EMS AGENCY NOTIFICATIONS

1. The EMS Agency on-call staff member can be contacted at any time. The EMS Agency shall be contacted in the following circumstances, including but not limited to:

1.1 A hospital emergency department contacts PSC to advise of a potentially dangerous situation and/or changes in either in equipment and/or personnel that affect normal hospital operations.

1.2 The on duty supervising dispatcher believes that an immediate EMS notification is appropriate.

1.3 An Emergency Operations Center (EOC) or Emergency Command Center (ECC) has been activated by the County or any city.

1.4 A Multi-Casualty Incident (MCI) that has been declared at Level 2 or above.

1.5 When there is a need/potential need to request mutual aid from another jurisdiction.

1.6 Mutual Aid request to respond to a multi-casualty incident is received by PSC from another county's communications center.

1.7 Serious injury or transport of an emergency worker

1.8 Major communication center power failure
1.9 Major CAD problems
1.10 Any incident that requires major evacuations
1.11 Alert 3 at the San Francisco International Airport
1.12 The Critical Incident Management Team is activated for any incident.
1.13 Third alarm fire or greater
1.14 Known SWAT activation