed bag to recycle all remaining packaging.

## IX. Summary of Plan Goals

***Ordinance Sec. 4.116.090(a)(11): “A summary of the Stewardship Plan’s goals, the degree of success in meeting those goals in the past year, and, if any goals have not been met, what effort will be made to achieve the goals in the next year.”***

## A. Collection Goals

MED-Project performed against the following short-term collection goal as discussed in Section VI of the Approved Plan:

- MED-Project's goal is to maintain the Service Convenience Goals through established Kiosk Drop-Off Sites with an estimated average collection of 100 pounds per Kiosk Drop-Off Site annually.

MED-Project operated 13 Mail-Back Distribution Locations. MED-Project met its short-term collection goal of meeting the Service Convenience Goal through established Kiosk Drop-Off Sites, and the operation of 10 Mail-Back Distribution Locations in sparsely populated areas of the County as requested by the Department.

MED-Project met the Service Convenience Goal in accordance with Ordinance §4.116.050(b)(1) through established Kiosk Drop-Off Sites and Mail-Back Distribution Locations. Figure 1 shows a graphical representation of how the Service Convenience Goal was met with Kiosk Drop-Off Sites and Mail-Back Distribution Locations. MED-Project operated 49 Kiosk Drop-Off Sites and collected 43,799.8 pounds of Unwanted Medicine from Kiosks for an average of 893.9 pounds per Kiosk Drop-Off Site.

The number of Kiosk Drop-Off Sites and Mail-Back Distribution Locations, by district is provided in Appendix J: Kiosk Drop-Off Site and Mail-Back Distribution Location Reporting Period Results.

## B. Education and Public Outreach Goals

MED-Project performed against the following short-term education and public outreach goal as discussed in Section VI of the Approved Plan:

- Starting the first full calendar year after approval of the Plan, reach 25% of the 18 years of age and over population through media outreach tactics by the end of year (1) one.

MED-Project conducted a 4-week, multi-channel media campaign to raise public awareness and educate Residents about the Program. The media campaign utilized digital display, social media, and online video channels, which generated a reach of 85%. See Appendix I; Media Outreach Summary. Video Public Service Announcements promoted the proper and safe disposal of Unwanted Medicine. Social media platforms were also utilized to reinforce messaging and expand the Program's outreach efforts.

## **X. Program Costs**

*Ordinance Sec. 4.116.090(a)(12): “The total expenditures of the Stewardship Plan during the reporting period.”*

The total Program cost for the Reporting Period was \$340,973.66.

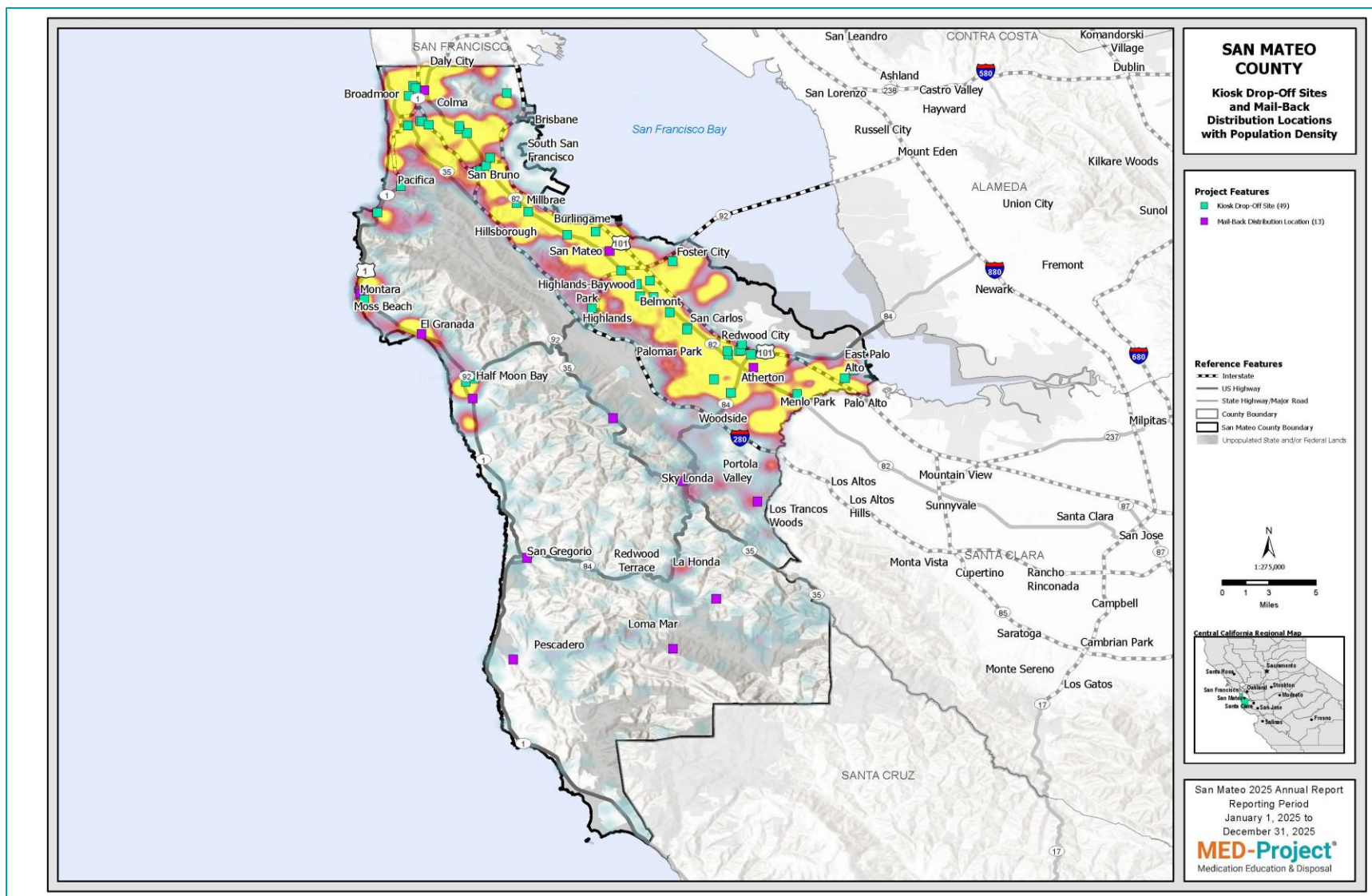


Figure 1: Map of Kiosk Drop-Off Sites and Mail-Back Distribution Locations

## Appendix A

### Mail-Back Packages Distributed Directly to Residents

The number of Mail-Back Packages provided to Residents by type of Mail-Back Service.

| ZIP Code | Inhaler Mail-Back Packages | Injector Mail-Back Packages | Unwanted Medicine Mail-Back Packages | Grand Total |
|----------|----------------------------|-----------------------------|--------------------------------------|-------------|
| 94002    | 0                          | 10                          | 5                                    | 15          |
| 94010    | 0                          | 16                          | 11                                   | 27          |
| 94014    | 2                          | 4                           | 6                                    | 12          |
| 94015    | 1                          | 3                           | 11                                   | 15          |
| 94017    | 0                          | 0                           | 2                                    | 2           |
| 94019    | 0                          | 0                           | 2                                    | 2           |
| 94025    | 4                          | 7                           | 5                                    | 16          |
| 94027    | 0                          | 3                           | 0                                    | 3           |
| 94028    | 0                          | 0                           | 8                                    | 8           |
| 94030    | 0                          | 1                           | 0                                    | 1           |
| 94038    | 0                          | 1                           | 0                                    | 1           |
| 94044    | 2                          | 12                          | 14                                   | 28          |
| 94061    | 0                          | 8                           | 6                                    | 14          |
| 94062    | 0                          | 5                           | 11                                   | 16          |
| 94063    | 0                          | 0                           | 5                                    | 5           |
| 94065    | 0                          | 0                           | 5                                    | 5           |
| 94066    | 2                          | 3                           | 15                                   | 20          |
| 94070    | 4                          | 5                           | 3                                    | 12          |
| 94080    | 0                          | 5                           | 8                                    | 13          |
| 94401    | 0                          | 6                           | 4                                    | 10          |
| 94402    | 0                          | 4                           | 3                                    | 7           |
| 94403    | 0                          | 5                           | 3                                    | 8           |
| 94404    | 1                          | 1                           | 3                                    | 5           |
| Total    | 16                         | 99                          | 130                                  | 245         |

*Table 1: Mail-Back Packages Distributed Directly to Residents*

## Mail-Back Packages Returned from Residents

The number of Mail-Back Packages returned by Residents by type of Mail-Back Service

| ZIP Code | Mail-Back Distribution Location | Call Center | Website | Total |
|----------|---------------------------------|-------------|---------|-------|
| 94002    | 0                               | 0           | 8       | 8     |
| 94005    | 0                               | 0           | 1       | 1     |
| 94010    | 0                               | 2           | 6       | 8     |
| 94011    | 0                               | 0           | 1       | 1     |
| 94014    | 1                               | 0           | 7       | 8     |
| 94015    | 1                               | 1           | 13      | 15    |
| 94017    | 0                               | 1           | 1       | 2     |
| 94018    | 3                               | 0           | 0       | 3     |
| 94019    | 23                              | 0           | 2       | 25    |
| 94025    | 0                               | 0           | 12      | 12    |
| 94027    | 0                               | 0           | 4       | 4     |
| 94028    | 8                               | 0           | 7       | 15    |
| 94030    | 0                               | 1           | 1       | 2     |
| 94037    | 0                               | 0           | 3       | 3     |
| 94044    | 0                               | 0           | 8       | 8     |
| 94061    | 0                               | 0           | 16      | 16    |
| 94062    | 0                               | 0           | 3       | 3     |
| 94063    | 2                               | 0           | 2       | 4     |
| 94065    | 0                               | 2           | 3       | 5     |
| 94066    | 0                               | 0           | 5       | 5     |
| 94070    | 0                               | 0           | 7       | 7     |
| 94074    | 2                               | 0           | 0       | 2     |
| 94080    | 0                               | 3           | 8       | 11    |
| 94401    | 6                               | 0           | 6       | 12    |
| 94402    | 0                               | 0           | 6       | 6     |
| 94403    | 0                               | 0           | 3       | 3     |
| 94404    | 0                               | 2           | 5       | 7     |
| Total    | 46                              | 12          | 138     | 196   |

Table 2: Mail-Back Packages Returned from Residents

## Appendix B

### Mail-Back Distribution Locations

A list of Mail-Back Distribution Locations in the County.

| District   | Site Name                                     | Address                   | City           | ZIP Code | Inhaler<br>Mail-Back<br>Packages<br>Distributed<br>to Site | Injector<br>Mail-Back<br>Packages<br>Distributed<br>to Site | Standard<br>Mail-Back<br>Packages<br>Distributed<br>to Site |
|------------|-----------------------------------------------|---------------------------|----------------|----------|------------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|
| District 2 | Walgreens 03296                               | 191 East 3rd Avenue       | San Mateo      | 94401    | 3                                                          | 3                                                           | 40                                                          |
| District 3 | Coastside Fire Protection District Station 40 | 1191 Main Street          | Half Moon Bay  | 94019    | 3                                                          | 44                                                          | 20                                                          |
| District 3 | Coastside Fire Protection District Station 41 | 555 Obispo Road           | El Granada     | 94018    | 0                                                          | 0                                                           | 0                                                           |
| District 3 | Coastside Fire Protection District Station 44 | 501 Stetson Street        | Moss Beach     | 94038    | 0                                                          | 0                                                           | 0                                                           |
| District 3 | Hometown Healthcare                           | 3 Portola Road            | Portola Valley | 94028    | 0                                                          | 0                                                           | 0                                                           |
| District 3 | Kings Mountain Fire Department                | 13889 Skyline Blvd        | Woodside       | 94062    | 5                                                          | 5                                                           | 0                                                           |
| District 3 | La Honda Fire Brigade                         | 8945 La Honda Road        | La Honda       | 94020    | 5                                                          | 5                                                           | 20                                                          |
| District 3 | San Mateo County Fire Department-Loma Mar     | 8879 Pescadero Creek Road | Pescadero      | 94021    | 0                                                          | 0                                                           | 0                                                           |
| District 3 | San Mateo County Fire Skylonda Station 58     | 17290 Skyline Boulevard   | Woodside       | 94062    | 0                                                          | 0                                                           | 20                                                          |
| District 3 | San Mateo County Fire Station 59              | 1200 Pescadero Creek Road | Pescadero      | 94060    | 0                                                          | 0                                                           | 0                                                           |
| District 3 | US Post Office San Gregorio                   | 7615 Stage Road           | San Gregorio   | 94074    | 0                                                          | 0                                                           | 20                                                          |

| District   | Site Name                    | Address                       | City         | ZIP Code | Inhaler<br>Mail-Back<br>Packages<br>Distributed<br>to Site | Injector<br>Mail-Back<br>Packages<br>Distributed<br>to Site | Standard<br>Mail-Back<br>Packages<br>Distributed<br>to Site |
|------------|------------------------------|-------------------------------|--------------|----------|------------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------|
| District 4 | Fair Oaks Community Pharmacy | 2710 Middlefield Road Ste 125 | Redwood City | 94063    | 0                                                          | 0                                                           | 20                                                          |
| District 5 | Walgreens 01807              | 22 San Pedro Road             | Daly City    | 94014    | 3                                                          | 3                                                           | 40                                                          |

*Table 3: Mail-Back Distribution Locations*

## Mail-Back Distribution Locations that Opened in 2025

| District   | Site Name                    | Address                        | City         | Zip/Postal Code | Program Start Date |
|------------|------------------------------|--------------------------------|--------------|-----------------|--------------------|
| District 2 | Walgreens 03296              | 191 East 3rd Avenue, San Mateo | San Mateo    | 94401           | 07/02/2025         |
| District 4 | Fair Oaks Community Pharmacy | 2710 Middlefield Road Ste 125  | Redwood City | 94063           | 02/19/2025         |
| District 5 | Walgreens 01807              | 22 San Pedro Road, Daly City   | Daly City    | 94014           | 07/02/2025         |

*Table 4: Mail-Back Distribution Locations that Opened in 2025*

## Appendix C

### Transporters

| Transporter                  | Address                                            |
|------------------------------|----------------------------------------------------|
| Stericycle, Inc.             | 2355 Waukegan Road, Bannockburn, IL 60015          |
| United Parcel Service, Inc.  | 55 Glenlake Parkway Northeast, Atlanta, GA 30328   |
| United States Postal Service | 475 L'Enfant Plaza, Southwest Washington, DC 20260 |

*Table 5: Transporters*

## Appendix D

### Disposal Facilities

| Disposal Facility                       | Address                                         |
|-----------------------------------------|-------------------------------------------------|
| Curtis Bay Energy, LP                   | 3200 Hawkins Point Road, Baltimore, MD<br>21226 |
| Stericycle, Inc., Warren, Ohio Facility | 1901 Pine Avenue SE, Warren, OH<br>44483        |

*Table 6: Disposal Facilities*

## Appendix E

### Safety and Security Report

**Event Reported Date:** February 14, 2025

**Location:** Box and Liner originating from County Kiosk Drop-Off Site

**Event Summary:** MED-Project was notified by its Vendor that an Unwanted Medicine box and liner that originated from a County of San Mateo Kiosk Drop-Off Site had been declared by the Carrier to be lost in transit. MED-Project understands that there have been rare exceptions in which the Carrier cannot deliver a package to its destination or return it to the shipper for reasons including, but not limited to, the loss of shipping information, such as a damaged shipping label. The Vendor has reported that the Carrier has policies and procedures for managing such packages, including destruction at a permitted medical waste incinerator.

**Corrective Action Taken:** MED-Project notified the County and requested that the Vendor provide a detailed report of its investigation and findings. In addition MED-Project requested from the Vendor: (1) any other outcomes from investigations into the event; (2) any reports the Vendor makes regarding this event to law enforcement or government agencies; (3) a description of any law enforcement or government agency involvement with this event; (4) an explanation of any legal proceedings involving this event, and (5) any changes in policy or procedures that the Vendor has or is planning to make as a result of this event. MED-Project also notified the Kiosk Drop-Off Site Host of the event, including information on potential reporting obligations under the Drug Enforcement Administration and California Board of Pharmacy regulations. MED-Project continues to monitor Carrier shipping discrepancies with the Vendor to determine if loss rates are within expected shipping industry norms.

# Appendix F

## MED-Project Website Pages

A representative sample of MED-Project Website pages for the County.

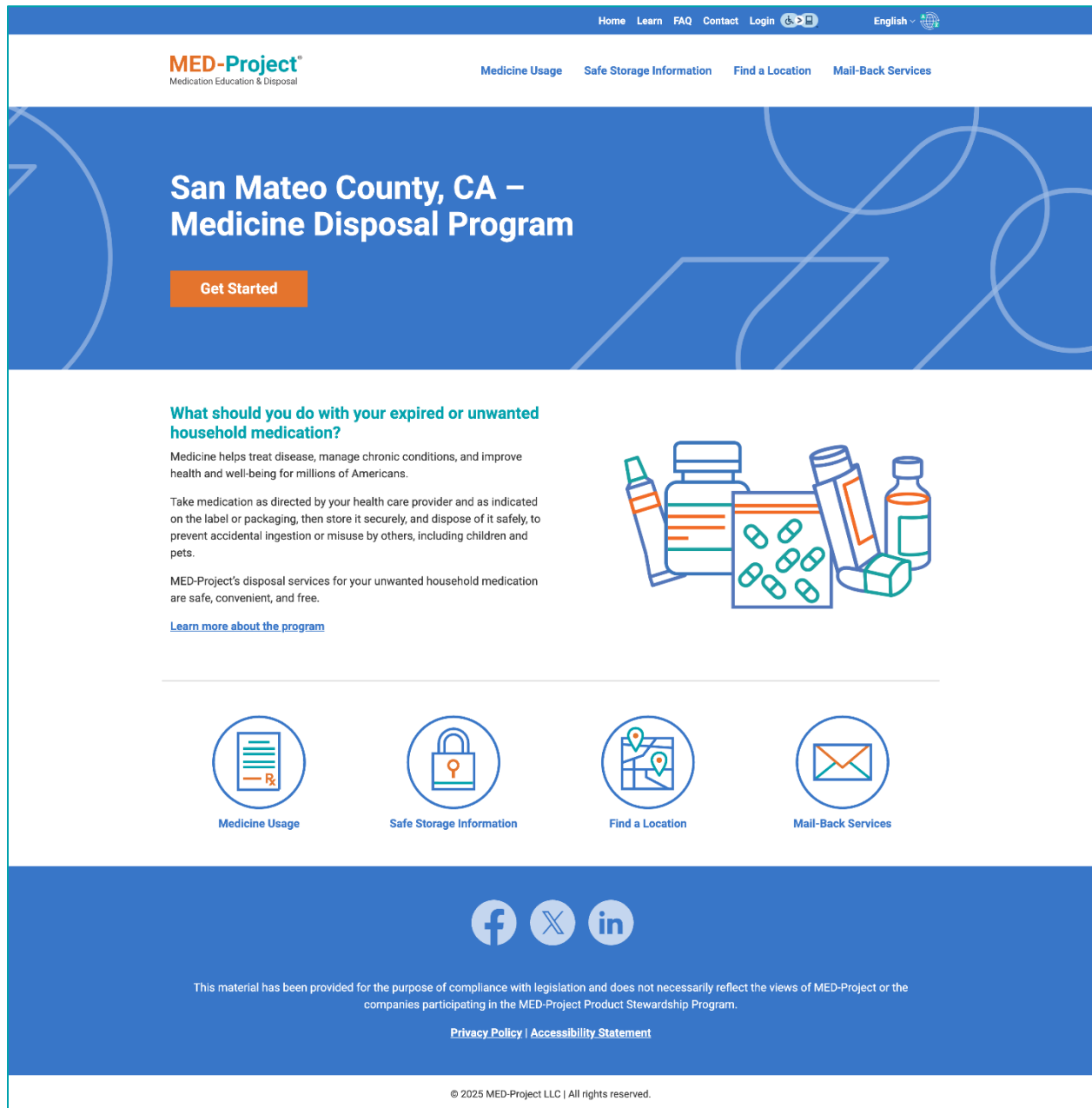


Figure 2: MED-Project Website Landing Page (December 2025)

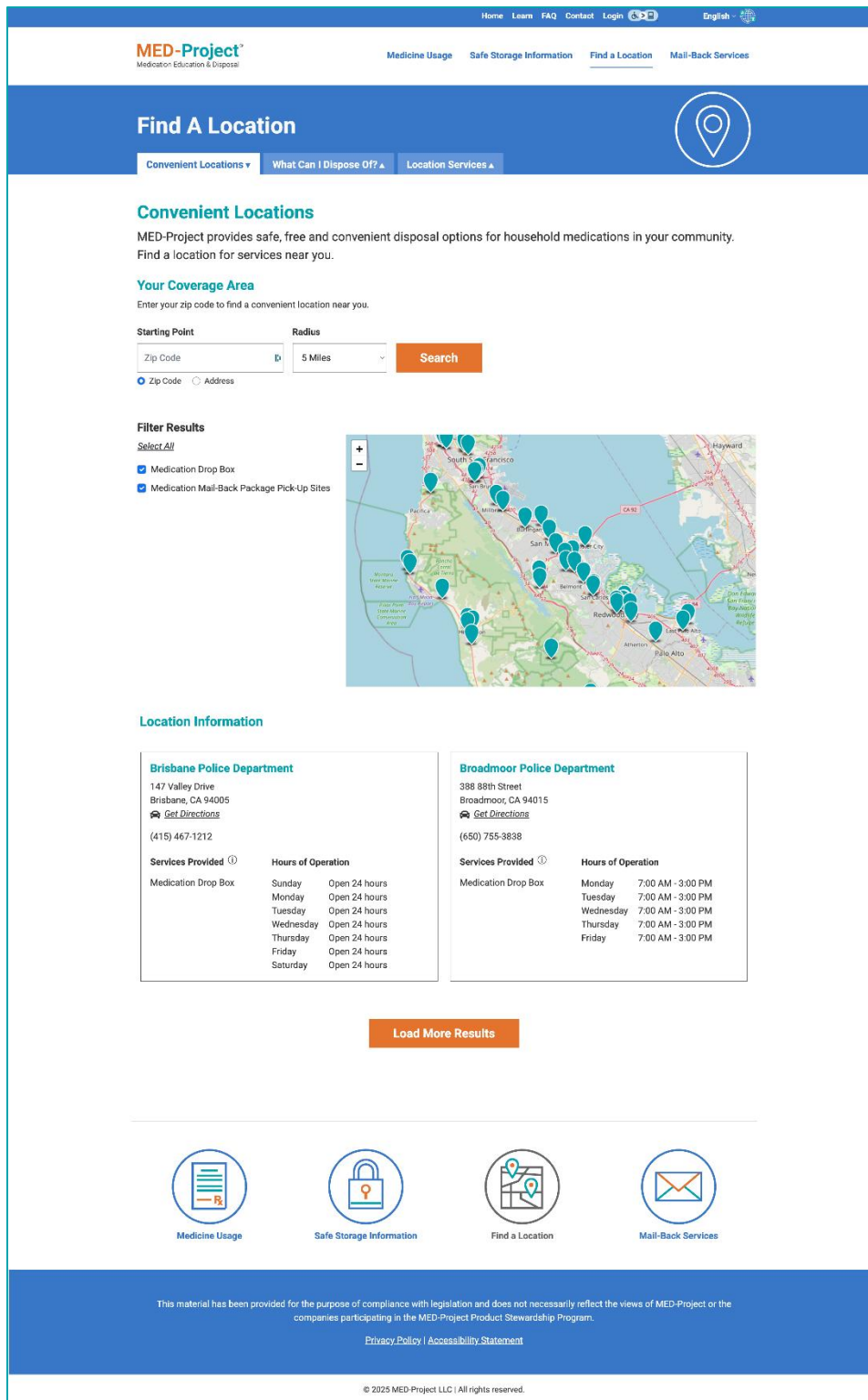


Figure 3: MED-Project Website Find a Location Page-Convenient Locations Tab (December 2025)

Home

Learn

FAQ

Contact

Login

English

MED-Project

Medication Information & Support

Medicine Usage

Safe Storage Information

Find a Location

Mail-Back Services

Mail-Back Services

MED-Project provides the following different types of Mail-Back Packages at no charge to residents.

Please complete the below form to request a pre-paid, pre-addressed mail-back package. Instructions for disposal will be provided with all mail-back services. Please submit separate forms for each type of mail-back package.

To protect your privacy, patients are reminded to remove all personally identifiable information on medication labels or packaging before disposing of unwanted medicine.

Home healthcare professionals providing services to residents may also request a Mail-Back Package on their behalf.

First Name \*

Last Name \*

Email

Address \*

Address 2

City \*

State \*

Zip Code \*

Continue

[Request sharps mail-back package](#)

Accepted Medicine

**Accepted:**  
Medications in any dosage form, except for those identified as not accepted below, in their original container or sealed bag are accepted.

**Not Accepted:**

- Herbal remedies
- Vitamins
- Supplements
- Cosmetics
- Other personal care products
- Medical devices
- Batteries
- Mercury-containing thermometers
- Sharps
- Illicit drugs
- Inhalers

If transferring medications to a sealed bag, please be sure to recycle remaining packaging. Do not place medicine in the trash or recycling, and never flush them down the toilet.

[View Medication Mail-Back Package Insert](#)

Accepted Inhalers

**Accepted:**  
Only place undamaged inhalers in their original containers in the Inhaler Mail-Back Package.

**Not Accepted:**

- Inhaler Mail-Back Packages can only be used for inhalers and cannot accept other types of items.

[View Inhaler Mail-Back Package Insert](#)

Accepted Injectors

**Accepted:**  
Injector Mail-Back Packages can only be used for pre-filled injector products.

**Not Accepted:**

- Injector Mail-Back Packages cannot be used for inhalers or other types of unwanted medicine.

[View Injector Mail-Back Package Insert](#)

Medicine Usage

Safe Storage Information

Find a Location

Mail-Back Services

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of MED-Project or the companies participating in the MED-Project Product Stewardship Program.

[Privacy Policy](#)
[Accessibility Statement](#)

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Figure 4: MED-Project Website Mail-Back Services Page (December 2025)

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# Single System of Promotion Website

Safe Medication Return

English

Where to safely drop off your unwanted medicine in San Mateo County

Use the search function below to find convenient locations with secure disposal drop-off locations or where you can obtain mail-back supplies. Call (844) 4-TAKE-BACK or (844) 482-5322 for more information or to order mail-back supplies.

Find a Location

Order Mail-Back Supplies

Visit Take-Back Events

Find Convenient Locations

Enter your address below to find convenient locations.

address, city or zip code

Any Distance

Search

Clear Search

Map

Satellite

Filter Results By:

☒ Drop-off location
 ☒ Mail-back supply location

While the listing of participating drop-off and mail-back supply locations is regularly updated, you should confirm, prior to visiting a location, that it will be open when you intend to visit and will be able to accept your medications or provide you with mail-back supplies.

Lenity Vet Specialists

257 N Amphlett Blvd

San Mateo, CA 94401

(650) 513-6660

Sunday

Closed

Monday

8:00 am - 5:00 pm

Tuesday

8:00 am - 5:00 pm

Wednesday

8:00 am - 5:00 pm

Thursday

8:00 am - 5:00 pm

Friday

8:00 am - 5:00 pm

Saturday

Closed

Mail-back supply location

Report an Issue

Get Directions (- 0.32 miles)

CVS Pharmacy 09833

4242 South El Camino Real

San Mateo, CA 94403

(650) 573-5401

Sunday

10:00 am - 5:00 pm

Monday

9:00 am - 9:00 pm

Tuesday

9:00 am - 9:00 pm

Wednesday

9:00 am - 9:00 pm

Thursday

9:00 am - 9:00 pm

Friday

9:00 am - 9:00 pm

Saturday

10:00 am - 6:00 pm

Drop-off location

Report an Issue

Get Directions (- 3.74 miles)

1 ... 6

Take-Back Events

Local take-back events offer residents a safe, free, and convenient way to dispose of expired or unwanted household medication. The local authorities and MED-Project or Inmar Intelligence may also sponsor local drug take-back events in your area. To protect your privacy, patients are reminded to remove all personally identifiable information on medication labels or packaging before disposing of unwanted medicine.

There are no upcoming take-back events at this time. Please check back later.

Order Mail-Back Supplies/Get More Information

Click on the button to request a mail-back package.

Mail-Back options include:

Unwanted medication mail-back envelope

Inhaler mail-back package

Injector mail-back package

Order Mail-Back Supplies

Directory

Inmar

MED-Project

Figure 5: Single System of Promotion Website Page (December 2025)

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## Appendix G

### Promotional Materials<sup>1</sup>

**WHAT SHOULD YOU DO WITH YOUR EXPIRED OR UNWANTED MEDICINES?**

**MED-Project®**  
Medication Education & Disposal

**SAFELY DISPOSE OF EXPIRED OR UNWANTED MEDICINES**

*There are a number of ways to dispose of expired or unwanted medicines.*

For more information about the MED-Project program, visit [med-project.org](http://med-project.org) or call (844) MED-PROJECT or 844-633-7765 (TTY: 711).

What should you do with your expired or unwanted medicines?

Medicines help treat diseases, manage chronic conditions, and improve health and well-being for millions of Americans. It is important that patients take their medicines as prescribed by their health care provider, and as indicated on the label or packaging. It is also important to be sure to store medicines securely to prevent accidental ingestion or misuse by others, especially children. Do not place medicine in the trash or recycling and never flush them down the sink or toilet.

If you have expired or unwanted medicines, proper disposal is easy. To protect your privacy, patients are reminded to remove all personally identifiable information on medication labels or packaging before disposing of unwanted medicines.

*This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of MED-Project or the companies participating in the MED-Project Product Stewardship Plan.*

**MED-Project®**  
Medication Education & Disposal  
[med-project.org](http://med-project.org)

ENGLISH USA.BR.01.010203.CSM.01.02.01.01.00

Figure 6: MED-Project Brochure English (Front)

<sup>1</sup> Promotional materials in this Appendix are provided in all Required Languages.

## DISPOSAL OF HOUSEHOLD MEDICINES

### 1 CHECK THE PACKAGE



If there are specific instructions on the label, package or package insert, please follow those instructions.

### 2 CONVENIENT LOCATIONS



To find kiosk sites in your area, visit the Convenient Locations section of [med-project.org](http://med-project.org).

## What items can I dispose of at a kiosk?



**ACCEPTED:**  
Medications in any dosage form, except for those identified as Not Accepted below, in their original container or sealed bag.

*If transferring medicines to a sealed bag, please be sure to recycle remaining packaging.*



**NOT ACCEPTED:**  
Herbal remedies, vitamins, supplements, cosmetics, other personal care products, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.

## DISPOSAL OF HOUSEHOLD MEDICINES

### 3 MAIL-BACK



Mail-Back Services for unwanted medicines, pre-filled injector products, and inhalers are available. Visit the Mail-Back section of [med-project.org](http://med-project.org)





To protect your privacy, patients are reminded to remove all personally identifiable information on medication labels or packaging before disposing of unwanted medicines.

Figure 7: MED-Project Brochure English (Back)

|                                                                                                                                                                                                                                                              |                                                                                                                    |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| <p><b>SAFELY</b><br/>DISPOSE OF<br/>EXPIRED OR UNWANTED<br/><b>MEDICINES</b><br/><b>HERE</b></p>                                                                                                                                                             | <p><b>ELIMINACIÓN</b><br/><b>SEGURA DE</b><br/>MEDICAMENTOS NO DESEADOS<br/><b>Y EXPIRADOS</b><br/><b>AQUÍ</b></p> |
| <p><b>安全</b><br/>棄置<br/>不需要及<br/>过期的药品<br/><b>在这里</b></p>                                                                                                                                                                                                    | <p><b>LIGTAS</b><br/>NA PAGTATAPON<br/>HINDI NA KAILANGAN<br/>O PASO NA<br/><b>GAMOT</b><br/><b>DITO</b></p>       |
| <p>MED-Project Call Center: (844) MED-PROJECT<br/>(844) 633-7765 / (TTY: 711)<br/>med-project.org</p>                                                                                                                                                        |                                                                                                                    |
| <div data-bbox="587 1352 1031 1463"> <p><b>MED-Project</b><sup>®</sup><br/>Medication Education &amp; Disposal</p> </div> <div data-bbox="1243 1341 1318 1465">  </div> |                                                                                                                    |

Figure 8: MED-Project Kiosk Poster (Multilingual)

# MAIL-BACK PACKAGES FOR EXPIRED OR UNWANTED MEDICINES AVAILABLE HERE

MED-Project Call Center: (844) MED-PROJECT  
(844) 633-7765 / (TTY: 711)  
[med-project.org](http://med-project.org)

**MED-Project**<sup>®</sup>  
Medication Education & Disposal



*Figure 9: MED-Project Mail-Back Poster*



**EL PAQUETE DE DEVOLUCIÓN POR CORREO SE UTILIZA PARA MEDICAMENTOS**

**NOTA:** los siguientes elementos no están aceptados en los sobres de devolución por correo de medicamentos: remedios a base de hierbas, vitaminas, suplementos, productos cosméticos, otros productos para el cuidado personal, dispositivos médicos, baterías, termómetros de mercurio, objetos punzantes, drogas ilegales e inhaladores.

En caso de transferir medicamentos a una bolsa sellada, asegúrese de reciclar el envase restante.

Con el fin de proteger su privacidad, se recuerda a los pacientes que deben eliminar toda la información personal identificable de las etiquetas o envases de los medicamentos antes de desecharlos.

Este es un material que se ha proporcionado con el fin de cumplir con la legislación y no debe ser utilizado como el punto de venta de MED-Project o sus productos que pertenecen en el Plan de gestión de productos de MED-Project.

**MED-Project™**  
Medication Education & Disposal

**ELIMINACIÓN DOMICILIARIA DE MEDICAMENTOS:**

- 1 REVISAR EL ENVASE**  
Si hay instrucciones específicas para la eliminación en la etiqueta, el envase o el prospecto, siga esas instrucciones.
- 2 CENTROS DE PROXIMIDAD**  
Para encontrar las ubicaciones de los kioscos en su área, consulte la sección Centros de proximidad en [www.med-project.org](http://www.med-project.org).
- 3 DEVOLUCIÓN POR CORREO**  
Los servicios de devolución por correo para medicamentos no deseados, productos para inyección prellenados e inhaladores están disponibles. Para ordenar un paquete de devolución por correo, visite la sección Devolución por correo de [www.med-project.org](http://www.med-project.org).

Si desea obtener más información acerca del programa MED-Project, visite [www.med-project.org](http://www.med-project.org) o llame al 1-844-MED-PROJECT / 1-844-633-7765 (TTY: 711).



**MAIL-BACK PACKAGE IS FOR MEDICINES**

**NOTE:** The following items are not accepted in Medicine Mail-Back: Envelopes: Herbal remedies, vitamins, supplements, cosmetics, other personal care products, medical devices, batteries, mercury-containing thermometers, sharps, illicit drugs, and inhalers.

If transferring medications to a sealed bag, please be sure to recycle remaining packaging.

To protect your privacy, patients are reminded to remove all personally identifiable information on prescription labels or materials before using any of the disposal options listed above.

This material has been provided for the purpose of compliance with legislation and does not constitute an offer of MED-Project or its companies participating in the "Med-Project" Mail-Back Program.

**MED-Project™**  
Medication Education & Disposal

**DISPOSAL OF HOUSEHOLD MEDICINES:**

- 1 CHECK THE PACKAGE**  
If there are specific instructions for disposal on the label, package or package insert, please follow those instructions.
- 2 CONVENIENT LOCATIONS**  
To find kiosk sites in your area, visit the Convenient Locations section of [www.med-project.org](http://www.med-project.org).
- 3 MAIL-BACK**  
Mail-Back Services for unwanted medicines, pre-filled injector products, and inhalers are available. To order a Mail-Back package, visit the Mail-Back section of [www.med-project.org](http://www.med-project.org).

For more information about the MED-Project program, please visit [www.med-project.org](http://www.med-project.org) or call 1-844-MED-PROJECT / 1-844-633-7765 (TTY: 711).

Figure 10: MED-Project Medication Mail-Back Insert (English and Spanish)



**EL PAQUETE DE DEVOLUCIÓN POR CORREO SE UTILIZA PARA INHALADORES**

**NOTA:** Únicamente colocar inhaladores sin daños en sus envases originales en el paquete de devolución por correo de inhaladores. Los paquetes de devolución por correo de inhaladores pueden usarse solamente para los inhaladores y no se aceptan otros tipos de elementos.

En caso de transferir medicamentos a un bote sellado, asegúrese de reciclar el envase restante.

Con el fin de proteger su privacidad, se recuerda a los pacientes que deben eliminar toda la información personal identificable de las etiquetas o envases de los medicamentos antes de desecharlos.

Este es un material que se le proporciona con el fin de cumplir con la legislación y no debe ser considerado un punto de venta de MED-Project ni los productos que se venden en el Plan de gestión de productos de MED-Project.

**MED-Project™**  
Medication Education & Disposal

**ELIMINACIÓN DOMICILIARIA DE MEDICAMENTOS:**

- 1 REVISAR EL ENVASE**  
Si hay instrucciones específicas para la eliminación en la etiqueta, el envase o el prospecto, siga esas instrucciones.
- 2 CENTROS DE PROXIMIDAD**  
Para encontrar las ubicaciones de los kioscos en su área, consulte la sección Centros de proximidad en [www.med-project.org](http://www.med-project.org).
- 3 DEVOLUCIÓN POR CORREO**  
Los servicios de devolución por correo para medicamentos no deseados, productos para inyección prellenados e inhaladores están disponibles. Para ordenar un paquete de devolución por correo, visite la sección Devolución por correo de [www.med-project.org](http://www.med-project.org).

Si desea obtener más información acerca del programa MED-Project, visite [www.med-project.org](http://www.med-project.org) o llame al 1-844-MED-PROJECT / 1-844-633-7765 (TTY: 711).



**MAIL-BACK PACKAGE IS FOR INHALERS**

**NOTE:** Only place undamaged inhalers in their original containers in the Inhaler Mail-Back Package. Inhaler Mail-Back Packages can only be used for inhalers and cannot accept other types of items.

If transferring medications to a sealed bag, please be sure to recycle remaining packaging.

To protect your privacy, patients are reminded to remove all personally identifiable information on prescription labels or materials before using any of the disposal options listed above.

This material has been provided for the purpose of compliance with legislation and does not constitute an offer of MED-Project or the company's participation in the "Med-Project" program. See website for more.

**MED-Project™**  
Medication Education & Disposal

**DISPOSAL OF HOUSEHOLD MEDICINES:**

- 1 CHECK THE PACKAGE**  
If there are specific instructions for disposal on the label, package or package insert, please follow those instructions.
- 2 CONVENIENT LOCATIONS**  
To find kiosk sites in your area, visit the Convenient Locations section of [www.med-project.org](http://www.med-project.org).
- 3 MAIL-BACK**  
Mail-Back Services for unwanted medicines, pre-filled injector products, and inhalers are available. To order a Mail-Back package, visit the Mail-Back section of [www.med-project.org](http://www.med-project.org).

For more information about the MED-Project program, please visit [www.med-project.org](http://www.med-project.org) or call 1-844-MED-PROJECT / 1-844-633-7765 (TTY: 711).

Figure 11: MED-Project Inhaler Mail-Back Insert (English and Spanish)

### EL PAQUETE DE DEVOLUCIÓN POR CORREO SE UTILIZA PARA **INYECTORES**



**1 REVISAR EL ENVASE**  
Si hay instrucciones específicas para la eliminación en la etiqueta, el envase o el prospecto, siga esas instrucciones.

**2 DEVOLUCIÓN POR CORREO**  
Los servicios de devolución por correo para medicamentos no deseados, productos para inyección prellenados e inhaladores están disponibles. Para ordenar un paquete de devolución por correo, visite la sección Devolución por correo de [www.med-project.org](http://www.med-project.org).

**NOTA:** Los paquetes de devolución por correo de inyectores únicamente pueden utilizarse para los productos inyectores prellenados y no pueden utilizarse para inhaladores u otro tipo de medicamentos o elementos indeseados.

Este es un material que se ha proporcionado con el fin de cumplir con la legislación y no refleja necesariamente el punto de vista de MED-Project o las compañías que participan en el Plan de gestión de productos de MED-Project.

Si desea obtener más información acerca del programa MED-Project, visite [www.med-project.org](http://www.med-project.org) o llame al 1-844-MED-PROJECT / 1-844-633-7763 (TTY: 711).

### MAIL-BACK PACKAGE IS FOR **INJECTORS**



**1 CHECK THE PACKAGE**  
If there are specific instructions for disposal on the label, package or package insert, please follow those instructions.

**2 MAIL-BACK**  
Mail-Back Services for unwanted medicines, pre-filled injector products, and inhalers are available. To order a Mail-Back package, visit the Mail-Back section of [www.med-project.org](http://www.med-project.org).

**NOTE:** Injector Mail-Back Packages can only be used for pre-filled injector products and cannot be used for inhalers or other types of unwanted medicines or items.

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of MED-Project or the companies participating in the MED-Project Product Stewardship Plan.

For more information about the MED-Project program, please visit [www.med-project.org](http://www.med-project.org) or call 1-844-MED-PROJECT / 1-844-633-7763 (TTY: 711).

USA (A) 05-090203-A-12 01/16 01/16

*Figure 12: MED-Project Injector Mail-Back Insert (English and Spanish)*

## Appendix H

### Social Media Posts and Email Activity

#### Organic Social Media Posts

| Date       | Type of Post | Post description                                                                                                                                                                                                                                                                                    | Platform     |
|------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| 01/13/2025 | Static Image | <p>Did you know you can request a free, easy to use mail-back package to safely dispose of your unwanted medications?</p> <p>You can also find free MED-Project drop box locations nearby. Call (844) MED-PROJECT or visit <a href="https://med-project.org">med-project.org</a> to learn more.</p> | Facebook & X |
| 01/27/2025 | Static Image | <p>Did you know you can request a free, easy to use mail-back package to safely dispose of your unwanted medications?</p> <p>You can also find free MED-Project drop box locations nearby. Call (844) MED-PROJECT or visit <a href="https://med-project.org">med-project.org</a> to learn more.</p> | Facebook & X |
| 02/10/2025 | Static Image | <p>Do you have medications in your home that you don't need anymore?</p> <p>Safely and conveniently dispose of them for free using a drop box or by mail.</p> <p>To find the option that works for you, call (844) MED-Project or visit <a href="https://med-project.org">med-project.org</a></p>   | Facebook & X |
| 02/24/2025 | Static Image | <p>Do you have medications in your home that you don't need anymore?</p> <p>Safely and conveniently dispose of them for free using a drop box or by mail.</p> <p>To find the option that works for you, call (844) MED-Project or visit <a href="https://med-project.org">med-project.org</a></p>   | Facebook & X |

| Date       | Type of Post | Post description                                                                                                                                                                                                                                                                                                                  | Platform     |
|------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| 03/10/2025 | Static Image | <p>MED-Project offers safe ways to dispose of your household medications.</p> <p>Visit <a href="http://med-project.org">med-project.org</a> to get a free mail-back package or find a drop-box location near you. You can also call (844) MED-PROJECT.</p> <p>Please like and share this post to spread the news and updates.</p> | Facebook & X |
| 03/24/2025 | Static Image | <p>MED-Project offers safe ways to dispose of your household medications.</p> <p>Visit <a href="http://med-project.org">med-project.org</a> to get a free mail-back package or find a drop-box location near you. You can also call (844) MED-PROJECT.</p> <p>Please like and share this post to spread the news and updates.</p> | Facebook & X |
| 04/14/2025 | Static Image | <p>Keep your home safe by storing household medications in a secure place – somewhere out of sight and out of reach of children. Use them as directed, and when you no longer need them or they've expired, be sure to dispose of them properly.</p>                                                                              | Facebook & X |
| 04/28/2025 | Static Image | <p>Keep your home safe by storing household medications in a secure place – somewhere out of sight and out of reach of children. Use them as directed, and when you no longer need them or they've expired, be sure to dispose of them properly.</p>                                                                              | Facebook & X |
| 05/12/2025 | Static Image | <p>Have household medications you don't need anymore? MED-Project's disposal options are free, convenient, and easy to use. Learn more at <a href="http://med-project.org">med-project.org</a>.</p>                                                                                                                               | Facebook & X |
| 05/26/2025 | Static Image | <p>Have household medications you don't need anymore? MED-Project's disposal options are free, convenient, and easy to use. Learn more at <a href="http://med-project.org">med-project.org</a>.</p>                                                                                                                               | Facebook & X |
| 06/09/2025 | Static Image | <p>Keep your family and community safe! Use medications and sharps only as directed, and when you no longer need them or they've expired, be sure to dispose of them safely.</p> <p>Follow us for updates, like this post, and share to help spread the word!</p>                                                                 | Facebook     |

| Date       | Type of Post | Post description                                                                                                                                                                                                                                       | Platform     |
|------------|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| 06/16/2025 | Static Image | <p>Keep your family and community safe! Use medications only as directed, and when you no longer need them or they've expired, be sure to dispose of them safely.</p> <p>Follow us for updates, like this post, and share to help spread the word!</p> | X            |
| 06/23/2025 | Static Image | <p>Keep your family and community safe! Use medications only as directed, and when you no longer need them or they've expired, be sure to dispose of them safely.</p> <p>Follow us for updates, like this post, and share to help spread the word!</p> | Facebook & X |
| 07/07/2025 | Static Image | <p>Little hands get into everything. Help protect your kids by disposing of old medications safely. Visit med-project.org to find out how – quickly and conveniently!</p>                                                                              | Facebook & X |
| 07/21/2025 | Static Image | <p>Little hands get into everything. Help protect your kids by disposing of old medications safely. Visit med-project.org to find out how – quickly and conveniently!</p>                                                                              | Facebook & X |
| 08/11/2025 | Static Image | <p>MED-Project provides safe, free and convenient options to dispose of household medication and sharps.</p> <p>Call 1-844-MED-Project or visit med-project.org for more information.</p>                                                              | Facebook & X |
| 08/11/2025 | Static Image | <p>MED-Project provides safe, free and convenient options to dispose of household medication.</p> <p>Call 1-844-MED-Project or visit med-project.org for more information.</p>                                                                         | Facebook & X |
| 08/25/2025 | Static Image | <p>MED-Project provides safe, free and convenient options to dispose of household medication.</p> <p>Call 1-844-MED-Project or visit med-project.org for more information.</p>                                                                         | Facebook & X |
| 09/15/2025 | Static Image | <p>Safely removing unwanted medications, needles, and sharps from your home is easy. Visit med-project.org or call 844-MED-Project for information on MED-Project's free, convenient, and secure disposal options right in your area.</p>              | Facebook & X |
| 09/15/2025 | Static Image | <p>Safely removing expired medications from your home is easy. Order a free, prepaid mail-back package - 24/7 - from our website or call center. Visit med-project.org or call 1-844-MED-Project to request a package today!</p>                       | Facebook & X |

| Date       | Type of Post                      | Post description                                                                                                                                                                                                                                                                                                    | Platform     |
|------------|-----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| 09/22/2025 | Static Image                      | Safely removing expired medications from your home is easy. Order a free, prepaid mail-back package - 24/7 - from our website or call center. Visit <a href="http://med-project.org">med-project.org</a> or call 1-844-MED-Project to request a package today!                                                      | Facebook & X |
| 10/13/2025 | Static Image                      | It's important not to skip, change, or ignore taking your medication. Always use as directed and follow the dosage and timing instructions. Have questions? Reach out to your healthcare provider.                                                                                                                  | Facebook & X |
| 10/15/2025 | Static Image                      | It's important not to skip, change, or ignore taking your medication. Always use as directed and follow the dosage and timing instructions. Have questions? Reach out to your healthcare provider.                                                                                                                  | Facebook & X |
| 10/20/2025 | Static Image                      | It's important not to skip, change, or ignore taking your medication. Always use as directed and follow the dosage and timing instructions. Have questions? Reach out to your healthcare provider.                                                                                                                  | Facebook & X |
| 11/10/2025 | Video Public Service Announcement | Safety first! Protect yourself and your family by storing medication and sharps securely and using them only as directed. When it's time to dispose of them, visit <a href="http://med-project.org">med-project.org</a> to find safe and convenient disposal options near you.                                      | Facebook & X |
| 11/10/2025 | Video Public Service Announcement | Don't let unwanted or expired household medication linger in your home. MED-Project makes disposal quick, safe, and simple. Learn more at <a href="http://med-project.org">med-project.org</a> or call 844-MED-PROJECT.                                                                                             | Facebook & X |
| 11/17/2025 | Video Public Service Announcement | Don't let unwanted or expired household medication linger in your home. MED-Project makes disposal quick, safe, and simple. Learn more at <a href="http://med-project.org">med-project.org</a> or call 844-MED-PROJECT.                                                                                             | Facebook & X |
| 12/10/2025 | Static Image                      | It's important to use your medication and sharps only as directed. Store them securely, and when you no longer need them, be sure to dispose of them properly. Call 844-MED-PROJECT or visit <a href="http://med-project.org">med-project.org</a> for more information on safe, free disposal options in your area. | Facebook & X |
| 12/10/2025 | Static Image                      | Ready to dispose of your unwanted or expired household medication? Help protect your privacy by removing the label or using a permanent marker to obscure any personal information. To learn more about items that are accepted in your area, visit <a href="http://med-project.org">med-project.org</a> .          | Facebook & X |

| Date       | Type of Post | Post description                                                                                                                                                                                                                                                                                            | Platform     |
|------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| 12/17/2025 | Static Image | Ready to dispose of your unwanted or expired household medication? Help protect your privacy by removing the label or using a permanent marker to obscure any personal information. To learn more about items that are accepted in your area, visit <a href="https://med-project.org">med-project.org</a> . | Facebook & X |

*Table 7: Organic Social Media Posts*

## Paid Social Media Posts

| Campaign Start and End   | Type of Post/Description of Content                                                       | Social Media Platform  | Number of Impressions | Frequency |
|--------------------------|-------------------------------------------------------------------------------------------|------------------------|-----------------------|-----------|
| 05/19/2025 to 06/15/2025 | Static image with content and icons promoting drop box and mail-back medication disposal. | Facebook and Instagram | 639,238               | 1.7       |

*Table 8: Paid Social Media Posts*

## Broadcast Emails

| Date       | Subject                                                                      | Number of Emails Sent |
|------------|------------------------------------------------------------------------------|-----------------------|
| 03/12/2025 | Safe, Free and Convenient Medication Disposal for SAN MATEO COUNTY Residents | 139                   |
| 06/05/2025 | Safe, Free and Convenient Medication Disposal for SAN MATEO COUNTY Residents | 139                   |
| 09/25/2025 | Safe, Free and Convenient Medication Disposal for SAN MATEO COUNTY Residents | 139                   |
| 12/17/2025 | Safe, Free and Convenient Medication Disposal for SAN MATEO COUNTY Residents | 139                   |

*Table 9: Broadcast Emails*

## Appendix I

### Media Outreach Summary

| Media Channel<br>(Type of Media) | Start Date | End Date   | Name of Publication | Number of Impressions | Frequency | Reach |
|----------------------------------|------------|------------|---------------------|-----------------------|-----------|-------|
| Digital Display                  | 05/19/2025 | 06/15/2025 | StackAdapt          | 221,435               | 1.1       | 32%   |
| Paid Social                      | 05/19/2025 | 06/15/2025 | Meta                | 639,238               | 1.7       | 63%   |
| Online Video                     | 05/19/2025 | 06/15/2025 | Vibe                | 362,134               | 1.4       | 42%   |
| Total                            | N/A        | N/A        | N/A                 | 1,222,807             | N/A       | 85%   |

*Table 10: Media Outreach Summary*

## Appendix J

### Kiosk Drop-Off Site and Mail-Back Distribution Location Reporting Period Results

MED-Project met the Service Convenience Goal through the establishment of Kiosk Drop-Off Sites in each district in the County.

| District   | Kiosk Drop-Off Sites | Mail-Back Distribution Locations |
|------------|----------------------|----------------------------------|
| District 1 | 11                   | 0                                |
| District 2 | 8                    | 1                                |
| District 3 | 11                   | 10                               |
| District 4 | 11                   | 1                                |
| District 5 | 8                    | 1                                |
| Total      | 49                   | 13                               |

*Table 11: Kiosk Drop-Off Site & Mail-Back Distribution Location Reporting Period Results*