## What’s New!

**QM Updates**

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<th>Effective Now!</th>
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| • For All Staff: CSI Timely Access Survey | • None. | • Updated CANS/PSC-35 Memo  
| | | • New CalAIM FAQ |

### CSI Timely Access Survey

**What:** Feedback requested re: CSI Timely Access Process  
**Who:** All staff.  
**Details:** QM received only 4 responses to our recent CSI Timely Access survey and so are unable to determine if any changes need to be made with our Timely Access process. However, we realize how busy everyone is and will leave the survey open until August 31\(^{st}\) in case more staff would like to provide feedback. Click here to provide your feedback.

### Updated CANS/PSC-35 Memo

**What:** Important Update regarding which clients need a CANS  
**Who:** All Staff  
**Details:** DHCS has informed us that CANS/PSC-35 must now be completed for ALL clients who meet criteria, even those that were admitted prior to 10/2018. Please review your caseload and complete any CANS/PSC-35 that are needed by August 31\(^{st}\). Read the new memo for more info.

### BHRS CalAIM FAQ

Over the next few years, DHCS will be implementing a series of policy changes related to access to services, documentation changes, and payment reform called CalAIM. The California Mental Health Services Authority (CalMHSA) will be developing various policies and resources based on the DHCS Behavioral Health Information Notices (BHIN) that outline these CalAIM changes.  

**New Resource:** BHRS QM has developed an FAQ for all things CalAIM! This is a companion resource to the new CalAIM policies. You can find the FAQ as well as the new CalAIM policies on the QM website under the CalAIM tab. We will continue to update the FAQ as we roll out the CalAIM changes.  

**Click on the new CalAIM tab on the QM Website** to see the latest information and resources available regarding CalAIM!