





**SAN MATEO COUNTY HEALTH
EMERGENCY
MEDICAL SERVICES**

EMS POLICY	201
Effective:	April 2025
Approval: EMS Director Travis Kusman, MPH	Signed: 
Approval: EMS Medical Director Greg Gilbert, MD	Signed: 

EMS AGENCY MISSION, VALUES, AND VISION

I. PURPOSE

This policy outlines the EMS Agency's mission, values, and vision.

II. MISSION

To ensure the highest quality of emergency medical care is equitably provided to the residents and visitors of San Mateo County through an integrated and coordinated system of services, and to support the medical and health resiliency of our community during disasters and emergencies.

III. VALUES

In our journey to continuously improve the quality of emergency medical services and medical and health emergency preparedness we value:

- A patient and community oriented system;
- A caring environment to inspire and produce innovation;
- Research, scientific examination, focused process improvement, training and exercises;
- Candor, integrity, and mutual respect; and
- Multi-disciplinary partnerships to produce excellence and enhance emergency management

IV. VISION

To provide leadership that is proactively improving medical and health emergency preparedness and emergency medical services.