#### **EMERGENCY MEDICAL SERVICES AUTHORITY**

10901 GOLD CENTER DR., SUITE 400 RANCHO CORDOVA, CA 95670 (916) 322-4336 FAX (916) 322-1441



May 9, 2019

Ms. Nancy Lapolla, EMS Administrator San Mateo County EMS Agency 801 Gateway Boulevard, 2<sup>nd</sup> Floor South San Francisco, CA 94080

Dear Ms. Lapolla:

This letter is in response to San Mateo County's 2018 EMS Plan Update submission to the EMS Authority on February 28, 2019.

#### I. Introduction and Summary:

The EMS Authority has concluded its review of San Mateo County's 2018 EMS Plan Update and is approving the plan as submitted.

#### II. History and Background:

San Mateo County received its last full plan approval for its 2017 plan submission, and its last annual plan update for its 2012 plan submission.

Historically, we have received EMS Plan submissions from San Mateo County for the following years:

- 1994
- 2010
- 2003
- 2012
- 2006
- 2017
- 2008

Health and Safety Code (HSC) § 1797.254 states:

"Local EMS agencies shall **annually** (emphasis added) submit an emergency medical services plan for the EMS area to the authority, according to EMS Systems, Standards, and Guidelines established by the authority".

Ms. Nancy Lapolla, EMS Administrator May 9, 2019 Page 2 of 3

The EMS Authority is responsible for the review of EMS Plans and for making a determination on the approval or disapproval of the plan, based on compliance with statute and the standards and guidelines established by the EMS Authority consistent with HSC § 1797.105(b).

#### III. Analysis of EMS System Components:

Following are comments related to San Mateo County's 2019 EMS Plan Update. Areas that indicate the plan submitted is concordant and consistent with applicable guidelines or regulations, HSC § 1797.254, and the EMS system components identified in HSC § 1797.103, are indicated below:

Appr	oved	Not Approved	
A.	$\boxtimes$		System Organization and Management
B.	$\boxtimes$		Staffing/Training
C.	$\boxtimes$		Communications
D.	$\boxtimes$		Response/Transportation
			1. Ambulance Zones
			<ul> <li>Based on the documentation provided, please find enclosed the EMS Authority's determination of the exclusivity of San Mateo County's ambulance zones.</li> </ul>
E.	$\boxtimes$		Facilities/Critical Care
F.	$\boxtimes$		Data Collection/System Evaluation
G.	$\boxtimes$	<u> </u>	Public Information and Education
. H.	$\boxtimes$		Disaster Medical Response

#### IV. Conclusion:

Based on the information identified, San Mateo County's 2018 EMS Plan Update is approved.

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#### Pursuant to HSC § 1797.105(b):

"After the applicable guidelines or regulations are established by the Authority, a local EMS agency may implement a local plan...unless the Authority determines that the plan does not effectively meet the needs of the persons served and is not consistent with the coordinating activities in the geographical area served, or that the plan is not concordant and consistent with applicable guidelines or regulations, or both the guidelines and regulations established by the Authority."

#### V. Next Steps:

San Mateo County's next annual EMS Plan Update will be due on or before May 31, 2019. If you have any questions regarding the plan review, please contact Ms. Lisa Galindo, EMS Plans Coordinator, at (916) 431-3688.

Sincerely,

Tom McGinnis, EMT-P

Chief, EMS Systems Division

Enclosure

# 2018 San Mateo EMS Plan – Transportation Approved

	Non-Exclusive	Exclusive	Method to Achieve Exclusivity	Emergency Ambulance	ALS	LALS	All Emergency Ambulance Services	9-1-1 Emergency Response	7-digit Emergency Response	ALS Ambulance	All ALS Ambulance Services (includes emergency and IFT)	All CCT/ALS Ambulance Services	BLS IFT	BLS Non-Emergency	Standby Service with Transport Authorization
San Mateo County		X	Competitive	X				X	X	X					*
City of South San Francisco		X	Non-Competitive	X				X	×	X	iii				

2018

# EMS SYSTEM PLAN UPDATE



San Mateo County EMS Agency

801 Gateway Boulevard, Second Floor South San Francisco, California 94080

Submitted February 2019



#### San Mateo County 2018 EMS Plan Executive Summary

The San Mateo County EMS system remained stable and continues to make progress toward achieving several of our systems' long-term goals. The EMS Agency continues to experience successful collaborations with key system partners including our ALS Fire First Responder Agencies, contracted ALS ambulance provider, American Medical Response (AMR), and our receiving and specialty care centers, several of which are located within other EMS agency jurisdictions.

#### **Accomplishments Since Our Last Report**

- Completed a system stakeholder review and evaluation of the current EMS system and pre-hospital care delivery model in preparation of an 9-1-1 ambulance Request for Proposals (RFP).
- Completed 9-1-1 ambulance RFP process after receiving EMSA approval.
- Anticipate bringing new 9-1-1 ambulance agreement to Board of Supervisors for approval in April 2019.
- EMS developed an annual report which is available on our website and has been shared with all system stakeholders.
- EMS Agency continues management of the Health System Emergency Preparedness Program merging the HPP and PHEP programs under the EMS Division in San Mateo County.
- Using video laryngoscopy to facilitate. Success rates monitored with weekly system-wide review of all cardiac arrest focused on video laryngoscopy utilization and High-Performance CPR.
- San Mateo County STEMI System is exploring the use of American Heart Association Get-with-the-Guidelines STEMI data collection program through a three-month trial period with the intent to transition to this data collection system.
- Partnered with AHA and the San Mateo County designated STEMI centers to host a Bay Area Cardiovascular Conference in March of 2019.
- Further refined our tiered stroke system based on time last known well.
- Partnered with the AHA and San Mateo designated stroke centers to provide an all-day stroke conference for 175 health care practitioners.
- Designated Mills Peninsula Medical Center as a Thrombectomy Capable Center following stroke regulations and the Joint Commission guidelines. A site visit was conducted by and independent neurovascular clinician and San Mateo County clinical staff to verify capabilities.
- Completed a prehospital research study with Stanford University involving paramedics with specialized training conducting a mNIHSS enroute to the



- receiving stroke facility using an iPad and then having their results validated and communicated back to the prehospital agency, by a stroke neurologist.
- Implemented American Heart Association Get-with-the Guideline Stroke data software system and utilizing data for quality indicators report with from designated stroke centers in San Mateo County.
- Worked with Mills Peninsula Medical Center and AMR to implement a Mobile Stroke Unit (MSU). Participating in national research trial on the efficacy of a MSU being integrated as part of the EMS system' for stroke care.
- Full implementation of First Pass to establish clinical quality improvement oversight has been on hold while we update treatment protocols.
- Worked with AMR to update MEDS ePCR system for San Mateo and for all MEDS users in California making EMSA primary impression list a mandatory requirement.
- System redesign of patient protocols aligning with the EMSA primary impression list.
- Completed APOT data collection validation and submitted data to EMSA.
- Participated in National Cardiac Arrest to Enhance Survival (CARES) registry system.
- Continue to utilize a high-performance cardiopulmonary resuscitation (CPR) response protocol with the goal of continued improvement in overall survival of cardiac arrest.
- Supported San Mateo County Health in further development of Continuity of Operations Plans.
- Expanded the San Mateo Healthcare Coalition to include more than 50 members.
- Continue to expand healthcare participation using ReddiNet® as our emergency communication system and expanded the system to all skilled nursing facilities within San Mateo County.
- Provided mutual aid resources, including RDMHC services, to the Northern California wildfires.
- Continue to participate in county-wide system implementation of a new computeraided dispatch system.
- Hired Associate EMS Agency Director to ensure a smooth transition of leadership when current EMS Agency Director retires in Fall of 2019.
- Hired EMS Operations Manager with immediate priorities to support implementation of new Computer Assisted Dispatch system and implementation of full spectrum of FirstWatch/FirstPass data reporting suite.
- Received a supplemental grant from CDPH-EPO to update a Multi-Agency-Coordination (MAC) group guideline document for Region 2 as part of the



- collaborative efforts of the Association of Bay Area Health Officers (ABAHO).
- Ongoing efforts to collaborate with Bay Area Air Quality Management District to align smoke messaging as part of ABAHO.
- Participate in bi-monthly county-wide death review committee with the goal of identifying preventable deaths. The review committee led by the County Health Leadership team has representatives of San Mateo Older Adults Program, Public Health, Family Health, Behavioral Health and Recovery Services, Correctional Health and EMS.
- Public Health Nurse continues to lead the San Mateo County Fall Prevention Coalition.
- Implement LEAN performance improvement process for internal and external problem solving.
- Created a redundant communication system on the Everbridge platform.
- Provided preparedness education for vulnerable populations.
- Provided Cybersecurity training to Healthcare Coalition.
- Worked with BAMPWG to develop Baymeds app for medical counter measures.
- Provided training to the Healthcare Coalition members on EOM, MCM, MCIs, MHOAC guides.
- Conducted 3 full scale exercises with partners like Healthcare Coalition, FBI, National Guard, AMR, CERT, Fire, Law, OES, San Francisco International Airport, Corner's Office, and Red Cross.
- Received promising practices award from CDPH EPO for expanding the Healthcare Coalition.
- Ensured Flu season outreach and Preparedness.
- Worked with UASI regional group to create Sheltering Toolkit.
- Activated San Mateo County Health Policy Group for three (3) exercises.
- Created the Healthcare Coalition Communication Plan.



Date: 2018 EMS PLAN
AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. <u>Please include a separate form for each exclusive</u> and/or nonexclusive ambulance zone.

**Local EMS Agency or County Name:** San Mateo County

**Area or Subarea (Zone) Name or Title:** San Mateo County, except the City of South San Francisco

Name of Current Provider(s): American Medical Response – West (AMR) Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

AMR has provided service under this name since January 1999. The company was the selected proposer per a Request for Proposal Process conducted in 1997/98, 2007/2008, and again in 2018. This provider had been the contract holder since 1990 under the names of Baystar, Medtrans/Laidlaw and AMR. Therefore, AMR has provided uninterrupted emergency ambulance since January 1990.

**Area or Subarea (Zone) Geographic Description:** San Mateo County, except the City of South San Francisco

Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6): Include intent of local EMS agency and Board action.

Competitive Process – Section 1797.224. Emergency ambulance service – all emergencies. Until 1989 exclusivity language contained in the plan was "advanced life" support." Language in plan was amended to "emergency ambulance service" in 1989 with the approval of the EMS Authority. The Board of Supervisors (BOS) approved both the RFP and the contract in 1998 and granted a five-year contract extension in 2003. Contract included emergency ambulance service and paramedic first response (fire service was a subcontractor to the contractor). Current five-year contract was awarded through an RFP competitive process in 2008 and went into effect in July 2009 and was extended in June 2014 and will expire June 2019. Current contract does not include paramedic first response. There is a separate contract with the San Mateo County Pre-Hospital Emergency Medical Services Group (JPA) for paramedic fire first response services that expires in June 2019. The EMS Agency plans to award a contract for ALS emergency ambulance services to prior to June 30, 2019 and conduct future ambulance RFPs at periodic intervals to ensure the most appropriate level of ambulance service is available to meet the needs of San Mateo County. The EMS Agency plans to execute a new contract with the JPA prior to June 30, 2019.

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]): Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity



(e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Type of Exclusivity = Emergency Ambulance. Levels of Exclusivity = Limited Ambulance Services. Emergency Response: 1) 9-1-1 Emergency Response and 2) 7-Digit Emergency Response. ALS Ambulance.

#### Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

Emergency ALS Ambulance transport services competitive process was approved by and is on file at EMSA. The EMS Agency concluded a Request For Proposal competitive process for ALS emergency ambulance services prior to the expiration date of June 2019, and is currently completing negotiations of the new contract. The new contract will begin on July 1, 2019.



Local EMS Agency or County Name: San Mateo County

Area or Subarea (Zone) Name or Title: City of South San Francisco

Name of Current Provider(s): City of South San Francisco Fire Department Include company name(s) and length of operation (uninterrupted) in specified area or subarea.

Area or Subarea (Zone) Geographic Description: City of South San Francisco

Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6):

Include intent of local EMS agency and Board action.

City of South San Francisco qualifies for exclusivity within its jurisdiction.

Type of Exclusivity ("Emergency Ambulance," "ALS," or "LALS" [HS 1797.85]): Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity

Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (e.g., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).

Emergency ambulance. Emergency Response = 911 Emergency Response, 7-Digit Emergency Response. Transport Services = ALS Ambulance Services.

#### Method to achieve exclusivity, if applicable (HS 1797.224):

If <u>grandfathered</u>, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.

If <u>competitively-determined</u>, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.

Non-Competitive (grandfathering). The EMS Agency believes South San Francisco Fire meets the criteria for "grandfathering" in Section1797.224, and as such qualifies for exclusivity within its jurisdiction. On March 4, 1975, the San Mateo County Board of Supervisors approved Resolution No. 34702 authorizing an agreement with City of South San Francisco to establish a paramedic response and transport unit in cooperation with the County, and its effort to establish a comprehensive emergency medical system. Since that time South San Francisco Fire Department has provided continuous paramedic transport services within the County for the City of South San Francisco. This has been documented in EMS Plans, internal documents, and various media publications going back to 1974.



LEMSA: San Mateo County

FY: 2018

Standard	EMSA Requirement	Meets Minimum Req.	Short Range (one year or less) OR Long Range (more than one year)	Progress	Objective
5.01	Assessment of Capabilities	Yes	Long Range	Complete	LEMSA has longstanding written agreements with all in-county hospitals.
5.06	Hospital Evacuation	Yes	Long Range	Complete	LEMSA will coordinate hospital evacuations in coordination with existing hospital evacuation plans and MCI plan.
8.10	Mutual Aid Agreements	No	Long Range	Complete	San Mateo County entered into the California Mutual Aid Region II – Assistance Cooperative Agreement for Emergency Medical and Health Disaster Assistance agreement on September 26, 2017



#### A. SYSTEM ORGANIZATION AND MANAGEMENT

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long-range plan
Agen	cy Administration:					
1.01	LEMSA Structure		Х			
1.02	LEMSA Mission		Х			
1.03	Public Input		Х			
1.04	Medical Director		Х	Х		
Plann	ning Activities:					
1.05	System Plan		Х			
1.06	Annual Plan Update		Х			
1.07	Trauma Planning*		X	X		
1.08	ALS Planning*		X			
1.09	Inventory of Resources		X			
1.10	Special Populations		Х	X		
1.11	System Participants		Х			
Regu	latory Activities:					<u>,                                      </u>
1.12	Review & Monitoring		Х			
1.13	Coordination		Х			
1.14	Policy & Procedures Manual		Х			
1.15	Compliance w/Policies		Х			
Syste	em Finances:					
1.16 Mech	Funding anism		X			
Medic	cal Direction:					
1.17	Medical Direction*		Х			
1.18	QA/QI		Х	Х		



1.19	Policies, Procedures,	Х	Х	
	Protocols			



# A. SYSTEM ORGANIZATION AND MANAGEMENT (continued)

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
1.20	DNR Policy		Х			
1.21	Determination of Death		Х			
1.22	Reporting of Abuse		Х			
1.23	Interfacility Transfer		Х			
Enhai	nced Level: Advanced	Life Support				
1.24	ALS Systems		Х	X		
1.25	On-Line Medical Direction		Х	Х		
Enhai	nced Level: Trauma Ca	re System:				
1.26	Trauma System Plan		X			
Enhai	nced Level: Pediatric E	mergency Medic	cal and Critica	l Care System:		
1.27	Pediatric System Plan		X			
Enhai	nced Level: Exclusive	Operating Areas				
1.28	EOA Plan		Х			Χ



#### **B. STAFFING/TRAINING**

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Local	I EMS Agency:					
2.01	Assessment of Needs		Х			
2.02	Approval of Training		X			
2.03	Personnel		Х			
Dispa	atchers:					
2.04	Dispatch Training		Х	X		
First	Responders (non-tra	ansporting):				
2.05	First Responder Training		Х	X		
2.06	Response		Х			
2.07	Medical Control		Х			
Trans	sporting Personnel:					
2.08	EMT-I Training		Х	Х		
Hosp	ital:				I	
2.09	CPR Training		Х			
2.10	Advanced Life Support		Х			
Enha	nced Level: Advanc	ced Life Support:				
2.11	Accreditation Process		Х			
2.12	Early Defibrillation		Х			
2.13	Base Hospital Personnel		Х			



#### C. COMMUNICATIONS

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long- range plan					
Comr	Communications Equipment:										
3.01	Communication Plan*		Х	Х							
3.02	Radios		Х	X							
3.03	Interfacility Transfer*		Х								
3.04	Dispatch Center		X								
3.05	Hospitals		Х	X							
3.06	MCI/Disasters		Х								
Public	c Access:										
3.07	9-1-1 Planning/ Coordination		Х	Х							
3.08	9-1-1 Public Education		X								
Reso	urce Management:										
3.09	Dispatch Triage		Х	X							
3.10	Integrated Dispatch		Х	Х							



#### D. RESPONSE/TRANSPORTATION

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long- range plan
Unive	ersal Level:					
4.01	Service Area Boundaries*		Х	Х		
4.02	Monitoring		Х	X		
4.03	Classifying Medical Requests		X			
4.04	Prescheduled Responses		X			
4.05	Response Time*		X			
4.06	Staffing		Х			
4.07	First Responder Agencies		X			
4.08	Medical & Rescue Aircraft*		X			
4.09	Air Dispatch Center		X			
4.10	Aircraft Availability*		Х			
4.11	Specialty Vehicles*		Х	X		
4.12	Disaster Response		Х			
4.13	Intercounty Response*		Х			
4.14	Incident Command System		X			
4.15	MCI Plans		X			
Enhai	nced Level: Advance	d Life Support:				
4.16	ALS Staffing		Х	Х		
4.17	ALS Equipment		Х			
Enhai	nced Level: Ambulan	ce Regulation:				
4.18	Compliance		Х			
Enhai	nced Level: Exclusive	Operating Perm	nits:			
4.19	Transportation Plan		Х			



4.20	"Grandfathering"	X		
4.21	Compliance	Χ		
4.22	Evaluation	Х		



#### E. FACILITIES/CRITICAL CARE

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Unive	ersal Level:					
5.01	Assessment of Capabilities		X	X		X
5.02	Triage & Transfer Protocols*		X			
5.03	Transfer Guidelines*		Х			
5.04	Specialty Care Facilities*		Х			
5.05	Mass Casualty Management		Х	X		
5.06	Hospital Evacuation*		Х			Х
Enha	nced Level: Advan	ced Life Support	:			
5.07	Base Hospital Designation*		Х			
Enha	nced Level: Traum	a Care System:				
5.08	Trauma System Design		Х			
5.09	Public Input		Х			
Enha	nced Level: Pediati	ric Emergency M	edical and Cri	tical Care System	) <b>:</b>	
5.10	Pediatric System Design		Х			
5.11	Emergency Departments		Х	Х		
5.12	Public Input		Х			
Enha	nced Level: Other	Specialty Care S	ystems:			
5.13	Specialty System Design		Х			
5.14	Public Input		Х			



#### F. DATA COLLECTION/SYSTEM EVALUATION

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Unive	rsal Level:					
6.01	QA/QI Program		X	X		
6.02	Prehospital Records		Х			
6.03	Prehospital Care Audits		Χ			
6.04	Medical Dispatch		Χ			
6.05	Data Management System*		Х			
6.06	System Design Evaluation		Х			
6.07	Provider Participation		X			
6.08	Reporting		Χ			
Enhai	nced Level: Advanced	l Life Support	:			
6.09	ALS Audit		X	Х		
Enhai	nced Level: Trauma C	are System:				
6.10	Trauma System Evaluation		Х			
6.11	Trauma Center Data		X	X		



#### G. PUBLIC INFORMATION AND EDUCATION

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Unive	ersal Level:					
7.01	Public Information Materials		X	X		
7.02	Injury Control		Х	X		
7.03	Disaster Preparedness		Х	Х		
7.04	First Aid & CPR Training		Х	×		



#### H. DISASTER MEDICAL RESPONSE

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long-range plan
Unive	ersal Level:					
8.01	Disaster Medical Planning*		X			
8.02	Response Plans		Χ	X		
8.03	HazMat Training		Χ			
8.04	Incident Command System		Х	Х		
8.05	Distribution of Casualties*		X			
8.06	Needs Assessment		X	X		
8.07	Disaster Communications*		X			
8.08	Inventory of Resources		X	X		
8.09	DMAT Teams		Х	X		
8.10	Mutual Aid Agreements*		Х			
8.11	CCP Designation*		Х			
8.12	Establishment of CCPs		Х			
8.13	Disaster Medical Training		X	Х		
8.14	Hospital Plans		Χ	X		
8.15	Interhospital Communications		Х			
8.16	Prehospital Agency Plans		Х	Х		
Enha	nced Level: Advanced	d Life Support:				
8.17	ALS Policies		X			
Enha	nced Level: Specialty	Care Systems:				
8.18	Specialty Center Roles		Х			
Enha	nced Level: Exclusive	Operating Areas/	Ambulance R	egulations:		
8.19	Waiving Exclusivity		Х			



# **TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT**

Repo	orting Year: 2018	
<b>NOT</b> agen	<b>E:</b> Number (1) below is to be completed for each county. The balance of Table 2 referency.	s to each
1.	Percentage of population served by each level of care by county: (Identify for the maximum level of service offered; the total of a, b, and c should equal	100%.)
	County: San Mateo County	
	A. Basic Life Support (BLS)	0%
	B. Limited Advanced Life Support (LALS) C. Advanced Life Support (ALS)	0% 100%
2.	Type of agency:  ☐ Public Health Department ☐ County Health Services Agency ☐ Other (non-health) County Department ☐ Joint Powers Agency ☐ Private Non-Profit Entity ☐ Other:	
3.	The person responsible for day-to-day activities of the EMS agency reports to:  ☐ Public Health Officer  ☐ Health Services Agency Director/Administrator  ☐ Board of Directors  ☐ Other:	
4.	Indicate the non-required functions which are performed by the agency:  ☑ Implementation of exclusive operating areas (ambulance franchising)  ☑ Designation of trauma centers/trauma care system planning  ☑ Designation/approval of pediatric facilities  ☑ Designation of other critical care centers  ☑ Development of transfer agreements  ☑ Enforcement of local ambulance ordinance  ☑ Enforcement of ambulance service contracts  ☑ Operation of ambulance service  ☑ Continuing education  ☑ Personnel training	
	Operation of oversight of EMS dispatch center	



	□ Administration of critical incident stress debriefing team (CISD)		
	☐ Administration of disaster medical assistance team (DMAT)		
	□ Administration of EMS Fund [Senate Bill (SB) 12/612]		
	□ Other:		
	□ Other:		
	☐ Other:		
5.	EXPENSES		
	Salaries and benefits (All but contract personnel)	\$	1,101,727
	Contract Services (e.g. medical director)	\$	4,722,776
	Operations (e.g. copying, postage, facilities)	\$	<u>190,797</u>
	Travel	\$	<u>3,046</u>
	Fixed assets	\$	<u>0</u>
	Indirect expenses (overhead) Ambulance subsidy	\$ \$	<u>193,987</u>
	EMS Fund payments to physicians/hospital	•	<u>0</u> <u>1,354,145</u>
	Dispatch center operations (non-staff)	Ψ	<u>1,004,140</u> <u>0</u>
	Training program operations		<u>0</u>
	Other: Measure K	\$	<u>35,205</u>
	Other: Fees to EMSA (EMT and paramedic)	\$	14,128
	TOTAL EXPENSES	\$	7,615,709
6.	SOURCES OF REVENUE		
	Special project grant(s) [from EMSA]	\$	<u>0</u>
	Preventive Health and Health Services (PHHS) Block Grant	\$	<u>0</u>
	Office of Traffic Safety (OTS)	\$	<u>0</u>
	State general fund (Maddy, Richie)	\$	1,354,145
	County general fund	\$	<u>0</u>
	Other local tax funds (e.g., EMS district)	\$	<u>41,416</u>
	County contracts (e.g. multi-county agencies)	\$	410,699
	Certification fees	\$	33,404



Training program approval fees			<u>0</u>			
Training program tuition/Average daily attendance funds (ADA)			<u>0</u>			
Job Training P	artnership ACT (JTPA) funds/other payments	\$	<u>0</u>			
Base hospital a	application fees	\$	<u>0</u>			
Trauma center	application fees	\$	<u>0</u>			
Trauma center	designation fees	\$	<u>0</u>			
Pediatric facilit	y approval fees	\$	<u>0</u>			
Pediatric facilit	y designation fees	\$	<u>0</u>			
Other critical care center application fees			<u>0</u>			
STEMI facility designation fees			<u>125,000</u>			
Thrombectomy Capable Stroke Center application fee		\$	<u>7,000</u>			
Ambulance service/vehicle fees		\$	<u>0</u>			
Contributions		\$	<u>0</u>			
EMS Fund (SE	3 12/612)	\$	<u>519,340</u>			
Other fees:	EMS admin fee for Maddy & Richie funds	\$	<u>415,606</u>			
Other fees:	AMR pass-through to JPA	\$	<u>4,574,971</u>			
Other fees:	Medi-Cal admin activities (MAA)	\$	120,000			
Other fees:	EMSA portion of certification fees	\$	<u>14,128</u>			
TOTAL REVENUE			<u>7,615,709</u>			

TOTAL REVENUE SHOULD EQUAL TOTAL EXPENSES.
IF THEY DON'T, PLEASE EXPLAIN.



# 7. <u>Fee structure</u>

 $\hfill \square$  We do not charge any fees

○ Our fee structure is:

First responder certification	\$	<u>N/A</u>
EMS dispatcher certification	\$	<u>N/A</u>
EMT-I certification	\$	<u>125</u>
EMT-I recertification	\$	<u>87</u>
EMT-defibrillation certification	\$	N/A
EMT-defibrillation recertification	\$	<u>N/A</u>
AEMT certification	\$	<u>N/A</u>
AEMT recertification	\$	<u>N/A</u>
EMT-P accreditation	\$	<u>50</u>
Mobile Intensive Care Nurse/Authorized Registered Nurse certification	\$	<u>N/A</u>
MICN/ARN recertification	\$	<u>N/A</u>
EMT-I training program approval	\$	<u>N/A</u>
AEMT training program approval	\$	<u>N/A</u>
EMT-P training program approval	\$	<u>N/A</u>
MICN/ARN training program approval	\$	<u>N/A</u>
Base hospital application	\$	<u>N/A</u>
Base hospital designation	\$	N/A
Trauma center application	\$	N/A
Trauma center designation	\$	<u>N/A</u>
Pediatric facility approval	\$	<u>N/A</u>
Pediatric facility designation	\$	<u>N/A</u>
Other critical care center application		
Type: <u>STEMI</u>	\$	<u>N/A</u>
Type: Thrombectomy Capable Stroke Center	\$	<u>7,000</u>
Other critical care center designation		
Type: <u>STEMI</u>	\$	<u>25,000</u>
Type: Primary Stroke Center	\$	<u>N/A</u>
Type: Thrombectomy Capable Stroke Center	\$	<u>N/A</u>
Type: Comprehensive Stroke Center	\$	<u>N/A</u>
0 14-( 0( 5140 5	21	11-1-6-



Ambulance service licence	\$ N/A
Ambulance vehicle permits	\$ N/A
Other:	\$ <u>N/A</u>
Other:	\$ <u>N/A</u>
Other:	\$ N/A



# TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (cont.)

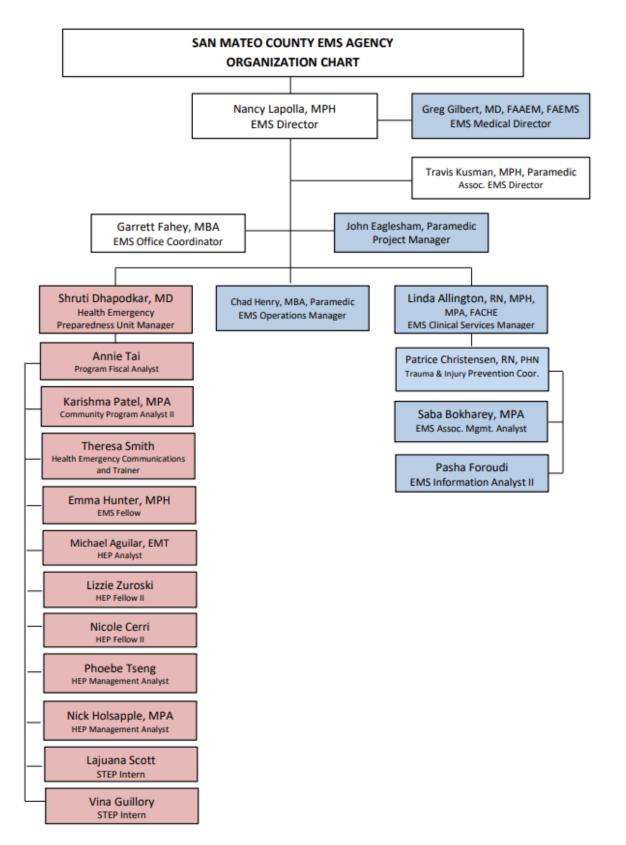
Category	Actual Title	FTE Positions (EMS only)	Top Salary by hourly equivalent	Benefits (% of salary)	Comments
EMS Admin./Coord./Director	EMS Director	1.0	\$87.63	40%	
Asst. Admin. or Admin. Asst. or Admin. Mgr.	Clinical Services Manager II	1.0	\$83.46	40%	
ALS Coord./Field Coord./Trng Coordinator	Public Health Nurse (PHN)	1.0	\$55.86	40%	
Program Coordinator/Field Liaison (Non-clinical)	Management Analyst	1.0	\$53.78	40%	
Trauma Coordinator	See PHN above				
Medical Director	EMS Medical Director	0.33	\$200.00	0%	Contract with Stanford Hospital; MD is not a EMS Agency employee
Other MD/Medical Consult/Training Medical Director					
Disaster Medical Planner	Health Emergency Preparedness Program Manager	1.0	\$62.67	40%	
Dispatch Supervisor					
Medical Planner					
Data Evaluator/Analyst					
QA/QI Coordinator	See Clinical Services Manager II above				
Public Info. & Education Coordinator	Community Program Specialist II	1.0	\$39.81	40%	
Executive Secretary	Administrative Assistant II	1.0	\$42.45	40%	



Other Clerical					
Data Entry Clerk					
Other	Health Emergency Communications and Trainer	1.0	\$39.81	40%	
Other	Health Emergency Preparedness Analyst	1.0	\$22.00	40%	
Other	STEP Intern	1.0	\$17.50	40%	
Other	EMS Management Fellow	1.0	\$40.00	40%	
Other	Special Care Coordinator	0.25	\$64.11	0%	

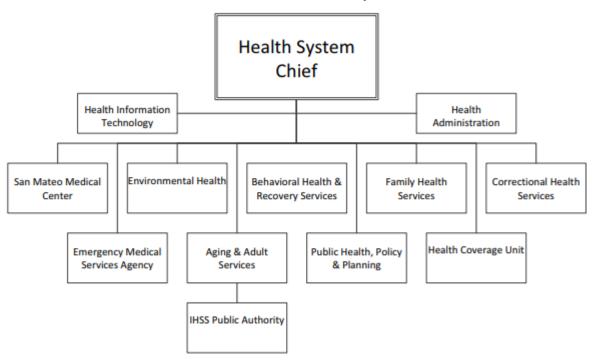
Include an organizational chart of the local EMS agency and a county organization chart(s) indicating how the LEMSA fits within the county/multi-county structure.







# San Mateo Health System



FY 2017-19



# TABLE 3: SYSTEM RESOURCES AND OPERATIONS - Personnel/Training

EMS System: San Mateo County

Reporting Year: 2018

**NOTE:** Table 3 is to be reported by agency.

	EMT - Is	EMT - IIs	EMT - Ps	MICN
Total Certified	343	N/A		N/A
Number newly certified this year	103	N/A		N/A
Number recertified this year	240	N/A		N/A
Total number of accredited personnel on July 1 of the reporting year			527	N/A
Number of certification reviews resul	ting in:			
a) formal investigations	3	N/A		N/A
b) probation	3	N/A	N/A	N/A
c) suspensions	0	N/A	N/A	N/A
d) revocations	0	N/A		N/A
e) denials	0	N/A		N/A
f) denials of renewal	0	N/A		N/A
g) no action taken	0	N/A	N/A	N/A

1.	Number of EMS dispatch agencies utilizing EMD Guidelines:	<u>1</u>
2.	Early defibrillation: a) Number of EMT=I (defib) certified	N/A
	b) Number of public safety (defib) certified (non-EMT-I)	N/A
3.	Do you have a first responder training program	□ yes ⊠ no



**Note:** Table 4 is to be answered for each county.

# **TABLE 4: COMMUNICATIONS**

County:	San Mateo	
Reportir	ng Year: 2018	
1. N	Number of primary Public Service Answering Points (PSAP)	14
2. N	lumber of secondary PSAPs	1
3. N	lumber of dispatch centers directly dispatching ambulances	1
4. N	lumber of EMS dispatch agencies utilizing EMD guidelines	1
5. N	lumber of designated dispatch centers for EMS Aircraft	1
	Who is your primary dispatch agency for day-to-day emergencies?  San Mateo County Public Safety Communications	
	Who is your primary dispatch agency for a disaster?  San Mateo County Public Safety Communications	
8. D	Oo you have an operational area disaster communication system?	⊠ Yes □ No
а	a. Radio primary frequency 700MHz trunked	
b	o. Other methods <u>Microwave (21.8 – 22.4 GHz; 23.0 – 23.6 GHz);</u> <u>Fire VHF radio channels</u>	
C	c. Can all medical response units communicate on the same disaster communications system?	⊠ Yes □ No
d	I. Do you participate in the Operational Area Satellite Information System (OASIS)?	⊠ Yes □ No
е	e. Do you have a plan to utilize the Radio Amateur Civil Emergency Services (RACES) as a back-up communication system?	⊠ Yes □ No
	1) Within the operational area?	⊠ Yes □ No
	2) Between operation area and the region and/or state?	⊠ Yes □ No



#### **TABLE 5: RESPONSE/TRANSPORTATION**

Reporting Year: 2018

**Note:** Table 5 is to be reported by agency.

# **Early Defibrillation Providers**

1. Number of EMT-Defibrillation providers <u>0</u>

# SYSTEM STANDARD RESPONSE TIMES (90<sup>TH</sup> PERCENTILE)

Enter the response times in the appropriate boxes:

	METRO/URBAN	SUBURBAN/ RURAL	WILDERNESS	SYSTEMWIDE
BLS and CPR capable first responder	n/a	n/a	n/a	n/a
Early defibrillation responder	6:59 minutes	11:59 minutes	21:59 minutes	6:59 – 21:59 minutes
Advanced life support responder	6:59 minutes	11:59 minutes	21:59 minutes	6:59 – 21:59 minutes
Transport Ambulance	12:59 minutes	19:59 minutes	29:59 minutes	12:59 – 29:59 minutes



#### **TABLE 6: FACILITIES/CRITICAL CARE**

Reporting Year: 2018 (\*data reported is for July 2017-June 2018)

**NOTE**: Table 6 is to be reported by agency.

#### **Trauma**

Trauma patients:

Number of patients meeting trauma triage criteria	<u>1840*</u>
2. Number of major trauma victims transported directly to a trauma	
center by ambulance	<u>1840*</u>
3. Number of major trauma patients transferred to a trauma center	<u>87*</u>

4. Number of patients meeting triage criteria who weren't treated at a trauma center

N/A – Non-trauma centers do not submit data to

LEMSA

#### **Emergency Departments**

Total number of emergency departments	11 (including 4 out of
	<u>county)</u>
Number of referral emergency services	<u>0</u>
2. Number of standby emergency services	1
3. Number of basic emergency services	10 (includes 4 out of county)
4. Number of comprehensive emergency services	<u>0</u>

# **Receiving Hospitals**

Number of receiving hospitals with written agreements	<u>7</u>
2. Number of base hospitals with written agreements	<u>1</u>



## **TABLE 7: DISASTER MEDICAL**

	Rei	porting	Year:	2018
--	-----	---------	-------	------

County: San Mateo

**NOTE:** Table 7 is to be answered for each county.

## **SYSTEM RESOURCES**

1.	Casualty Collections Points (CCP)								
	a. Where are your CCPs located?								
	designated as needed.								
	b. How are they staffed? Staffed by hospital and volunteer healthcare per	sonnel.							
	c. Do you have a supply system for supporting them for 72 hours?	☐ Yes ⊠ No							
2.	CISD								
	Do you have a CISD provider with 24-hour capability?	⊠ Yes □ No							
3.	Medical Response Team								
	a. Do you have any team medical response capability?	⊠ Yes □ No							
	b. For each team, are they incorporated into your local response plan?								
	c. Are they available for statewide response?								
	d. Are they part of a formal out-of-state response system?	⊠ Yes □ No							
4.	Hazardous Materials								
	a. Do you have any HazMat trained medical response teams?	oxtimes Yes $oxtimes$ No							
	b. At what HazMat level are they trained? <u>First Responder, Technician,</u> and <u>Specialist depending on the fire agency.</u>								
	c. Do you have the ability to do decontamination in an emergency room?								
	d. Do you have the ability to do decontamination in the field?								
OP	ERATIONS								
1.	Are you using a Standardized Emergency Management System (SEMS) that incorporates a form of Incident Command System (ICS) structure?	⊠ Yes □ No							
2.	What is the maximum number of local jurisdiction EOCs you will need to interact with in a disaster?	20							



3.	Have you tested your MCI Plan this year in a:	
	a. real event?	
	b. exercise?	
4.	List all counties with which you have a written medical mutual aid agreement	
	All counties that have entered into the California Mutual Aid Region II - Assis	stance Cooperative
	Agreement for Emergency Medical and Health Disaster Assistance agreeme	<u>nt</u>
5.	Do you have formal agreements with hospitals in your operational area to participate in disaster planning and response?	⊠ Yes □ No
6.	Do you have a formal agreement(s) with community clinics in your operational areas to participate in disaster planning and response?	⊠ Yes □ No
7.	Are you part of a multi-county EMS system for disaster response?	⊠ Yes □ No
8.	Are you a separate department or agency?	□ Yes ⊠ No
9.	If not, to whom do you report? Health System Chief	
8.	If your agency is not in the Health Department, do you have a plan to coordinate public health and environmental health issues with the Health Department?	N/A



**Table 8: Resource Directory** 

Reporting Year: 2018

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: San Mateo			Provider:  American Medical Re	-	nse Zone:	All except City of South San Francisco	
Address:		s Road , California 94041	Number of Ambulance Vehicles in Fleet:			34	
Phone Number:	(650) 235-		Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day:  18				
Written	Contract:	Medical Director:	System Available 24 Hours:	<u>L</u>	evel of Serv	vice:	
⊠ Yes □ No □ ⊠ Yes □ No		⊠ Yes □ No	⊠ Yes □ No	<ul><li>☑ Transport</li><li>☐ Non-Transport</li></ul>	<ul><li>□ ALS</li><li>□ BLS</li><li>□ LALS</li></ul>	<ul><li>⋈ 9-1-1</li><li>⋈ Ground</li><li>⋈ 7-Digit</li><li>□ Air</li><li>□ CCT</li><li>□ Water</li><li>□ IFT</li></ul>	
Own	nership:	If Public:	If Public:	If Air:		Air Classification:	
□ Public □ Fire □ Law □ Other		□ Law	☐ City ☐ County ☐ State ☐ District ☐ Federal	☐ Rotary ☐ Fixed Wing	Auxiliary Rescue Air Ambulance ALS Rescue BLS Rescue		
41,224 29,759 11,465	Number of er	of responses mergency responses on-emergency responses	<u>Transporting Agencies</u> 35,723  25,755  9,968	_ Total number of transport _ Number of emergency in the contract of the contr	transports	rts	
0 0	Number of er	of responses mergency responses on-emergency responses	Air Ambulance Services  0 0 0 0	Total number of transport Number of emergency of Number of non-emerge	transports	rts	



**Table 8: Resource Directory** 

Reporting Ye	ar: 2018
--------------	----------

# Response/Transportation/Providers

	<b>Note:</b> Table 8 is to be completed for each provider by county. Make copies as needed.									
County:	ounty: San Mateo		Provider:	Provider: South San Francisco Fire Res Department		ponse Zone: City of South S Francisco		th San		
Address:	-	Canal Street Francisco, California 94080	Number of Ambulance Vehicles in Fleet:					5		
Phone Number: (650) 829-3950				Average Number of Ar At 12:00 p.m. (noon) o				3		
Written	n Contract:	Medical Director:	System A	Available 24 Hours:		Leve	l of Ser	vice:		
☐ Yes	s ⊠ No	⊠ Yes □ No	⊠ Yes	□ No	⊠ Transport □ Non-Transport	$\boxtimes$	ALS BLS LALS	<ul><li>⋈ 9-1-1</li><li>□ 7-Digit</li><li>□ CCT</li><li>□ IFT</li></ul>	<ul><li>☑ Ground</li><li>☑ Air</li><li>☑ Water</li></ul>	
			I				1			
<u>Owr</u>	nership:	<u>lf Public:</u>	<u>If</u>	If Public: If Air:				Air Classification:		
<ul><li>✓ Public</li><li>✓ Fire</li><li>✓ Law</li><li>✓ Other</li><li>Explain:</li></ul>		<ul><li>⊠ City</li><li>□ State</li><li>□ Federa</li></ul>	☐ County ☐ District	☐ Rotary ☐ Auxiliary Resc☐ Fixed Wing ☐ ALS Rescue☐ BLS Rescue			ance ue			
4,367 3,185 1,182	Number of er	r of responses mergency responses on-emergency responses	Trai	nsporting Agencies 3,681 2,662 1,019	Total number of trans Number of emergence Number of non-emer	y tran	•	orts		
0 0	Total number of responses  Number of emergency responses  Number of non-emergency responses			Ambulance Services  0 0 0 0	Total number of trans Number of emergence Number of non-emer	y tran	•	orts		



TABLE 9: FACILITIES
County: San Mateo
Note: Complete information for each facility by county. Make copies as needed.

Facility:	Seton Hospital	Telephone Number:	(650) 992-4000
Address:	1900 Sullivan Avenue		
	Daly City, California 94015		

Written Contract:	Se	ervice:	Base Hospital:	Burn Center:
⊠ Yes □ No	<ul><li>□ Referral Emergency</li><li>⋈ Basic Emergency</li></ul>	<ul><li>☐ Standby Emergency</li><li>☐ Comprehensive Emergency</li></ul>	⊠ Yes □ No	□ Yes ⊠ No

Pediatric Critical Care Center <sup>1</sup>	☐ Yes ⊠ No	Trauma Center:	If Trauma Cent	er what level:
EDAP <sup>2</sup> PICU <sup>3</sup>	⊠ Yes □ No □ Yes ⊠ No	□ Yes ⊠ No	□ Level I □ Level III	☐ Level II ☐ Level IV

STEMI Center:	Stroke Center:
⊠ Yes □ No	⊠ Yes □ No

<sup>&</sup>lt;sup>1</sup> Meets EMSA Pediatric Critical Care Center (PCCC) Standards

Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



CIFORI									
TABLE 9:	FACILITIES								
County: San Mateo									
Note: Complete information for each facility by county. Make copies as needed.									
Facility: Kaiser Permanente Medical Center - South San Francisco			Т	elephone Number:	(650) 742-2200				
Address:									
Written Contract:		<u>Se</u>	<u>Service:</u>		Base Hospital:	Burn Center:			
		Referral Emergency Basic Emergency		Standby Emergency Comprehensive Emer	gency	⊠ Yes □ No	□ Yes ⊠ No		
					1		1		
Pediatric Critical Care Center <sup>1</sup> EDAP <sup>2</sup>		<ul><li>☐ Yes ☒ No</li><li>☒ Yes ☐ No</li></ul>	<u>Trauma Center:</u>		<u>:</u>	If Trauma Cente			
PICU <sup>3</sup>		☐ Yes ☒ No		☐ Yes ⊠ No		□ Level III	☐ Level II ☐ Level IV		
STEMI Center: Stroke Center:				]					

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



TABLE 9: FACILITIES		

TABLE 9: FACILITIES								
County: San Mateo								
Note: Complete information	on for each	n facility by county. Make cop	oies	as needed.				
Facility: Mills-Peninsula Medical Center Telephone Number: (650) 695-5400  Address: Burlingame, California 94010  Telephone Number: (650) 695-5400								
Written Contract:		<u>Servi</u>	ice:		Base Hospital:	Burn Center:		
⊠ Yes □ No		0 ,		Standby Emergency Comprehensive Emergency	⊠ Yes □ No	□ Yes ⊠ No		
	I							
Pediatric Critical Care EDAP <sup>2</sup>	Center <sup>1</sup>	□ Yes ⊠ No ⊠ Yes □ No		Trauma Center:	If Trauma Cente	er what level:		
PICU <sup>3</sup>		☐ Yes ⊠ No		☐ Yes ⊠ No	□ Level II	□ Level II □ Level IV		
	,			 ¬				
STEMI Center:		Stroke Center:						
⊠ Yes □ No		⊠ Yes □ No						

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



TABLE 9: FACILITIES				
County: San Mateo				
Note: Complete information	n for each facility by county. Make	e copies as needed.		
Address: 222 West 39 <sup>t</sup>	Medical Center  The Street  California 94403	Telephone Number: 	(650) 573-2222	
Written Contract:	<u>s</u>	Service:	Base Hospital:	Burn Center:
⊠ Yes □ No	<ul><li>□ Referral Emergency</li><li>⋈ Basic Emergency</li></ul>	<ul><li>☐ Standby Emergency</li><li>☐ Comprehensive Emergency</li></ul>	⊠ Yes □ No	☐ Yes ⊠ No
Pediatric Critical Care EDAP <sup>2</sup> PICU <sup>3</sup>	Center¹ ☐ Yes ☒ No ☒ Yes ☐ No ☐ Yes ☒ No	Trauma Center  ☐ Yes ☒ No	<u>If Trauma Cen</u> □ Level I  □ Level III	ter what level:   Level II  Level IV
STEMI Center:	Stroke Center	_		
☐ Yes ☒ No	☐ Yes ☒ No			

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



TABLE 9: FACILITIES		
County: San Mateo		

County: San Mateo							
Note: Com	plete information	for each	facility by county. Make o	copies a	as needed.		
Facility: Address:	Sequoia Hosp 170 Alameda ( Redwood City	de las P		_ T - -	elephone Number: <u>(650) 3</u>	67-5561	
Written	Contract:		<u>Ser</u>	rvice:		Base Hospital:	Burn Center:
⊠ Ye	es 🗆 No		Referral Emergency Basic Emergency		Standby Emergency Comprehensive Emergency	⊠ Yes □ No	□ Yes ⊠ No
Pediatric EDAP <sup>2</sup> PICU <sup>3</sup>	Critical Care C	Center <sup>1</sup>	☐ Yes ☒ No ☒ Yes ☐ No ☐ Yes ☒ No		Trauma Center:  ☐ Yes ☒ No	If Trauma Cente  ☐ Level I ☐ Level III	er what level:  Level II  Level IV
<u>S</u>	TEMI Center:		Stroke Center:				

STEMI Center:	Stroke Center:
⊠ Yes □ No	⊠ Yes □ No

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



WIEDICAL SE	:RVICES								
TABLE 9: FACILITIES									
County: San Mateo									
Note: Complete information	on for each facility by county. Make	e copies a	as needed.						
Facility: Kaiser Permanente Medical Center - Telephone Number: (650) 742-2200  Redwood City  Address: 1200 El Camino Real									
	rancisco, California 94080	_							
Written Contract:	<u>s</u>	ervice:			Base Hospital:	Burn Center:			
⊠ Yes □ No	<ul><li>□ Referral Emergency</li><li>⋈ Basic Emergency</li></ul>		Standby Emergency Comprehensive Emerg	ency	⊠ Yes □ No	☐ Yes ⊠ No			
Pediatric Critical Care EDAP <sup>2</sup>	Center¹ ☐ Yes ☒ No ☒ Yes ☐ No		Trauma Center:		If Trauma Cente	er what level:			
PICU <sup>3</sup>	□ Yes ⊠ No		□ Yes ⊠ No		☐ Level II	☐ Level II ☐ Level IV			
			1	I					
STEMI Center:	Stroke Center	<u>:</u>							
⊠ Yes □ No	⊠ Yes □ No								

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



WIFOR!							
TABLE 9: FACILITIES							
County: San Mateo							
Note: Complete information	on for each	n facility by county. Make	copies	as needed.			
Facility: Stanford Hos	spital*		-	Telephone Number:	(650) 723	3-4000	
Address: 300 Pasteur	Drive		_	•	,		
Stanford, Ca	lifornia 94	4305	_				
			f	Santa Clara County he acility, Base Hospital, center (designated by S	pediatric E	Base Hospital, PCC	
Written Contract:		Se	ervice:			Base Hospital:	Burn Center:
	□ F	Referral Emergency		Standby Emergency		⊠ Yes □ No	☐ Yes ⊠ No
	⊠ E	Basic Emergency		Comprehensive Emer	gency		
Pediatric Critical Care	Center <sup>1</sup>			Trauma Center	<u>:</u>	If Trauma Cent	er what level:
EDAP <sup>2</sup>							
PICU <sup>3</sup>						∠ Level I	☐ Level II
						☐ Level III	☐ Level IV
STEMI Center:		Stroke Center:					

<sup>&</sup>lt;sup>1</sup> Meets EMSA Pediatric Critical Care Center (PCCC) Standards

Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



ALIFORNI	ILDIOAL OL	KVIOLO	,				
TABLE 9:	FACILITIES						
County: S		n for each	facility by county. Make	copies	as needed.		
Facility: Address:	Seton - Coast 600 Marine Bo Moss Beach,	oulevard	a 94038	_ T _ _	elephone Number: <u>(650) 7</u>	23-3921	
Written	Contract:		<u>Se</u>	rvice:		Base Hospital:	Burn Center:
⊠ Ye	es □ No		Referral Emergency Basic Emergency		Standby Emergency Comprehensive Emergency	⊠ Yes □ No	☐ Yes ⊠ No
Dedictric	Cuitinal Care (	21	□ Vaa ⊠ Na		Turanina Camtani	lf Trauma Cant	en vele et levele
Pediatric EDAP <sup>2</sup> PICU <sup>3</sup>	Critical Care (	Senter'	□ Yes ⊠ No ⊠ Yes □ No □ Yes ⊠ No		Trauma Center:  ☐ Yes ☒ No	If Trauma Centon  ☐ Level I ☐ Level III	<u>er wnat level:</u> ☐ Level II ☐ Level IV
<u>s</u>	TEMI Center:		Stroke Center:				

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



LIFORM								
TABLE 9:	FACILITIES							
County: S								
Note: Comp Facility: Address:	Palo Alto VA 3801 Miranda	Hospital* a Avenue		·		(650) 49	3-5000	
	Palo Alto, California 94304  *Santa Clara County facility that serves San Mateo County as a receiving hospital							
Written	Contract:		<u>Se</u>	rvice	<u>:</u>		Base Hospital:	Burn Center:
□ Ye	es ⊠ No		Referral Emergency Basic Emergency		Standby Emergency Comprehensive Emerge	ency	☐ Yes ⊠ No	□ Yes ⊠ No
	1					· · · · · · · · · · · · · · · · · · ·		
Pediatric EDAP <sup>2</sup> PICU <sup>3</sup>	Critical Care	Center <sup>1</sup>	<ul><li>☐ Yes ⋈ No</li><li>☐ Yes ⋈ No</li><li>☐ Yes ⋈ No</li></ul>		Trauma Center:  ☐ Yes ☒ No		If Trauma Cente	☐ Level II
S <sup>-</sup>	TEMI Center:		Stroke Center:		<u> </u>		☐ Level III	☐ Level IV

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



VI FORNI	INVIOLO	,					
TABLE 9: FACILITIES							
County: San Mateo							
Note: Complete information	n for each	facility by county. Make	copies	as needed.			
Facility: Dominican H			_ т	elephone Number: (8	831) 462	2-7700	
Address: 1555 Soquel Santa Cruz, 6		95065	<u> </u>				
*Santa Cruz County facility that serves San Mateo County as a receiving hospital							
Written Contract:		<u>Se</u>	rvice:			Base Hospital:	Burn Center:
⊠ Yes □ No		Referral Emergency Basic Emergency		Standby Emergency Comprehensive Emerge	ency	⊠ Yes □ No	□ Yes ⊠ No
					· · · · · · · · · · · · · · · · · · ·		•
Pediatric Critical Care EDAP <sup>2</sup>	Center <sup>1</sup>	□ Yes ⊠ No ⊠ Yes □ No		Trauma Center:		If Trauma Cent	er what level:
PICU <sup>3</sup>		□ Yes ⊠ No		□ Yes ⊠ No		☐ Level II	<ul><li>□ Level II</li><li>□ Level IV</li></ul>
STEMI Center:		Stroke Center:		1	•		

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



WEDICAL SE	ERVICES				
TABLE 9: FACILITIES					
County: San Mateo					
Note: Complete information	on for each facility by county. Make	copies	as needed.		
Medical Cent			Telephone Number: _(415) 3	53-1611	
Address: 1975 4 <sup>th</sup> Stre San Francisc	eet co, California 94158		*San Francisco County facility t designated PCCC only	that serves San Mated	o County as a
Written Contract:	<u>s</u>	ervice:		Base Hospital:	Burn Center:
□ Yes ⊠ No	<ul><li>□ Referral Emergency</li><li>⋈ Basic Emergency</li></ul>		Standby Emergency Comprehensive Emergency	□ Yes ⊠ No	□ Yes ⊠ No
Pediatric Critical Care EDAP <sup>2</sup>	Center¹ ⊠ Yes □ No ⊠ Yes □ No		Trauma Center:	If Trauma Cent	er what level:
PICU <sup>3</sup>	⊠ Yes □ No		□ Yes ⊠ No	☐ Level III	☐ Level II ☐ Level IV
STEMI Center:	Stroke Center	<u>:</u>			

<sup>☐</sup> Yes ☒ No ☐ Yes ☒ No

<sup>&</sup>lt;sup>1</sup> Meets EMSA Pediatric Critical Care Center (PCCC) Standards

Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



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TABLE 9: FACILITIES											
County: San Mateo											
Note: Complete information for each facility by county. Make copies as needed.											
Campus*  Address: Castro and D	cific Medical Center – Davies  Ouboce Avenue co, California 94114	- 	Telephone Number: (415)	600-6464							
			*San Francisco County facility designated PCCC only	v that serves San Mated	County as a						
Written Contract:		Service:	<u> </u>	Base Hospital:	Burn Center:						
☐ Yes ☒ No ☐ Referral Emergency ☒ Basic Emergency			<ul><li>☐ Standby Emergency</li><li>☐ Comprehensive Emergency</li><li>☐ Yes ☒ No</li><li>☐ Yes</li></ul>								
Pediatric Critical Care Center <sup>1</sup>		0	Trauma Center:	If Trauma Cente	_						
PICU <sup>3</sup>	⊠ Yes □ N	0	□ Yes ⊠ No	□ Level III	☐ Level II ☐ Level IV						
STEMI Center:	Stroke Cent	er:									

<sup>&</sup>lt;sup>1</sup> Meets EMSA Pediatric Critical Care Center (PCCC) Standards

Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



WIEDICAL SERVICES											
TABLE 9: FACILITIES											
County: San Mateo											
Note: Complete information	n for each facility by county. Make c	opies as needed.									
Facility: Zuckerberg San Francisco General Hospital* Telephone Number: (628) 206-8000  Address: San Francisco California 04110											
San Francisco, California 94110  *San Francisco County facility that serves San Mateo County as a trauma center designated by San Francisco LEMSA											
Written Contract:	<u>Ser</u>	vice:	Base Hospital:	Burn Center:							
⊠ Yes □ No	<ul><li>□ Referral Emergency</li><li>⋈ Basic Emergency</li></ul>	<ul><li>☐ Standby Emergency</li><li>☐ Comprehensive Emergency</li></ul>	⊠ Yes □ No	☐ Yes ⊠ No							
Pediatric Critical Care EDAP <sup>2</sup>	Center¹ ☐ Yes ☒ No ☐ Yes ☒ No	Trauma Center:	If Trauma Cente	er what level:							
PICU <sup>3</sup>	☐ Yes ☒ No	⊠ Yes □ No	□ Level III	□ Level II □ Level IV							
STFMI Center	Stroke Center:										

<sup>&</sup>lt;sup>1</sup> Meets EMSA Pediatric Critical Care Center (PCCC) Standards

Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



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TABLE 9: FACILITIES											
County: San Mateo											
Note: Complete information	n for each facility by coun	y. Make copies a	as needed.								
Facility: St. Francis H Address: 900 Hyde St	reet	Т	elephone Number: (415) 3	53-6300							
San Francisco, California 94109  *San Francisco County facility that serves San Mateo County as a burn center only											
Written Contract:		Service:		Base Hospital:	Burn Center:						
□ Yes ⊠ No	<ul><li>□ Referral Emerg</li><li>⋈ Basic Emergen</li></ul>	•	Standby Emergency Comprehensive Emergency	□ Yes ⊠ No	⊠ Yes □ No						
Pediatric Critical Care EDAP <sup>2</sup>	☐ Yes		Trauma Center:  ☐ Yes ☒ No	If Trauma Cente	er what level:						
PICU <sup>3</sup>	□ Yes	⊠ No	LIES MINU	□ Level III	□ Level IV						
STEMI Center:	Stroke	Center:	]								

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



LIFORM											
TABLE 9: FACILITIES											
County: San Mateo											
Note: Complete information	on for each	facility by county. Make	copies	as needed.							
Address: 751 South B	ascom Av		- - -	Telephone Number: (408) 885-3228							
San Jose, California 95128  *Santa Clara County facility that serves San Mateo County as a burn center only											
Written Contract:		<u>Se</u>	rvice:		Base Hospital:	Burn Center:					
□ Yes ⊠ No	<ul><li>□ Referral Emergency</li><li>⊠ Basic Emergency</li></ul>			Standby Emergency Comprehensive Emergency	□ Yes ⊠ No	⊠ Yes □ No					
				·		-					
Pediatric Critical Care EDAP <sup>2</sup>	<ul><li>☐ Yes ⋈ No</li><li>☐ Yes ⋈ No</li></ul>		Trauma Center:	If Trauma Center what level:							
PICU <sup>3</sup>		☐ Yes ⊠ No		☐ Yes ☒ No	□ Level II	<ul><li>□ Level II</li><li>□ Level IV</li></ul>					
STFMI Center:		Stroke Center:									

Meets EMSA Pediatric Critical Care Center (PCCC) Standards
 Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
 Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards



### **TABLE 10: APPROVED TRAINING PROGRAMS**

County: San Mateo Reporting Year: 2018

NOTE: Table 10 is to be completed by county. Make copies to add pages as needed.

Training Ins Address:	titution:	1700 V	e of San Mate Vest Hillsdale ateo, Califorr	Bouleva	Telephone Number:	(650) 574-6347		
Student Eligibility*:	Open to g	eneral	Cost of Prog	ram:	**Program Level	EMT-I		
g, .	paone		Basic:	10.5 units + \$150 lab fee	Number of students	completing training per year	:	
					Initial training			
			Refresher:	0.5 units	g		Not repo	orted
					Refresher:		Not repo	orted
					Continuing Ed	ucation:	Not repo	
					Expiration Date		6/21/20	
					Number of courses:			
					Initial training:		3	
					Refresher:		2 per ye	ear
					Continuing Ed	ucation:	1 per ye	
					· ·			<del></del>

<sup>\*</sup>Open to general public or restricted to certain personnel only.

\*\* Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.



Training Ins Address:	titution:	3300 (	e College College Drive runo, Califori		6	_ Telephone Number: - -	(650) 738-4284
Student Eligibility*:	Open to g	general	Cost of Prog	gram:	**Program Level <u>EMT-I</u>		
3	•		Basic:	\$720	<ul> <li>Number of students completing training per yea</li> <li>Initial training</li> </ul>	r:	
			Refresher:	\$50	initial training	Not reported	
					Refresher:	Not reported	-
					Continuing Education:	Not reported	<del>.</del>
					Expiration Date:	3/31/2021	-
					Number of courses:		•
					Initial training:	3	
					Refresher:	1 per year	-
					Continuing Education:	Varies	-
							-

<sup>\*</sup>Open to general public or restricted to certain personnel only.

\*\* Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.



Training Ins Address:	titution:	480 N	San Franciso orth Canal St San Franciso	reet		Telephone Number:	(650) 877-8664	
Student Eligibility*:	Open to g	general	Cost of Prog	gram:	**Program Level	EMT-I		
			Basic:	\$1,650	_	completing training per year:		
					Initial training			
			Refresher:	\$500	_		Not reported_	
					Refresher:		Not reported	
					Continuing Edu	ucation:	Not reported	
					Expiration Date		6/23/2019	
					Number of courses:			
					Initial training:		1-2 year	
					Refresher:		10 per year	
					Continuing Ed	ucation:	Varies	

<sup>\*</sup>Open to general public or restricted to certain personnel only.

\*\* Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.



## **TABLE 11: DISPATCH AGENCY**

County: San Mateo Reporting Year: 2018

**NOTE:** Make copies to add pages as needed. Complete information for each provider by county.

Name:	San Mateo Cou	nty Public Safety Comm	nunications	s I	Primary C	ontact:	Lisa Lucett, Manager	Fire/EMS	Dispatch
Address:	400 County Cer	iter					_		
	Redwood City, 0	California 94063							
Telephone Number:	(650) 363-4900								
Written Contract:	Medical Director:	□ Day-to-Day	Number	of Pers	onnel Pro	viding S	ervices:		
⊠ Yes □ No		□ Disaster	<u>30</u> 0	EMD T	raining	<u>0</u> 0	EMT-D LALS	<u>0</u> n/a	ALS Other
Ownership:		If Public:	_			_			
□ Private		⊠ Fire	If Public	: 🗆 Ci	ty ⊠ Co	unty 🗆	State □ F	ire District	: □ Federal
		⊠ Law							
		□ Other							
		Explain:							