




ADMINISTRATIVE NOTICE

Date: November 1, 2019
To: San Mateo County Prehospital Care Providers
From: Travis Kusman, MPH, Paramedic
EMS Director 
Subject: EMS App (19 – CLN – 003)

It is with great enthusiasm that the EMS Agency announces the introduction and release of our EMS system's new app. The app, which can be found in both the [Android](#) and [Apple App](#) Stores by searching "San Mateo EMS" is now available for download. The app itself is being made available at no cost to those who wish to download it, and is yet another significant step forward for our EMS system made possible through the collaborative efforts of system stakeholders and the EMS Agency

The app, contains protocols, EMS policies, hospital information (including routing), EMS Agency staff contacts, and a variety of forms that can be submitted directly through the app.

It is important to note that as documents in the app are updated, changes are tracked in a tracking document within the "Updates to Protocols" tab on the home screen. This tracking document serves as a reference for all updates to documents within the app for the current cycle. It will be refreshed annually in conjunction with the release of updated protocols and policies.

For changes, suggestions and feedback, we encourage the use of the "EMS Field Policy, Procedure and Protocol Feedback" form that can be found under the "Forms" tab.

On behalf of the EMS Agency, thank you for your commitment to and the exceptional care that you provide to our community. We hope that you will find the app to be a valuable resource.

