

What's New!

QM Updates

Effective Now!	Coming Soon!	New/Updated Policies	
• <u>For All Staff</u> : Updates to ESA letter writing requirements	Timely Access Monthly     Report	<u>23-01: Adult and Youth Screening and Transition of</u> <u>Care Tools</u>	
Timely Access Report Resuming in May	CalAIM Screening and	Transition Tools	Available Now
<ul> <li>What: No Timely Access Report for March or April</li> <li>Who: All staff.</li> <li>Details: Due to preparation for the upcoming DHCS Triennial Audit, QM will not be able to provide programs the monthly Timely Access Report in Mar or April. However, programs should continue to sta and complete the forms for new clients as best as they can without the report. Many programs have been doing an excellent job of starting forms before receiving the report from QM, so please continue to do so; but if you are not confident with knowing which clients to start the form for, you may wait un QM sends a new report in a couple of months.</li> <li>Supervisors: Please refer to Timely Access email ser on 2/24/2023 by Eri Tsujii.</li> </ul>	<ul> <li>Who: All Staff in Mental H</li> <li>Details: DHCS BHIN 22-069</li> <li>Screening and Transition to health services. The Adult Transition Tool to be used</li> <li>BHRS will be phasing the in of the screening tool with that have not been selected by QM.</li> <li>Contract agencies may impact these tools, but no later the secreening tool with the secreening tool selected by QM.</li> </ul>	sition Tools have been finalized by DHC ealth programs (this is not for DMC-OD has provided finalized information reg ools to be used to standardize client's a Screening Tool, the Youth Screening To for either Adults or Youth can be found mplementation of these new tools, begins a few programs over the next few monted to pilot the tools should wait to implet olement this BHIN whenever they are re- tion BHRS system wide implementation. on is yet to be determined, but QM will nen that date will be set.	S or SUD programs) garding the new access to mental ol, and the I <u>here</u> . inning with a pilot ths. <u>BHRS programs</u> ement until notified eady to implement The date of this

## **Update re: Emotional Support Animals**

Effective as of: 01/01/2023

**What:** An update to regulations around Emotional Support Animal letters. **Who:** All licensed/registered staff.

**Details:** The BBS has notified licensees/registrants that the law regarding emotional support animal letters (SB 774) has been updated to exempt verified homeless/unhoused individuals from the 30-day client-provider established relationship requirement. For more information about writing ESA letters, click here.