May 12, 2020

RE: COVID-19 Related Impacts to Massage Facility Certificates, Body Art Practitioner Registrations, and Facility Permits

Dear Valued Business,

San Mateo County Environmental Health Services (EHS) understands the tremendous impact of the San Mateo County and the State Public Health Officer’s COVID-19 pandemic Orders on the body art and massage industries and thanks you for complying with the Orders in light of these impacts. The industries’ efforts have and continue to protect all residents in San Mateo County, including owners, practitioners, and clients.

EHS realizes these industries have not been allowed to operate since they were designated as non-essential on March 17, 2020 and have not had the full opportunity to use their valid EHS permit, registration, or certificate. In order to give you and/or your business the full paid benefit of the permit, registration, or certificate, EHS will extend all valid and renewed permits, registrations, or certificates by the amount of time they could not be used during the Health Orders’ closure by way of another letter and set a new anniversary/expiration date.

If the EHS permit, registration, or certificate expired during the Health Orders and the invoice and/or accompanying documents were not submitted and/or paid during the Health Orders, then a new permit, registration, or certificate will begin on the new issue date when payment and accompanying documents are submitted. EHS will incorporate any additional extension time from the previous permit, registration, or certificate during the Health Orders to the new registration, certificate, or permit and set a new anniversary/expiration date. These permits, registrations, and certificates (issued after the Health Orders expire) will not have the industry-wide future permit, certificate, or registration extension applied. For any questions regarding new anniversary/expiration dates or extensions, please contact bodyart@smcgov.org, or (650) 372-6247.

As a reminder, once the Health Orders are lifted for body art and massage facilities, you may only start operating again under a currently valid EHS permit, registration, or certificate. EHS will send the industry-wide permit extension letter and work to get newly paid permits, registrations, or certificates processed as soon as possible. If work starts outside the time of a valid permit and before receiving a new permit, registration, or certificate, you will be in violation of State laws and regulations, and County ordinances.

Thank you again for protecting the health of San Mateo County’s community during this difficult time.

Sincerely,

Charles Ice, PG, REHS
Body Art, Solid Waste, and Massage Programs Supervisor
smchealth.org/bodyart | smchealth.org/massage
Environmental Health Services
San Mateo County