



Inmar Rx Solutions, Inc.
San Mateo County
Safe Medicine Disposal Stewardship Program
Annual Report
(1/1/2024 through 12/31/2024)

Submitted: May 30, 2025



CONTENT

EXECUTIVE SUMMARY	01
PARTICIPATING PRODUCERS	02
COLLECTION EFFORTS AND WEIGHT	02
COLLECTION SYSTEM	03
TRANSPORTERS AND DISPOSAL FACILITIES	04
SAFETY OR SECURITY CONCERNS	04
EDUCATIONAL EFFORTS AND PUBLIC OUTREACH	04
PACKAGING AND RECYCLING	07
PROGRAM GOALS	08
PROGRAM COSTS	09
APPENDICES	10
Appendix A - Participating Producers	11
Appendix B - Drop-Off Sites	17



CONTENT

Appendix C - Mail-Back Distribution Sites 18

Appendix D - Transporters & Disposal Facilities 21

Appendix E - Kiosk Signage, Mailer Instructions and
Educational/Outreach Materials 22

Appendix F - Websites 33

Appendix G - Outreach and Promotion Activities 39

I. Executive Summary

Inmar Rx Solutions, Inc (“Inmar”) was conditionally approved to operate a Safe Drug Disposal Stewardship Program (“Program”) on October 21, 2022 in San Mateo County (“The County”) pursuant to the San Mateo County Safe Medicine Disposal Ordinance located in San Mateo County Ordinance Code Sections 4.116.010-4.116.191 (“Ordinance”).

Inmar submitted a Drug Stewardship Plan (“Plan”) on September 9, 2022 and received conditional approval on October 21, 2022. The Plan was resubmitted on January 19, 2023 in response to the Notice of Determination (“NOD”) received from San Mateo County Environmental Health Division (“The Division”) on October 21, 2022. Inmar received an additional NOD on July 11, 2023 from The Division and resubmitted The Plan within 90 days of receipt of the NOD on October 9, 2023. Inmar received confirmation of receipt from The Department on October 10, 2023 and is awaiting a response to the resubmission. This Annual Report is based on the feedback received from the NOD received on July 11, 2023 and the updated Plan submitted on October 9, 2023 to The Division and is for the period between January 1, 2024 through December 31, 2024 (“Reporting Period”). All capitalized terminologies not defined in this summary are the same as those used in Inmar’s submitted Drug Stewardship Plan (“Plan”) dated September 9, 2022, conditionally approved on October 21, 2022.

II. Participating Producers

Ordinance Sec. 4.116.090(a)(1) - A list of Producers participating in the Stewardship Plan

A list of participating Producers can be found in Appendix A.

III. Collection Efforts and Weight

Ordinance Sec. 4.1116.090(a)(2) The amount, by weight, of Covered Drugs collected, including the amount by weight from each collection method used.

Throughout the Reporting Period, Inmar collected Unwanted Covered Drugs through Drop-Off Sites, Mail-Back Distribution Sites, and Mail-Back Services available via the Program website and toll-free call center. Inmar also coordinated with the other approved Stewardship Organization to launch a neutral website and toll-free number, both of which became operational on May 2, 2024. Prior to this, Inmar’s internal Program website (www.safemedicinedrop.com) had been active since June 23, 2023, serving as a resource for Program information, Mailer requests, and issue reporting for Drop-Off Sites.

Requests for Mail-Back Services submitted through the neutral website or toll-free number are randomly and equitably routed to each Program Operator’s respective website and call center for fulfillment. Available Mail-Back Services include Standard Mail-Back Envelopes, Inhaler Mail-Back Envelopes, and Auto-Injector Mail-Back Packages.

Inmar collected 11% more weight from Drop-Off Sites and collected 122% more weight from all Mailers in the 2024 Reporting Period.

The table below provides the total weight, in pounds, collected through each of these Collection Methods.

Total Unwanted Covered Drugs Collected in the Reporting Period from all Collection Methods

Type	#	Total Weight (pounds)
Drop-off Site Liners	50	1,338.04
Standard Mail-Back Envelope	393	165.95
Inhaler Mail-Back Envelope	0	0
Auto-injector Mail-Back Packages	52	77.02
Total Weight Collected (2024)		1,581.01

IV. Collection System

A. Drop-Off Sites

Ordinance Sec. 4.116.090(a)(3) A list of drop-off sites.

A list of Drop-Off Sites can be found in Appendix B.

B. Number of Mailers Provided for Disabled and/or Home-Bound Residents

Ordinance Sec. 4.116.090(a)(4) The number of mailers provided for disabled and/or home-bound County residents

Inmar supports the provision of Mailers to disabled and/or home-bound County Residents in accordance with Ordinance Sec. 4.116.090(a)(4). Mailers are made available through the Program website, toll-free call center, and 41 active Mail-Back Distribution Sites during the Reporting Period. Residents could request Mailers directly or pick them up at these designated locations.

Inmar tracks the total number of Mailers distributed but, in compliance with DEA regulations at 21 CFR 1317.70(d), does not collect information regarding whether recipients are disabled or home-bound. To protect Residents' privacy and encourage participation, Inmar does not request disclosure of disability or home-bound status. Educational materials clearly state that Mailers are available to any Resident, including those who are disabled or home-bound.

During the Reporting Period, a total of 2,107 Mailers were distributed through Mail-Back Distribution Sites and the Program website. The chart below shows the number of each type of Mailer provided to County Residents across all distribution methods, including Mail-Back Distribution Sites, the Program website, and the toll-free call center. It is important to note that the number of Mailers provided does not necessarily reflect the number returned, as Residents are not required to return Mailers once received.

Mailer Type	Total Provided	Total # Returned	Total Weight (pounds)
Standard Mail-Back Envelope	2,107	393	165.95
Inhaler Mail-Back Envelope	18	0	0
Auto-injector Mail-Back Package	94	52	77.02
Total	2,219	445	242.97

C. Mail-Back Distribution Sites

Ordinance Sec. 4.116.090(a)(5) The locations where mailers were provided, if applicable;

A list of active Mail-Back Distribution Sites that were included in the Program at the beginning of the Reporting Period and the corresponding closure date can be found in Appendix C. Note that closure dates reflect the date that Inmar was made aware of the closed location.. Inmar saw a 122% increase in weight collected from all Mailers in the 2024 Reporting Period. At the end of the Reporting Period, Inmar had 41 active Mail-Back Distribution Sites.

D. Collection Events

Ordinance Sec. 4.116.090(a)(6) The dates and locations of collection events held, if applicable

Inmar did not participate in any collection events during the Reporting Period.

V. Transporters and Disposal Facilities

Ordinance Sec. 4.116.090(a)(7): The transporters used and the disposal facility or facilities used for all Covered Drugs.

See Appendix D for the names and locations of Transporters and Disposal Facilities used during the Reporting Period.

VI. Safety or Security Concerns

Ordinance Sec. 4.116.090(a)(8): Whether any safety or security problems occurred during the collection, transportation or disposal of Unwanted Covered Drugs during the reporting period and, if so, what changes have or will be made to policies, procedures or tracking mechanisms to alleviate the problem and to improve safety and security in the future.

Policies and Procedures for collecting, transporting and disposing of Unwanted Covered Drugs, as established in the Plan, were followed during the Reporting Period. Inmar was not notified of any Safety or Security Concerns for the Reporting Period.

VII. Educational Efforts and Public Outreach

Ordinance Sec. 4.116.090(a)(9): A description of the public education, outreach and evaluation activities implemented during the reporting period.

A. Public Education Activities

In accordance with Section 4.116.060, Inmar provided easily-consumable educational materials for distribution to residential generators, pharmacists, retailers of Covered Drugs, veterinarians, veterinarian hospitals, and health care practitioners upon request and at no charge. Inmar provided clear, standardized disposal instructions for Drop-Off Sites and Mail-Back Distribution Sites as outlined in the approved Plan. Inmar provided educational materials that promoted safe disposal options, the dangers of improper drug use and disposal, and other program information.

The neutral website and toll-free number were created to implement a single, unified system of promotion and were launched in coordination with the other approved Stewardship Organization on May 2, 2024. Inmar promoted the availability of the neutral system through a variety of

outreach efforts, including radio advertisements, direct mail campaigns, educational materials, informational postings at Drop-Off Sites and Mail-Back Distribution Sites, and digital media initiatives, as detailed below.

See Appendix F for images of the Program website. Inmar provided Drop-Off Sites and stakeholder educational materials to provide to County Residents in the required languages via direct mail services and email campaigns. A record of materials provided can be seen in Appendix E Table 1. Each location was sent 50 copies in English and 25 copies in Spanish, Tagalog, and Chinese. All materials are easily understandable with varying levels of English proficiencies and leverage explanatory graphics to aid in understanding. All materials are available in English, Spanish, Chinese, and Tagalog.

Please see Appendix E for example materials.

B. Outreach Activities

Inmar completed all outreach activities as stated in the conditionally approved Plan dated September 9, 2022, as well as implementing traditional media tactics as outlined in the Plan submitted October 9, 2023. Inmar promoted the Program during the Reporting Period by utilizing digital media tactics, providing Drop-Off Sites educational materials to provide to County Residents (as described in *Section A. Public Education Activities*), providing Authorized Collectors marketing support, placing an advertisement in a local newspaper, launching direct mail and radio campaigns, as well as providing information via the Program website. See Appendix G Table 1 for all outreach activities and corresponding frequency and impressions.

1. Direct Mail

Inmar conducted two direct mail campaigns in 2024 in advance of the DEA's National Prescription Drug Take Back Day. Inmar sent 7,500 direct mail postcards to County Residents for each campaign, for a total of 15,000 postcards. A copy of the direct mail postcard can be found in Appendix G.

2. Digital Media - Programmatic

Programmatic Media provides targeted display ads on browser sites on internet capable devices (smart phones, computers, tablets, etc.). Inmar ran ads across a prequalified list of over 200,000 domains including a variety of retail websites, Google, and Facebook. The programmatic targeted ads ran for six weeks each in April and October. See Appendix G Table 1 lines titled "Programmatic Campaigns" for programmatic results. Examples of the Programmatic ads are in Appendix G Figure 3.

3. Digital Media - Influencer Marketing and Social Media

Influencer marketing is a content creation tactic used to drive awareness and education to a targeted audience through blogs and social media outlets. Influencers create authentic content around their everyday lives and interests while weaving the story of prescription drug take-back into their content. Influencer content is converted into paid advertisements across social platforms and then targeted to Residents across San Mateo

County. Paid advertisements for influencer content were run on a variety of platforms including Google, Instagram, X (Formerly known as Twitter) and Facebook. Influencer campaigns were deployed quarterly for a total of four influencer campaigns in 2024.

The four influencer campaigns in San Mateo County garnered a total of 1,748,953 impressions throughout the Reporting Period. Images used in the influencer campaigns are included in Appendix G, Figure 1. The dates and results of each campaign are listed in Appendix G, Table 1 line items “Q1 Influencer Campaign”, “Q2 Influencer Campaign,” “Q3 Influencer Campaign,” and “Q4 Influencer Campaign.”

Concurrently, Inmar posted two social media posts per month per platform (Instagram, Twitter, and Facebook) on Inmar’s Safe Medicine Drop social media channels.

4. Radio

Inmar utilized San Mateo County radio station KOIT 95.6 FM (“KOIT”) to provide information on safe drug disposal throughout the listening area. KOIT is consistently one of the top stations in San Mateo County and the Bay Area radio market. Messaging also ran simulcast across streaming platforms. The radio ads started the week of October 6, 2024 and ran through December 29, 2024 for a total of 12 weeks. Advertisements focused on providing education on safe drug disposal and directed listeners to find more information on the Program website. Ads emphasized that safe drug disposal options are free to all Residents of San Mateo County.

Inmar has insight into the scope of the program by identifying total impressions. During the radio campaign, Inmar was able to reach approximately 3,205,206 listeners. The advertisement ran 146 times.

5. Newspaper

Inmar utilized the San Jose Mercury News to deploy advertisements on safe drug disposal. The messaging encouraged users to remove Unwanted Products from the home to protect the environment and prevent accidental drug use. The ad also promoted the Program website www.medtakebacksanmateo.org to find local Collection Points. The ad was one eighth ($\frac{1}{8}$) of a page and ran weekly on Sundays for 12 weeks. The first ad was deployed on June 2, 2024 and the last ad was deployed on August 18th, 2024. During the 12 week newspaper campaign, Inmar was able to reach approximately 965,424 readers. Total views are reported directly from the media outlet. A copy of the newspaper advertisement can be found in Appendix G.

6. Evaluation Activities

In accordance with Ordinance Sec. 4.116.060(a)(4), Inmar conducted biennial surveys of San Mateo County healthcare providers and Residents in 2024 to assess awareness, attitudes, and behaviors related to the Safe Medicine Disposal Program. The surveys

were conducted between March 30 and April 10, 2024, and results were posted on the Program website.

The healthcare provider survey included 100 professionals such as pharmacists, nurses, physicians, and other clinical staff. Findings indicated a high level of awareness and support: 99% were aware of Kiosk disposal options, 97% knew about Mail-Back Services, and 90% were aware of printed educational materials. Most healthcare professionals found the program convenient and accessible, with 96% agreeing it is easy to dispose of medications, and over 80% willing to recommend takeback options to patients.

The Resident survey, conducted in five languages and using both phone and online methods, gathered responses from 1,100 San Mateo County Residents. Awareness levels were moderate: 63% had heard of Kiosks and 26% were aware of Mail-Back Services, though fewer reported actual use. Concerns about risks from storing unused medications were generally low among Residents. However, many expressed willingness to use disposal services if made available—73% would use Kiosks, while 30% would use Mail-Back Services.

The survey results helped evaluate the reach and impact of the program's outreach and educational efforts, highlighting strengths in provider engagement and identifying opportunities to increase Resident awareness and usage.

VIII. Packaging and Recycling

Ordinance Sec. 4.116.090(a)(10): A description of how collected packaging was recycled to the extent feasible, including the recycling facility or facilities used.

As outlined in the Plan submitted on October 9, 2023, Inmar is unable to recycle drug packaging due to DEA regulation 21 CFR § 1317.75(c), which prohibits handling substances once they have been deposited into a Kiosk. However, through its educational materials and Kiosk signage, Inmar encourages Residents to separate Covered Drugs from their packaging by placing the drugs into a sealed bag and recycling the packaging when possible. A copy of the Kiosk signage can be found in Appendix E Figures 1-4 .

IX. Program Goals

Ordinance 4.116.090(a)(11): A summary of the Stewardship Plan's goals, the degree of success in meeting those goals in the past year, and, if any goals have not been met, what efforts will be made to achieve the goals in the next year.

Inmar has identified goals in the areas of convenient and equitable access for County Residents, collection, education, and promotion. Below is a summary of Inmar's progress in each of these categories based on the most recent Plan submission dated October 9, 2023.

A. Convenient and Equitable Access to County Residents

Inmar is continually working towards expanding the number of Drop-Off Sites in the County and supplementing with Mail-Back Distribution Sites where no other Drop-Off Site placements are available. Some of the challenges Inmar has faced in securing additional Drop-Off Sites are contractual agreements with the other Program Operator, improper licensing, no public access, concern for safety, and a lack of interest in participation. Inmar will continue to work on placing Drop-Off Sites in all districts. Inmar plans to do this by engaging existing clients, conducting research to identify new businesses annually that could serve as potential Drop-Off Sites, and re-engaging potential Drop-Off Sites that have either not responded to outreach or declined the Program. Inmar has diligently worked to engage all existing Mail-Back Distribution Sites by conducting in-person, telephonic, and email to these sites to confirm on-going participation, as well as implement a contractual process outlining roles and responsibilities of each Mail-Back Distribution Site. A list of Drop-Off Sites can be found in Appendix A. A list of Mail-Back Distribution Sites can be found in Appendix B.

B. Collection

Inmar's Drop-Off Sites prefer the self-service model due to the convenience of on-demand servicing, more expedited servicing keeping Kiosks open and available to Residents, and reduces disruption to pharmacy services. As such, Inmar has provided required training to all Drop-Off Sites to comply with all applicable laws and regulations and completes required training on an annual basis. Inmar routinely verifies compliance with laws, regulations, timeframes, and procedures for the service of Drop-Off Sites by auditing our service providers, performing on-site visits, and evaluating standard operating procedures.

C. Education

In conjunction with the other Program Operator, Inmar has implemented a single system of promotion, including a neutral website and toll-free number.

Based on the results from the 2024 bi-ennial survey, Inmar will review existing outreach material to incorporate any gaps of knowledge amongst Residents, and include any feedback from the Department. Based on results from the bi-ennial survey, Inmar determined that the most commonly received advertisement placement for the Program was direct mail. Inmar has updated

the direct mailer sent to San Mateo County Residents and providers twice annually to increase awareness of our robust Mail-Back Services in San Mateo County. The mailer provides information on the Mail-Back Services, as well as information on how to obtain mailers. Inmar is also working on creating a resource page for providers to encourage conversations regarding safe medication disposal.

Inmar has created a training system to provide persons who handle Unwanted Covered Drugs to be completed annually as referenced in the Plan submitted October 9, 2023.

D. Promotion

Through Inmar's marketing and promotion efforts, Inmar is able to measure awareness of advertisements served in terms of impressions. Impressions reflect the number of times San Mateo County Residents are served an advertisement.

The biennial survey occurred in the 2024 Reporting Period per the conditionally approved Plan dated September 9, 2022. Inmar's goal was to achieve a minimum awareness goal of 50% saturation of the total survey participants. As stated in the survey results, Inmar achieved this goal as follows: 63% of San Mateo County Residents have heard of the Safe Medicine Disposal Program, and 99% of healthcare providers are aware of the Safe Medicine Disposal Program.

X. Program Costs

Ordinance 4.116.090(a)(12): The total expenditure of the Stewardship Plan during the reporting period.

.The total Program costs for the Reporting Period were \$382,144.14

APPENDICES

Appendix A - Participating Producers	11
Appendix B - Drop-Off Sites	17
Appendix C - Mail-Back Distribution Sites	18
Appendix D - Transporters & Disposal Facilities	21
Appendix E - Kiosk Signage, Mailer Instructions and Educational/Outreach Materials	22
Appendix F - Websites	32
Appendix G - Outreach and Promotion Activities	38

Appendix A - Participating Producers

The following list of Producers participated in Inmar's Stewardship Plan during the Reporting Period.

*All addresses listed are mailing and physical addresses unless otherwise indicated.

Producer	Mailing Address
AAA Pharmaceutical, Inc.	681 Main Street Lumberton, NJ 08048
Accord Healthcare, Inc.	8041 Arco Corporate Dr Raleigh, NC 27617
Adare Pharmaceuticals	1200 Lenox Drive, Suite 100 Lawrenceville, NJ 08648
Advagen Pharma Ltd	666 Plainsboro Rd, Suite 605, Plainsboro, NJ 08536
Ajanta Pharmaceuticals	440 US Highway 22 East, Suite 150, Bridgewater, NJ 08807
Alcon Vision, LLC	6201 South Freeway, TA625, Fort Worth, TX 76134
Alexso, Inc.	2317 Cotner Ave, Los Angeles, CA 90064
Alkermes, Inc.	852 Winter Street, Waltham, Massachusetts 02451
AmerisourceBergen Services Corporation	5025 Plano Parkway Carrollton, TX 75010
ANDA, Inc	2915 Weston Road, Weston, FL 33331
Apnar Pharma, LP	4820 Lanier Road, Chino, CA 91710
Archis Pharma, LLC	15 Corporate Place South, Suite 108 , Piscataway, NJ 08854
Ascend Laboratories	339 Jefferson Road, Suite 101, Parsippany, NJ 07054 USA
ASO LLC	300 Sarasota Center Blvd, Sarasota, FL 34240
Axsome Therapeutics, Inc	One World Trade Center, 22nd Floor New York, NY 10007
Bell Pharmaceuticals, Inc	200 W. Beaver St. Belle Plaine, MN 56011
Biocodex, Inc.	1850 Gateway Drive, Suite 175 San Mateo, CA 94404
Blairex Laboratories, Inc	1600 Brian Dr, Columbus, IN 47201

Brunswick Pharma, LLC	9243 Kennedy Blvd North Bergen, NJ 07047
Camber Consumer Care, Inc	1031 Centennial Ave., Piscataway, NJ 08854
Camber Pharmaceuticals, Inc.	1031 Centennial Ave., Piscataway, NJ 08854
Canton Laboratories, LLC	1015 Nine North Dr, Suite 200, Alpharetta, GA 30004
Carlsbad Technology, Inc	5922 Farnsworth Court, Carlsbad, CA 92008
Celltrion USA, Inc.	One Evertrust Plaza, suite 1207, Jersey City, NJ 07302
Cipla USA Inc	10 Independence Blvd, Suite 300 Warren, NJ 07059
CivicaScript, LLC	2912 West Executive Parkway, Suite 300 Lehi, Utah 84043
Colgin, Inc	4111 Mint Way Dallas, TX 75237
Contract Pharmacal Corp	250 Kennedy Dr Hauppauge, NY 11788
Dr. Reddy's Laboratories Inc.	107 College Road East, Princeton, NJ 08540
Duchesnay USA, Inc	2 Research Way, Suite 1A Princeton, NJ 08540
Epic Pharma, LLC	517 Rt 1 S, Ste 4002 Iselin, NJ 08830
Florida Pharmaceutical Products, LLC	6111 Broken Sound Parkway NW, Suite 160 Boca Raton, FL 33487
Formulation Technology, Inc.	571 Armstrong Way, Oakdale, CA 95361
Fosun Pharma USA, Inc	104 Carnegie Center Drive, Suite 204, Princeton, NJ 08540
Genomma Lab USA, Inc	3737 Buffalo Speedway, Houston, TX 77098
Gensco Laboratories, LLC	8550 NW 33rd St, Suite 200, Doral, FL 33122
Glenmark Pharmaceuticals Inc., USA	750 Corporate Drive Mahwah, New Jersey 07430
GM Pharmaceuticals, Inc	PO Box 150312 Arlington, TX 76015
Granules Pharmaceuticals, Inc.	3701 Concorde Parkway, Chantilly, VA 20151

Heritage Pharmaceuticals Inc. DBA Avet Pharmaceuticals Inc	1 Tower Center Boulevard, Suite 1700, East Brunswick, NJ 08816
Hikma Pharmaceuticals USA Inc.	200 Connell Drive, 4th Floor, Berkeley Heights, NJ 07922
Hisamitsu America, Inc	11960 SW 144th St Miami FL 33186
i3 Pharmaceuticals, LLC	200 Park Avenue, Warminster, PA 18974
Intercept Pharmaceuticals, Inc.	305 Madison Avenue, Morristown, NJ 07960
Jubilant Cadista Pharmaceuticals Inc	207 Kiley Drive Salisbury, MD 21801
KC Pharmaceuticals, Inc.	3215 Producer Way, Pomona, CA 91768
Lannett Company Inc.	1101 C Avenue West, Seymour, IN 47274
Laser Pharmaceuticals, LLC	1015 Nine North Drive, Suite 400, Alpharetta, GA 30305
Leading Pharma, LLC	3 Oak Rd, Fairfield, NJ 07004
LXO US Inc.	1690 Sumneytown Pike, Suite 250 Lansdale, PA 19446
Macleods Pharma Usa, Inc	103 College Road East, 2nd Floor, Princeton, NJ 08540
Marnel Pharmaceuticals, LLC	635 East Bay St, Bldg G, Charleston, SC 29403
McKeon Products, Inc.	25460 Guenther, Warren, MI 48091
Medicure Pharma, Inc	116 Village Blvd., Suite 200, Princeton, New Jersey
Medsource Pharmaceuticals	22521 Avenida Empresa, Ste 109, Rancho Santa Margarita, CA 92688
Micro Labs USA, Inc	220 Davidson Ave, Suite 402 Somerset, NJ 08873
Mirum Pharmaceuticals	950 Tower Lane, Suite 1050, Foster City, CA 94404
Monarch PCM, LLC	7333 Jack Newell Blvd, Suite 100, Fort Worth, TX 76118
Mullan Pharmaceutical Inc	800 East Colorado Blvd, Suite 888 Pasadena, CA 91101
Natures Health Connection, Inc.	PO Box 1414 Campton, KY 41301

Navajo Manufacturing Company Inc.	601 W 50th Ave, Denver, CO 80216
Neogen Corporation	620 Leshar Place, Lansing, MI 48912
Neurelis, Inc	3430 Carmel Mountain Road, Suite 300, San Diego, CA 92121
New American Therapeutics, Inc	300 Interpace Parkway, Morris Corporate Center I, Building C3 Parsippany, NJ 07054
NextSource Biotechnology	80 SW 8th Street, Suite 2660, Miami, FL 33130
Nivagen Pharmaceuticals	3050 Fite Circle, Suite 100, Sacramento, CA 95827
Novadoz Pharmaceuticals, LLC	20 DUKE ROAD, SUITE A, PISCATAWAY, NJ 08854-3714
Noven Pharmaceuticals, Inc.	11960 SW 144th St Miami FL 33186
Novugen Pharma (USA), LLC	100 Overlook Center, 2nd Floor, Princeton, NJ 08540
OPMX LLC	333 H St, Suite 500 Chula Vista, CA 91910
Oxford Pharmaceuticals, LLC	301 Leaf Lake Parkway Birmingham, AL 35211
Oyster Point Pharma, Inc.	202 Carnegie Center, Princeton, NJ 08540
ParaPRO, LLC	11550 N Meridian St, Suite 290, Carmel, IN 46032-5505
Pharmacy Buying Association, Inc	6300 Enterprise Rd Kansas City, MO 64120
PLx Opco Inc	9 Fishers Lane Sparta, NJ 07871
ProvePharm	100 Springhouse Drive Suite 105, Collegeville, PA 19426
Quest Products, LLC	8201 104th St, Suite 200 Pleasant Prairie, WI 53158
Randob Labs, Ltd dba CrossingWell Consumer Health	Mailing Address: PO Box 440 Cornwall, NY 12518 Physical Address: 45 Quaker Ave, Suite 207, Cornwall, NY 12518
RedHill Biopharma Inc.	8041 Arco Corporate Dr, Suite 200, Raleigh, NC 27617
Reliable 1 Laboratories, LLC	99 West Hawthorne Ave, Suite 610, Valley Stream, NY 11580
S.S.S. CO.	71 University Ave Atlanta, GA 30315

Sanvall Enterprises	3505 NW 115th Avenue Doral, FL 33178
Sarepta Therapeutics	215 First St Cambridge, MA 02142
Sato Pharmaceutical Co., Ltd.	3625 Del Amo Blvd. Suite 228, Torrance, CA 90503
Scholl's Wellness Company, LLC	119 Cherry Hill Road, Suite 200 Parsippany, NJ 07054
Sebela Pharmaceuticals Inc.	645 Hembree Parkway, Suite I Roswell, GA 30076
Sheffield Pharmaceutical, LLC	170 Broad Street, New London, CT 06385
Socius Care, LLC	320 Northpoint Pkwy SE, Suite J, Acworth, GA 30102
SOLA Pharmaceuticals	655 Highlandia Dr, Baton Rouge, LA 70810
Solco Healthcare, LLC	700 Atrium Dr, Suite A, Somerset, NJ 08873
Somerset Pharma, LLC	300 Franklin Square Dr, Somerset, NJ 08873
Strides Pharma Inc.	1 Ram Ridge Rd, Chestnut Ridge, NY 10977
Sumitomo Pharma America, Inc	84 Waterford Drive Marlborough, MA 01752
Summers Laboratories, Inc.	103 GP Clement Drive, Collegeville PA 19426
Summit SD, LLC	255 NW Victoria Dr, Ste A Lee's Summit, MO 64086
Sun Pharmaceutical Industries, Inc.	2 Independence Way, Princeton, NJ 08540
TAGI Pharma, Inc.	722 Progressive Lane South Beloit, IL 61080
Taro Pharmaceuticals U.S.A., Inc	2 Independence Way, Princeton, NJ 08540
Tarsus Pharmaceuticals, Inc	15440 Laguna Canyon Road, Suite 160 Irvine, CA 92618
The Tetra Corporation	P.O. Box 10 Eaton Rapids, MI 48827
Time-Cap Laboratories, Inc.	7 Michael Ave, Farmingdale, NY 11735
Towa Pharmaceutical Europe S.L.	200 Connell Dr, Suite 4200 Berkeley Heights, NJ 07922

TruPharma, LLC	4100 W Kennedy Blvd, Suite 220, Tampa, FL 33609
TWi Pharmaceuticals USA, Inc.	115 West Century Road, Suite 135, Paramus, NJ 07652
Unichem Pharmaceuticals (USA), INC.	One Tower Center Boulevard, Suite 2200, East Brunswick, NJ 08816
United Exchange Corp	5836 Corporate Ave. Suite 200 Cypress CA 90630
Upsher-Smith Laboratories, LLC	6701 Evenstad Drive, Maple Grove, MN 55369
Veridian Healthcare LLC	1175 Lakeside Dr Urnee, IL 60031
Virtus Pharmaceuticals, LLC	1129 Northern Blvd., Suite 308 Manhasset, NY 11030
Westminster Pharmaceuticals, LLC	3450 Buschwood Park Dr, Suite 110, Tampa, FL 33618
YARAL Pharma Inc,	8 Campus Dr, Suite 201A Parsippany, NJ 07054

Appendix B: Drop-Off Sites

Locations where Unwanted Covered Drugs were collected during the Reporting Period.

Site Name	Address	Status	District	Weight Collected (lbs.)	Total # Liners Collected
CHME Pharmacy, LLC	1101 B Chess Drive, Foster City, California 94404	Active	2	0.00	0
Safeway Pharmacy #0305	1071 El Camino Real, Redwood City, California 94063	Active	4	282.55	11
Safeway Pharmacy #1138	1100 El Camino Real, Belmont, California 94002	Active	3	252.78	9
Safeway Pharmacy #1547	1450 Howard Ave, Burlingame, California 94010	Active	1	200.50	6
Safeway Pharmacy #2719	525 El Camino Real, Menlo Park, California 94025	Active	3	512.56	21
Safeway Pharmacy #2878	525 El Camino Real, Millbrae, California 94030	Active	1	89.65	3
Total				1,338.04	50

Appendix C: Mail-Back Distribution Sites

Locations where Mailback Envelopes were distributed during the Reporting Period. Note: The closed date listed below is indicative of when Inmar was made aware of the closure of the Mail-Back Distribution Site. Inmar was notified within the Reporting Period that closed sites were no longer operational.

Site Name	Address	District	Status	Closure Date
Alliance Home Health	6717 Mission St. Suite D Daly City 94014	5	Active	N/A
Alpine Optometry	3130 Alpine Road Suite 220 Portola Valley 94028	3	Active	N/A
American Care Quest Home Health and Hospice	819 Cowan Rd. Suite C Burlingame 94010	1	Active	N/A
Anchor Drugs	161 South Spruce Avenue South San Francisco 94080	1	Active	N/A
Atherton Smiles	3351 El Camino Real Suite 235 Atherton 94027	3	Active	N/A
Baltazar Rowena Dmd	180 Skyline Dr Daly City 94015	5	Active	N/A
Bayshore Library	460 Martin Street Daly City 94014	5	Active	N/A
Burlingame Public Library	480 Primrose Road Burlingame 94010	1	Active	N/A
Coastside Adult Day Health Center	925 Main St Suite A Half Moon Bay 94019	3	Active	N/A
Costco Pharmacy #147	1001 Metro Center Blvd Foster City 94404	2	Active	N/A
Costco Pharmacy #475	1600 El Camino Real South San Francisco 94080	1	Active	N/A
Costco Pharmacy #1042	2300 Middlefield Road Redwood City 94063	4	Active	N/A
Costco Pharmacy #422	451 South Airport Blvd. South San Francisco 94080	1	Active	N/A
Dr. Lawrence L. Chao - San Mateo office	1750 El Camino Real Suite 301 Burlingame 94010	1	Active	N/A
Dr. Maria T. Angara, DDS	1001 Sneath Lane Suite 108 San Bruno 94066	1	Active	N/A
Ghafourpour General Dentistry	1291 E. Hillsdale Blvd. Suite 110 Foster City 94404	2	Active	N/A
Jefferson Union HS District Office	13 Edgemont Drive Building A Daly City 94015	5	Active	N/A
John Daly Library	134 Hillside Boulevard Daly City 94014	5	Active	N/A
Kenneth Hovden DDS	901 Campus DR Suite 202 Daly City 94015	5	Active	N/A
KIPP Esperanza High School	1039 Garden St. East Palo Alto 94303	4	Active	N/A
KIPP Excelencia Community Prep	2950 Fair Oaks Ave Redwood City 94063	4	Active	N/A
KIPP Valiant Community Prep	620 Willow Rd Menlo Park 94025	4	Active	N/A
Lenity Vet Specialists	257 N Amphlett Blvd San Mateo 94401	2	Active	N/A

Masson Veterinary Hospital	805 Masson Ave San Bruno 94066	1	Active	N/A
Millbrae Assisted Living	1001 Hemlock Ave Millbrae 94030	1	Active	N/A
Mobile Community Outreach	430 N El Camino Real San Mateo 94401	2	Active	N/A
Mouhannad Almajdalani Dental	320 Washington St Suite 105 Daly City 94015	5	Active	N/A
Nob Hill Pharmacy #628	270 Redwood Shores Parkway Redwood City 94065	4	Active	N/A
San Mateo MC O/P Pharmacy	222 39th Ave San Mateo 94403	2	Active	N/A
Scott A Hoffman, DDS	825 Oak Grove Ave Suite 301 Menlo Park 94025	3	Active	N/A
Serramonte Main Library	40 Wembley Drive Daly City 94015	5	Active	N/A
SOAR Redwood City	400 Seaport Court Suite 201 Redwood City 94063	4	Active	N/A
South City Pediatric Dentistry	1475 HUNTINGTON AVE Suite 150 South San Francisco 94080	1	Active	N/A
Sunrise of San Mateo	955 S. El Camino Real San Mateo 94402	2	Active	N/A
Thornton High School	115 First Ave Daly City 94014	5	Active	N/A
Town of Woodside California	2955 Woodside Road Woodside 94062	3	Active	N/A
Verano-Vo Anna Maria DDS	406 N San Mateo Dr Suite A San Mateo 94401	2	Active	N/A
Veterinary Vision	210 Industrial Rd Suite 100 San Carlos 94070	3	Active	N/A
Vista Dental Care	931 S El Camino Real South San Francisco 94080	1	Active	N/A
Westlake Library	275 Southgate Avenue Daly City 94015	5	Active	N/A
William N Ong Inc	6740 Mission St Daly City 94014	5	Active	N/A
Acclaim Home Care Inc. - Daley City Office	318 West Lake Center, Unit 227 Daly City 94015	5	Closed	6/12/2024
Alegre Home Care - Peninsula	1660 S. Amphlett Blvd., Suite 128 San Mateo 94402	2	Closed	6/12/2024
Andrews Orthodontics	990 Laurel St Suite A San Carlos 94070	3	Closed	2/28/2025
Anx Home Healthcare	455 Hickey Blvd, Suite 415 Daly City 94015	5	Closed	5/29/2024
Anx Hospice Care	455 Hickey Blvd, Suite 320 Daly City 94015	5	Closed	5/29/2024
Apria - South San Francisco Location	480 Carlton Court South San Francisco 94080	1	Closed	6/12/2024
Bright Life	10 Bellcrest Avenue Daly City 94015	5	Closed	5/29/2024
Brisbane Public Works	50 PARK PLACE Brisbane 94005	5	Closed	12/27/2024
California Sinus Center	3351 El Camino Real Suite 200 Atherton 94027	3	Closed	4
Dr. Doreen Toy DDS	93 Birch St Redwood City 94062	4	Closed	6/11/2024
Easton Branch Library	1800 Easton Dr Burlingame 94010	1	Closed	12/27/2024
EuroFins DiscoverX San Francisco	310 Utah Ave South San Francisco 94080	1	Closed	4
				8/30/2024
				5/29/2024

Gordon Manor	1616 Gordon St Redwood city 94061	4	Closed	2/28/2025
Lucky #707	6843 MISSION ST Daly City 94015	5	Closed	6/14/2024
Lucky #710	919 EDGEWATER BLVD Foster City 94404	2	Closed	6/15/2024
Lucky #726	45 MURCHISON DR Millbrae 94030	1	Closed	6/16/2024
Lucky #745	200 WOODSIDE PLAZA Redwood City 94061	4	Closed	6/17/2024
Lucky #748	1322 EL CAMINO REAL San Bruno 94066	1	Closed	6/18/2024
Lucky #749	1133 OLD COUNTY RD San Carlos 94070	3	Closed	6/19/2024
Mindful Health Solutions - Burlingame	1860 El Camino Real, Suite 250 Burlingame 94010	1	Closed	6/11/2024
Peninsula Avenue Vet Clinic	440 Peninsula Ave San Mateo 94401	2	Closed	3/2/2025
Ravenswood Family Dentistry	1807 Bay Road East Palo Alto 94303	4	Closed	5/29/2024
Ravenswood Family Health	1885 Bay Road East Palo Alto 94303	4	Closed	5/29/2024
Safeway #747	850 Woodside Rd Redwood City 94061	4	Closed	6/12/2024
Safeway #970	1655 El Camino Real San Mateo 94402	2	Closed	6/13/2024
San Bruno City Hall	567 El Camino Real San Bruno 94066	1	Closed	12/13/2024
San Mateo Surgery Center	66 BOVET RD Suite 101 San Mateo 94402	2	Closed	12/27/2024
Sarkhosh Dental Corporation	888 Oak Grove Ave Suite 6 Menlo Park 94025	3	Closed	3/12/2025
Sleep Quest - San Carlos	981 Industrial Road, Suite B San Carlos 94070	3	Closed	5/29/2024
South Hillsdale Animal	15 37th Ave San Mateo 94403	2	Closed	3/13/2025
UCPC San Mateo Primary Care	1100 Park Place Suite 100 San Mateo 94403	2	Closed	6/11/2024

Appendix D: Transporters & Disposal Facilities

Company Name	Address	Service Provided
123 Compliant Logistics, LLC	2626 N 29th Ave Phoenix, AZ 85009	Transporter
Clean Harbors Aragonite	11600N. Aptus Rd. Aragonite, UT94029	Disposal Facility
Clean Harbors El Dorado, LLC	309 American Circle El Dorado, AR 71730	Disposal Facility
Veolia ES Technical Solutions, L.L.C	7665 Highway 73 Port Arthur, TX 77640	Disposal Facility
Indianapolis Resource Recovery Facility DBA Covanta Indianapolis, Inc.	2329 S. Harding Street Indianapolis, IN 46221	Disposal Facility
Covanta Manheim DBA Chesapeake Waste Solutions	190 Shellyland Rd, Manheim PA 17545	Disposal Facility
Ross Incineration Services	36790 Giles Road, Grafton, OH 44044	Disposal Facility
TransChem Environmental	542 East 27th Street Tucson, AZ 85713	Transporter
Ross Transportation Services, Inc.	36790 Giles Road Grafton, OH 44044	Transporter
Reworld Marion	4850 Brookelake Rd NE Salem OR 97305	Disposal Facility
Reworld Hayward / Biologic Environmental Services & Waste Solutions	23490 Connecticut St Hayward CA 94545	Disposal Facility
City of Spokane WTE & Recycling	2900 S. Geiger Blvd Spokane WA 99224	Disposal Facility
FedEx	Common Carrier – Kiosk Containers	Transporter
USPS	Common Carrier – All Mailers	Transporter

Appendix E - Kiosk Signage, Mailer Instructions and Educational/Outreach Materials



SAFE DRUG DISPOSAL
*ELIMINACIÓN SEGURA
DE MEDICAMENTOS*

**RETURN YOUR UNUSED
PRESCRIPTION MEDICATIONS HERE**
*DEPOSITE AQUÍ SUS MEDICAMENTOS
RECETADOS NO UTILIZADOS*

HELP PROTECT YOUR FAMILY, YOUR COMMUNITY AND OUR WATER SUPPLY
AYUDE A PROTEGER A SU FAMILIA, A SU COMUNIDAD Y A NUESTRO SUMINISTRO DE AGUA



Figure 1 - Sample Promotional Signage

CONSUMER DRUG TAKE-BACK (PROGRAMA DE ELIMINACIÓN DE MEDICAMENTOS)



For more information,
scan this QR code to visit
medtakebacksanmateo.org
or call (844) 482-5322

1 Pull to open drawer
Jale para abrir el cajón

2 Place medications inside
Coloque los medicamentos adentro

3 Close the drawer
Cierre el cajón

✓ ACCEPTED (ACEPTADOS)

Unused or expired prescription medication
(Including Schedule II-V controlled substances)
Medicamentos con receta no consumidos o vencidos (incluidas las sustancias controladas de clasificación II a V)

Unused or expired over-the-counter medication
Medicamentos de venta libre, no consumidos o vencidos

✗ NOT ACCEPTED (NO ACEPTADOS)



Thermometers
Termómetros



Needles
Agujas



Aerosol Cans
Latas de aerosoles

Illegal drugs

Drogas ilegales

Sharps

Los Objetos Punzocortantes

Figure 2 - Sample Kiosk Signage - Front



ACCEPTED

MEDICATIONS IN ANY DOSAGE FORM, EXCEPT FOR THOSE LISTED BELOW,
IN THEIR ORIGINAL CONTAINER OR SEALED BAG.



NOT ACCEPTED

HERBAL REMEDIES, VITAMINS, SUPPLEMENTS, COSMETICS, OTHER PERSONAL
CARE PRODUCTS, MEDICAL DEVICES, BATTERIES, MERCURY-CONTAINING
THERMOMETERS, SHARPS, AND ILLICIT-DRUGS.

Figure 3 - Sample Kiosk Signage - Drop-door



Recycle all remaining packaging

Figure 4 - Recycling Kiosk Signage

MAIL-BACK PACKAGE IS FOR

**UNWANTED
OR EXPIRED
MEDICATIONS**



ACCEPTED

Medications in any dosage form, except those listed below, in their original container or sealed bag.*

*If transferring medications to a sealed bag, please be sure to recycle all remaining packaging.

NOT ACCEPTED

Herbal remedies, vitamins, supplements, cosmetics, other personal care products, inhalers, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.

To protect your privacy, consumers are reminded to remove all personally identifiable information on prescription labels or materials before using any of the disposal options listed above.



*Inmar Rx Solutions is the service provider for The Drug Takeback Solutions Foundation



To find this material in additional languages, scan this QR code.

MAIL-BACK ENVELOPE SET-UP INSTRUCTIONS

EACH KIT INCLUDES:

- 1 - Inmar Envelope Stand
- 20 - Pre Addressed Mail-Back Envelopes
- 1 - Reorder Process Instructions
- 1 - Mail-Back Display Sign

QUICK STEPS TO START

The Mail-Back Kit comes pre-assembled. Set up is easy as 1-2-3:

1. Open Box
2. Remove packaging and Mail-Back Kit
3. Place the Kit on your counter

REORDERING PROCEDURE
KEEP THE REORDER PROCESS INSTRUCTIONS FOR FUTURE REFERENCE.

- When you only have five or less envelopes left in your mailback kit, it is time to reorder more envelopes.
- Follow the instructions on the Reorder Process Instructions to place your order
- To re-order, you can:
 - Visit mailback.app
 - Scan the QR code on the Reorder Instructions with a mobile device
 - Send an email to mail-back@123compliant.com

QUESTIONS?
Reach out at take-back@inmar.com
or call (336) 770-1940

MAIL-BACK ENVELOPE REORDER INSTRUCTIONS

1. START

Scan QR Code or go to mailback.app

2. REORDER

Select the refill kit on the reorder page

3. CHECK OUT

Follow the check out steps on the site

TIME TO REORDER
REORDER PROCESS

- Scan the QR Code or go to mailback.app
- Input the email used to sign up for the service
- Use this temporary password: **2021CDTB-CA**
- Go to the Reorder Page
- Select the Refill Kit
- Check out and verify shipping address
- Submit the order and a confirmation email will be sent

HOW
mailback.app OR Send an email to mail-back@123compliant.com

QUESTIONS?
Email, chat, or call 602-612-4140

Figure(s) 5 - Sample Signage and instructions for Standard Mail-Back Envelope Distribution Sites

PROTECT YOUR FAMILIES, COMMUNITIES, AND THE ENVIRONMENT SAFELY DISPOSE OF UNUSED MEDICINES

WHAT SHOULD YOU DO WITH YOUR EXPIRED OR UNWANTED MEDICINES

There are a number of ways to dispose of expired or unwanted medications.

Go to medtakebacksanmateo.org to learn more.

CONVENIENT
KIOSK
LOCATIONS

MAIL-BACK

TAKE-BACK
EVENTS

For more information about the program, go to medtakebacksanmateo.org or call 844-482-5322

Please reference the CDC's Patient Safety Guidelines for proper storage of medication.

WHY IS SAFE DRUG DISPOSAL IMPORTANT FOR PUBLIC HEALTH?

Proper disposal of unused drugs saves lives and protects the environment.

- Unused or expired prescription medications can lead to accidental poisoning, overdose, and abuse.
- Unused prescription drugs thrown in the trash can be retrieved and abused or illegally sold.
- Unused drugs that are flushed contaminate the water supply.

PROTECT YOUR FAMILIES, COMMUNITIES, AND THE ENVIRONMENT SAFELY DISPOSE OF UNUSED MEDICINES

BEFORE DISPOSAL CHECK THE PACKAGE

If there are specific instructions for disposal on the label, package or package insert, please follow those instructions.

DISPOSAL OPTIONS

- 1 **CONVENIENT KIOSK DROP OFF LOCATIONS**
To find drug disposal kiosk drop-off sites in your area, visit medtakebacksanmateo.org.
- 2 **MAIL-BACK ENVELOPES**
Mail-Back Services for Unwanted Medicines. Visit the Mail-Back section of medtakebacksanmateo.org to order a Mail-Back Package.
- 3 **TAKE-BACK EVENTS**
Local Take-Back events offer residents a free and convenient way to dispose of expired or Unwanted Medicines. Visit the Take-Back Events section of the DEA site at takebackday.dea.gov for information on events in your area.

For more information about the program, go to medtakebacksanmateo.org or call 844-482-5322

WHAT CAN YOU DISPOSE OF IN A KIOSK OR MAILBACK ENVELOPE?

ACCEPTED:
Medications in any dosage form, except for those listed below, in their original container or sealed.*

*If transferring medications to a sealed bag, please be sure to recycle all remaining packaging

NOT ACCEPTED:
Herbal remedies, vitamins, supplements, cosmetics, other personal care products, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of Inmar Intelligence or the Producers participating in the Inmar Intelligence (Source: U.S. Food and Drug Administration) Product Stewardship Plan
HPCM480-CDTB 051624

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of Inmar Intelligence or the Producers participating in the Inmar Intelligence (Source: U.S. Food and Drug Administration) Product Stewardship Plan
HPCM480-CDTB 051624

Figure(s) 6 - Educational Brochure - English. Note: All educational materials are available in English, Spanish, Chinese, Hindi, Vietnamese, Tagalog, Korean, Khmer, Japanese, and Thai. Inmar can provide The Department copies of these materials in the required languages if requested.



Figure 7 - Sample Kiosk including Sample Signage

MAIL-BACK PACKAGE IS FOR
UNWANTED
OR EXPIRED
MEDICATIONS



ACCEPTED

Medications in any dosage form, except those listed below, in their original container or sealed bag.*

*If transferring medications to a sealed bag, please be sure to recycle all remaining packaging.

NOT ACCEPTED

Herbal remedies, vitamins, supplements, cosmetics, other personal care products, inhalers, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.

To protect your privacy, consumers are reminded to remove all personally identifiable information on prescription labels or materials before using any of the disposal options listed above.



*Inmar Rx Solutions is the service provider for
The Drug Takeback Solutions Foundation



To find this material in additional languages, scan this QR code.

Figure 8 - Sample Standard Mail-Back Envelope Insert. Inmar can provide copies of this document in the required languages if requested.

MAIL-BACK PACKAGE IS FOR **INHALERS**



ACCEPTED

Inhalers

NOT ACCEPTED

Unwanted medicines that are not inhalers, herbal remedies, vitamins, supplements, cosmetics, other personal care products, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.

Note: Only place undamaged inhalers in their original containers in the Inhaler Mail-Back Package. Inhaler Mail-Back Packages can only be used for inhalers and cannot accept other types of items.

To protect your privacy, consumers are reminded to remove all personally identifiable information on prescription labels or materials before using any of the disposal options listed above.



*Inmar Rx Solutions is the service provider for
The Drug Takeback Solutions Foundation



To find this material in additional
languages, scan this QR code.

Figure 9 - Sample Inhaler Envelope Insert. Inmar can provide copies of this document in the required languages if requested.

**MAIL-BACK PACKAGE IS FOR
PRE-LOADED PRODUCTS
CONTAINING A SHARP
AND AUTO-INJECTORS**



ACCEPTED

Pre-loaded products containing a sharp and auto-injectors.

NOT ACCEPTED

Unwanted medicines that are not pre-loaded products containing a sharp or auto-injectors, inhalers, herbal remedies, vitamins, supplements, cosmetics, other personal care products, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.

Note: Injector Mail-Back Packages can only be used for pre-filled injector products and cannot accept other types of items.



*Inmar Rx Solutions is the service provider for
The Drug Takeback Solutions Foundation



To find this material in additional
languages, scan this QR code.

Figure 10 - Sample Auto-Injector Package Insert. Inmar can provide copies of this document in the required languages if requested.

Educational Materials Distribution List

Site Name	Address	District
CHME Pharmacy, LLC	1101 B Chess Drive, Foster City, California 94404	2
Safeway Pharmacy #0305	1071 El Camino Real, Redwood City, California 94063	4
Safeway Pharmacy #1138	1100 El Camino Real, Belmont, California 94002	3
Safeway Pharmacy #1547	1450 Howard Ave, Burlingame, California 94010	1
Safeway Pharmacy #2719	525 El Camino Real, Menlo Park, California 94025	3
Safeway Pharmacy #2878	525 El Camino Real, Millbrae, California 94030	1
Alliance Home Health	6717 Mission St. Suite D Daly City 94014	5
Alpine Optometry	3130 Alpine Road Suite 220 Portola Valley 94028	3
American Care Quest Home Health and Hospice	819 Cowan Rd. Suite C Burlingame 94010	1
Anchor Drugs	161 South Spruce Avenue South San Francisco 94080	1
Atherton Smiles	3351 El Camino Real Suite 235 Atherton 94027	3
Baltazar Rowena Dmd	180 Skyline Dr Daly City 94015	5
Bayshore Library	460 Martin Street Daly City 94014	5
Burlingame Public Library	480 Primrose Road Burlingame 94010	1
Coastside Adult Day Health Center	925 Main St Suite A Half Moon Bay 94019	3
Costco Pharmacy #147	1001 Metro Center Blvd Foster City 94404	2
Costco Pharmacy #475	1600 El Camino Real South San Francisco 94080	1
Costco Pharmacy #1042	2300 Middlefield Road Redwood City 94063	4
Costco Pharmacy #422	451 South Airport Blvd. South San Francisco 94080	1
Dr. Lawrence L. Chao - San Mateo office	1750 El Camino Real Suite 301 Burlingame 94010	1
Dr. Maria T. Angara, DDS	1001 Sneath Lane Suite 108 San Bruno 94066	1
Ghafourpour General Dentistry	1291 E. Hillsdale Blvd. Suite 110 Foster City 94404	2
Jefferson Union HS District Office	13 Edgemont Drive Building A Daly City 94015	5
John Daly Library	134 Hillside Boulevard Daly City 94014	5
Kenneth Hovden DDS	901 Campus DR Suite 202 Daly City 94015	5
KIPP Esperanza High School	1039 Garden St. East Palo Alto 94303	4
KIPP Excelencia Community Prep	2950 Fair Oaks Ave Redwood City 94063	4
KIPP Valiant Community Prep	620 Willow Rd Menlo Park 94025	4
Lenity Vet Specialists	257 N Amphlett Blvd San Mateo 94401	2
Masson Veterinary Hospital	805 Masson Ave San Bruno 94066	1
Millbrae Assisted Living	1001 Hemlock Ave Millbrae 94030	1

Mobile Community Outreach	430 N El Camino Real San Mateo 94401	2
Mouhannad Almajdalani Dental	320 Washington St Suite 105 Daly City 94015	5
Nob Hill Pharmacy #628	270 Redwood Shores Parkway Redwood City 94065	4
San Mateo MC O/P Pharmacy	222 39th Ave San Mateo 94403	2
Scott A Hoffman, DDS	825 Oak Grove Ave Suite 301 Menlo Park 94025	3
Serramonte Main Library	40 Wembley Drive Daly City 94015	5
SOAR Redwood City	400 Seaport Court Suite 201 Redwood City 94063	4
South City Pediatric Dentistry	1475 Huntington Ave Suite 150 South San Francisco 94080	1
Sunrise of San Mateo	955 S. El Camino Real San Mateo 94402	2
Thornton High School	115 First Ave Daly City 94014	5
Town of Woodside California	2955 Woodside Road Woodside 94062	3
Verano-Vo Anna Maria DDS	406 N San Mateo Dr Suite A San Mateo 94401	2
Veterinary Vision	210 Industrial Rd Suite 100 San Carlos 94070	3
Vista Dental Care	931 S El Camino Real South San Francisco 94080	1
Westlake Library	275 Southgate Avenue Daly City 94015	5
William N Ong Inc	6740 Mission St Daly City 94014	5

Table 1 - A list of all locations that received Educational Materials in quantities of 50 (English), 25 (Spanish, Tagalog, Chinese)

Appendix F: Program Websites

Safe Medication Return

English

Where to safely drop off your unwanted medicine in San Mateo County

Use the search function below to find convenient locations with secure disposal drop-off locations or where you can obtain mail-back supplies. Call (844) 4-TAKE-BACK or (844) 482-5322 for more information or to order mail-back supplies.

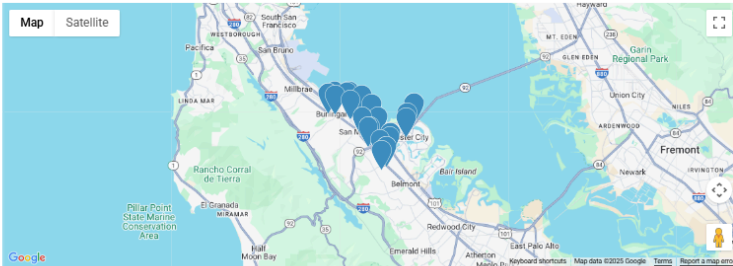
Find a Location
Order Mail-Back Supplies

Find Convenient Locations

Enter your address below to find convenient locations.

Any Distance
Search
Clear Search

Map
Satellite



Filter Results By:

Drop-off location
 Mail-back supply location

Figure 1 - Neutral Website Used With Other Program Operator

Figure 1 Description:

Landing page of the neutral website. This webpage is utilized by both Program Operators. When County Residents click on "Order Mail-Back Supplies", they are directed to the Program website for Mailer requests 50% of the time and the other Program Operator's ordering screen 50% of the time to ensure fair distribution amongst Program Operators. Program website domain - <https://safemedicinedrop.com/mail-back-request-san-mateo-county-ext/>

Mail Back Request San Mateo County

[Home](#) > [Mail Back Request San Mateo County](#)

The form is titled "Choose your package type" and "How many packages do you need". It includes a dropdown menu for "Medicine" with options: "Medicine", "Inhaler", and "Auto-Injector Package". Below this are input fields for "First Name*", "Last Name*", and "Email Address*". There are also fields for "Address Line 1*", "Address Line 2", "City*", "CA" (state), and "ZIP code". At the bottom, there are radio buttons for "Home User" and "Call Center", and a yellow "Submit" button.

Figure 2 - Program Website Landing Page for Mailer Requests

General Delivery is available via USPS. Enter the customer name, GENERAL DELIVERY as Street Address and selected City, State, Zip Code

Inmar provides the following different types of Mail-Back Packages at no charge to residents. All Mail-Back Packages are pre-addressed with prepaid postage. Please submit a separate request for each Mail-Back Package needed or call 1-888-371-0717 for assistance.

Inhalers and injectors must be mailed in separate packages and cannot be combined with other unwanted medicines.

- MEDICINE MAIL-BACK SERVICES
- INHALER MAIL-BACK SERVICES
- AUTO-INJECTOR MAIL-BACK SERVICES

[Report an issue with a kiosk](#)

EDUCATIONAL MATERIALS: [English](#) | [Español](#) | [Tiếng Việt](#) | [中国人](#) | [हिंदी](#) | [한국인](#) | [日本](#) | [Tagalog](#) | [தமிழ்](#) | [ภาษาไทย](#) |

[Back To Home](#)

[Privacy Policy](#) | [Inmar Intelligence Consumer Drug Take-Back](#) | [Terms of Use](#)

Figure 3 - Program Website Landing Page Continued

Figures 2 & 3 Description:

Figures 2 and 3 are the Program website where Mailers for Residents are requested, where educational information and frequently asked questions can be located, and the location for Residents to report an issue with a Kiosk or Mail-Back Distribution Site.

Inmar provides the following different types of Mail-Back Packages at no charge to residents. All Mail-Back Packages are pre-addressed with prepaid postage. Please submit a separate request for each Mail-Back Package needed or call 1-888-371-0717 for assistance.

Inhalers and injectors must be mailed in separate packages and cannot be combined with other unwanted medicines.

– MEDICINE MAIL-BACK SERVICES

Mail-Back Services for expired or unwanted medicines are available, free of charge, to all residents upon request. Medications in any dosage form, except for those identified as Not Accepted below, in their original container or sealed bag are accepted.

Standard Mail-Back Envelope Distribution Sites may also be available in your area. [Click here](#) to find a convenient location.

NOTE: The following items are not accepted in Standard Mail-Back Envelopes:

- herbal remedies
- vitamins
- supplements
- cosmetics
- other personal care products
- medical devices
- batteries
- mercury-containing thermometers
- inhalers
- used or empty syringes
- sharps and injectors
- illicit drugs

– INHALER MAIL-BACK SERVICES

Mail-Back Services for inhalers are available, free of charge, to all residents upon request.

NOTE: Only place undamaged inhalers in their original containers in the Inhaler Mail-Back Package. Inhaler Mail-Back Packages can only be used for inhalers and cannot accept other types of items.

– AUTO-INJECTOR MAIL-BACK SERVICES

Mail-Back Services for pre-filled injector products are available to all residents upon request.

NOTE: Auto-Injector Mail-Back Packages can only be used for pre-filled injector products and cannot be used for inhalers or other types of unwanted medicines or items

[Back To San Mateo County](#)

Figure 4 - Mail-Back Services Information Listed on the Program Website Landing Page



Report an issue with a kiosk – San Mateo County

Home > Mail Back Request San Mateo County > Report an issue with a kiosk – San Mateo...

Contact Information

Pharmacy Or Mail Back Site N...	Pharmacy Or Mail Back Site A...	Your Email
City*	State*	ZIP Code*
Problem*		
Submit		

[Back To San Mateo County](#)

Figure 5 - Program Website for Report an Issue with a Kiosk or Mail-Back Distribution Site

Figure 5 Description:

Once Program website users select “Report an issue with a kiosk” on the Program website landing page, they are taken to a form submission that requires information to be input regarding the location of the Kiosk or Mail-Back Distribution Site and the problem associated with the site. This information is automatically and immediately sent to Inmar’s operations support team.

I have a question not answered by this website. Is there someone I can contact with a question about the program?

Please write to us at take-back@inmar.com with any questions.



Get In Touch

If you have any questions, or if you are a pharmacy or retailer and would like to learn more about the LifeinCheck Consumer Drug Take-Back Program, please write to us at take-back@inmar.com.






Figure 6 - Contact Information on the Program Website.



Collector Resources

[Home](#) > [Collector Resources](#)

 KIOSK COLLECTOR RESOURCES Learn More	 MAIL-BACK DISTRIBUTOR RESOURCES Learn More	 CALIFORNIA SHARPS PROGRAM MAIL-BACK ORDERING PORTAL Learn More
---	---	---

If you want to become an authorized collector, email take-back@inmar.com or call 800-350-0396

Figure 7 - Collector Resources Page

Figure 7 Description:

A resource page for Collectors and Mail-Back Sites. Each “Learn More” button hyperlinks to more information on being a Collector or Mail-Back Distribution Site. Note: The California Sharps Program Mail-Back Ordering Portal is for the California State SB212 Sharps Program.

Appendix G - Outreach and Promotion Activities



Figure 1 - Sample Image from Influencer Campaign

EVERY DAY IS CONSUMER DRUG TAKE-BACK DAY

Working together to protect
our families, communities
and environment



EVERY 5 MINUTES

an American dies of
an overdose*

*cdc.gov



16 MILLION

People in the U.S. over the age
of 12 have misused medications
at least once in the past year.*

*NIDA



47% OF PEOPLE

who misuse prescription pain
relievers receive, buy, or take
them from a friend or relative.*

*samhsa.gov

HOW IT WORKS

01

Pull to
open drawer

02

Place
medications* inside

03

Close
the drawer



Safely dispose of
your unwanted
medications
for free!

Go to
medtakebacksanmateo.org
or call **844-482-5322**
to find a kiosk near you or
request mail-back services.

To find this material in
additional languages,
scan this QR code



*Syringes, including pre-filled injector products
such as expired EpiPens, cannot be placed in a
kiosk. Please call or visit the website to request free
mail-back services for pre-filled injector products.

Figure(s) 2 - Direct Mail Postcard



Figure(s) 3 - Examples of Programmatic Media
**Note: Programmatic ads in San Mateo County display a blue Kiosk*

ASKING ERIC

Report alleged indecent exposure

DEAR ERIC » A young neighbor couple confided in me that their young daughters told them that an out-of-town uncle visiting recently had exposed himself to them. These parents are beyond stunned, are unsure how to proceed, and asked me for my perspective. They are concerned they are perhaps required to inform some child protective services entity and/or police. However, this is a much-loved uncle. They also don't want to destroy his career and family. He is married and is in a medical profession where he occasionally has children as clients.

They feel that taking any formal action could create major upheaval, however, some family members are urging them to report. They want to find a way to first protect their daughters and inform the uncle he will never be allowed to be alone around their kids again. This is creating ongoing family strife. How should



Eric Thomas

they address this situation?
— *Concerned Neighbor*

DEAR NEIGHBOR » Report it. I can't emphasize enough how important it is to take action now to protect these children, and other children the uncle may come in contact with. Depending on where you live, it actually may be a legal requirement.

You can look up the specifics, and also get information on where to report in your state, on the Rape, Abuse & Incest National Network's State Law Database. RAINN also has specific steps that will help parents as they go through this emotionally fraught process, some of which include telling the children that what happened was not their fault and that they are going to report it, as well as practicing self-care as the parents navigate the process.

This will begin an investigation. It is not a trial and it is not a verdict. Often,

it's easy for our thinking to snowball through potential consequences and overwhelm us. By telling the authorities what they know, these parents are fulfilling their duty to their children and entrusting professionals with the next steps.

The professionals will engage in a trauma-informed process to find out what happened and determine next steps. It may be difficult to think about this beloved family member suffering consequences of his actions, but if the parents hold this information in, they make themselves responsible for meting out justice. That's not their job. Their job is to listen to and protect their children.

Tell the parents to resist any feedback that scolds them for "destroying the uncle's career" or making this more than a "family issue." The uncle did that on his own, if his actions are as they're described.

Send questions to R. Eric Thomas at eric@askingeric.com.

TV today

7/14	7 PM	7:30	8 PM	8:30	9 PM	9:30	10 PM	10:30	11 PM	11:30
2 FOX	Like It or Not "Football Fever"	Extra "TVPG"	TMZ "TVPG"	The Ten O'Clock News on KTVU FOX 2 (L) (N)	News on KTVU (N)	Sportswrap 1 (L)				
4 IND	** Sweet Home Alabama (12) Josh Lucas, Patrick Dempsey, Reese Witherspoon. "TVG"	60 Minutes (N)	Tulsa King "Go West, Old Man" (9) (N) "TVMA"	Tracker "Off the Books" "TV14"	The Equalizer "Condemned" "TV14"	News Hill (N)				
5 CBS	America's Funniest Home Videos "TVPG"	America's Funniest Home Videos "TVPG"	** The Sandlot (13) Mike Vitar, Patrick Reena, Thomas Gully. "TVG"	America's Got Talent "Auditions 6" "TVPG"	News Matter (N)					
7 ABC	All New Rock	Professor T "The Conference" (N) "TV14"	Grantchester on Masterpiece (N) "TV14"	D.L. Ray "Staying on Top" (N) "TV14"	Luisa Spagnoli - Queen of Chocolate (N)					
8 NBC	American Ninja Warrior Qualifiers 3 & 4 "TVPG"	America's Got Talent "Auditions 6" "TVPG"	America's Got Talent "Auditions 6" "TVPG"	America's Got Talent "Auditions 6" "TVPG"	NBC Bay Area News at 11 (N)					
9 PBS	American Ninja Warrior Qualifiers 3 & 4 "TVPG"	America's Got Talent "Auditions 6" "TVPG"	America's Got Talent "Auditions 6" "TVPG"	America's Got Talent "Auditions 6" "TVPG"	NBC Bay Area News at 11 (N)					
11 NBC	American Ninja Warrior Qualifiers 3 & 4 "TVPG"	America's Got Talent "Auditions 6" "TVPG"	America's Got Talent "Auditions 6" "TVPG"	America's Got Talent "Auditions 6" "TVPG"	NBC Bay Area News at 11 (N)					
14 UNI	CON. La jugada del verano 1 (1)	Rosa (N)	Rosa (N)	Rosa (N)	Noticias / Noticias					
20 IND	PBR Camping World Team Series	PBR Now	Dr. Phil Primetime "TV14"	Crime Stories With Nancy Grace						
25 IND	News Bay Area	The Perfect Match "TVMA"	Family News (N)	Cruel Time	Talk Fin					
28 IND	6/30/2022 Summer Documentary	HS Basketball	Thinkin... / Escape							
32 IND	Kpop	Deutsche Welle	Deutsche Welle	K-POP :Kor (N)	K-POP :Kor (N)					
35 CW	** Sweet Home Alabama (12) "TVG"	Corners	KONNAs	Hill (N)	WDW					
35 IND	ModJam ModJam	The First 48	The First 48	ICRIME	ICRIME	RawTra	News (N)			

Spring Clean Your Medicine Cabinet!

75% of us have leftover meds at home.

Get rid of the clutter, curb misuse and prevent accidental poisoning in one move — safe disposal.

Find a local spot at medtakebacksanmateo.org

INMAR intelligence

Discounts for Live Events

Because being a subscriber is so rewarding!

Hover over the Membership Rewards tab once logged in online and click Discount Offers

You'll find ticket discounts up to 50% off events such as:
MJ the Musical, The Wiz, Mamma Mia, Cirque Du Soleil

Login at:
myaccount.mercurynews.com
myaccount.eastbaytimes.com
myaccount.marini.com

Questions? Call (408) 920-5490 and ask for Membership Rewards.

BayArea NewsGroup

Figure 4 - Excerpt from San Jose Mercury News, which ran weekly from June 2, 2024 through August 18, 2024.

Outreach Activities During the Reporting Period

Outreach Activity	Type of Media	Start Date	End Date	Impressions	Frequency
Radio	Traditional Media	10/6/2024	12/29/2024	3,205,206	146
Newspaper	Traditional Media	6/2/24	8/18/24	965,424	12
Q1 2023 Influencer Campaign	Digital Promotion	1/8/24	3/29/24	450,610	1
Q2 2023 Influencer Campaign	Digital Promotion	4/1/24	6/28/24	508,133	1
Q3 2023 Influencer Campaign	Digital Promotion	7/1/24	9/30/24	546,439	1
Q4 2023 Influencer Campaign	Digital Promotion	10/1/24	12/27/24	243,771	1
Social Media Posts - Instagram, X, Facebook	Digital Promotion	1/1/24	12/31/24	82	72
Programmatic Campaign	Digital Promotion	4/15/24	6/30/24	250,225	1
Programmatic Campaign	Digital Promotion	10/7/24	12/31/24	250,101	1
Direct Mail Campaign	Traditional Media	4/26/24	5/26/24	7,500	1
Direct Mail Campaign	Traditional Media	10/18/24	11/18/24	7,500	1
Total	--	--	--	6,434,991	--

Table 1 - Results from all outreach activities during the Reporting Period.