



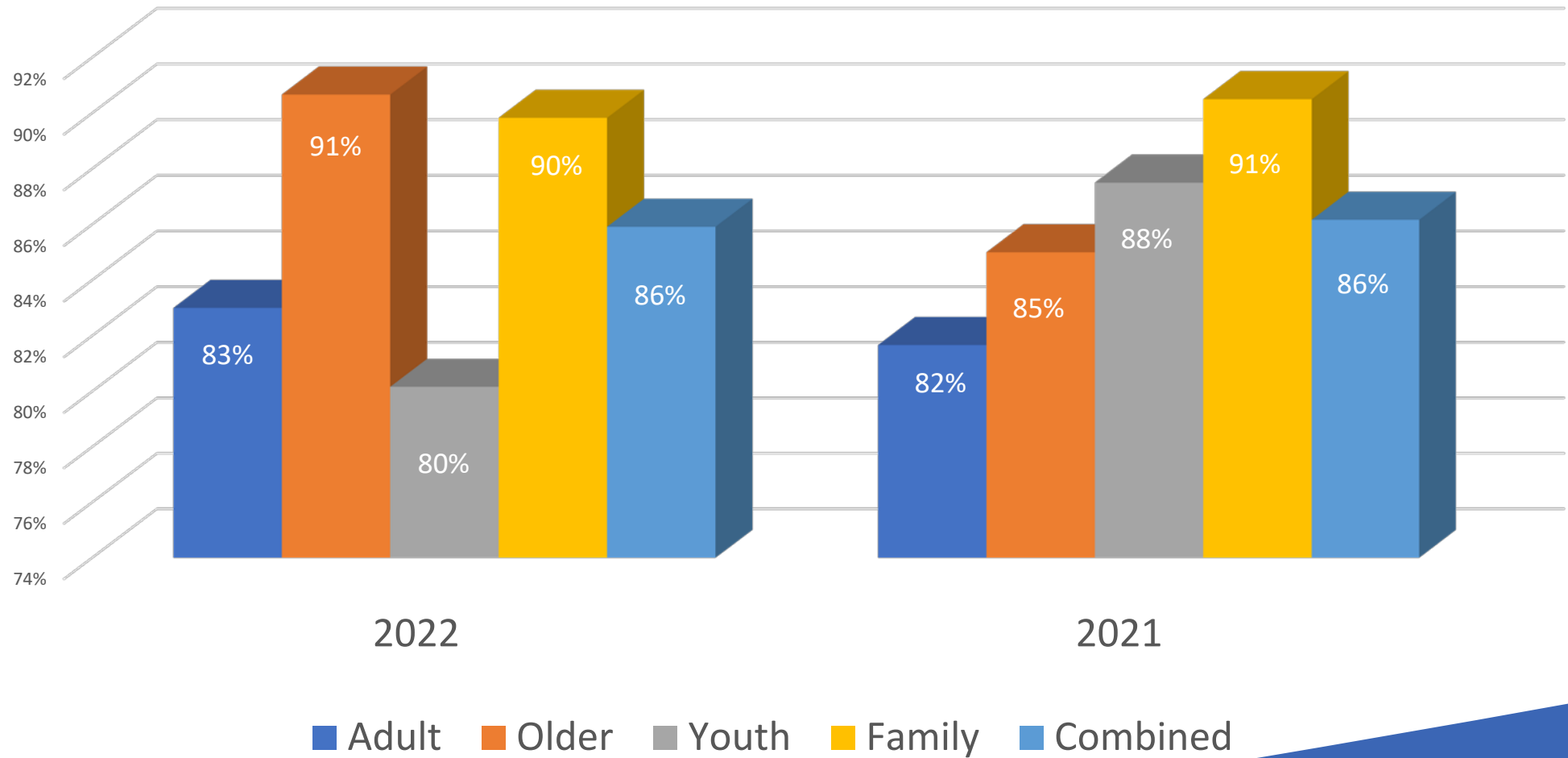
# 2022 BHRS CLIENT PERCEPTION SURVEY

## Comparative Analysis

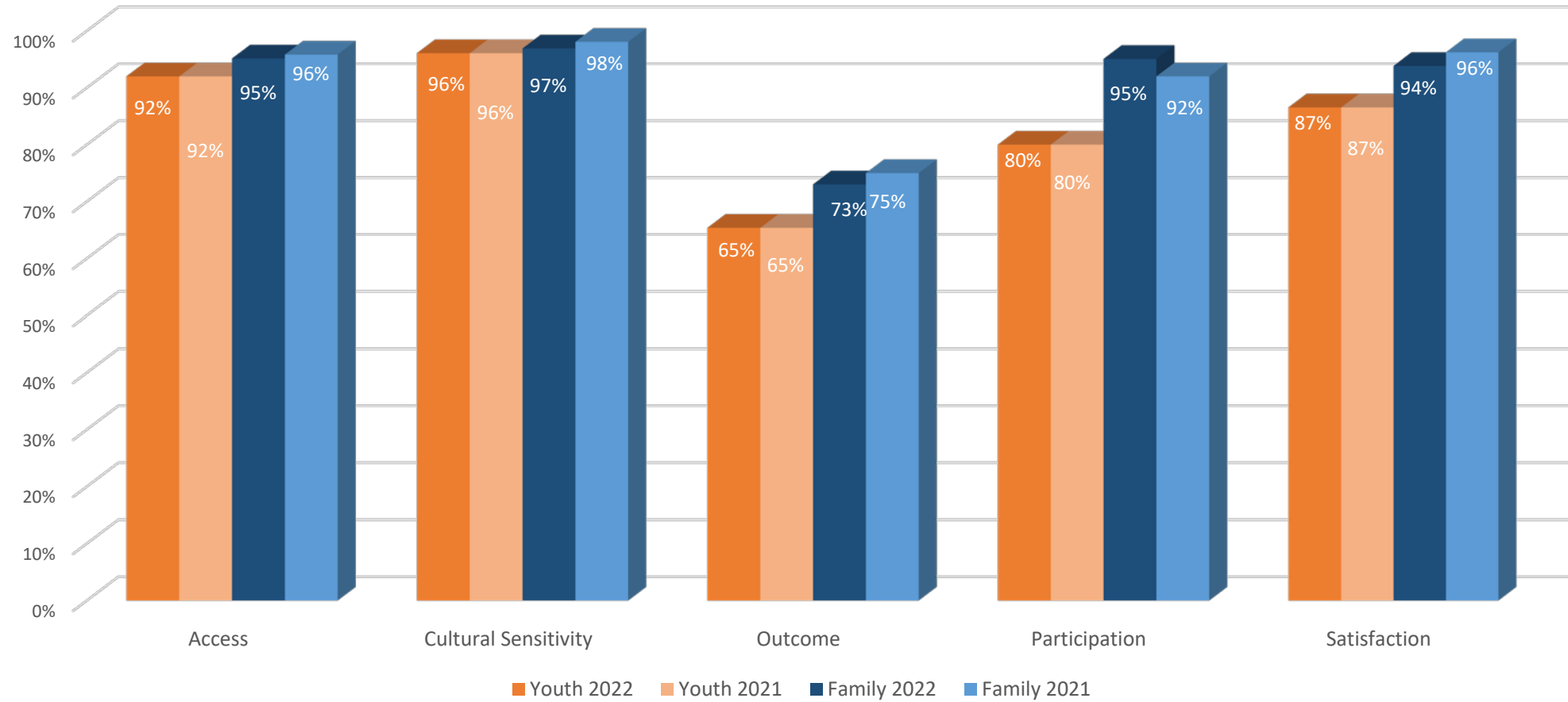


SAN MATEO COUNTY HEALTH  
**BEHAVIORAL HEALTH  
& RECOVERY SERVICES**

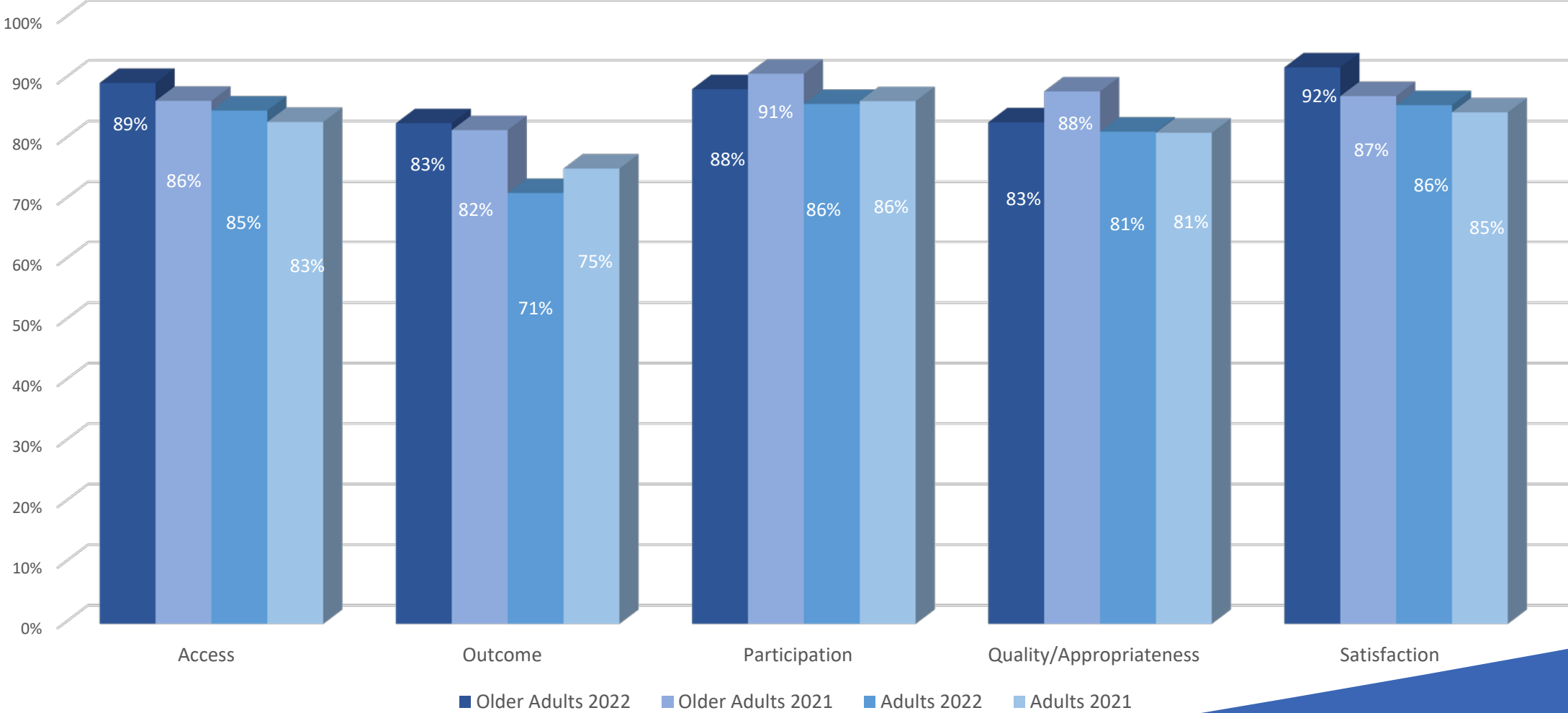
# Satisfaction 2022 As Compared to 2021



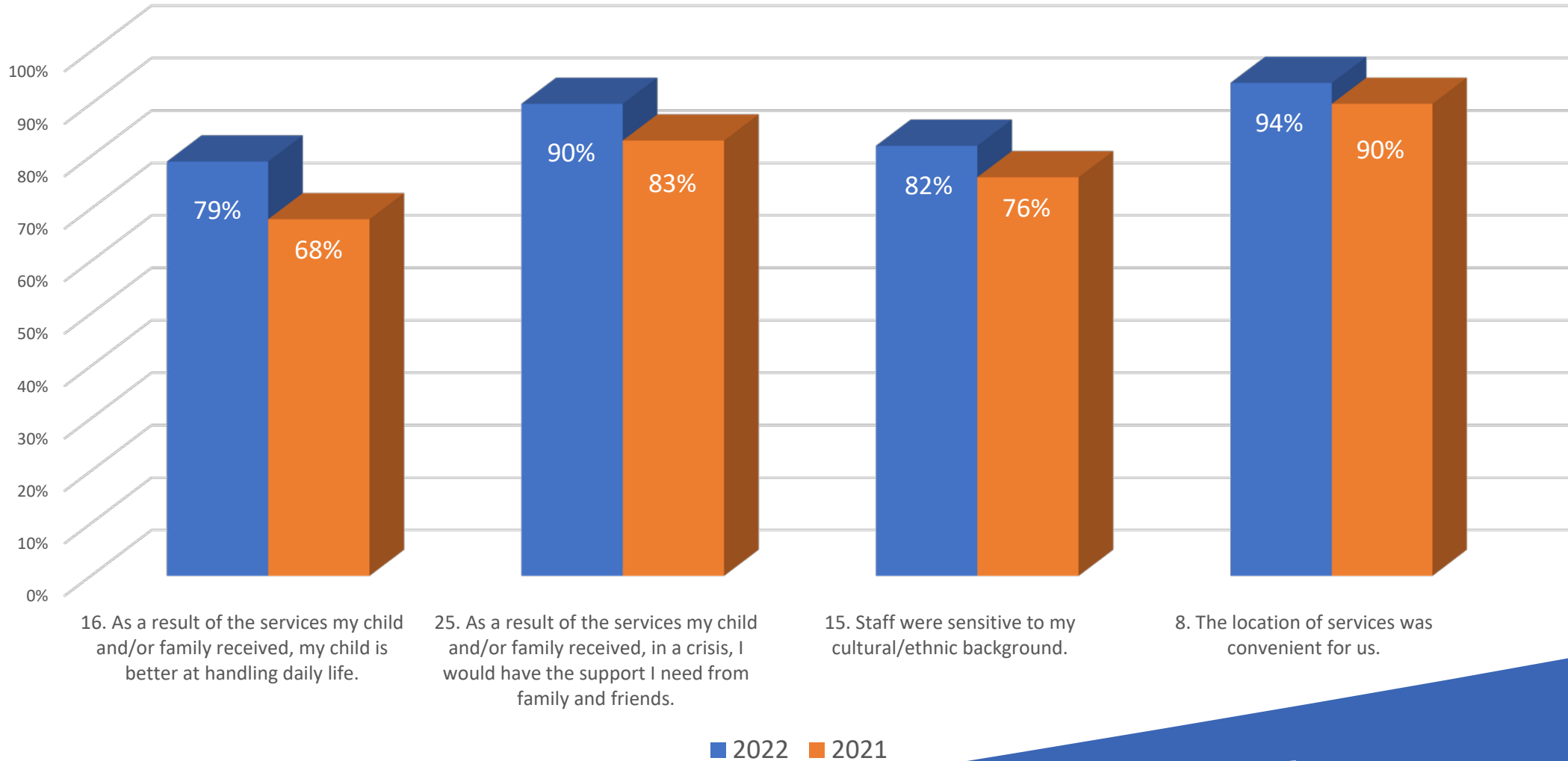
## Youth & Family Domains 2021 As Compared to 2022



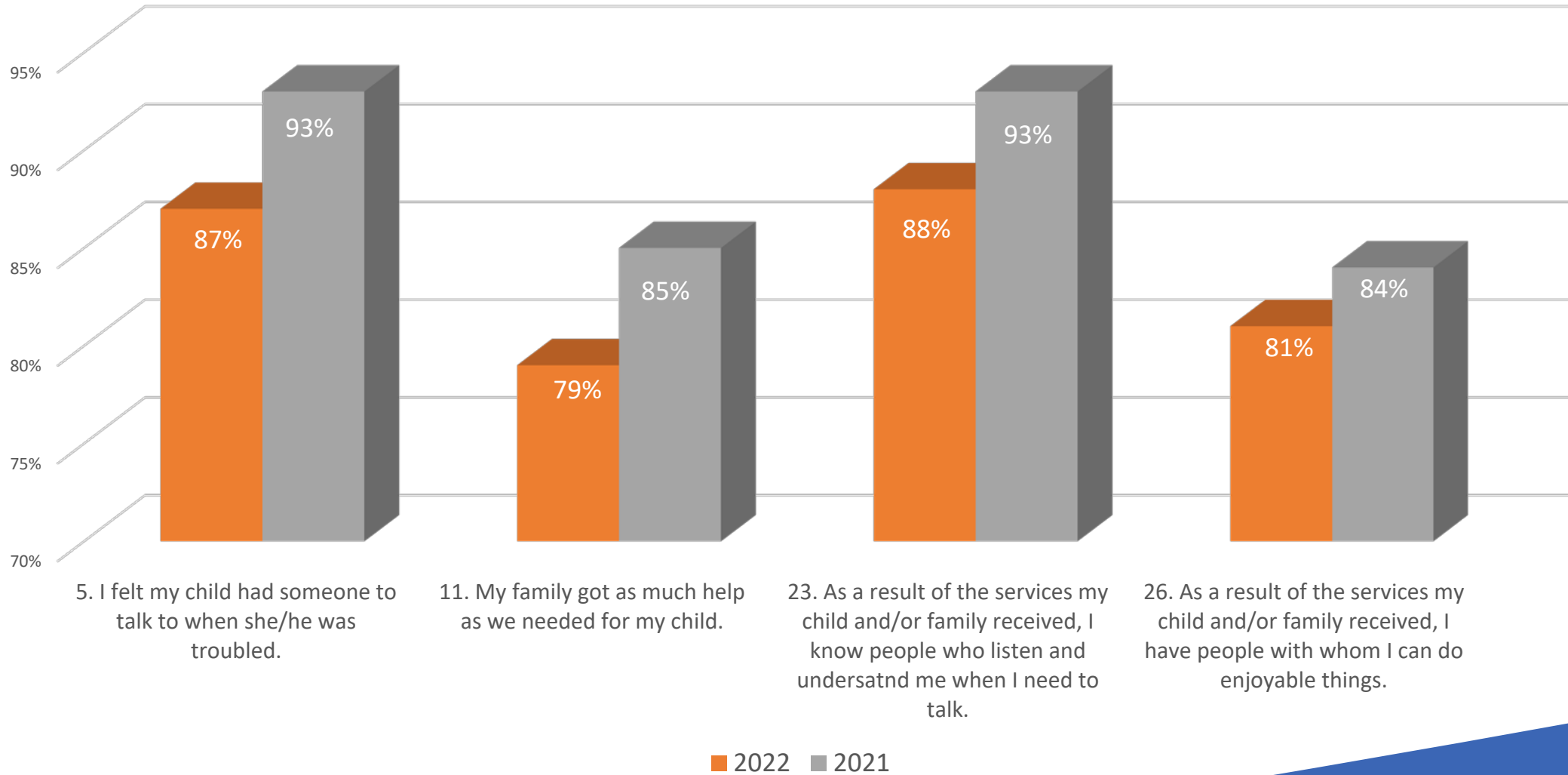
Adult & Older Adult Domains  
2021 as Compared to 2022



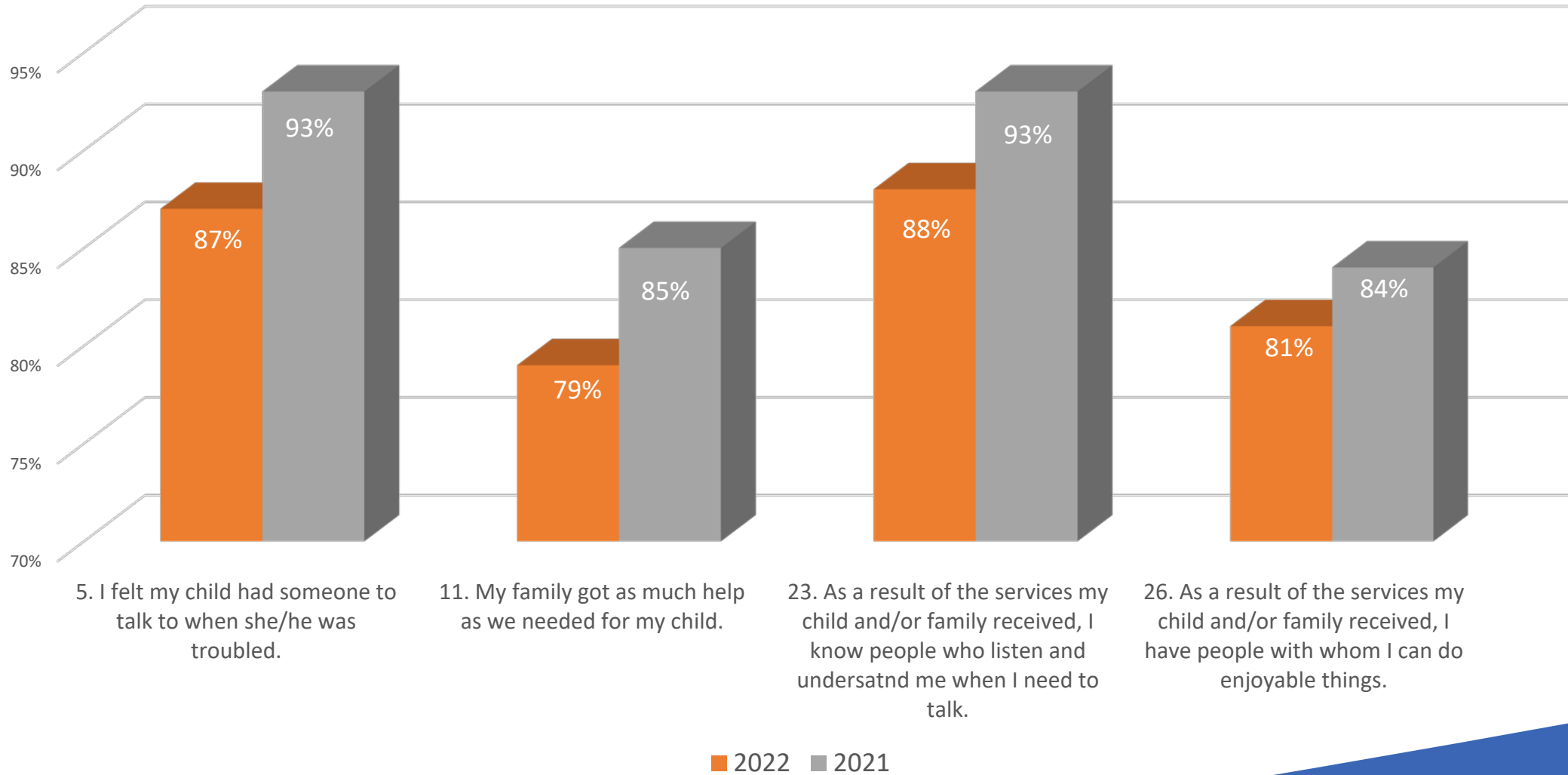
## Top Four Most Improved for Family



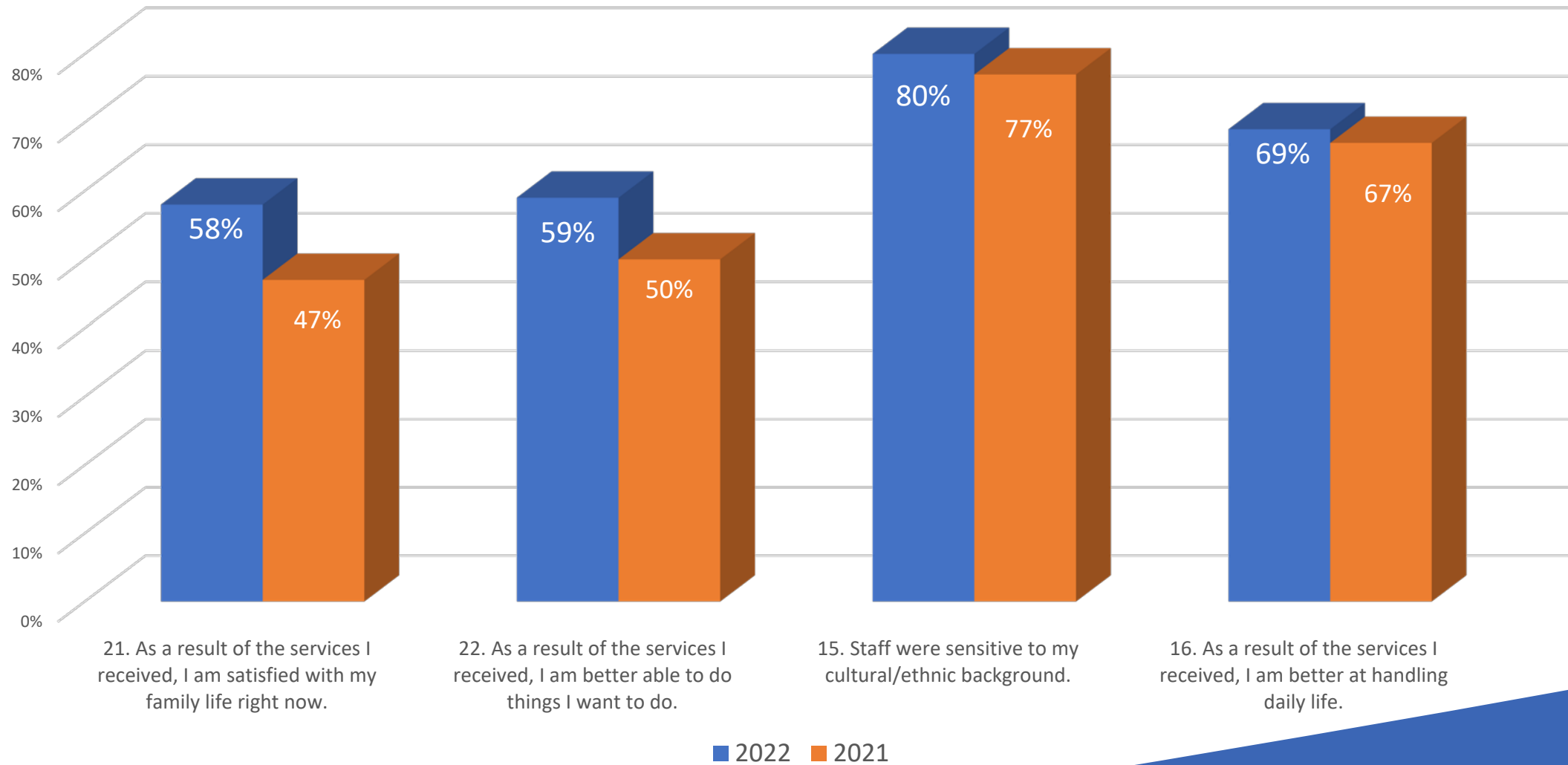
## Top Four That Declined for Family



## Top Four That Declined for Family

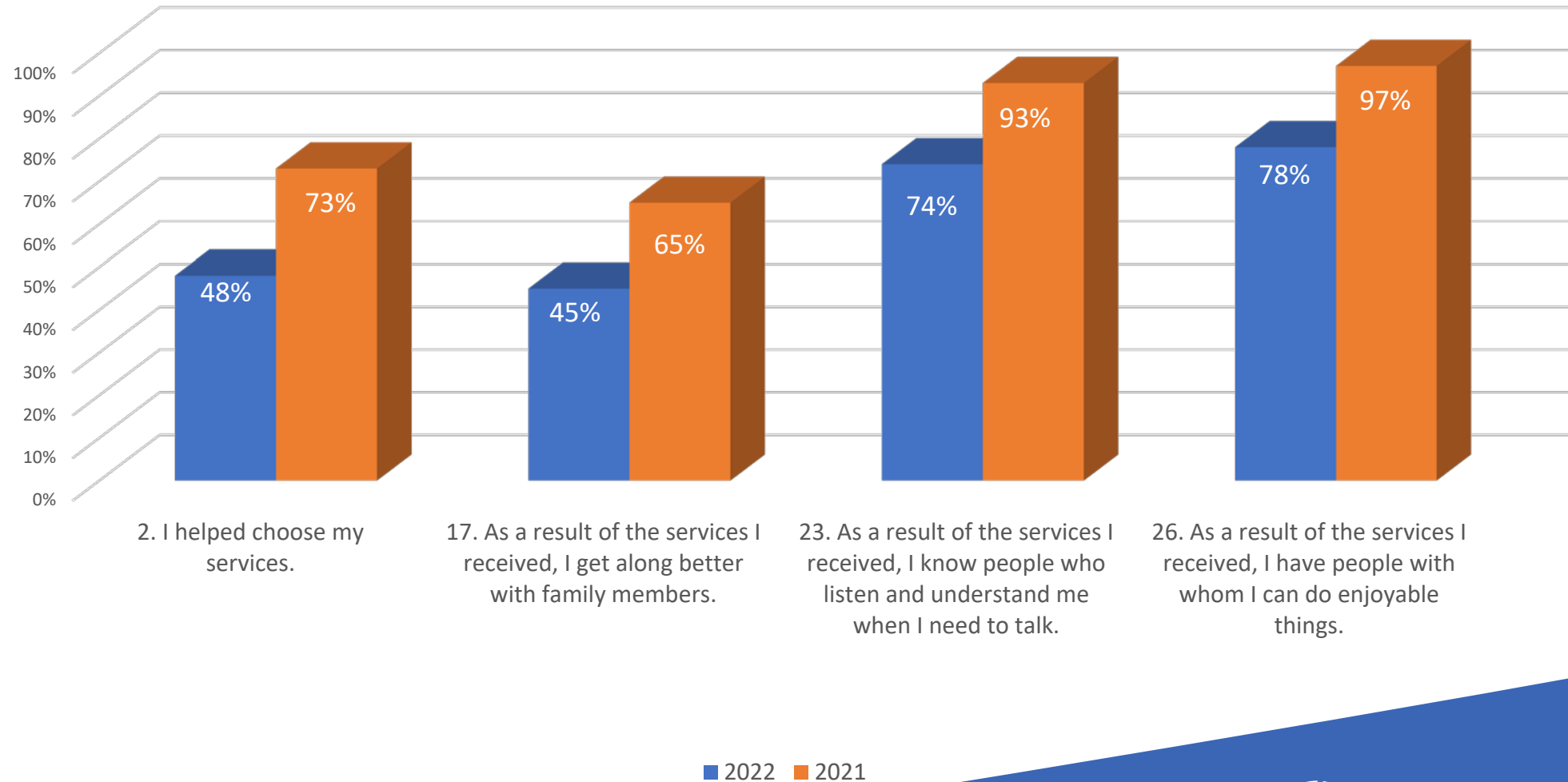


## Top Four Improved for Youth

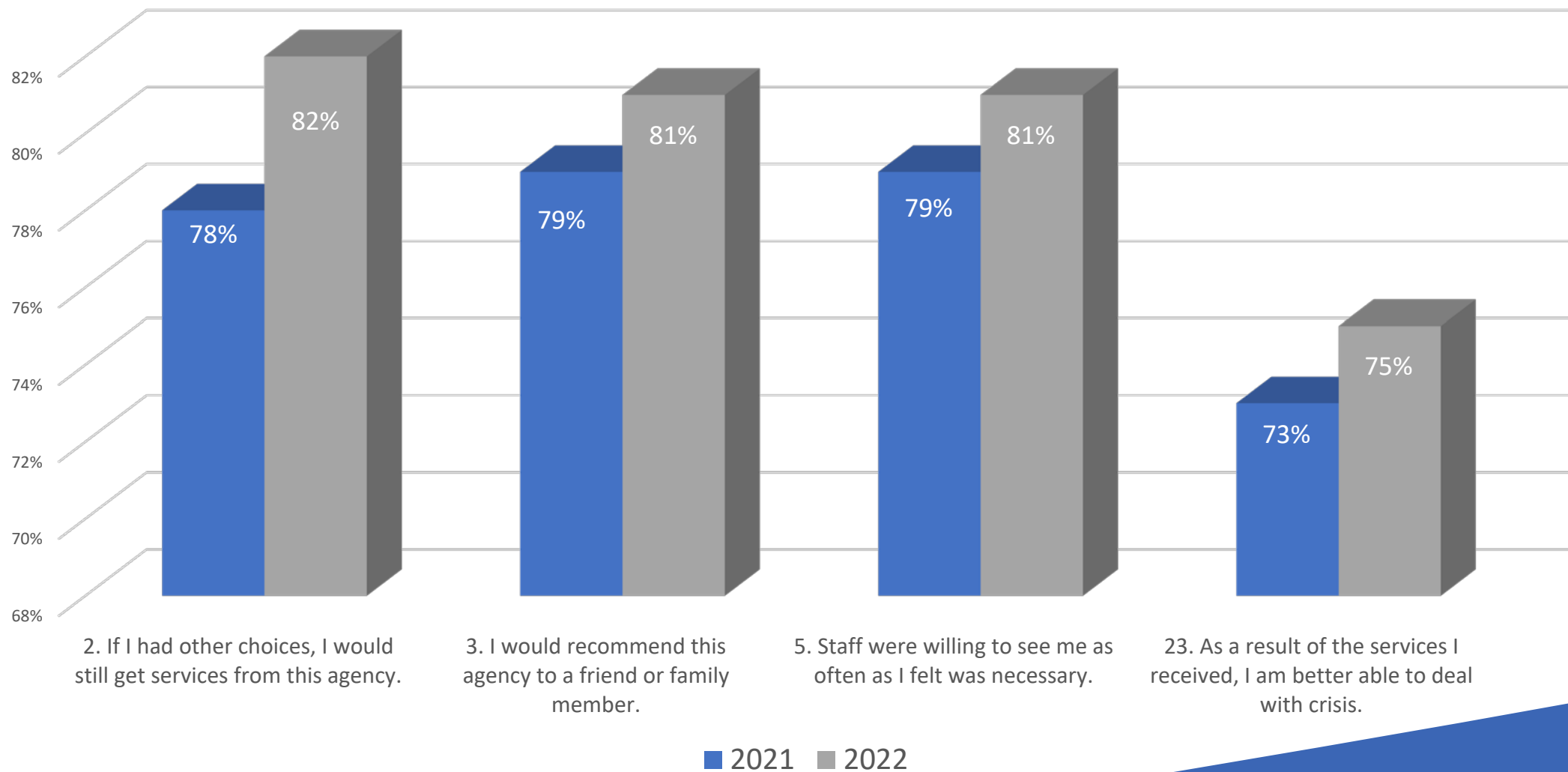




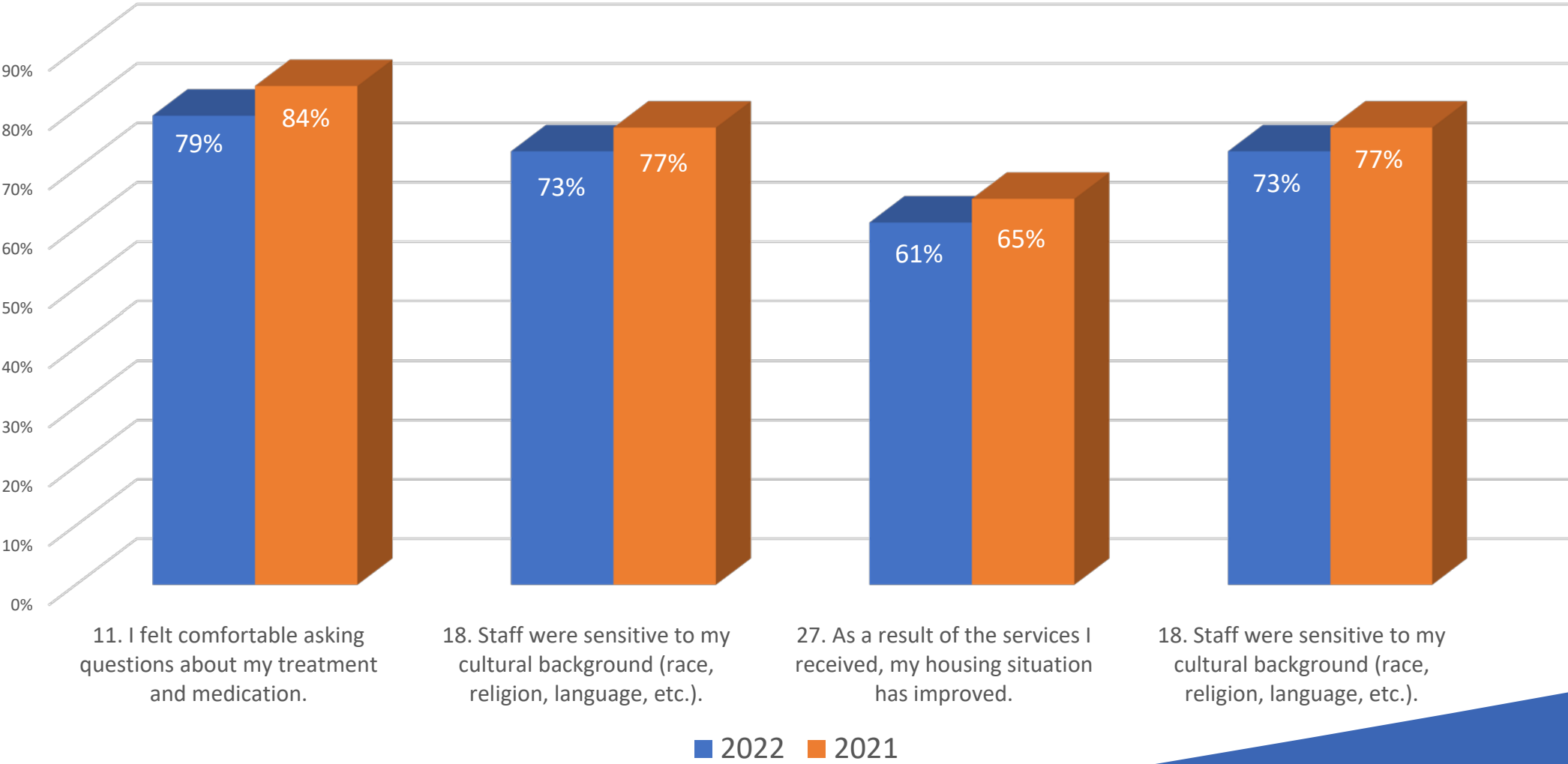
## Top Four That Declined for Youth



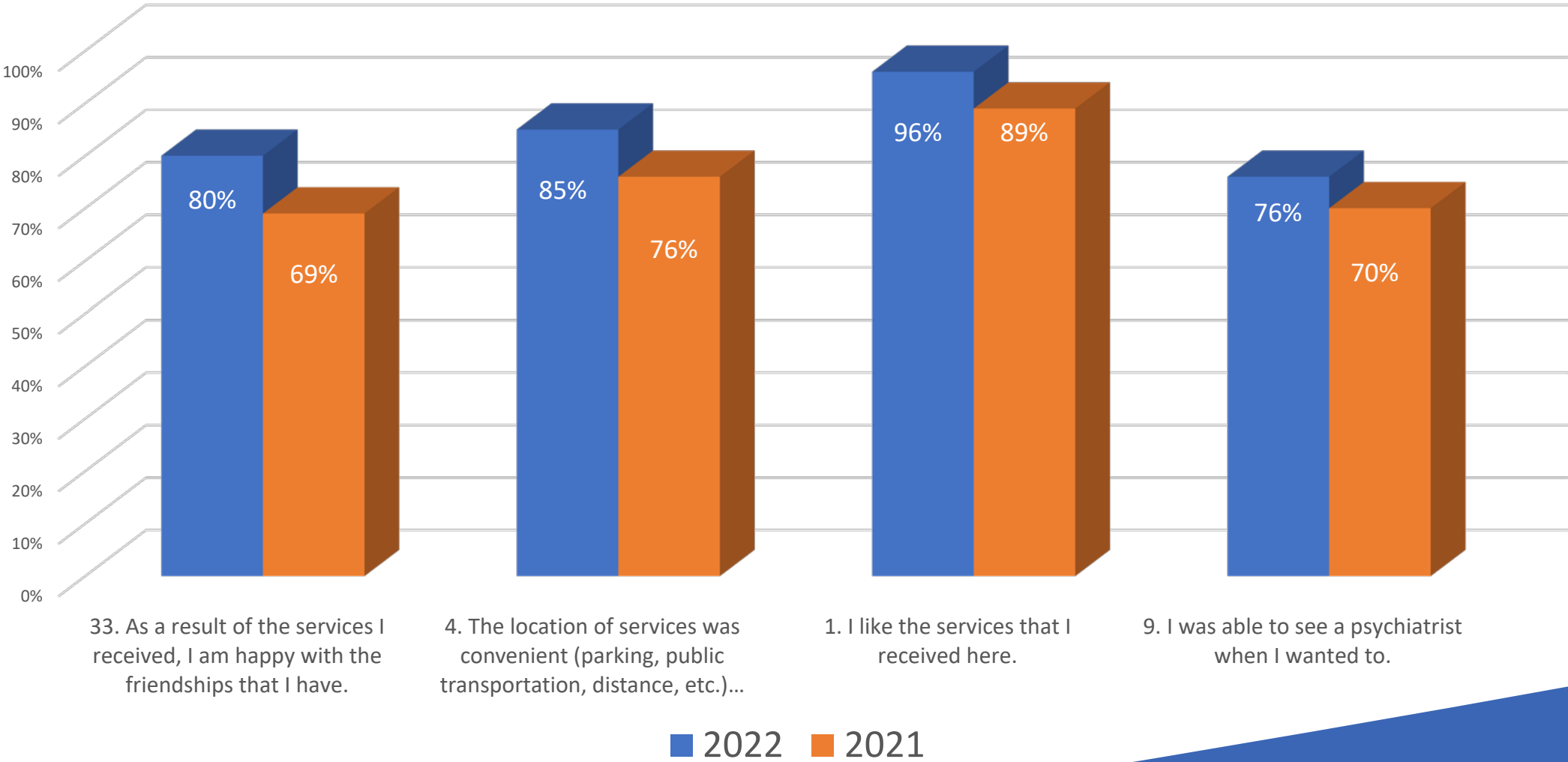
## Top Four Improved for Adult



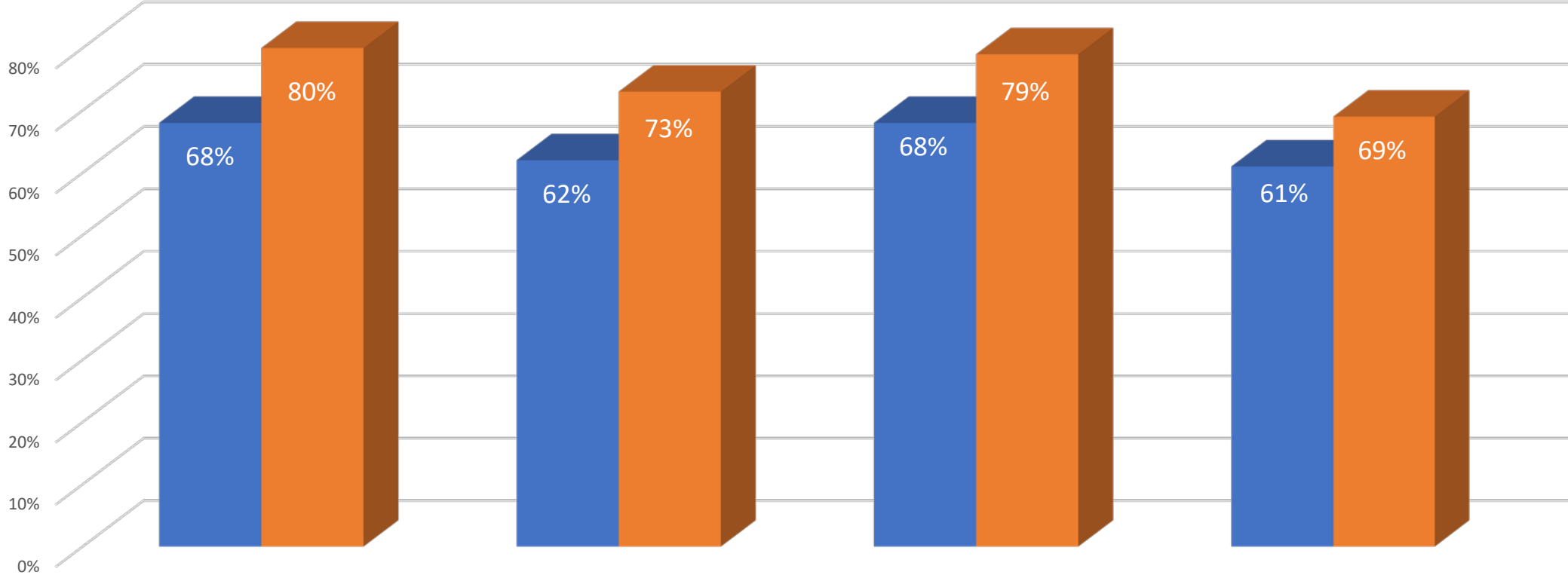
# Top Four Declined for Adult



# Top Four Improved for Older Adult



### Top Four Most Declined for Older Adult



31. As a result of the services I received, I am better able to handle things when they go wrong.

28. As a result of the services I received, my symptoms are not bothering me as much.

32. As a result of the services I received, I am better able to do the things I want to do.

27. As a result of the services I received, my housing situation has improved.

■ 2022 ■ 2021



# For More Information

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