



## USE OF 911 UNITS FOR EMERGENCY DEPARTMENT TRANSFERS

APPROVED: \_\_\_\_\_  
EMS Medical Director

\_\_\_\_\_  
EMS Administrator

1. When requested by a hospital emergency department, 911 ambulances will be used for interfacility transfers when the patient has an emergent medical condition as defined by the physician in the ED and is being transferred to a higher level of care.
2. Public Safety Communications will dispatch an ambulance only to the hospital emergency department.
3. The call will be dispatched using the SEND protocol.
4. All calls will be dispatched priority 1
5. The dispatch type code will be MEDER.
6. The AMR and JPA supervisor will be notified of the use of 911 resources to transfer an ED patient.
7. There will be a review of the call by Public Safety Communications and the EMS Clinical Coordinator

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